W E MC NULTY
3476 SW 59th Ct
Ft Lauderdale FL 33312-6311

0397 '00 APR -6 P1:33

March 3, 2000

Dear Commissioner Kennedy:

I'd better print. I wholeheartedly endorse the thoughts conveyed in the letter of Tom & Catherine Hovis.

I believe most of these audiologists are phonies and self-servers to the point of FRAUD.

I went to one (audiologist) here in South Florida, paying over $800 for his product. I didn't like it because it didn't do what he said it would. I went for adjustments at least three times with No success.

My dissatisfaction caused me to order a "fits all" hearing aid from "Excel Hearing Solutions", paying about $300. It was better than the $800+ instrument.

About the same time I read where your pre-decessor stated "Hearing aid do nothing but amplify sound" and "statement to the contrary are not true.

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I took my case to small claims court and the judge (now deceased - HA HA) stated "Mr McNulty you have failed to bring cause, etc". This judge had a connection with a third party connected to the audiologist which I cannot substantiate at this time.

I hope you are able to continue marketing your fine product.

Continued success to you.

W E McNulty

FROM

W. E. MC NULTY
3476 SW 59TH COURT
FORT LAUDERDALE, FL 33312

FT LAUDERDALE FL 333
PM
04 MAR
2000

33 USA

MR & MRS JIM HOVLS

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MAR 09 2000