

ITACS

Import Trade Auxiliary Communication System Overview and Walkthrough of Functionality

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Food and Drug Administration
Division of Import Business Informatics & Solutions
Import Business Solutions Branch

Topics

- Description of ITACS
- System Requirements
- Benefits to the Trade and FDA
- Walkthrough of Functionality

ITACS – Web Users

ITACS currently provides web users with 4 functions:

- ❖ Check the status of FDA-regulated entries and lines
- ❖ Submit entry documentation electronically
- ❖ Electronically submit the location of goods availability for those lines targeted for FDA exam
- ❖ Check the estimated laboratory analysis completion dates

No login accounts are necessary to access these functions. All that is needed is a valid Customs entry number that has been successfully transmitted to FDA.

ITACS – Account Users

ITACS Account Management allows users to:

- ❖ Receive Notices of FDA Action via email*
- ❖ Retrieve Notices of FDA Action as downloads from within ITACS
- ❖ View the details of specific information requests, which are distributed as Notices of FDA Action
- ❖ View line by line status history report

ITACS accounts will also allow for future enhancements requested by the Import Trade Community which require user verification.

*Receipt of Notices of FDA Action via email is optional and will take the place of paper Notices if chosen. Account users will be able to retrieve Notices by downloading them from within ITACS regardless of whether they opt to receive them via email or regular mail.

ITACS – Account Users

- To view the ITACS Account Management presentation visit FDA's ITACS for Industry web page: <https://www.fda.gov/industry/import-systems/itacs>

Details:

- Background and Overview of ITACS Account Management
- Creating a New Account
- Retrieving Notices of FDA Action from ITACS
- View line by line status history report
- Managing your Account, Users, and Groups

Trade System Requirements

- ITACS Internet access - <https://itacs.fda.gov>
- Security – Web User
 - Accounts Not Required
 - Only Entry Number needed
 - Limited functionality available
- Security – ITACS Account User
 - Approved ITACS Account required to receive Notices of FDA Action and Specific Information requests via email and/or to download them from within ITACS.
 - Accounts can be requested and accessed via the FDA Online Account Administration (OAA) page:
<https://www.access.fda.gov/oaa/>

FDA System Requirements

- File size limited to 5 files of 50 MB each, for a total of 250 MB per submission
- No limit to the number of submissions that can be made if more than 5 files need to be uploaded
- Variety of document types accepted including PDF, Word and Excel
- Virus scanning of submitted documents
- Receipt of conveyance arrival information from CBP is required for truck and air shipments for ITACS to display the status

Benefits – Entry/Line Status

- Allows a quick way to check on the status of entries successfully transmitted to FDA
 - No time waiting for return phone calls
 - More specific information regarding a shipment during the admissibility process
 - Displays expected Laboratory Time Frames for sampled lines
 - Ability To Query Closed Entries
 - Can still use when CBP/FDA Interface is unavailable
 - Enables FDA to focus resources on expediting review of entries and completion of designated shipment examinations

Benefits - Document Submission

■ Entry Document Submission

- No need to copy documents for FDA
- No need to email or deliver documents to FDA
- No problems with lost document submissions
- Documented date and time of document upload
- No need for FDA to retain paper copies of entry documentation
- Provides all FDA staff easy access to documents via FDA's Import systems

Note that review of documents submitted to FDA via ITACS is prioritized over review of documents submitted to FDA via other means.

Benefits – Availability Information

- Shipment Availability Information
 - No emailing
 - No phone calls
 - Less confusion between trade and FDA about date and location of availability
 - Documented date and time of submission of information

Note that availability (location) information should not be submitted in advance of the product being available for examination by FDA.

Benefits – ITACS Accounts

■ ITACS Accounts

- Faster receipt of Notices of FDA Action either via e-mail or via download from within ITACS
- No need to wait for hard copy mailed Notices of FDA Action
- No need to maintain paper copies of Notices of FDA Action as they will continue to be available in ITACS even after an entry is closed
- Receipt of requests for specific information sent via email or via download within ITACS
- Can view/download line by line status history report

Checking Entry/Line Statuses

Checking Statuses

- Enter a valid entry number
- Satisfy the CAPTCHA requirement
- Click “Submit”

Note that ITACS will display the status for closed entries. However; if the entry has been closed by FDA you will not be able to upload documents or submit availability information.

Welcome to Import Trade Auxiliary Communications System

WARNING: This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes all devices/storage media attached to this system. This system is provided for Government-authorized use only. Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties. At any time, and for any lawful Government purpose, the government may monitor, record, and audit your system usage and/or intercept, search and seize any communication or data transiting or stored on this system. Therefore, you have no reasonable expectation of privacy. Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.

ITACS is no longer supported on Internet Explorer. Please use a modern browser such as Edge, Chrome, Firefox or Safari to access ITACS.

ITACS allows the Import Trade Community to:

1) Check status of Entries 2) Input Line Availability 3) Submit Requested Documents



To get started, please enter an Entry Number.

The reCAPTCHA verification is required for entry, when provided by the system.

* are required fields

Entry Number ***** (Example: xxx-xxxxxx-x)

I'm not a robot CAPTCHA
Privacy - Terms

Helpful Links

[ITACS Industry Page](#)

[Import Program Page](#)

[FDA Import Office Locations and Contact Information](#)

[Import Alerts](#)

[Import Refusals](#)

[Access FDA Product Code Query](#)

[For technical assistance please contact \[itacssupport@fda.hhs.gov\]\(mailto:itacssupport@fda.hhs.gov\)](#)

[Log In or Request an ITACS Account](#)

[Vulnerability Disclosure Policy](#)

Sorting Status and Actions Results

Import Trade Auxiliary Communications System		ITACS Account Log-in(FURLS)		Help									
Status and Actions													
Results													
Entry Number		Entry Level Status: Hold Designated Lines											
Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date				
<input type="checkbox"/>	3/901-1		25JGT07	Total: 10.0 Carton (10.0 Carton, 20.0 Package, 300.0 Grams)	Japan	Pending Review By FDA Compliance Staff	04/12/2024	Document Submitted	04/08/2024				
<input type="checkbox"/>	3/1121-		03YGT12	Total: 0.5 Kilograms (0.5 Kilograms)	Japan	May Proceed Without FDA Examination	04/08/2024	Document Submitted	04/08/2024				
<input type="checkbox"/>	3/1111-		03FGT08	Total: 0.5 Kilograms (0.5 Kilograms)	Japan	May Proceed Without FDA Examination	04/08/2024	Document Submitted	04/08/2024				
<input type="checkbox"/>	3/1101-		32ACP04	Total: 50.0 Carton (50.0 Carton, 24.0 Bottle, Non-Protected,Cyl, 330.0 Milliliters)	Japan	May Proceed Without FDA Examination	04/08/2024	Document Submitted	04/08/2024				
<input type="checkbox"/>	3/1091-		32ACP04	Total: 30.0 Carton (30.0 Carton, 24.0 Bottle, Non-Protected,Cyl, 330.0 Milliliters)	Japan	May Proceed Without FDA Examination	04/08/2024	Document Submitted	04/08/2024				

Status and Actions results can be sorted by the following columns:

- Entry/CBP-FDA[Suffix]
- FDA Line Status
- FDA Line Status Date
- ITACS Status
- ITACS Status Date

Status: Lines Still Under Review

“No public status available”

FDA U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System ITACS Account Log-in(FURLS) Help

Status and Actions

Results

Entry Number: Entry Level Status:

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	1		37JCT05	Total: 112.0 Carton (112.0 Carton, 546.48 Kilograms)	India	No public status available			
<input type="checkbox"/>	2		37JGT99	Total: 48.0 Carton (48.0 Carton, 230.4 Kilograms)	India	No public status available			
<input type="checkbox"/>	3		37JGT99	Total: 100.0 Carton (100.0 Carton, 456.0 Kilograms)	India	No public status available			
<input type="checkbox"/>	4		37JGT99	Total: 60.0 Carton (60.0 Carton, 244.8 Kilograms)	India	No public status available			
<input type="checkbox"/>	5		37JCT05	Total: 70.0 Carton (70.0 Carton, 1260.0 Kilograms)	India	No public status available			
<input type="checkbox"/>	6		37JGT99	Total: 70.0 Carton (70.0 Carton, 1142.4 Kilograms)	India	No public status available			
<input type="checkbox"/>	7	CHINESE	37JCT00	Total: 70.0 Carton (70.0 Carton, 1142.4 Kilograms)	India	No public status available			

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Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

The line status of “No public status available”, along with a blank Entry Level Status indicates that FDA has not yet taken an action, and the line is pending review.

Status: CBP Conveyance Arrival Notification Not Received For Truck and Air Shipments

FDA

“FDA entry status information is not available pending receipt of Conveyance Arrival Notification”

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System [ITACS Account Log-in\(FURLS\)](#) [?](#) Help

Status and Actions

✗ FDA entry status information is not available pending receipt of Conveyance Arrival Notification. If the cargo has physically arrived, please check with the broker for the status in ABI. If ABI status is not available, contact the [local FDA office](#) at the port of entry for status inquiries. You may upload documents and/or submit availability information as appropriate.

Results

Entry Number	Entry Level Status: FDA entry status information is not available pending receipt of Conveyance Arrival Notification from CBP								
Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	<input type="checkbox"/>		56KCS99	Total: 1.0 Pieces (1.0 Pieces)	Ireland	No public status available			

• Applies to Truck and Air Shipments
• Entry/Line status will not be displayed until electronic arrival notification has been received from Customs

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Actions

ⓘ If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s) TAKE ACTION

Submit Entry Level Documents REFRESH

Submit Line Level Documents for selected item(s) FINISHED

View Expected Lab Completion Date

Status: Mixed for Multi-line Entry

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System ITACS Account Log-in(FURLS) Help

Status and Actions

Results

Entry Number: [REDACTED] 7 Entry Level Status:

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	22-1		28LGT99	Total: 4560.0 Number (4560.0 Number)	China	Goods Were Not Available for FDA Examination - Notify FDA When Available	08/05/2022	Document Submitted	08/04/2022
<input type="checkbox"/>	42-1		34YGT99	Total: 40.0 Carton (40.0 Carton, 12.0 Pail, 80.0 Grams)	China	Refused Inform FDA Before Export or Destruction	01/17/2023	Document Submitted	08/04/2022
<input type="checkbox"/>	52-1		33YGT99	Total: 480.0 Number (480.0 Number)	China	May Proceed Without FDA Examination	05/12/2022	Document Submitted	08/04/2022
<input type="checkbox"/>	52-1		04CGT07	Total: 672.0 Number (672.0 Number)	China	May Proceed Without FDA Examination	05/12/2022	Document Submitted	08/04/2022
<input type="checkbox"/>	72-1		03HGT08	Total: 10.0 Carton (10.0 Carton, 30.0 Bag, 228.0 Grams)	China	Released	08/15/2022	Document Submitted	08/04/2022

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Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines. Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s) TAKE ACTION

Submit Entry Level Documents REFRESH

Submit Line Level Documents for selected item(s) FINISHED

View Expected Lab Completion Date

Status: Documents Required

“Documents Required”

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System ITACS Account Log-in(FURLS) ? Help

Status and Actions

Results

Entry Number: 6-7 Entry Level Status: Entry Documents Required

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	11-1		24UGT29	Total: 1080.0 Pieces (1080.0 Pieces)	Korea (the Republic of)	Entry Documents Required	05/28/2024		
<input type="checkbox"/>	11-2		24UGT29	Total: 552.0 Pieces (552.0 Pieces)	Korea (the Republic of)	Entry Documents Required	05/28/2024		
<input type="checkbox"/>	11-3		24UGT29	Total: 528.0 Pieces (528.0 Pieces)	Korea (the Republic of)	Entry Documents Required	05/28/2024		
<input type="checkbox"/>	21-1		23BGT04	Total: 1560.0 Pieces (1560.0 Pieces)	Korea (the Republic of)	Entry Documents Required	05/28/2024		
<input type="checkbox"/>	31-1		16AGT01	Total: 400.0 Pieces (400.0 Pieces)	Korea (the Republic of)	Entry Documents Required	05/28/2024		

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Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines. Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

TAKE ACTION
 REFRESH
 FINISHED

Status: Documents Required

“Second and final request for information.”

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System ITACS Account Log-in(FURLS) Help

Status and Actions

Results

Entry Number: [REDACTED] 0 Entry Level Status: Entry Documents Required

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	9 [REDACTED]-1		32ACP04	Total: 1848.0 Carton (1848.0 Carton, 24.0 Bottle, Non-Prot Bulbous, 12.0 Ounces, fluid)	Netherlands	Second and final request for information. Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	05/23/2024		
<input type="checkbox"/>	9 [REDACTED]-1		29CEP02	Total: 3003.0 Carton (3003.0 Carton, 24.0 Can, Cylindrical, 11.2 Ounces, fluid)	Netherlands	Second and final request for information. Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	05/23/2024		
<input type="checkbox"/>	9 [REDACTED]-1		32ACP04	Total: 5544.0 Carton (5544.0 Carton, 24.0 Bottle, Non-Prot Bulbous, 12.0 Ounces, fluid)	Netherlands	Second and final request for information. Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	05/23/2024		

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Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines. Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

TAKE ACTION

If entry documents are not submitted within three business days after the initial request for documents, the status will automatically update to ‘Second and Final Request for Information’.

Status: Pending Compliance Review

“Pending Review By FDA Compliance Staff”

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System ITACS Account Log-in(FURLS) Help

Status and Actions

Results

Entry Number: [REDACTED] 5 Entry Level Status: Hold Designated Lines

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[REDACTED]-1		29AGE99	Total: 600.0 Carton (600.0 Carton, 96.0 Package, 205.0 Grams)	China	Pending Review By FDA Compliance Staff	07/16/2024	Document Submitted	07/16/2024
<input type="checkbox"/>	[REDACTED]-1		29AGE99	Total: 840.0 Carton (840.0 Carton, 24.0 Package, 250.0 Milliliters)	China	Pending Review By FDA Compliance Staff	07/16/2024	Document Submitted	07/16/2024

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Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines. Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

TAKE ACTION **REFRESH** **FINISHED**

Status: Refused Line

“Refused Inform FDA Before Export or Destruction”

FDA U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System ITACS Account Log-in(FURLS) [Help](#)

Status and Actions

Results

Entry Number: [REDACTED] Entry Level Status:

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[REDACTED] 1		74D--XQ	Total: 400.0 Pieces (400.0 Pieces)	China	Refused Inform FDA Before Export or Destruction	08/09/2022	Document Submitted	07/07/2022

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Actions

i If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines. Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

TAKE ACTION
 REFRESH
 FINISHED

Status: Sample Collected by FDA

“FDA Sample Collected”

FDA U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System [ITACS Account Log-in\(FURLS\)](#) [Help](#)

Status and Actions

Results

Entry Number: [REDACTED] Entry Level Status: Hold All Designated Lines

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	-1		95R--ES	Total: 99.0 Pieces (99.0 Pieces)	Malaysia	FDA Sample Collected	07/26/2024	Document Submitted	04/10/2024
<input type="checkbox"/>	-1		95R--ES	Total: 189.0 Pieces (189.0 Pieces)	Malaysia	Hold Pending Analysis Results of Sampled Line	07/26/2024	Document Submitted	04/10/2024
<input type="checkbox"/>	-1		95R--ES	Total: 210.0 Pieces (210.0 Pieces)	Malaysia	Hold Pending Analysis Results of Sampled Line	07/26/2024	Document Submitted	04/10/2024
<input type="checkbox"/>	-1		95R--ES	Total: 300.0 Pieces (300.0 Pieces)	Malaysia	Hold Pending Analysis Results of Sampled Line	07/26/2024	Document Submitted	04/10/2024

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Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.
The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

TAKE ACTION
REFRESH
FINISHED

Status: Sample Collected by FDA

Viewing Laboratory Timeframes for Sampled Lines

- When a sample has been collected and the analysis is in progress, an estimated analysis completion date may be viewed.
- Select the sampled line using the checkbox, then select “View Expected Lab Completion Date” and click “Take Action”. This will populate the Expected Lab Work Completion column.

Status: Sample Collected by FDA

Viewing Laboratory Timeframes for Sampled Lines

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System ITACS Account Log-in(FURLS) Help

Status and Actions

Results

Entry Number: [REDACTED] Entry Level Status: Hold All Designated Lines - Notify FDA of Location for Examination

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input checked="" type="checkbox"/>	[REDACTED]-1		23KGT01	Total: 680.0 Carton (680.0 Carton, 2.0 Bag, 12.5 Kilograms)	China	Sample Received by FDA Lab	07/26/2024	Line Availability Received	07/12/2024

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Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

TAKE ACTION **REFRESH** **FINISHED**

Status: Sample Collected by FDA

Viewing Laboratory Timeframes for Sampled Lines

Example of Expected Lab Work Completion Date

Import Trade Auxiliary Communications System [ITACS Account Log-in\(FURLS\)](#) [Help](#)

Status and Actions

Results

Entry Number: [REDACTED] **Entry Level Status:** Hold All Designated Lines - Notify FDA of Location for Examination

Select <input checked="" type="checkbox"/>	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date	Expected Lab Work Completion
<input checked="" type="checkbox"/>	[REDACTED] 1		23KGT01	Total: 680.0 Carton (680.0 Carton, 2.0 Bag, 12.5 Kilograms)	China	Sample Received by FDA Lab	07/26/2024	Line Availability Received	07/12/2024	08/02/2024

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Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.
The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

TAKE ACTION
REFRESH
FINISHED

Status: Sample Collected by FDA

Viewing Laboratory Timeframes for Sampled Lines

Lab Completion Date Not Yet Available

Status and Actions

Results

Entry Number: 002-6 Entry Level Status: Hold Pending Further Written Notice from FDA

Select	Entry/CBP-FDA [Suffix]	Product	Product Code	Quantity	Country Name	Status	Status Date	ITACS Status	Expected Lab Work Completion
<input checked="" type="checkbox"/>	002-		29WGT02	Total: 150.0 Box (150.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	002-		29WGT02	Total: 100.0 Box (100.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	002-		29WGT02	Total: 100.0 Box (100.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	002-		29WGT02	Total: 100.0 Box (100.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	002-		29WGT02	Total: 100.0 Box (100.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.
<input type="checkbox"/>	002-		29WGT02	Total: 80.0 Box (80.0 Box, 6.0 Bottle, Non-Protected,Cyl, 1.5 Liters)	Ukraine	Released	12/19/2014	Line Availability Received	Expected Lab Completion Date Not Yet Available. Please Check Back Later.

Export as PDF for Print [Select All Lines](#) [Clear Selected](#)

Expected Lab Completion Date Not Yet Available. Please Check Back Later.

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.
The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

- Input Line Availability for the selected item(s)
- Submit Entry Level Documents
- Submit Line Level Documents for the selected item(s)
- View Expected Lab Completion Date

 TAKE ACTION  FINISHED

Status: Sample Collected by FDA

FDA Lab Analysis pending review by FDA Compliance Staff

Status and Actions		Import Trade Auxiliary Communications System							ITACS Account Log-in(FURLS)		Help	
Results		Entry Number: [REDACTED] 6										Entry Level Status:
Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date			
<input type="checkbox"/>	[REDACTED]-1		33LGH07	Total: 20.0 Case (20.0 Case, 4.0 Box, 12.0 Pouch, 2.82 Ounces, weight (avdp))	China	<p>is received by FDA.</p> <p>FDA Lab Analysis Completed. FDA Compliance Staff are reviewing the line to determine admissibility. This status will be updated when that determination is made, and the final admissibility decision for this line will be reflected in the Notice of FDA Action generated after that decision is recorded by FDA.</p>	04/12/2024	Line Availability Received	03/07/2024			
						<p>FDA Lab Analysis Completed. FDA Compliance Staff are reviewing the</p>						

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Actions

 If an action needs to be taken for the lines selected above, please choose the action below. The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically submit the line level documents.

- Input Line Availability (location of goods for examination) for the selected line(s)
- Submit Entry Level Documents
- Submit Line Level Documents for selected item(s)
- View Expected Lab Completion Date

FDA Lab Analysis Completed. FDA Compliance Staff are reviewing the line to determine admissibility. This status will be updated when that determination is made, and the final admissibility decision for this line will be reflected in the Notice of FDA Action generated after that decision is recorded by FDA.

No FDA Sample Collected

Viewing Laboratory Timeframes

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System ITACS Account Log-in(FURLS) Help

Status and Actions

Results

Entry Number: [REDACTED] Entry Level Status: Hold All Designated Lines - Notify FDA of Location for Examination

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date	Expected Lab Work Completion
<input checked="" type="checkbox"/>	0 [REDACTED] /11-1		16XGN21	Total: 3400.0 Carton (3400.0 Carton, 5.0 Bag, 2.0 Pounds (avdp))	Indonesia	Goods Were Not Available for FDA Examination - Notify FDA When Available	09/04/2024	Document Submitted	04/08/2024	No FDA sample collected at this time

No FDA sample collected at this time

Export as PDF for Print

Actions

i If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.
The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s) TAKE ACTION

Submit Entry Level Documents REFRESH

Submit Line Level Documents for selected item(s) FINISHED

View Expected Lab Completion Date

Checking Entry/Line Statuses

Printer Friendly Results

Status all

Results

Entry Number: Entry Level Status:

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	E	2-1			China	Goods Were Not Available for FDA Examination - Notify FDA When Available	08/05/2022	Document Submitted	08/04/2022
<input type="checkbox"/>	E	2-1			China	Refused Inform FDA Before Export or Destruction	01/17/2023	Document Submitted	08/04/2022
<input type="checkbox"/>	E	2-1			China	May Proceed Without FDA Examination	05/12/2022	Document Submitted	08/04/2022
<input type="checkbox"/>	E	2-1			China	May Proceed Without FDA Examination	05/12/2022	Document Submitted	08/04/2022
<input type="checkbox"/>	E	2-1			s) China	Released	08/15/2022	Document Submitted	08/04/2022

Status results can be exported to a PDF file for printing or record keeping. Click Export as PDF for Print to generate.

[Export as PDF for Print](#)

Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)

Submit Entry Level Documents

Submit Line Level Documents for selected item(s)

View Expected Lab Completion Date

[TAKE ACTION](#) [REFRESH](#) [FINISHED](#)

Checking Entry/Line Statuses

Printer Friendly Results

Example PDF

FDA Status for Entry #

Thu Jul 25 2024 07:30:05 GMT-0700 (Pacific Daylight Time)

Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
-7/12-1		24CGT60	Total: 80.0 Carton (80.0 Carton, 20.0 Bag, 500.0 Grams)	China	Refused Inform FDA Before Export or Destruction	01/17/2023	Document Submitted	08/04/2022
-7/22-1		24JGT99	Total: 80.0 Carton (80.0 Carton, 40.0 Bag, 180.0 Grams)	China	Refused Inform FDA After Export or Destruction	01/17/2023	Document Submitted	08/04/2022
-7/32-1		25YGT99	Total: 99.0 Carton (99.0 Carton, 4.0 Bag, 750.0 Grams)	China	Refused Inform FDA After Export or Destruction	01/17/2023	Document Submitted	08/04/2022
-7/42-1		04YGT02	Total: 80.0 Number (80.0 Number)	China	May Proceed Without FDA Examination	05/12/2022	Document Submitted	08/04/2022

Submitting Documents

Submitting Documents

- Query the Entry Number
- Select the radio button next to:
 - “Submit Entry Level Documents” OR
 - “Submit Line Level Documents for the selected item(s)”

Note: If submitting line-level documents, select the checkbox next to the line(s) related to the document being submitted. Standard Entry Documentation (3461, invoice, bill of lading, packing lists) should be submitted at the Entry Level.

- Click “Take Action”

Submitting Entry Level Documents

Status and Actions

Results

Entry Number: [REDACTED] Entry Level Status: Entry Documents Required

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	-1		80L-ZA	Total: 1600.0 Case (1600.0 Case, 10.0 Box, 250.0 Pieces)	China	Entry Documents Required	10/11/2024		
<input type="checkbox"/>			80L-ZA	Total: 280.0 Case (280.0 Case, 10.0 Box, 250.0 Pieces)	China	Entry Documents Required	10/11/2024		
<input type="checkbox"/>			80L-ZA	Total: 300.0 Case (300.0 Case, 10.0 Box, 230.0 Pieces)	China	Entry Documents Required	10/11/2024		
<input type="checkbox"/>			52AIS26	Total: 88.0 Case (88.0 Case, 20.0 Box, 100.0 Pieces)	China	Entry Documents Required	10/11/2024		
<input type="checkbox"/>			52AIS26	Total: 1172.0 Case (1172.0 Case, 20.0 Box, 100.0 Pieces)	China	Entry Documents Required	10/11/2024		

[Export as PDF for Print](#)

Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)

Submit Entry Level Documents

Submit Line Level Documents for selected item(s)

View Expected Lab Completion Date

 TAKE ACTION

 REFRESH

 FINISHED

Submitting Documents (cont.)

- Click the “Choose Files” button and locate the file(s) you want to attach
- A document may be deleted from the list prior to submission if it has been selected in error
- Select the Document Type from the drop-down list for each document selected
- Enter the required Submitter Information (marked with an asterisk)
- When done, click either “Submit and Finished” or “Submit and Return to Entry”
- You may attach up to 5 files of 50 MB each, for a total of 250 MB per submission
- There is no limit to the number of submissions that can be made if more than 5 files need to be uploaded.

Finding Documents to Submit

Document Submission

Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
1		31KFT99	Total: 580.0 Pieces (580.0 Pieces)	Korea (the Republic of)	Entry Documents Required	10/11/2024		
2		31KFT99	Total: 197.0 Pieces (197.0 Pieces)	Korea (the Republic of)	Entry Documents Required	10/11/2024		

Submit Document

To associate a file to the selected lines, please press the Browse button to locate and identify files from your local machine. Up to 5 files can be identified for upload at a time. You can attach files up to a total size of 250 MB. Each file should be limited to 50 MB.

If Document Type "Entry Documentation" is selected that indicates the Customs Entry Form, Invoice, and Bill of Lading are being provided as one submission. If desired, the three documents referenced can be sent as separate submissions using the appropriate documents types.

If this Entry includes multiple invoices, please submit the invoices at the appropriate line level.

The Bill of Lading and Customs Entry Form should be submitted at the Entry Level. An Invoice can be submitted at the line level if there are multiple invoices covering different lines in the Entry. If the invoice covers all lines in the entry it should be sent as an entry level submission.

[List of File Types Accepted by FDA](#) [List of File Name Characters Accepted by FDA](#)

* are required fields

Test Document.pdf

Document Type List: *

Choose Files No file chosen **ITACS does not support password protected files or filenames that contain non-English alphabetic characters or non-alphanumeric characters.**

Receive a confirmation of submission by email

Choose one

Additional Information cannot exceed 1000 characters. '&' character is converted to the word 'and'.

✓ Previous

After Document Submission

- Immediately after submitting the documents, a message will be displayed at the top of the screen “If you selected to receive email notification, you will receive an email upon completion of the virus scan and successful upload. If you have not opted to receive email notification, please check back later to review the status of your submission”

After Document Submission

Welcome to Import Trade Auxiliary Communications System

 If you selected to receive email notification, you will receive an email upon completion of the virus scan and successful upload. If you have not opted to receive email notification, please check back later to review the status of your submission.

WARNING: This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes all devices/storage media attached to this system. This system is provided for Government-authorized use only. Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties. At any time, and for any lawful Government purpose, the government may monitor, record, and audit your system usage and/or intercept, search and seize any communication or data transiting or stored on this system. Therefore, you have no reasonable expectation of privacy. Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.

ITACS is no longer supported on Internet Explorer. Please use a modern browser such as Edge, Chrome, Firefox or Safari to access ITACS.

ITACS allows the Import Trade Community to:

1) Check status of Entries 2) Input Line Availability 3) Submit Requested Documents

 To get started, at a minimum please enter an Entry Number. If you would like to narrow your entry search, please provide a Line Number.
The reCAPTCHA verification is required for entry, when provided by the system.
* are required fields

Entry Number * (Example: xxx-xxxxxx-x)

CBP Line Number

FDA Line Number

 Submit

 Reset

After Document Submission

- With the implementation of virus scanning, document uploads may take up to fifteen minutes to complete.
- Users may select the checkbox “Receive a confirmation of submission by email”. This email will notify the user when the document(s) are successfully submitted.
- If the submission is not successful, the user will receive an email notification detailing the reason for upload failure.
- If the virus scan is successful, the ITACS status will update to “Document Submitted” and the ITACS Status date will reflect the date of submission.

Successful Document Submission

Example Email

 itacs@fda.hhs.gov
To [REDACTED]

You submitted 1 document(s) through ITACS on October 11, 2024 at 13:19:49 Eastern Time for the entry / entry line(s):
[REDACTED]

Document Name	Status
Test Document.pdf	Successful

Please do not reply to this email. Emails sent to this address cannot be answered. Direct all questions to itacssupport@fda.hhs.gov. Thank you.

Successful Document Submission

“Document Submitted” Status

Status and Actions

Results

Entry Number Entry Level Status: Document Submitted

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	1	Product 1	31KFT99	Total: 580.0 Pieces (580.0 Pieces)	Korea (the Republic of)	Entry Documents Required	10/11/2024	Document Submitted	10/11/2024
<input type="checkbox"/>	2	Product 2	31KFT99	Total: 197.0 Pieces (197.0 Pieces)	Korea (the Republic of)	Entry Documents Required	10/11/2024	Document Submitted	10/11/2024

[Export as PDF for Print](#)

Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.
The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 TAKE ACTION
 REFRESH
 FINISHED

Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date

Document Review by FDA

- When documents have been successfully submitted, FDA's Entry Review staff will see an icon which indicates documents are available for review and they can access and review those documents online.

Submitting Availability

Submitting Availability Information for FDA Examination

- Query the entry number
- Click the checkbox next to the line(s) for which you wish to submit availability
- Select the radio button next to “Input Line Availability for the selected item(s)”
- Click on the “Take Action” button

Submitting Availability Information

(All lines or Selected lines)

Status and Actions

Results

Entry Number: [REDACTED] Entry Level Status: Document Submitted

Select <input checked="" type="checkbox"/>	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input checked="" type="checkbox"/>	[REDACTED]		76K--LE	Total: 1.0 Pieces (1.0 Pieces)	Germany	FDA Examination Pending	10/11/2024	Document Submitted	10/11/2024

[Export as PDF for Print](#)

Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)

Submit Entry Level Documents

Submit Line Level Documents for selected item(s)

View Expected Lab Completion Date

TAKE ACTION

REFRESH

FINISHED

Submitting Availability – Three Options

1. Goods for the selected lines are available at the Consignee address as filed
2. Goods for the selected lines are available at the Consignee address as filed with extra information as provided below
3. Provide an updated location for the selected lines

Note: If there is any question about the validity of the Consignee firm information as stored in FDA's Import system, do not use option 1 or option 2.

Required and Optional Information

- For all options, submitter information is required
- Required information is marked with an asterisk
- Information required varies depending on the option chosen
- Do not submit availability location in advance of the product being available for examination by FDA

Note: DO NOT SUBMIT AVAILABILITY INFORMATION IN ADVANCE OF THE PRODUCT BEING AVAILABLE FOR EXAMINATION BY FDA.

Submitting Availability – Option 1

- Only Submitter information is required
- The Consignee as filed in the entry will be indicated as the location of goods
- No additional information may be entered

Submitting Availability – Option 2

- Submitter information is required
- The Consignee as filed in the entry will be indicated as the location of goods
- Contact Name, Contact Phone Number, Warehouse/Pier Lot Number, Hours of Operation and Additional Information may all be entered optionally

Submitting Availability – Option 3

- Submitter information is required
- Facility Name, Contact Name, Contact Phone Number, Street Address, City, State and Zip Code are required
- Warehouse/Pier Lot Number, Hours of Operation and Additional Information may all be entered optionally

Provide a Location of Goods (Not at Consignee)

“Provide an updated location for the selected lines”

Availability Information

To indicate Line Availability, please start by selecting the Line Availability option in the Goods location section that best describes the type of Line Availability information you are attempting to provide. Next enter the Submitter information in the appropriate fields. Lastly, please enter in the necessary information for the Facility Information section and then press the Submit button.

Note: DO NOT SUBMIT AVAILABILITY INFORMATION IN ADVANCE OF THE PRODUCT BEING AVAILABLE FOR EXAMINATION BY FDA.

* are required fields

Goods Location

Goods for the selected lines are available at the Consignee address as filed

Goods for the selected lines are available at the Consignee address as filed with extra information as provided below

Provide an updated location for the selected lines

Submitter Information

Submitter Name: *

Submitter Phone Number: (xxx-xxx-xxxx) *

Submitter Firm Name: *

Submitter Email: (itacs@example.com) *

Facility Information

Facility Name: *

Contact Name: *

Street Address: *

City: *

Zip Code: *

Additional Information:

Additional Information cannot exceed 1000 characters, & character is converted to the word 'and'.

Submitting Availability

- After filling out all required information and clicking “Next”, the Confirm Input Line Availability screen is presented.
- Verify all information is correct then click either “Submit and Return to Entry” or “Submit and Finished”.

Verify Availability Information Before Submitting

Availability Information

To indicate Line Availability, please start by selecting the Line Availability option in the Goods location section that best describes the type of Line Availability information you are attempting to provide. Next enter the Submitter information in the appropriate fields. Lastly, please enter in the necessary information for the Facility Information section and then press the Submit button.

Note: DO NOT SUBMIT AVAILABILITY INFORMATION IN ADVANCE OF THE PRODUCT BEING AVAILABLE FOR EXAMINATION BY FDA.

* are required fields

Goods Location

Provide an updated location for the selected lines

Submitter Information

Submitter Name: *	Jane Smith	Submitter Phone Number: (xxx-xxx-xxxx) *	123-456-7890
Submitter Firm Name: *	ABC Firm	Submitter Email: (itacs@example.com) *	jane.smith@abc.com

Facility Information

Facility Name: *	ABC Wharehouse	Contact Phone Number: (xxx-xxx-xxxx) *	123-456-7890
Contact Name: *	John Doe	Warehouse/Pier Lot Number:	
Street Address: *	123 Any Street	Hours Of Operation:	
City: *	Anytown	State / Territory: *	Washington
Zip Code: *	98123		
Additional Information:	<p>Choose one</p> <p>Additional Information cannot exceed 1000 characters, '&' character is converted to the word 'and'.</p>		

Previous  **SUBMIT AND RETURN TO ENTRY**  **SUBMIT AND FINISHED**

After Availability Information is Submitted

Welcome to Import Trade Auxiliary Communications System

 Line availability sent successfully.

WARNING: This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes all devices/storage media attached to this system. This system is provided for Government-authorized use only. Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties. At any time, and for any lawful Government purpose, the government may monitor, record, and audit your system usage and/or intercept, search and seize any communication or data transiting or stored on this system. Therefore, you have no reasonable expectation of privacy. Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.

ITACS is no longer supported on Internet Explorer. Please use a modern browser such as Edge, Chrome, Firefox or Safari to access ITACS.

Status and Actions

Results

Entry Number: [REDACTED] -0 **Entry Level Status:** Document Submitted

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input checked="" type="checkbox"/>	[REDACTED] 11-1		76K--LE	Total: 1.0 Pieces (1.0 Pieces)	Germany	FDA Examination Pending	10/11/2024	Line Availability Received	10/11/2024

Line(s) Not Eligible for Availability Submission

- Availability Information may only be submitted for entries where at least one line has been designated for physical exam/sample by FDA.
- If no lines have been designated, the message “Selected lines are not eligible for submission of availability at this time” will be displayed.

Line(s) Not Eligible for Availability Submission

Status and Actions

Results

Entry Number: -3 Entry Level Status: Entry Documents Required

Select <input checked="" type="checkbox"/>	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input checked="" type="checkbox"/>			80L--ZA	Total: 1600.0 Case (1600.0 Case, 10.0 Box, 250.0 Pieces)	China	Entry Documents Required	10/11/2024		
<input checked="" type="checkbox"/>			80L--ZA	Total: 280.0 Case (280.0 Case, 10.0 Box, 250.0 Pieces)	China	Entry Documents Required	10/11/2024		
<input checked="" type="checkbox"/>			80L--ZA	Total: 300.0 Case (300.0 Case, 10.0 Box, 230.0 Pieces)	China	Entry Documents Required	10/11/2024		
<input checked="" type="checkbox"/>			52AIS26	Total: 88.0 Case (88.0 Case, 20.0 Box, 100.0 Pieces)	China	Entry Documents Required	10/11/2024		

Selected lines are not eligible for submission of availability at this time.

Selected lines are not eligible for submission of availability at this time.

[Export as PDF for Print](#)

Actions

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.
The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)

Submit Entry Level Documents

Submit Line Level Documents for selected item(s)

View Expected Lab Completion Date

 **TAKE ACTION**

 **REFRESH**

 **FINISHED**

Retrieving Notices of FDA Action

*ITACS Account Required

Retrieving Notices of FDA Action from ITACS

FDA

FDA U.S. FOOD & DRUG
ADMINISTRATION

Import Trade Auxiliary Communications System

Logged in as: Jane Smith
[Manage Users](#) [Modify Your Own Profile](#) [Log out](#)

Help

Welcome to Import Trade Auxiliary Communications System

WARNING: This warning banner provides privacy and security notice includes all devices/storage media attached to this system. This sys disciplinary action and/or civil and criminal penalties. At any time, ar and seize any communication or data transiting or stored on this sys may be disclosed or used for any lawful Government purpose.

The system indicates that you are logged in and displays your username. It also provides links to back to FURLS to modify your account and manage users if you are a Firm Admin or Group Admin.

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ITACS is no longer supported on Internet Explorer. Please use a modern browser such as Edge, Chrome, Firefox or Safari to access ITACS.

ITACS allows the Import Trade Community to:

1) Check status of Entries 2) Input Line Availability 3) Submit Requested Documents



To get started, please enter an Entry Number.

The reCAPTCHA verification is required for entry, when provided by the system.

* are required fields

Entry Number *

(Example: xxx-xxxxxx-)

✓ Submit

✗ Reset

Enter the entry number and click Submit

No CAPTCHA Code required when logged into your account

Retrieving Notices of FDA Action from ITACS



*ITACS Account Required

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System

Logged in as: Jane Smith [Manage Users](#) [Modify Your Own Profile](#) [Log out](#)

Help

Status and Actions

Results

Entry Number: Entry Level Status: Document Submitted Test User

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	<input type="checkbox"/> 1-1		54YBS99	Total: 740.0 Drum (740.0 Drum, 25.0 Kilograms)	China	FDA Examination Pending	10/16/2024	Line Availability Received	10/16/2024

To retrieve Notices, choose the Retrieve Notices of FDA Action radio button and click TAKE ACTION

Export as PDF for Print [Export Current Status History PDF for Print](#)

Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.
The action taken will be applied to all of the selected lines.
Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)
 Submit Entry Level Documents
 Submit Line Level Documents for selected item(s)
 View Expected Lab Completion Date
 Retrieve Notices of FDA Action

[TAKE ACTION](#) [REFRESH](#) [FINISHED](#)

Retrieving Notices of FDA Action from ITACS



*ITACS Account Required

FDA U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System Logged in as: Jane Smith [Manage Users](#) [Modify Your Own Profile](#) [Log out](#) [Help](#)

Status and Actions

Results

Entry Number: [REDACTED] Entry Level Status: Document Submitted

Select <input type="checkbox"/>	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	[REDACTED] -1		54YBS99	Total: 740.0 Drum (740.0 Drum, 25.0 Kilograms)	China	Detained - Refer to Notice of FDA Action for Violation Charges	10/17/2024	Line Availability Received	10/16/2024

Available Notices of FDA Action will be listed at the bottom of the page. Click on the PDF icons to open and view the Notices.

▼ Notices of FDA Action Issued to Your Firm

All Notices of FDA Action issued to your firm for the selected entry are displayed in the table below. To retrieve a notice, click on the corresponding PDF file. To open the notice, you will need to have the free Adobe Acrobat Reader installed. The PDF format provides the capability to review, save, and print the document.

Notice Number	Notice Date	Notice
1	Oct 16, 2024	
2	Oct 17, 2024	

[✓ Previous](#) [✓ FINISHED](#)

Emailed Notices of FDA Action

Example Email

Example email received by the account holder with the Notice of FDA Action attached.

Notice of FDA Action Number 1 for Entry Number [REDACTED]



itacs@fda.hhs.gov
To [REDACTED]

Reply Reply All Forward

Wed 10/16/2024 1:45 PM



ora214rpt2_423691_10162024_163734885885_oamq0111.pdf 4 KB

Start your reply all with:

[Please confirm receipt.](#)

[Received, thank you.](#)

[This is a new one.](#)

[Feedback](#)

Attached please find Notice Number 1 for Entry Number [REDACTED]. Any questions about this Notice should be directed to the contact listed on the Notice. DO NOT REPLY to this email as it is not monitored.

If you have received this e-mail in error, please notify FDA at ITACSSupport@fda.hhs.gov.

Retrieving Information Requests

*ITACS Account Required

Retrieving Information Requests from ITACS

U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System

Logged in as: Jane Smith [Manage Users](#) [Modify Your Own Profile](#) [Log out](#)

Help

Status and Actions

Results

Entry Number: Entry Level Status: Entry Documents Required

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	<input type="text"/> 11-1		21VFI05	Total: 3140.0 Carton (3140.0 Carton, 27.0 Package, 200.0 Milliliters)	India	Information Requested - See Notice of FDA Action for Details - Requested Information	09/24/2025	Document Submitted	09/24/2025

Export as PDF for Print [Export Current Status History PDF for Print](#)

Actions

If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button. The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)

Submit Entry Level Documents

Submit Line Level Documents for selected item(s)

View Expected Lab Completion Date

Retrieve Notices of FDA Action

[TAKE ACTION](#) [REFRESH](#) [FINISHED](#)

Click the link to show the information request.

Retrieving Information Requests from ITACS

Status and Actions

Results

Entry Number: Entry Level Status: Entry Documents Required

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input type="checkbox"/>	<input type="text"/> -1		21VFI05	Total: 3140.0 Carton (3140.0 Carton, 27.0 Package, 200.0 Milliliters)	India	Information Requested - See Notice of FDA Action for Details - Requested Information	09/24/2025	Document Submitted	09/24/2025

The Information Request will be displayed in a pop-up window.

Information Requested for line - 1-1 X

Details: Please provide correct FCE, SID, and container dimensions.

Respond By : 09/28/2025

Requests are also available to download as PDF under Retrieve Notices of FDA Action.

 If an action needs to be taken for the lines selected above, please choose the appropriate action option and press the Take Action button.

The action taken will be applied to all of the selected lines.

Note: If you opt to submit entry level documents, ITACS will automatically select all of the lines of the entry for you.

Input Line Availability (location of goods for examination) for the selected item(s)

Submit Entry Level Documents

Submit Line Level Documents for selected item(s)

View Expected Lab Completion Date

Retrieve Notices of FDA Action

 TAKE ACTION

 REFRESH

 FINISHED

Viewing Status History Report

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U.S. FOOD & DRUG ADMINISTRATION Import Trade Auxiliary Communications System

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Help

Status and Actions

Results

Entry Number: Entry Level Status: Hold Designated Lines

Select	Entry/CBP-FDA[Suffix]	Product	Product Code	Quantity	Country Name	FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
<input checked="" type="checkbox"/>	[REDACTED]-1		16YCI13	Total: 30.0 Carton (30.0 Carton, 24.0 Bottle, Non-Protected,Cyl, 5.0 Ounces, weight (avdp))	Thailand	FDA Examination Pending	04/19/2024	Line Availability Received	05/21/2024
<input checked="" type="checkbox"/>	[REDACTED]-2		16YCI13	Total: 6000.0 Ounces, weight (avdp) (50.0 Carton, 10.0 Bottle, Non-Protected,Cyl, 12.0 Ounces, weight (avdp))	Thailand	FDA Examination Completed	09/04/2024	Line Availability Received	05/21/2024
<input type="checkbox"/>	[REDACTED]-1		35AEE99	Total: 50.0 Carton (50.0 Carton, 24.0 Can, Rectangular, 14.0 Ounces, weight (avdp))	Thailand	May Proceed Without FDA Examination	04/04/2024	Line Availability Received	05/21/2024
<input type="checkbox"/>	[REDACTED]-1		30ACE99	Total: 30.0 Carton (30.0 Carton, 12.0 Bottle, Non-Protected,Cyl, 24.65 Ounces, weight (avdp))	Thailand	May Proceed Without FDA Examination	08/13/2024	Line Availability Received	05/21/2024
<input type="checkbox"/>	[REDACTED]-1		30ACE99	Total: 70.0 Carton (70.0 Carton, 12.0 Bottle, Non-Protected,Cyl, 26.0 Ounces, fluid)	Thailand	May Proceed Without FDA Examination	04/04/2024	Line Availability Received	05/21/2024

Export as PDF for Print [Export Current Status History PDF for Print](#)

Actions

A line-by-line status history report can be generated by selecting the line(s) and clicking Export Current Status History PDF for Print.

Viewing Status History Report

FDA

Example PDF

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FDA Status History for Entry #0 [REDACTED] Thu Oct 17 2024 08:46:55 GMT-0700 (Pacific Daylight Time)

Entry/CBP-FDA[Suffix] [REDACTED] 1-1

Product

Product Code 54YBS99

Quantity Total: 740.0 Drum (740.0 Drum, 25.0 Kilograms)

Country Name China

FDA Line Status	FDA Line Status Date	ITACS Status	ITACS Status Date
Detained - Refer to Notice of FDA Action for Violation Charges	10/17/2024	Line Availability Received	10/17/2024
FDA Examination Completed	10/17/2024	Document Submitted	10/16/2024
FDA Examination Pending	10/16/2024		
Notify FDA of Location for Examination	10/16/2024		
Second and final request for information. Submit Entry Documents to FDA (Invoice, B/L, CBP Entry Document)	10/16/2024		
Entry Documents Required	10/12/2024		

A report is generated with a page for each selected line showing the full status history as PDF for print or storage.

Helpful Links

- Found at the bottom of every ITACS page and provides links to helpful information.

▼ Helpful Links

[ITACS Industry Page](#)

[Import Program Page](#)

[FDA Import Office Locations and Contact Information](#)

[Import Alerts](#)

[Import Refusals](#)

[Access FDA Product Code Query](#)

[For technical assistance please contact \[itacssupport@fda.hhs.gov\]\(mailto:itacssupport@fda.hhs.gov\)](#)

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ITACS Banner

- The ITACS banner can be placed on any ITACS page in red, bold font to notify users of issues or updates. Keep an eye out for the ITACS banner for updates/issues related to ITACS.

Status and Actions

FDA is experiencing temporary server issues. Documents cannot be uploaded via ITACS at this time.

Results

ITACS Links

Access ITACS directly at: <https://itacs.fda.gov>

ITACS Support – for technical assistance regarding ITACS:

ITACSSupport@fda.hhs.gov

Note: This email address is for technical assistance. We do not review entries or documents and cannot further comment on the status of review.

To view this presentation and the ITACS Account Management presentation visit FDA's ITACS for Industry web page:

<https://www.fda.gov/industry/import-systems/itacs>

