ORA HEADQUARTERS DIRECTORY

Element (ELEM)
12420 Parklawn Drive, Rockville, MD 20852

White Oak (WO)
10903 New Hampshire Avenue, Silver Spring, MD 20993

Associate Commissioner for Regulatory Affairs, (OACRA)
Emergency (after hours) Answering Service - Office of Crisis Management (866) 300-4374, FAX (301) 847-8544
Main Number: (301) 796-8800, FAX (301) 847-8544
Judith McMeekin, Associate Commissioner for Regulatory Affairs, WO31, (301) 796-8800, FAX (301) 595-7942
Carol Cave (a), Deputy Associate Commissioner for Regulatory Affairs, WO31, (240) 402-4154, FAX (301) 595-7942
Kara Lynch, Chief of Staff, ELEM, Rm 4212, (301) 796-8805
Janice Sheehy, Special Assistant, WO31, Rm 3538, (301) 796-4552, FAX (301) 595-7942
Amy Folden, Special Assistant, WO31, Rm 3536, (301) 796-7427, FAX (301) 595-7942
Diane Goyette, Regulatory Counsel, WO31, Rm 3542, (301) 796-9014, FAX (301) 595-7942
Lauren Franz, Special Assistant, WO31, Rm 3534, (301) 796-4373 FAX (301) 595-7942
Thomas Hailey, Program Support Specialist, WO31, Rm 3532A, (301) 348-1756, FAX (301) 595-7942
Jeff Pretti, Senior Advisor, RP-PTLD Rm 100, (240) 402-0557
Kristin McNamara, Program Manager, (301) 796-4128
Brittany Shelton, Special Assistant, ELEM, Rm 4210, (301) 796-4305

ORA OMBUDSMAN
Erica Katherine, Associate Ombudsman, (240) 402-4787

Office of Human and Animal Food Operations (OHAFO)
Michael Rogers, Assistant Commissioner for Human and Animal Food Operations, WO31, Rm 3524, (240) 402-4029
John Gridley, Senior Advisor, (ATL-DO) Rm 207, (404) 253-2261
Lisa Romano (a), Senior Advisor, Rm 34003-18 (NWE-DO), (301) 796-5762, FAX (301) 443-1778
CDR J. Christopher Yee, HAF Program Emergency Response Coordinator, Oakland, CA, (510) 287-2713
Kimberly Livey, HAF Program Emergency Response Coordinator, (ALT-DO), (202) 253-1273
Jennifer Flowers, Executive Assistant, WO31, Rm 3531A, (301) 796-4128

ORA Audit Staff
Ellen Buchanan, Director, Indianapolis, IN, (240) 402-0443

Human and Animal Food (HAF) Program

HAF- IO West
Joann Givens, Program Director, West, WO31 Rm 2528, (301) 796-7761, FAX (301) 595-7942
Glenn Bass, Senior Advisor, WO31 Rm 2530, (240) 402-4894
Lisa Romano, Senior Advisor, Rm 34003-18 (NWE-DO), (301) 796-5762, FAX (301) 443-1778
CAPT Melanie Mayor, Special Assistant, ELEM Rm 3014, (240) 402-1967
Kumudini Carter, Quality System Manager, (DAL-DO), (469) 559-5342
Crystal Weeks, Executive Assistant, WO31 Rm 2531, (240) 402-2418

Division of Domestic Human and Animal Food Operations
Gerald Bromley, Director
Larry Stringer, Chief, Domestic Human and Animal Food Operations Branch, (CHI-DO), (312) 596-6523
Brandi McGrady, Chief, Domestic Produce Safety Branch I, (DET-DO), (317)-226-6500 x 121
LCDR Brittany Laymon, Chief, Domestic Produce Safety Branch II, (DEN-DO), (303) 236-3096

Human and Animal Food Technical Headquarters Staff*

NE-National Expert; PE-Program Expert
Kathryn Nagy (PE) (404) 253-1225 (ATL-DO)
Robert Neligan (NE) (706) 485-2725 (ATL-DO)
Linda Stewart (PE) (843) 746-2990 x21 (ATL-DO)
Brian Yaun (NE) (240) 402-2922 (BLT-DO)
Martha Sullivan-Myrick (PE) (240) 402-5840 (DET-DO)
Joseph Haynes (PE) (313) 393-8258 (DET-DO)
Margaret Persich (NE) (313) 393-8242 (DET-DO)
CDR Timothy (Matt) Albright (PE) (301) 796-5452 (ELEM)
Produce Safety Network (PSN)*
Adrianna Vargo (PSN) (240) 907-9339 – Southern Region (BLT-DO)
Erin Holliman (PSN) – Southern Region (BLT-DO)
Byron Beerbower (PSN) (313) 236-7398 – North Central Region (DET-DO)
Judy Amaya (PSN) (561) 416-1065 – Southern Region (FLA-DO)
LCDR Mark Chen (PSN) (TBD) – Western Region (LOS-DO)
LCDR Cullen Wilson (PSN) (TBD) – Northeast Region (NWE-DO)
Estefania Fernandez (PSN) (559) 261-1082 x14 – Western Region (SAN-DO)
Kate Allen (PSN) (425) 302-0475 – Western Region (SEA-DO)
Sri Pfunter (PSN) – Western Region (SEA-DO)
Laura Grunenfelder (PSN) – Western Region (SEA-DO)

*To request technical inspectional/investigational/training assistance from HAF, please consult FMD-142.
Elisa Beard, State Liaison, DEN-DO, (303) 236-9724
Nathan Moon, State Liaison, DEN-DO, Salt Lake City Resident Post, (801) 321-5964 x 1106
Lawrence Sproul, Quality System Manager, DEN-DO, (303) 236-3022
Christine Williams, OEI Coordinator, (303) 236-9696

HAF 5W SAN/LOS-CA (CA, HI, NV, AS, Guam CNMI), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070
Darla Bracy, Division Director, SAN-DO, (510) 337-6773
Darlene Almogela, Director Investigations Branch, SAN-DO (510) 337-6769
Sergio Chavez, Director Compliance Branch, SAN-DO (510) 337-6886
Marjorie Schultz, Recall Coordinator, SAN-DO (510) 337-6898
Nicole Yuen, Emergency Response Coordinator, Stockton RP, (209) 954-0171 x 102
Jessica Darnelle, State Liaison, SAN-DO, (510) 337-6744
Jennifer S. King, State Liaison, Sacramento Resident Post, (916) 930-3674 x 1117
Michael Nausin, Quality System Manager, SAN-DO, (510) 337-6762
Ann Franklin, OEI Coordinator, SAN-DO, (510) 337-6747

HAF 6W SEA (AK, ID, MT, OR, WA), 22215 26th Ave SE, Suite 210, Bothell, WA
Miriam Burbach, Division Director, SEA-DO (425) 302-0400
Lisa Althar, Director Investigations Branch, SEA-DO (425) 302-0420
Ahn Trinh T Nguyen, Recall Coordinator, SEA-DO, (425) 302-0467
Emergency Response Coordinator, VACANT
Dawn Barkans, State Liaison, SEA-DO, (425) 302-0354
State Liaison, SEA-DO, VACANT
Ian Thompson, State Liaison, SEA-DO, (425) 302-0351
Marci Deleon, Quality System Manager, SEA-DO, (425) 302-0344
Abby Miller, OEI Coordinator, SEA-DO, (425) 302-0465

HAF-10 East
Vinetta Howard-King, Program Director, East, WO Rm 3522, (301) 796-8254
Charles Becoat, Deputy Director, Rm 5025 (NYK-DO), (718) 662-5610, FAX 718-662-5530
Kirk Sooter, Senior Advisor, Rm 901 (PHI-DO), (215) 717-3001, FAX (215) 597-4660
Lori Holmquist (a), Special Assistant, RP-PRT Rm108, (781) 587-7437
Rita LaRocca-Mahoney, Program Training Officer, PHI-DO, (215) 717-3704
Randi Charbonnet, Quality System Manager, ELEM Rm 4102, (301) 796-8167
Leslie Hall, Program Analyst, WO31, Rm 3535, (301) 796-4209

Division of Foreign Human and Animal Food Operations
Yvette Arline, Director, Foreign Human and Animal Food Inspection Branch, ELEM RM 2030, (301) 796-0359
Miniam Stuckey, Branch Chief, Foreign Human and Animal Food Inspection Branch, ELEM Rm 2038, (301) 796-5694, FAX (301) 827-9791
Juan Morales, Branch Chief, Foreign Human and Animal Food Inspection Branch, SAN-DO, (510) 337-6884
Guy Cartwright, Branch Chief, Foreign Human and Animal Food Planning Branch, CIN-DO, (301) 348-1953
Roxanne Adeuya, Branch Chief, Foreign Human and Animal Food Planning Branch, ELEM Rm 2034, (301) 3448-3975
Olga Durand, OEI Coordinator, ELEM, Rm 2062, (301) 796-5734
Renee Humbert, OEI Coordinator, ELEM Rm2133, (301) 796-7478
Tina Powell, OEI Coordinator, RF-GUR, (301) 348-1877

HAF 1E NYK-NWE (NY, VT, NH, ME, MA, RI, CT), 158-15 Liberty Ave., Jamaica, NY, 11433
Ronald Pace, Division Director, NYK-DO (718) 662-5447
LCDR Matthew Palo, Deputy Division Director, NYK-DO (718) 662-5552
Lori Holmquist, Director Investigations Branch, Resident Post, Portland, (781) 587-7437
Director Compliance Branch, VACANT
Sue Liner, Recall Coordinator, NWE-DO, (781) 587-7481
Pam Ogonowski, Recall Coordinator, NWE-DO, (781) 587-7449
Nicole Vaught, Emergency Response Coordinator, NYK-DO, (718) 662-5582
Emergency Response Coordinator, VACANT
Jeanette McGinnis, State Liaison, Buffalo, NY, (716) 846-6258
Kim M. Downing, Quality System Manager, Resident Post Buffalo, NY, (716) 846-6230
Constance White, OEI Coordinator, NWE-DO, (781) 587-7437
Peter Caparelli, OEI Coordinator, NYK-DO, (718) 662-5451

HAF 2E BLT/PHI/NWJ (MD, WV, DC, PA, DE, NJ, VA), 6000 Metro Drive, Suite 101, Baltimore, MD 21215
Division Director, VACANT
CDR Martin Guardia, Director Investigations Branch, BLT-DO (410) 779-5430
Randy Pack, Director Compliance Branch, BLT-DO (410) 779-5417
Ruark Lanham, Recall Coordinator, BTL-DO, (410) 779-5415
LT Valeria Moore, Emergency Response Coordinator, BLT-DO, (410) 779-5464
JoAnn De Clement, State Liaison, Voorhees Resident Post, (856) 290-4007
Natasha De Zinna, State Liaison, BLT-DO, (410) 779-5431
William Murray, State Liaison, BLT-DO, (410) 779-5457
Carla Bryant, Quality System Manager, BLT-DO, (410) 779-5126
LCDR Margaret Di Gennaro, State Liaison, PHI-DO, (717) 541-9924 Ext 21
Raymond Watkins, OEI Coordinator, BLT-DO, (410) 779-5458

HAF 3E ATL (GA, NC, SC), 68 Eight St. NE, Atlanta, GA 30309
Ingrid Zambrana, Division Director, ATL-DO (404) 253-1284
Ivy Sweeney, Ph.D., Director Investigations Branch, ATL-DO (404) 669-4551
Derek Price, Director Compliance Branch, ATL-DO, (404) 253-2277
Emma Nesbit, Recall Coordinator, ALT-DO, (404) 253-1224
Wilbur Huggins, Emergency Response Coordinator, ATL-DO, (404) 253-2235
Michele Howard, State Liaison, ATL-DO, (919) 420-1955, Ext 1112
LCDR James Betz, State Liaison, ATL-DO, (843) 746-2990, ext 19
Charvais Hill, Quality System Manager, ATL-DO, (404) 253-1220
Sandra Lawrence, OEI Coordinator, ATL-DO, (404) 4528

HAF 4E SJN/FLA (PR, VI, FL), 466 Fernández Juncos Ave, San Juan, PR 00901
Ramon Hernandez, Division Director, SJN-DO, (787) 729-8588
Dr. Elizabeth Bess Ormond, Deputy District Director, FLA-DO, (404) 475-4703
Director Investigations Branch, VACANT, SJN-DO, (787) 729-8588
Edwin Ramos, Director Compliance Branch, SJN-DO, (787) 729-8662
Wanda Torres, Recall Coordinator, SJN-DO, (787) 729-8709
Marianela Aponte Cruz, Emergency Response Coordinator, SJN-DO, (282) 729-8501
Naomi Rivera-Cruz, Quality System Manager, SJN-DO, (787) 729-8589
Astrid Seda Hernandez, OEI Coordinator, SJN-DO, (470) 475-4743

HAF 5E CIN/NOL (OH, KY, LA, MS, AL, TN), 6751 Steger Dr., Cincinnati, OH 45237-3097
Steven Barber, Division Director, CIN-DO (513) 679-27000 Ext 2116
Kimberly McMillan, Deputy Division Director (NOL-DO), (615) 366-7811
Heather McCaulley, Director Investigations Branch, CIN-DO 2, (513) 679-2700 x2241
Thomas Clarida, Director Investigations Branch, NOL-DO (615) 366-7827
Krista Whitten, Deputy Director Investigations Branch, NOL-DO (615) 366-7842
Toniette Williams, Director Compliance Branch, CIN-DO (513) 679-2700 Ext 2160
Emma Nesbit, Recall Coordinator, CIN-DO, (513) 679-2700 Ext 2152
Brenda S. Zimmer, Emergency Response Coordinator, CIN-DO, (513) 679-2700 x 2103
Diane McDaniel, State Liaison, Columbus Resident Post, (614)227-5780 Ext 107
Donna F. Campbell, Quality System Manager, CIN-DO, (513) 679-2700 Ext 2133
Anthony Peterson, OEI Coordinator, CIN-DO, (901) 333-3565
Stanley Greene, OEI Coordinator, NOL-DO, (901) 333-3567

HAF 6E CHI/DET (IL, MI, IN), 550 West Jackson Blvd., Suite 1500, South, Chicago, IL 60661
William Weissinger, Division Director, CHI-DO (312) 596-4200
Director Investigations Branch, VACANT
LCDR Kelli Wilkinson, Director Compliance Branch, DET-DO (313) 393-8120
Michael Larson, Recall Coordinator, DET-DO, (313) 393-8118
Victoria Murray, Recall Coordinator, DET-DO, (313) 393-8118
Joseph Cooper, Emergency Response Coordinator, CHI-DO, (312) 596-4252
Maria Diaz, State Liaison, CHI-DO, (312) 596-4265
Mazandria Haynes, Quality System Manager, CHI-DO, (312) 596-4207
Jamie Duggan, OEI Coordinator, CHI-DO, (312) 596-4243

Office of State Cooperative Programs (OSCP)
Laurie Farmer, Director, Office of State Cooperative Programs, (404) 253-1175
John Marcello, Senior Advisor, Office of State Cooperative Programs (480) 829-7396 Ext 2035

MILK
Tim Roddy, Milk Program Director (Branch I) (913) 752-2402
Les Boian, Milk Program Director (Branch II) (509) 353-2136 Ext 103
Larry Stringer, Milk Program Director (Branch III) (312) 596-6523

RETAIL FOOD
Elizabeth O’Malley, Retail Food Program Director (Branch I), (718) 662-5621
Akeila Randle, Retail Food Program Director (Branch II) (312) 596-6514
Chris Smith, Retail Food Program Director (Branch III)
**Office of Medical Products and Tobacco Operations (OMPTO)**

Elizabeth Miller, Ph.D., Assistant Commissioner for Medical Products and Tobacco Operations, WO31, Rm 3526, (301) 633-2086, FAX (301) 595-7942

Susan Laska, Deputy Assistant Commissioner, WO31, Rm 3529, (301) 796-5541, FAX (301) 595-7942

Paul Perdue, Tobacco Staff Director, WO31, Rm 3547, (240) 402-3144

Senior Advisor, Medical Products and Tobacco, VACANT

Yetunde Ijaodola, Special Assistant, WO31, Room 3535, (240) 402-0319, FAX (301) 595-7942

Sharina Smith, Executive Assistant, WO31, Rm 3531C, (240) 402-0536

*To request technical inspectional/investigational/training assistance from OMPTO, please consult FMD-142.

**Tobacco Operations Staff (TOS)**

Gabriel E. Muñiz, SCOS, FLA/MIA-RP, (305) 816-1435 FAX

General ORA Tobacco Q & A Inbox (For Internal FDA Internal Staff Only): ORA TobaccoQuestions@fda.hhs.gov

General Tobacco inquiries (For Public Use Only): AskCTP@fda.hhs.gov

**Office of Bioresearch Monitoring Operations (OBIMO)**

Chrissy J. Cochran, Ph.D., Program Director, WO31, Rm (301) 796-5633 FAX (301) 595-7943

David K. Glasgow, Deputy Program Director, ELEM, (301) 796-5403 FAX (301) 827-4090

Amy Ray, Special Assistant, ELEM, (301) 796-9331

Quality Management Specialist, VACANT

Charles Felix, OEI Coordinator

**BIMO EAST**

Anne E. Johnson, Program Division Director, PHI-DO (215) 717-3003 FAX (215) 597-4660

Christine M. Smith, Director Investigations Branch, BLT-DO (410) 779-5427, FAX (410) 779-5707

Margaret DiGennaro, State Liaison, PHI-DO/HAR-HP, (717) 541-9924 Ext 21

**BIMO WEST**

Eric S. Pittman, Program Division Director, CHI-DO (312) 596-4259

Director Investigation Branch, BIMO West, VACANT

**Office of Biological Products Operations (OBPO)**

Ginette Michaud, MD, Program Director, WO31 RM 3548, (240) 402-8331

Susan Turcovski, Deputy Program Director, FLA-DO (407) 475-4702, FAX (407) 475-4774

Ellen Huang, Senior Advisor, WO31, R

Special Assistant, VACANT

Amy Malla, OBPO QSM, ELEM, Room 2102, (301) 796-8164

John Nicewonger, OBPO QSM, (FLA-DO) (407) 475-4710

Priscilla McDaniel, OBPO Training Officer, (ATL-DO) (404) 253-1271, FAX (404) 253-1207 Kip Hanks, Biologics National Expert, (MET-RP) (504) 638-8797

Lillian Starr, OEI Coordinator (Domestic), (RP-GUR), (847) 249-8632 x114

Nicole Dunkijacobs, OEI Coordinator, (Foreign), CIN-DO, (513) 246-4134 x1124

Thanh Tran, Recall Coordinator, (LOS-DO) (949) 608-3504

**Division 1**

Elizabeth Waltrip, OBPO Division Director, (FLA-DO), (470) 475-4740

Lisa Harlan, Director Investigations Branch, (NWJ-DO) (973) 331-4914

Julie Bringger, Director Compliance Branch, (JAX-RP) (240) 402-2768

Travis Chapman, Staff Director, (FLA-DO), (470) 475-4723

Anna McBride, OEI Coordinator, (FLA-DO), (305) 816-1475

**Division 2**

Karlton Watson, OBPO Division Director (DAL-DO) (214) 253-5254, FAX (214) 253-5314

Tricia Samaniego Martinez, Director Investigations Branch (SAN- RP) (210) 308-1414 FAX (210) 308-1420

Catherine Quinlan, Director Compliance Branch (DET-DO) (313) 393-8153 FAX (313) 393-8139

Colleen Hoyt, Staff Director, ELEM Room 214, (301) 796-2720

**Office of Medical Device and Radiological Health Operations**

Jan Welch, Program Director, WO31, (301) 796-5776
Anne Reid, Deputy Program Director, ATL-DO, (404) 253-1185
Operations Staff Director, VACANT

Dorothy Lee, Foreign Inspection Staff Director, ELEM, (301) 796-5687
Special Assistant, VACANT

Lynne Dwyer, Quality System Manager (QSM), NWE-DO, (781) 587-7523

Monica Forrest, Program Training Officer, NWE-DO, (781) 587-7462

Leighton Ngai, OEI Coordinator, RP-HOU, (713) 293-1462 x1462

**Division 1**
Joseph Matrisciano, Program Division Director-Division 1 East, NWE-DO, (781) 587-7490
Arduino Frankovic, Director Investigations Branch, NYK-DO, (718) 589-7490
Gina Brackett, Director Compliance Branch, CIN-DO, (513) 679-2700 x 2167
Maria Caride, Recall Coordinator, NYK-DO (347) 276-7130
Melinda Ruiz, Recall Coordinator, NYK-DO (718) 662-5470
Wayne Meyer, OEI Coordinator, NYK-DO, (718) 662-5572

**Division 2/Central**
Blake Bevill, Program Division Director, FLA-DO, (407) 475-4734
Kathleen Sinninger, Director, (407) 475-4715
Director, Compliance Branch, VACANT
Neisa Alonso, Recall Coordinator, FLA-DO (407) 475-4712
Meredith Cobb, Recall Coordinator, FLA-DO (407) 475-4722
Marie Fink, Recall Coordinator, NOL-DO (504) 846-6109
Sheryl Enders, OEI Coordinator, FLA-DO, (407) 475-4711

**Division 3/West**
Program Division Director, VACANT

**Office of Pharmaceutical Quality Operations (OPQO)**

Alonzo Cruse, Program Director, WO31 RM2526, (240) 402-2540
Nancy Rolli, Deputy Program Director, ELEM Rm 2020, (732) 390-3845
Kristen DeMaio, Special Assistant, WO31 RM3545, (301) 796-4391
Yvonne McKnight, (a) Quality Management Specialist PHI-DO, (215) 717-3026, FAX (215) 597-4660

Program Training Officer, VACANT
Joanne Washington, OEI Coordinator, ELEM Rm 2048, (301) 796-5743
Irma Rivera, OEI Coordinator, ELEM Rm 2144, (301) 796-5601

**Division of Pharmaceutical Quality Programs (DPQP)**

Ann Marie Montemurro, Division Director, ELEM Rm 2032, (301) 796-5521, FAX (301) 827-6685

**Pharmaceutical Quality Initiatives Branch (PQIB)**

Michael Chasey, Branch Chief, ELEM Rm 2028, (301) 796-4516, FAX (301) 827-9791
Caryn McNab, Pre-Approval Manager (949) 608-4472
Michael Tollon, Pre-Approval Manager (813) 915-7995
Emily Orban, Pre-Approval Manager (313) 393-8177
Ashar Parikh, Pre-Approval Manager (916) 930-3674 x1102
Lindsey Schwierjohann, Pre-Approval Manager (513) 246-1116
Irma Rivera, Drug Registration Monitor, (301) 796-5601
Joanne M. Washington, Program Analyst, (301) 796-5743

**Pharmaceutical Quality Programs Branch (PQPB)**

Branch Chief, VACANT

**Division of Foreign Pharmaceutical Quality Inspections (DFPQI)**

Division Director, VACANT

**Foreign Pharmaceutical Quality Inspections Branch 1 (FPQIB1)**

Atul Agrawal, Branch Chief, RP EBR, (240) 402-4900

**Foreign Pharmaceutical Quality Inspections Branch 2 (FPQIB2)**

Kevin Gonzalez, Branch Chief, ELEM Rm 2038, (240) 402-0550
**Division 1**
Diana Amador Toro, Division Director, NWJ-DO, (973) 331-4901, FAX (973) 331-4968
Craig Swanson, Deputy Division Director, NWJ-DO, (973) 331-4923, FAX (973) 331-4969
William Muszynski, Emergency Response Coordinator, VHS-RP, (973) 331-4919, FAX (856) 783-1513
QSM, NWJ-DO VACANT
Jo Ann DeClement, State Liaison, VHS-RP, (856) 290-4007, FAX (856) 783-1513
Neriza Guerin (a), Director Investigation Branch, NWJ-DO, (973) 331-4923
Jacquelyn Gess, Complaint Coordinator, HAR-RP, (717) 541-9924 Ext 12, FAX (717) 541-9927
Stephanie Durso, Director Compliance Branch, NWJ-DO, (973) 331-4911 x4911
Lisa Mathew, Recall Coordinator, NWJ-DO, (973) 331-4917, FAX (973) 331-4969
Tara Hermann, OEI Coordinator, NWJ-DO, (856) 290-4030
Megan Lauff, OEI Coordinator, PHI-DO, (215) 717-3749

**Division 2**
Monica R. Maxwell, Program Division Director, DAL-DO, (214) 253-4915, FAX (214) 253-4960
Tamala Bogan, Director, Investigations Branch, DAL-DO, (214) 253-4940, FAX (214) 253-4960
John W. Diehl, Director, Compliance Branch, DAL-DO, (214) 253-5288, FAX (214) 253-4960
Kenitra D. Hewitt, Recall Coordinator, DAL-DO, (214) 253-5221, FAX (214) 253-5313
Arthur Martin, OEI Coordinator, DAL-DO, (214) 253-5271, FAX (214) 253-4960

**Division 3**
Art Czabaniuk, Division Director, DET-DO, (313) 393-8154, FAX (313) 393-8139
Lisa Joseph, Emergency Response Coordinator, DET-DO, (313) 393-8169, FAX (313) 393-8139
Steven Senio, Quality Systems Manager, DET-DO, (313) 393-8221, FAX (313) 393-8224
State Liaison, VACANT
Jeffrey Meng, Director Investigation Branch, DET-DO, (313) 393-8272, FAX (313) 393-8139
Complaint Coordinator, VACANT
Marshia Cordray, OEI Coordinator, DET-DO, (313) 393-8170, FAX (313) 393-8139
Nicholas Lyons, Director Compliance Branch, CHI-DO, (312) 596-4220, FAX (312) 594-4195
Mennie Eldridge, Recall Coordinator, CHI-DO, (312) 596-4239.

**Division 4**
Steven Porter, Division Director, LOS-DO, (949) 608-4448, FAX (949) 608-4417
Maxyne T Lam, State Liaison, CNP2-RP, (818) 226-1858; FAX (818) 226-1864
Herminio C Francisco, Emergency Response Coordinator, LOS-DO, (949) 608-3575
Quality Systems Manager, VACANT
Katherine Jacobitz (a), Director Investigation Branch, LOS-DO, (949) 608-4454, FAX (949) 608-4474
Lynnette Terry, OEI Coordinator, LOS-DO, (949) 608-3495, FAX (949) 608-3567
Frank Lee, Complaint Coordinator, LOS-DO, (949) 608-2953, FAX (949) 608-4498
Thomas Berry, Director Compliance Branch, DEN-DO, (303) 236-3028, FAX (303) 236-3551
Dellareese Herbert, Recall Coordinator, PHI-DO, (215) 717-3747
Recall Coordinator, VACANT

**Office of Enforcement and Import Operations, (OEIO)**
John Verbaten, Assistant Commissioner for Import Operations, ELEM Rm 3108, (301) 796-6677
Dan Solis (a), Deputy Director,
Carol Fedorchak, Special Assistant, ELEM Rm 4034, (240) 402-2545, FAX (301) 827-3870
Allyson Cowels, Quality Program Specialist, ELEM Rm 4106, (301) 796-3250
Kim Cooper, Training Officer, DAL-DO, (214) 253-4932

**Division of Enforcement (DE)**
Scott MacIntire, Director, WO32, Rm 4360, (301) 796-8203, FAX (301) 847-8635
Cecilia Wolyniak, Branch Chief, Recall Operations, WO32, Rm 4352, (301) 796-8209, FAX (301) 847-8635
Jason Humbert, Branch Chief, Health Fraud, ELEM Rm 4041, (301) 796-4670
Jamie Espinosa, Debarment Specialist, ELEM Rm 4144, (240) 402-2901, FAX (301) 827-3670

**Division of Food Defense Targeting (DFDT)**
Angel Suarez, Division Director, (866) 521-2297, FAX (571) 468-1936
Kelli Giannatasio, Deputy Program Director, (571) 468-7878
Desmond Brown, Watch Commander, (866) 521-2297, FAX (571) 468-1936
Nabil Anis, Watch Commander, (866) 521-2297, FAX (571) 468-1936
Cynthia LaFountain, Watch Commander, (866) 521-2297, FAX (571) 468-1936
Samantha McCormick, Watch Commander, (866) 521-2297, FAX (571) 468-1936
Erica Riggins, Watch Commander, (866) 521-2297, FAX (571) 468-1936
Daniel Stoll, Watch Commander, (866) 521-2297, FAX (571) 468-1936
Division of Import Operations (DIO)

John Verbeten, Division Director, ELEM Rm 3108, (301) 796-6677, FAX (301) 827-4086
Ted Ploplawski, Special Assistant, ELEM Rm 3106, (301) 796-6674, FAX (301) 827-4086
Patrick Bowen, Branch Chief, Import Operations, ELEM Rm 3102, (240) 402-8047, FAX (301) 827-4086
Melissa D. Gonzalez, Branch Chief, Import Compliance, Pharr, Texas, (240) 402-4288
Alison Nicoli, Branch Chief, Import Technical Assistance, Minneapolis, Minnesota, (240) 402-2850, FAX (612)-334-4131
Andrew Seaborn, Branch Chief, Import Program Development, WO32, Rm 4346, (301) 796-8970, FAX (301) 847-8635

Division of Southwest Imports (DSWI)

Todd Cato, Division Director, HFR-SW600 (214) 253-5284
Stacy Below, Director, Investigations Branch HFR-SW600 (214) 253-5324
Mary Reed, Branch Operations Coordinator HFR-SW515 (713) 293-1434
Alex Lopez, Director, Compliance Branch HFR-SW6550 (956) 721-2431
LCDR April Hill, Emergency Response Coordinator, HFR-SW600 (214) 253-4943
Jeanine Olivias, CSO, Quality Program Specialist, HFR-SW660 (214) 366-7814

Division of Southeast Imports (DSEI)

Ruth P. Dixon, Division Director, HFR-400, (615) 366-5461, FAX (615) 366-5662
Facundo I. Bernal, Director, Investigations Branch I, HFR-SE2575, (305) 816-1433
Christopher Boulmay, Director, Investigations Branch II, HFR-SE3550, (901) 333-3528
Tammara P. Threats, Director, Compliance Branch, HFR-SE3550, (901) 333-3534
Cheryl Watson, Quality Program Specialist, HFR-SE350 (615) 366-7814

Division of Northeast Imports (DNEI)

Dawne Hines, Division Director, HFR-NE152, (718) 662-5461, FAX (718) 662-5662
Anna Alexander, Director Compliance Branch, HFR-NE140, (718) 662-5683, FAX (718) 662-5665
LCDR Christie Menna, Special Assistant, HFR-NE 140 (718) 662-5443 (718) 662-5662
CDR Nazmul Hassan, Director, Investigations Branch, HFR-NE152, (718) 662-5707, FAX (718) 662-5662
Tony Hemphill, Quality Program Specialist, HFR-NE152 (908) 527-2470 FAX (908) 527-2460

Division of Northern Border Imports (DNBI)

Keith Jaskaitis, Division Director, HFR-CE750, (313) 393-8141, FAX (313) 393-8139
Sandra K. Sylvester, Director, Investigations Branch (East), HFR-NE3500, (716) 846-6221, FAX (716) 684-6630
Michael W. Burd, Special Assistant, HFR-NE3500, (716) 846-6234, FAX (716) 684-6630
Eric Joneson, Director, Investigations Branch (West), HFR-CE750, (313) 393-8187, FAX (313) 393-8139
Sherea Dillon, Director Compliance Branch, HFR-CE6521, (313) 596-4244, FAX (312)-596-4195
Emergency Response Coordinator, VACANT
Quality Program Specialist, VACANT

Division of West Coast Imports (DWCI)

Dan Solis, Division Director, HFR-PA256, (562) 256-9202 FAX (562) 256-7701
Gordon Chu, Director, Investigations Branch, HFR-PA256 (562) 256-9203, FAX (562) 256-7701
Lawton Lum, DCB, HFR-PA140, (510) 337-6792, FAX (562) 256-7701
Emergency Response Coordinator, VACANT
Steven Condrey, Quality Program Specialist, HFR-PA200 (562) 256-9294

Office of Regulatory Science (ORS)

Paul Norris, Director, Bldg. 50, Room 404 Jefferson, 3900 NCTR Road, Jefferson, AR 72079, (870) 543-4099
Sean W. Linder, Senior Science Advisor, Bldg. 50, Rm 405, 3900 NCTR Road, Jefferson, AR 72079, (870) 543-4667
George Salem, MPT & Specialty Staff Director - Chemistry, ELEM, Room 3140, (301) 796-6111
MPT & Specialty Staff Director – Microbiology, VACANT
Food & Feed Staff Director – Chemistry, VACANT
Michael McLaughlin, Food & Feed Staff Director - Microbiology, ELEM, Room 3130, (301) 796-8158
Timothy McGrath, Food & Feed Staff Director - FERN Labs, ELEM, Room 3142, (301) 796-6591
Food & Feed Staff Director - Private Labs, VACANT

MPT & Specialty Labs Operations

Mark Madson (a), Associate Director, DFC, Room E1748A Lakewood, CO, (303) 236-3060
Deputy Associate Director, VACANT
Duane Salzger, Forensic Chemistry Center, CIN, Room 145 HFR-CE501, (513) 679-2700
Brian Baker, Winchester Engineering Analytical Center, WEAC Room 104, Winchester, MA, (781) 756-9701
Hector Espinet (a) Philadelphia Lab, HFR-SE560, San Juan, PR, (787) 729-8556
Marisol Faberlle, San Juan Lab, SJN HFR-SE560, San Juan, PR, (787) 729-8558
Frank Zydel, Laboratory Director (DETL), Suite 6700, Detroit, MI (313) 393-8207
Northeast Medical Products Lab, VACANT
Southeast Tobacco Lab, VACANT
Pacific Southwest Medical Products Lab, VACANT

Food & Feed Labs Operations
Dan Rice, Associate Director, Food & Feed Labs Operations, SEA, Room 205, Bothell, WA, (425) 487-5301
Karen Kreuzer, Deputy Associate Director, Food & Feed Labs Operations, DEN, Room 11101, Lakewood, CO (303) 236-3054
Terri McConnell, Food & Feed Staff Director - Microbiology, ATL, Atlanta, GA (404) 253-1217
Michael McLaughlin, Food & Feed Staff Director - Microbiology, ELEM, Room 3130, (301) 796-8158
Timothy McGrath, Food & Feed Staff Director - FERN Labs, ELEM, Room 3142, (301) 796-6591
Mark Madson, Denver Lab, DEN Room E1748D, Lakewood, CO, (303) 236-3060
Jinxin Hu, Pacific Northwest Lab, SEA Room 210, Bothell, WA, (425) 487-5302
William Martin, Pacific Southwest Food & Feed Lab, IRV-1 Room 2273, Irvine, CA, (949) 608-2907
Tom Sidebottom (a), San Francisco Lab, SAN Room 220, Alameda, CA, (510) 337-6825
Elizabeth Kage (a), Southeast Food & Feed Lab, SE RM223 HFR-SE600, Atlanta, GA, (404) 253-2209
John Leazer, Northeast Food & Feed Lab, 158-15 Liberty Ave, Jamaica, NY, (718) 340-7093
Aref El-Demerdash, Kansas City Lab, KS RM203 HFR-SW360, Lenexa, KS, (913) 752-2126

Research Coordination & Evaluation
Selen Stromgren, Associate Director, Research Coordination & Evaluation, ELEM, Room 3136, (301) 796-6550
Jennifer Brzezinski, Deputy Associate Director, Research Coordination & Evaluation, ELEM Rm 3125, (301) 796-2181

Business & Safety Operations
Sufian Alkhaldi (a), Associate Director, Business & Safety Operations, ELEM, Room 3124, (301) 796-8512

Lab Work Planning and Metrics
CDR Mivoyel Jean Paul, Staff Director, ELEM, Room 3134, (301) 796-8175
CAPT Michele Markley, Supervisory Industrial Hygienist, ELEM, Room 3129, (301) 796-8178
CDR Kenneth Crombie, Supervisory Industrial Hygienist, ELEM, Room 3148, (240) 402-5346
Quality Management Specialist, VACANT

Office of Management, (OM)
Glenda Barfell, Associate Director for Management, Rm 2002

Division of Management Operations (DMO)
Joseph Mastrianna, Director, Division of Management Operations, Rm 2106, (240) 402-3181
Commissioned Corps Liaison, VACANT

Division of Budget Formulation and Execution (DBFE)
David Caines (a), Director, Rm 2118, (240) 402-3100, FAX (301) 827-3771

Office of Training, Education and Development (OTED), - 11919 Rockville Pike, Rockville, MD 20852 (MM2)
Patricia L. Alcock, Director, Office Director, MM2, Rm 219 (301) 796-4299, FAX (301) 827-8708
Erin Bucher, Special Assistant to Office Director, MM2, Rm 2204, (301) 796-4541, FAX (301) 827-8708
Loney Nunemaker, Deputy Office Director, MM2 Rm 221, (240) 402-4991, FAX (301) 827-4179
Lee Vogtman, Special Assistant to Deputy Office Director, MM2, Room 224 (309) 796-5021, FAX (301) 827-8708
Thomas Hughes, Deputy Office Director, MM2 Rm 218, (301) 348-1741, FAX (301) 827-8708
Shanell Owens, Staff Director, Administrative, Logistics & Finance Staff, MM2 Rm 216, (301) 796-1729, FAX (301) 827-4179

Division of Programmatic Training (DPT)
John Stoll, Director, Division of Programmatic Training, MM2, Rm CHI-DO
Antoinette Ravelli, Integrated Food Safety System Training Branch
Janet Williams, Branch Chief, Manufactured Food Training Branch, MM2, Rm 407
Branch Chief, Medical Products and Tobacco Training Branch, VACANT

Division of Multi-Program, Leadership and Management Training (DMPLMT)
Director, Division of Multi-Program, Leadership and Management Training, VACANT
Marya Ricks (a), Branch Chief, Leadership, Management & Administrative Training Branch
Holly Rhodes (a), Branch Chief, Multi-Program Training Branch

Division of Instructional Systems and Technology (DIST)
Brooke Mullican, Director, Division of Instructional Systems and Technology, MM2, Rm 333, (301) 796-4992 FAX (301) 827-4179
Birk Stathers, Branch Chief, Instructional Systems and Multimedia Branch 1, MM2, Rm 347, (301) 796-5644
Branch Chief, Instructional Systems and Multimedia Branch 2, VACANT

Division of Testing, Measurement and Certification (DTMC)
William Farmer, Director, Division of Testing, Measurement and Certification, MM2, Rm 424, (240) 402-9866, FAX (301) 827-4179
Branch Chief, Test and Measurement Branch, VACANT
Branch Chief, Certification Branch, VACANT
Office of Communications and Project Management (OCPM)
L'Tonya Davis, Director, WO31, (301) 796-4557, FAX 301-595-7942
Susie Cammarata, Special Assistant, FSHL, (301) 796-4351, FAX 301-827-4106
Caleb Michaud, Deputy Director, FSHL, (301) 796-8803, FAX 301-827-4106
Jasmine Thompson, Quality Manager, Irvine, CA 92612, (949) 608-3520, FAX 949-608-3567
Marchelle Dillard, Executive Assistant, WO31, Rm 3525, (301) 796-8804
Michelle George, Branch Chief, Project Management Branch, FSHL, (240) 402-9421, FAX 301-827-4106
Ryan Cates, Branch Chief, Project Management Branch II, FSHL, (301) 796-3790, FAX 301-827-4106
L'Tonya Davis (a), Director, Division of Communications, WO31, (301) 796-4557, FAX 301-595-7942
Megan Cardin, Branch Chief, Public Affairs Branch, FSHL, (240) 402-5030, FAX 301-827-4106
Lela Harris, Branch Chief, Web and Digital Media Branch, FSHL, (240) 402-5030, FAX 301-827-4106

Office of Partnerships and Operational Policy (OPOP)
Erik Mettler, Assistant Commissioner, ELEM Rm 3008, (301) 796-9254
Marla Hendriksson, Deputy Director, ELEM Rm 3106, (301) 796-9055
Armando Zamora (a), Senior Advisor, ELEM Rm 4038, (301) 796-5723
D. Christi Woodruff, Management & Program Analyst, ELEM Rm 3006, (301) 796-7373
Diana Canqui, Executive Assistant, WO31 Rm 3543B, ELEM 3007 (301) 796-3557

Office of Quality Management System
Gary Hawkins, Director, Office of Quality Management System, DAL-DO (214) 253-4958

Office of Strategic Planning and Operational Policy (OSPOP)
Marla Hendriksson (a), Director, ELEM Rm 3106, (301) 796-9055
CAPT Laura Draski, Deputy Director, ELEM Rm 4108, (301) 796-4371

Division of Operational Policy (DOP)
Anthony Taube, Director, Division of Operational Policy, ELEM Rm 4044, (240) 402-4565
Branch Chief, Human and Animal Food Policy Branch, VACANT
Kristin Maloney (a), Branch Chief, Medical Products and Tobacco Policy Branch, WO32, Rm 4345, (301) 796-9014

Division of Information Disclosure Policy (DIDP)
Lisa Bellows, Director, Division of Information Disclosure Policy, ELEM Rm 4118, (301) 796-3297
Melissa Pickworth, (a) Chief, Disclosure Policy Branch, ELEM 4021, (301) 796-5323
Tamara Coley, Branch Chief, FOIA Branch I, WO75 Rm 1668, (240) 402-6903
Lisa Elrand, Branch Chief, FOIA Branch II, SEA-DO, (425) 302-0415

Division of Planning and Evaluation (DPE)
Mark Abdy, Director, Division of Planning and Evaluation, ELEM Rm 4100, (240) 402-3150
Braedyn Kromer, Branch Chief, Program Evaluation Branch (DPEM), ELEM Rm 4116, (240) 402-6370
Jessica Hopson, Branch Chief, Work Planning Branch (DPEM), ELEM Rm 4120, (301) 796-3210
Lori Lawless, National OEI Coordinator, BLT-DO, Rm 102, (410) 779-5442

Office of Partnerships (OP)
Barbara Cassens, Director, (510) 590-3002, FAX 301-827-3588
Alan Tart, Deputy Director, (301) 796-5810, FAX 301-827-3588
Bill Miller, Executive Assistant, (240) 402-6383. FAX 301-595-7942
Tim Mueller, Director, Division of Standards Implementation (DSI), (301) 796-5873, FAX 301-827-3588
Wendy Campbell, Director, Division of Partnership Investments and Agreements, RP-RAL Rm101, (415) 310-0483
Abram Brown III, Chief, Laboratory, Medical Products, and Innovation Branch (DPIA), (301) 796-5875, FAX 301-827-3588
Brett Weed (a), Branch Chief, Human and Animal Food Branch, (404) 253-2268

Office of Information Systems Management
Lisa Creason, Director, ELEM RM 1118, 12420 Parklawn Dr., Rockville, MD 20857, (301) 796-4361
Linda Sigg, Deputy Director, Office of Information Systems Management, ELEM Rm 1126, (301) 796-0625
Director, Data Quality, Governance and Reporting Staff, VACANT
Director, Division of Special Initiatives and Coordination (DSIC), VACANT
Director, DSIC/Client Services and Governance Branch, VACANT
Director, DSIC/Special Initiatives and Coordination Branch, VACANT
Sandra Abbott, Director, Division of Systems Solutions (DSS), ELEM RM 4138, (301) 796-3240
Gregory Parcover, Deputy Director, Division of Systems Solutions (DSS), ELEM RM 4134, (301) 796-9040
Eugene Reilly, Director, DSS/Enforcement Systems Branch, ELEM RM 4136, (301) 796-6156
Phap Chung, Director, DSS/Import Systems Branch, ELEM RM 3110, (301) 796-7664
Ronald Claros (a), Director, DSS/Laboratory and Quality Systems Branch, ELEM RM 1122, (301) 796-9557

Office of Criminal Investigations, (OCI), 7500 Standish Place-Suite 250 N., Rockville, MD 20855
Cathy Hermesen, Assistant Commissioner for Criminal Investigations, (913) 236-0810
Justin Green (a), Deputy Director, FO-MISCO, RM 201, (954) 476-5469
Kerry Mannion, Special Agent in-Charge Headquarters Operations, SPS RM 200, (240) 276-9433
Chad Menster, Deputy Special Agent in-Charge, Headquarters, MPN2 RM 250, (240) 726-9357
Assistant Special Agent in-Charge, Headquarters, VACANT
Mac McMillan (a), Assistant Special Agent in-Charge, Headquarters
Jonathan Lewis (a), Assistant Special Agent in-Charge, Headquarters, MPN2 Rm N250, (240) 276-9456
Luis Perez, Assistant Special Agent in Charge Headquarters Operations, (240) 276-9483

OCI, Chicago Field Office, 801 Warrenville Road, Suite 360, Lisle, IL 60532
William Conway, Special Agent in Charge, (630) 769-5535 FAX (630) 769-5550 (IL, IN, MI, MN, ND, SD, WI)

OCI, Kansas City Field Office, 5799 Broadmoor Street, Suite 600, Mission, KS 66202
Spencer Morrison, Special Agent in Charge, (913) 236-0805 FAX (913) 384-7421 (AR, CO, IA, KS, MO, NE, NM, OK, TX, UT, WY)

OCI, Dallas Resident Office, 8600 Freeport Parkway, Irving, TX 75063
Wade Moon, Resident Agent in Charge, (214) 887-4175 FAX (214) 887-3959

OCI, Los Angeles Field Office, Fairway Professional Bldg., 201 Avenida Fabricante, Suite 200, San Clemente, CA
Lisa Malinowski, Special Agent in Charge, (949) 940-4225 FAX (949) 366-4627 (AK, AZ, CA, HI, ID, MT, NV, OR, WA)

OCI, San Francisco Resident Office, 555 12th Street, Suite 275, Oakland, CA 94607485 92672
Stephen Jackson, Resident Agent in Charge, (510) 287-2793 FAX (510) 637-3483

OCI, Metropolitan Washington Field Office, 11750 Beltsville Dr, Suite 200, Beltsville, MD 20705
Mark McCormack, Special Agent in Charge, (240) 276-9366 FAX (240) 276-9399 (DE, KY, MD, South NJ, OH, PA, VA, WV, Washington, DC)

OCI, Philadelphia Resident Office, International Plaza 2, Route 291 and International Plaza Drive
Glen McElravy, Resident Agent in Charge, (610) 362-4612, FAX (610) 521-4916

OCI, Miami Field Office, 865 SW 78th Ave., Suite 201, Plantation, FL 33324
Justin Green, Special Agent in Charge, (954) 476-5469 FAX (954) 476-5435 (AL, FL, GA, LA, MS, NC, PR, SC, TN, VI)

OCI, Atlanta Resident Office, 401 W. Peachtree Street, Suite 1917, Atlanta, GA 30308
Robert "Mike" Hiser, Resident Agent in Charge, (404) 253-2317 FAX (404) 253-2324

OCI, New Orleans Resident Office, 103 Northpark Blvd., Suite 210, Covington, LA 70433
Michael Niemiec, Resident Agent in Charge, (985) 809-6701 FAX (985) 871-6922

OCI, San Juan Resident Office, 525 FD Roosevelt Ave., Suite 1118, San Juan, PR 00918
Resident Agent in Charge, VACANT (PR, VI)

OCI, New York Field Office, 10 Exchange Place, Suite 804, Jersey City, NJ 07302
Jeffrey Ebersole, Special Agent in Charge, (201) 547-3863 FAX (201) 547-6309 (CT, MA, ME, NH, North NJ, NY, RI, VT)

OCI, Boston Resident Office, 401 Edgewater Place, Suite 530 Wakefield, MA 01880
Derek Roy, Resident Agent in Charge, (781) 224-4860 FAX (781) 224-4860

ORA FIELD DISTRICT ORGANIZATION

Atlanta District, (ATL-DO), 60 Eight St. NE, Atlanta, GA 30309
Asheville R.P., 44 Buck Shoals Rd, Unit A-1, Arden, NC 28704
R. Edward DeBerry, Resident in Charge (RIC), (828) 684-3585 FAX (828) 684-4932

Atlanta Hartfield R.P., 2077 Convention Center Concourse, Suite 400, College Park, GA 30337

Baltimore District (BLT-DO), 6000 Metro Drive, Suite 101, Baltimore, MD 21215
Main Number: and Emergency (after hours) Answering Service (410) 779-5455
Evelyn Bonnin, District Director, (410) 779-5424 FAX (410) 779-5707
Deputy District Director, VACANT
Martin Guardia, Emergency Response Coordinator, (410) 779-5134 FAX (410) 779-5707
William Murray, State Liaison, (410) 779-5457 FAX (410) 779-5707
Lara Snyder, State Liaison, (410) 779-5431 FAX (410) 779-5707

Chicago District, (CHI-DO), 550 West Jackson Blvd., Suite 1500, South, Chicago, IL 60661
Main Number: (312) 353-5863/Emergency (after hours) Answering Service (312) 895-1574 FAX (312) 596-4187
William Weissinger, District Director, (312) 596-4200 FAX (312) 596-4252
Joseph Cooper, Emergency Response Coordinator, (312) 596-4252
Maria Diaz, State Liaison, (312) 596-4265
Recall Coordinator, VACANT
Christinae R. Hudson, Consumer Complaint Coordinator, Direct 312-353-7840

Cincinnati District, (CIN-DO), 6751 Steger Dr., Cincinnati, OH 45237-3097
Main Number:/Emergency (after hours) Answering Service (513) 679-2700
Steven Barber, District Director, (513) 679-2700 x2116 FAX (513) 679-2771
Brenda S. Zimmer, Emergency Réponse Coordinator (513) 679-2700 x2103, FAX (513) 679-2772

Dallas District, (DAL-DO), 4040 North Central Expressway, Suite 300, Dallas, TX 75204-3128
Main Office Number (214) 253-5200, Emergency (after hours) Answering Service (214) 253-5200
District Director, VACANT
Jennifer Young, State Liaison (OK & AR), (214) 253-5346
Brenita Walker, State Liaison (TX), (214) 253-5286
Jane Broussard, Emergency Response Coordinator, (214) 253-4925 FAX (214) 253-5318

Denver District, (DEN-DO), 1 Denver Center, Building 20, Denver Federal Center, Denver, CO 80225-0087
Main Number: (303) 236-3017
Emergency (after hours) Answering Service (303) 236-3017
LaTanya M. Mitchell, District Director, (303) 236-3017, FAX (303) 236-9670
Deputy District Director, VACANT
Kathryn Mogen, Emergency Response Coordinator, (303) 236-3017
UPS/FedEx Mail to: 1 Denver Federal Center, Bldg 20 ENT W10, Denver, CO 80225
USPS Mail to: 6th Ave & Kipling St, PO Box 25087, Denver, CO 80225
(For Lab Samples, see section “Sample Coordination, ORA Laboratory Mailing Addresses, and Early Notification of Sample Shipments”)

Detroit District, (DET-DO), 300 River Place, Suite 5900, Detroit, MI 48207
Main Number: (313) 393-8100/Emergency (after hours) Answering Service (313) 343-5120
Art O. Czabaniuk, District Director, (313) 393-8154, FAX (313) 393-8139
Deputy District Director, VACANT
Linda J. Joseph, Emergency Response Coordinator, (313) 393-8169
Linda M. Thursam, State Liaison, (313) 393-8193

Detroit Ambassador Bridge Import Station, 2810 W. Fort St, Detroit, MI 48216

Detroit Laboratory (DETL), 300 River Place, Suite 6700, Detroit, MI 48207
*All samples for Chemistry or Microbiology analysis

Florida District, (FLA-DO), 555 Winderley Place, Suite 200, Maitland, FL 32751
Main Number: and Emergency (after hours) Answering Service (407) 475-4700
Elizabeth Waltrip, District Director, (407) 475-4740, FAX (407) 475-4774
Doug Fiorentino State Liaison, (FLA-DO) (407) 475-4753, FAX (407)-475-4753

Kansas City District (KAN-DO), 8050 Marshall Drive, Suite 205, Lenexa, KS 66214
Main Number: and Emergency (after hours) Answering Service (913) 495-5100
Cheryl A. Bigham, District Director, (913) 495-5108 FAX (913) 495-5107
Ann M. Adams, Deputy District Director, (913) 495-5111 FAX (913) 495-5107
Erin C. Dugan, Emergency Response Coordinator, (913) 495-5110 FAX (913) 495-5107

Los Angeles District, (LOS-DO), 19701 Fairchild, Irvine, CA 92612-2506
Main Number: (949) 608-2900 Emergency (after hours) Answering Service (949) 797-1063
Steven Porter, District Director, (949) 608-4448 FAX (949) 608-4417
Maria (Rosario) Quintanilla, Public Affairs Specialist, (949) 608-4407 FAX (949) 608-4456
Laurel Eu, Public Affairs Specialist, (818) 226-1856 FAX (818) 226-1864
Frank Lee, Consumer Complaint Coordinator, (949) 608-2953 FAX (949) 608-4498

Long Beach Resident Post (Import Operations), One World Trade Center, Suite 300, Long Beach, CA 90831
Main Number: (562) 256-7700 FAX (562) 256-7701
Daniel Solis, Division Director, HFR-PA256, (562) 256-9202 FAX (562) 256-7701
Gordon Chu, Director, Investigations Branch, HFR-PA256 (562) 256-9203, FAX (562) 256-7701

Carson FCL (CES), 23011 Wilmington Ave, Carson, CA. 90745
Denise Williams, IB Supervisor, HFR-PA256, (310) 971-2174 x 1004 FAX (310) 971-3694

LAX Resident Post (Import Operations), 222 North Sepulveda Blvd., Suite 740, El Segundo, CA. 9Port0245
Main Number: (310) 647-2900 FAX (310) 524-9272

Tempe Resident Post, 51 West 3rd Street, Suite E-265, Tempe, AZ. 85281-2831
Main Number: (480) 829-7396 FAX (480) 829-7677

Minneapolis District, (MIN-DO), 250 Marquette Avenue, Suite 600, Minneapolis, MN 55401
Main Number: and Emergency (after hours) Answering Service (612) 334-4100
Michael T. Dutcher, District Director, HFR-CE800, (612) 758-7124, FAX (612) 334-4134
Deputy District Director, VACANT
Heidi DeBeck, Emergency Response Coordinator, (612) 758-7126, FAX (612) 334-4131
Ryan J. Benedect, State Liaison, (612) 758-7191, FAX (612) 334-4131
Joel Hustedt, State Liaison, (608) 264-5332 x101 FAX (608) 264-5335

New England District, (NWE-DO), One Montvale Ave., 4th Floor, Stoneham, MA 02180
Main Number: (781) 587-7500, Emergency (after hours) Answering Service (781) 939-2380, Main FAX (781) 587-7556
District Director, VACANT
Deputy Director, VACANT

Portland, Maine Resident Post, U.S. Customs House – 312 Fore Street, Room 103 – Portland, ME 04101
Lori Holmquist, Director, Investigations Branch (781) 587-7437, FAX (207) 221-2381

New Jersey District (NWJ-DO), 10 Waterview Blvd., 3rd Floor, Parsippany, NJ 07054
Main Number: and Emergency (after hours) Answering Service (973) 331-4900
Diana Amador Toro, District Director (973) 331-4901 FAX (973) 331-4969
Craig Swanson, Deputy District Director, (973) 331-4923
Lisa Mathew, Recall Coordinator, (973) 331-4917
Ginny Seland, Consumer Complaint Coordinator (973) 331-4998
William Muszynski, Emergency Response Coordinator (856) 290-4001 x 4020

New Orleans District (NOL-DO), 404 BNA Drive, Building 200, Suite 500, Nashville, TN 37217-2565
Main Number: and Emergency (after hours) Answering Service, (615) 366-7801
Ruth P. Dixon, District Director, (615) 366-7803; FAX (615) 366-7805
Lindsay Bertling, Emergency Response Coordinator, (615) 366-7815
Whitney White, State Liaison, (615) 366-7992
Krista Whitten, Recall Coordinator, (615)366-7842
Latoya Ewert, Consumer Compliant Coordinator, (615) 366-7984
Marie K. Fink, District Recall Coordinator, (504) 846-6109 (Office); (504) 638-8801 (blackberry)

**New York District, (NYK-DO), 158-15 Liberty Ave., Jamaica, NY. 11433 (New York City Office)**
Main Number: and Emergency (after hours) Answering Service (718) 340-7000
Ronald Pace, District Director, (718) 662-5447, FAX (718) 662-5665
LCDR Matthew Palo, Deputy District Director, (718) 662-5552, FAX (718) 662-5665
Emergency Response Coordinator, VACANT

_Buffalo Office, 622 Main Street, Suite 100, Buffalo, NY 14202_  
Emergency (after hours) Answering Service (716) 846-6200
Sandra K. Sylvester, Director, Investigations Branch (East), HFR-NE3500, (716) 846-6221, FAX (716) 846-6300
Michael W. Burd, Special Assistant to the Director, Investigations Branch (East), HFR-NE3500, (716) 846-6234

_White Plains R.P., 222 Bloomingdale Road, Suite 406, White Plains, NY 10605_

**Philadelphia District, (PHI-DO), 900 US Customhouse, 200 Chestnut St., Philadelphia, PA 19106**
Main Number: and Emergency (after hours) Answering Service (215) 597-4390
Anne E. Johnson, District Director, (215) 717-3001 FAX (215) 597-4660
Deputy District Director, VACANT (215)-717-3003 FAX (215) 597-4660
Judy Paterson, Emergency Response Coordinator, (215) 717-3719
Delilah R. Herbert, Recall Coordinator, (215) 717-3747

**San Francisco District (SAN-DO), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070**
Main Number: (510) 337-6700, Emergency (after hours) Answering Service (415) 462-3225
VACANT, District Director, (510) 337-6783, FAX (510) 337-6859
Darla Bracy, Deputy District Director, (510) 337-6773
Nicole Yuen, Emergency Response Coordinator, (209) 954-0171 x102

**San Juan District, (SJN-DO), 466 Fernandez Juncos Ave, San Juan, PR 00901-3223**
Main Number: (787) 729-8500
Imports General Voicemail (787) 729-8521
Guardhouse – Emergency 24/7 (787) 729-8789
Emergency - DD's Advisory Message (787) 729-8792 1-866-300-4374
Ramón Hernández, District Director, (787) 729-8588, FAX (787) 729-6747
Edwin Ramos, Director Compliance Branch, (787) 729-9564, FAX (787) 729-6658

_Aguada R.P., Centerplex Building Office #218, Road #2 Aguada, PR 00602_

_Ponce R.P. 606 Tito Castro Ave. Suite 213, La Rambla Plaza Ponce, PR 00617_

_St. Thomas R.P. 80 Kronprindsens Gade, Suite 201, St. Thomas, USVI 00802_

**Seattle District (SEA-DO), 22215 26th Ave SE, Suite 210, Bothell, WA 98021**
Main Number: and Emergency (after hours) Answering Service to 425-302-0340
Miriam R. Burbach, District Director, (425) 302-0400, FAX (425) 302-0404
Roger J. Adams, State Liaison, Blaine R.P., (360) 332-2646
Janelle K. Martin, State Liaison, (425) 302-0460

**Division of Southwest Imports (DSWI), 4040 North Central Expressway Ste 300, Dallas, TX 75204**
Main Number: (214) 253-5330, FAX (214) 253-5316
Todd Cato, Division Director, HFR-SW600 (214) 253-5284, FAX (214) 253-5284
Stacy Below, Director, Investigations Branch, HFR-SW600 (214) 253-5324, FAX (214) 523-4998

_Bridge of the Americas, 3600 E. Paisano Drive, Bldg D, Rm 118, El Paso, TX 79905_
Main Number: (915) 771-7790, FAX (915) 772-2588

_Brownsville R.P. (Veterans Bridge), 3300 S. Expressway 77/83 Brownsville, TX 78521_
Main Number: (956) 574-9734, FAX (956) 782-1808
Ysleta R.P., 797 S. Zaragoza, Bldg. D, El Paso, TX 79907
Main Number: (915) 860-7510, FAX (915) 860-7508

Division of Southeast Imports (DSEI), 404 BNA Drive, Building 200, Suite 500, Nashville, TN 37217
Ruth P. Dixon, Division Director, HFR-400, (615) 366-7803; FAX (615) 366-7805
Lindsay Bertling, Emergency Response Coordinator, (615) 366-7815; FAX (615) 366-7848
Whitney White, State Liaison, (615) 366-7992, FAX (615) 366-7802

Atlanta Hartfield R.P., 2077 Convention Center Concourse, Suite 400, College Park, GA 30337
Main Number: (404) 669-4451 FAX (404) 669-4443

Greenville R.P., Albemarle Building, 4051-A S. Memorial Dr., Winterville, NC 28590
P O Box 607, 300 W 2nd Street, Greenville, NC 27834-9998
Main Office Number: (252) 758-0738
Sandra Saunders, VoIP dialing (252) 758-1102 x 102
Laura Cain, VoIP dialing (252) 758-1103 x103
Radona Boutte, VoIP dialing (252) 758-1104 x104

Savannah R.P., Johnson Square Business Center, 2 East Bryan St., Suite 325, Savannah GA 31401
Main Number: (912) 233-5519, FAX (912) 233-9917

Miami-RP Imports Group, 15100 NW 67th Ave, Suite 400, Miami Lakes, FL 33014
Main Number: (305) 816-1416; FAX (305) 816-1536
Facundo I. Bernal, Director, Investigations Branch #1, HFR-SE2575, (305) 816-1433
Jose Luis Arroyo-Acosta, Deputy Director, HFR-SE2575, (305) 816-1446

Miami International Mail Facility (IMF), 11698 NW 25th St., Suite 106, Miami, FL 33122-9997
Main Number: (305) 594-2609, FAX (305) 513-4272

Port Everglades-RP, 1800 Eller Drive, Suite 200, Fort Lauderdale, FL 33316
Main Number: (954) 759-7702, FAX (954) 527-4184

Metairie R.P., 2424 Edenborn Avenue, Suite 410, Metairie, LA 70001
Main Number: (504) 846-6100; Fax: (504) 219-8813

Memphis R.P., 959 Ridgeway Loop Road, Suite 100, Memphis, TN 38120-4042
Main Number: (901) 333-3520, Imports FAX (901) 333-3576
Christopher Boulmay, Director, Investigations Branch #2, HFR-SE3550, (901)333-3528
Tammara P. Threats, Director, Compliance Branch, HFR-SE3550, (901)333-3534

San Juan District Office, 466 Fernandez Juncos Ave, San Juan, PR 00901-3223
Main Number: (787) 729-8500; Imports General Voicemail (787) 729-8521

Louisville R. P., Republic Bank Building, 9600 Brownsboro Rd., Louisville, KY 40241
Main Number: (502) 425-0089

Division of Northeast Imports (DNEI), 158-15 Liberty Ave, Jamaica, NY, 11433 (New York City Office)
Main Number: and Emergency (after hours) Answering Service (718) 340-7000
Dawne Hines, Division Director, HFR-NE152, (718) 662-5461, FAX (718) 662-5662
Anna Alexander, Director Compliance Branch, HFR-NE140, (718) 662-5683, FAX (718) 662-5665
LCDR Christie Menna, Special Assistant to the Director, Compliance Branch, HFR-NE 140 (718) 662-5443
CDR Nazmul Hassan, Director, Investigations Branch, HFR-NE152, 718-662-5707, FAX 718-662-5662

Port Elizabeth, R.P., 1201 Corbin Street, 2nd Floor, Elizabeth, NJ 07201
Main Number, (908) 527-2461, FAX (908) 527-2460

Stoneham, R.P., One Montvale Avenue, 4th Floor, Stoneham, MA, 02180
Main Number, (781) 587-7500, FAX (781) 587-7556

Main Number (215) 597-4390, FAX (215) 597-2910

Dundalk Marine Terminal R.P. (DMT-RP) Dundulk Marine Terminal 608A Folcroft St, Baltimore, MD 21224
Main Number (410) 631-0322, FAX (410) 631-0332
Division of Northern Border Imports (DNBI), 300 River Place, Suite 5900, Detroit MI 48207
Main Number: (313) 393-8100/Emergency (after hours) Answering Service (313) 343-5120
Keith Jasukaitis, Division Director, HFR-CE750, (313) 393-8141, FAX (313) 393-8139
Eric Joneson, Director, Investigations Branch (West), HFR-CE750, (313) 393-8187, FAX (313) 393-8139

Alexandria Bay, NY 46749 Interstate 81, Alexandria Bay, NY 13607
Main Number: (315) 482-5762

Blaine R.P., 9935 Pacific Hwy, Blaine, WA 98230
Main Number: (360) 332-0200 FAX (360) 332-0216

Buffalo Office, 622 Main Street, Suite 100, Buffalo, NY 14202
Emergency (after hours) Answering Service (716) 846-6200
Sandra K. Sylvester, Director, Investigations Branch (East), HFR-NE3500, (716) 846-6221, FAX (716) 846-6300
Michael W. Burd, Special Assistant to the Director, Investigations Branch (East), HFR-NE3500, (716) 846-6234

Brunswick, OH 3820 Center Rd., Brunswick, OH 44212
Main Number: (330) 273-1038, FAX (330) 225-7477

Calais, ME180 International Dr., Calais, ME 04619
Main Number: (207) 454-3070, FAX (207) 454-3219

Champlain R.P., 237 West Service Rd., Room C167 Champlain, NY 12919
Main Number: (518) 298-8240, FAX (518) 298-5538

Chicago District, 550 West Jackson Blvd., Suite 1500, South, Chicago, IL 60661
Main Number: (312) 353-5863/Emergency (after hours) Answering Service (312) 895-1574 FAX 596-4187
Sherea Dillon, Director Compliance Branch, HFR-CE6521, (312) 596-4244, FAX (312)-596-4195

Detroit Ambassador Bridge Import Station 2810 W. Fort St. Detroit, MI 48216
Main Number: (313) 226-5249, FAX (313) 226-5698

Eastport, R.P., Highway 95 North, Eastport, ID 83826
Main Number: (208) 267-7314 FAX (208) 267-7314 (Mail to: P.O. Box 218, Eastport ID 83805)
(Pkgs. To: 25 Iron Horse Rd., Eastport, ID 83805)

Highgate, VT, 462 Welcome Center Rd., Swanton, VT 05488
Main Number: (802) 868-4725 FAX (802) 868-4753

Houlton, ME, 27 Customs Loop Building 663, Houlton, ME 04730
Main Number: (207) 521-0045, FAX (207) 532-3480

International Falls, MN 4423 County Rd 91, International Falls, MN 56649
Main Number: (218) 283-2613 FAX (213) 283-2646

Massena, NY, 30 International Bridge, Building M, Rooseveltown, NY 13683
Main Number: (315) 769-7359 FAX (315) 769-7129

Milwaukee, WI 2675 N Mayfair Rd., Ste 200, Milwaukee, WI 53226
Main Number: (414) 326-3960 FAX (414) 771-7512

Minneapolis, MN, 250 Marquette Ave. Suite 600, Minneapolis, MN 55401
Main Number: (612) 334-4056 FAX (612) 334-4131

Ogensburg, NY, 103 Bridge Approach Rd, ME 04730
Main Number: (315) 393-1851 FAX (315) 393-7435

Oroville, WA, 33643 Hwy 97, Rm SC 236 Oroville, WA 98844
Main Number: (509) 476-2774 FAX (509) 476-3693

O’Hare R.P., Import Office, 1000 Tower Lane, Suite 190, Bensenville, IL 60106
Main Number: (630) 860-1307/1328

Pembina, ND, 10980 I-29 Port of Entry, P.O. Box 349, Pembina, ND 58271
Main Number: (701) 825-0023 FAX (701) 825-0023
Port Huron Bluewater Bridge Import Station, 2321 Pine Grove Ave., Suite 2208, Port Huron, MI 48060
Main Number: (810) 985-8514 and (810) 985-8513, FAX (810) 985-8528

Portland, Maine Resident Post, U.S. Customs House – 312 Fore Street, Room 103 – Portland, ME 04101
Main Number (207) 221-0053, FAX (207) 221-2381

Sweetgrass, MT, Interstate 15, Cargo Building, Sweetgrass, MT 59484
Main Number: (406) 335-3553, FAX (406) 335-3550
(mailing address only: P.O. Box 286, Sweetgrass, MT 59484)

Division of West Coast Imports (DWCI) Long Beach Resident Post (Import Operations), One World Trade Center, Suite 300, Long Beach, CA 90831
Main Number: (562) 256-7700 FAX (562) 256-7701
Daniel Solis, Division Director, HFR-PA256, (562) 256-9202 FAX (562) 256-7701
Gordon Chu, Director, Investigations Branch, HFR-PA256 (562) 256-9203, FAX (562) 256-7701

Ontario Resident Post (Domestic and Import Operations), 4240 East Jurupa Street, Suite 408, Ontario, CA. 91761-1427
Main Number (909) 390-7860 FAX (909) 390-2972

San Diego Resident Post, 4510 Executive Drive, Suite 225, San Diego, CA. 92121-3055
Main Number (619) 941-3777 FAX (619) 941-3776

Woodland Hills Resident Post, 21051 Warner Center Lane, Suite 200, Woodland Hills, CA. 91367-6546
Main Number (818) 226-1839 FAX (818) 226-1864

Carson FCL (CES), 23011 Wilmington Ave, Carson, CA. 90745
Main Number (310) 971-2174 FAX (310) 971-3694

Cal Cartage (CES), 22351 Wilmington Ave, Carson, CA. 90745
Main Number (310) 830-0060

Price Transfer (CES), 2711 East Dominguez, St., Long Beach, CA. 90810
Main Number (310) 604-0001 FAX (310) 604-0068

International Mail Facility (IMF), 20700 Denker Ave., Los Angeles, CA. 90501
Main Number (310) 320-5461 FAX (310) 320-5945

LAX Resident Post (Import Operations), 222 North Sepulveda Blvd., Suite 740, El Segundo, CA. 90245
Main Number (310) 647-2900 FAX (310) 524-9272

Seattle Import Office in Puget Sound, 1000 2nd Ave, Suite 2400, Seattle, WA 98104
Main Number (206) 340-8210

Portland Airport (Rose City) R.P. 911 NE 11th Ave, Suite 2400 Portland, OR 9721832
Main Number (503) 251-9896 FAX (503) 262-9859

Tacoma R.P., 949 Market St., Suite 602, Tacoma, WA 98402
Main Number (253) 383-5461 FAX (253) 383-5903

San Francisco District (SAN-DO), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070
Main Number (510) 337-6700, FAX (510) 337-6859
Lawton Lum, Director Compliance Branch, HFR-PA140, (510) 337-6792 (510) 337-6703

South San Francisco R.P., 400 Oyster Point Blvd. Suite 111, South San Francisco, CA 94080
Main Number (650) 244-4726/4728/4729

Fresno R.P., 1752 E. Bullard, Suite 102, Fresno, CA 93710-5864
Main Number (559) 261-1082, FAX (559) 261-9652

Stockton R.P., 1776 W. March Lane, Suite 185, Stockton, CA 95207
Main Number (209) 954-0171

San Jose R.P., 96 North 3rd St., Suite 325, San Jose, CA 95207
Main Number (408) 291-7548
Honolulu R.P., 1132 Bishop Street, Suite 500, Honolulu, Hawaii, 96813
Main Number (808) 522-8011, FAX (808) 522-8008
(Mail to: PO Box 195, Honolulu, HI 96813)

Las Vegas R.P., 600 South Las Vegas Blvd., Rm. 590, Las Vegas, NV 89101
Main Number (510) 337-2922 FAX (510) 337-6706
(Mail to: PO Box # 7, 600 South Las Vegas Blvd., Las Vegas, NV 89101)

Emergency Response Coordinators
UNDER PROGRAM OFFICES

Official Establishment Inventory (OEI) Coordinators
UNDER PROGRAM OFFICES

FACTS Profile Monitors - OBPO
DIVISION 1: Elizabeth Jacobson, WHPL-NY (914) 682-2826 X27
DIVISION 2: Brent Hall, KAN-DO (515) 244-0480 X1000

Freedom of Information Contacts
ATL-DO: Darlene Addison (404) 253-1278 x 1278
BLT-DO: Lashawn Culver (410) 779-5416
CHI-DO: Fernando C. Martinez (312) 596-4219
CIN-DO: Jacqueline Prather (513) 679-2700 x 2169
DAL-DO: Patrick Kaelin (214) 253-5223
DEN-DO: Frances Seiner (303) 236-3042
DET-DO: Kimberly L. Morris (313) 393-8246
FLA-DO: Cynthia Turner (407) 475-4749
KAN-DO: Rebecca McFarland (913) 495-5103
LOS-DO: Annette Ellis (949) 608-4458
LOS-DO: Sandra Williams (949) 608-4466
LOS-DO: Evangelina Rivera (310) 971-2284
MIN-DO: Rebecca Kimball (612) 758-7113
NOL-DO: Melissa C. Williams (615) 366-7804
NWE-DO: Barbara Recupero (781) 587-7482
NWE-DO: Marianne Murphy (781) 587-7525
NWJ-DO: Louise Miranda (973) 331-4903
NYK-DO upstate: (716) 551-4461 x 3177
NYK-DO downstate: Denise Williams (718) 662-5583
PHL-DO: Michele Beckett (215) 717-3072
SAN-DO: Lawton Lum (510) 337-6792
SEA-DO: Stephanie Dalgliesh (425) 302-0414
SWID: Tracey Taylor (214) 253-5294
SJN-DO: Mayra Rivera (787) 729-8506

Sample Custodians
ARL: William “Kirk” Wilkes, Jr. (870) 543-4012
DEN-LAB: Gianna Costo (303) 236-3068
DET-DO: Charles Teschke (313) 393-8269
KAN-LAB: Marcos Ramirez (913) 752-2483
PRL-SW: Matthew Benally, (949) 608-2942
PRL-SW: Angela Taylor, (949)-608-3485
NERL: Garnatt Duncan (718) 340-7114
PHI-DO: Robert Smith (215) 717-3047
SAN-DO: James J. Gilchrist (510) 337-6772
SEA-DO: Robert Jones (425) 483-4991
SJN-LAB: Samuel Guzman (787) 474-4777
SRL: Frank Goffigan (404) 253-1168
SRL: Dexter Smith (404) 575-1517

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