

8-2 FACTS CONSUMER COMPLAINT REPORT

FACTS Version 4.9.01 - [Maintain Consumer Complaints]

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Maintain Consumer Complaints

Complaint Number: Complaint Date: 10/26/2005 Receiving Org: DFI Accomp. District: Status:

Complainant Name (Last, First): Street Address:

City: State: Zip Code: Province: Mail Code: Country:

Phone (Home): Phone (Work):

How Received: Complaint Source: Source POC: Source Phone:

Complaint Description:

Adverse Event Result: Attended Health Professional? Health Care Prov.

Adverse Event Date: Emergency Room/Outpatient visit? ER Info.

Injury / Illness: Required Hospitalization? Hospital Info.

Notify EO/EMOPS? Notification Date: Complaint Reported To?

Need addnl. FDA Contact?

Remarks: Received By: Twohy, Christine

Complaint Symptoms

Symptoms	System Affected	Onset Time	Onset Time Unit	Duration	Duration Time Unit	Remarks
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Record: 1/1 List of Values <OSC> <DBG>

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Product/Labeling

Brand Name: Product Name: Product Code: B

PAC: Qty Size: Unit of Measure: Package: Lot/Serial #: Exp/Use by Date:

UPC: Manuf. Date: Purchase Date: Product Used? Amount Consum./Used: Date Used: Date Discont.:

Amount Remained: Imported Product Country of Origin: Label Remarks:

Retail Name: Street Address: City: State: Zip Code: Province: Mail Code: Country:

Problem Ingredient Group

Name
<input type="text"/>
<input type="text"/>

Manufacturer/Distributor of Product

FEI	B	Firm Type	Name & Address	Home District
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Evaluation/Initial Disposition

Problem Keyword:

Keyword	Details
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Initial Evaluation: Initial Disposition: Disposition Made By: Disp Date:

Referrals

FACTS Org?	Org. Name	HHS Mail Code
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

Init Disp Remarks:

Record: 1/1 <OSC> <DBG>