

Southwest Import District

The Southwest Import District is responsible for providing coverage for all imported FDA-regulated commodities entering the United States through ports of entry along the 11 states of the Southwest Region. SWID also provides coverage for the entire 1,969-mile international United States-Mexico border from Brownsville, TX, to San Diego, CA.

District Director: Todd Cato
Director of Investigations: Stacy Below
Director of Compliance: Elizabeth Waltrip
Import Program Manager: Mary Reed

District Office Address:
North Central Expressway, Suite 300
Dallas, Texas 75204-3128
General Phone: (214) 253-5200
General Fax: (214) 253-5316

Compliance Branch: If you need to contact the monitoring Compliance Officer, please use the specific contact information provided on your legal notice. If you do not yet have your legal notice, the following group email addresses may be used:

Dallas, Texas: ORASWIDDALLASCOMPLIANCEOFFICERS@fda.hhs.gov
Laredo, Texas: ORALAREDOCOMPLIANCEOFFICERS@fda.hhs.gov
Otay Mesa, California: ORACA-AZCOMPLIANCEOFFICERS@fda.hhs.gov

Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>

The status of a sample collection may be checked using the following email address:
swidsamplestatus@fda.hhs.gov

Dallas Texas Office:

Supervisory Investigator: Monique Frazier

Ports Covered:

2003 Little Rock, Arkansas
2407 Albuquerque, New Mexico
3303 Salt Lake City, Utah
3307 Denver, Colorado
3382 Natrona County Int'l Airport, WY
3512 Omaha, Nebraska
3513 Des Moines, Iowa
4501 Kansas City, Missouri
4502 St. Joseph, Missouri
4503 St. Louis, Missouri
4504 Wichita, Kansas
4505 Springfield, Missouri
4506 Chesterfield, Missouri
5501 Dallas- Ft Worth, Texas
5502, Amarillo, Texas
5503 Lubbock, Texas
5504 Oklahoma City, Oklahoma
5505 Tulsa, Oklahoma
5506 Austin, Texas
5507 San Antonio, Texas
5582 Midland Airport, Texas

General Phone: (214) 253-5320

Gen Fax: (214) 253-5316

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Compliance support for this Resident Post is provided by the SWID-Dallas Compliance staff.

Calexico California Resident Post:

Supervisory Investigator: Maximiano Perez

Ports Covered:

2507 Calexico, CA
2503 Calexico, CA, Non-Commercial Port

General Phone: (760) 768-2590

General Fax: (760) 768-2589

Operational Hours: 8:00 am - 5:00 pm Monday – Friday

Compliance support for this Resident Post is provided by the SWID-Otay Mesa Compliance staff.

El Paso Texas Resident Post:

Supervisory Investigator: TBD

Ports Covered:

2401 El Paso, Texas
2402 El Paso, Texas
2403 Presidio, Texas
2404 Fabens, Texas
2406 Columbus, New Mexico
2407 Albuquerque, New Mexico
2408 Santa Teresa, New Mexico
2481 Santa Teresa, New Mexico Airport

General Phone: (915) 771-7790

General Fax: (915) 772-2588

Operational Hours: 8:00 am - 5:00 pm Monday - Friday

Compliance support for this Resident Post is provided by the SWID-Dallas, Compliance staff.

Houston Texas Resident Post:

Supervisory Investigator: Michael Valenzuela

Ports Covered:

2101 Port Arthur, Texas
2102 Sabine, Texas
2103 Orange, Texas
2104 Beaumont, Texas
5301 Houston, Texas
5306 Texas City, Texas
5309 Houston International Airport, Texas
5310 Galveston, Texas
5311 Freeport, Texas
5313 Port Lavaca, Texas

General Phone: (713) 293-1410

General Fax: (713) 293-1446

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Houston Texas International Airport Office

Supervisory Investigator: Michael Valenzuela

Ports Covered:

2101 Port Arthur, Texas
2102 Sabine, Texas
2103 Orange, Texas
2104 Beaumont, Texas
5301 Houston, Texas
5306 Texas City, Texas
5309 Houston International Airport, Texas
5310 Galveston, Texas
5311 Freeport, Texas
5313 Port Lavaca, Texas

General Phone: (281) 821-2586

General Fax: (281) 443-0866

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Compliance support for this Resident Post is provided by the SWID-Dallas Compliance staff.

Laredo Texas Resident Post:

Supervisory Investigator: Manuel Lopez (Lincoln-Juarez Bridge II)

Ports Covered:

2304 Laredo, Texas
2303 Eagle Pass, Texas
2302 Del Rio, Texas
5312 Corpus Christi, Texas

General Phone: (956) 721-4610

General Fax: (956) 721-4624

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Supervisor Investigator: Homero L. Garza (World Trade Bridge)

General Phone: (956) 721-2449

General Fax: (956) 729-0997

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Compliance support for this Resident Post is provided by the SWID0-Laredo Compliance staff.

Nogales Arizona Resident Post:

Supervisory Investigators: Adrian H. Garcia, Margarita Vejar

Ports Covered:

2601 Douglas, AZ
2602 Lukeville, AZ
2603 Naco, AZ
2604 Nogales, AZ
2606 Sasabe, AZ
2608 San Luis, AZ

General Phone: (520) 285-5440

General Fax: (520) 285-5479

Operational Hours: 8:00 am - 4:30 pm Monday - Friday

Compliance support for this Resident Post is provided by the SWID-Otay Mesa Compliance staff.

Pharr Texas Resident Post:

Supervisory Investigator: Emilio Escobar

Ports Covered:

2301 Brownsville, Texas
2309 Progresso, Texas
2305 Pharr, Texas
2307 Rio Grande City, Texas
2310 Roma, Texas

General Phone: (956) 702-2591

General Fax: (956) 782-1808

Operational Hours: 8:00 a.m. - 4:30 p.m.

Compliance support for this Resident Post is provided by the SWID-Laredo Compliance staff.

Otay Mesa California Resident Post:

Supervisory Investigators: Ruth Hoskins, Robert Shipitalo, Shari Stephenson

Ports Covered:

2501 San Diego, California
2506 Otay Mesa, California
2505 Tecate, California
2504 San Ysidro, California, Non-Commercial Port.

General Phone: (619) 941-3678

General Fax: (619) 941-3701/3702

Operational Hours: 8:00 a.m. - 4:30 p.m.

Compliance support for this Resident Post is provided by the SWID-Otay Mesa Compliance staff.