

Delivering Rapid Response on the Frontlines of Public Health



Who We Are

The Office of Emergency Response (OER) is the FDA's central hub for managing emergency preparedness and response involving FDA-regulated products, both domestically and internationally—at home and across the world.



Office of Inspections and Investigations

Our Mission

The Office of Emergency Response (OER) serves as the Food and Drug Administration's (FDA) focal point for coordinating emergency response activities involving FDA-regulated products. The office handles all intra-agency and inter-agency activities related to crisis management and emergency preparedness and response, including the planning, conduct, and evaluation of exercises.

Our Frontline Work

- Coordinate with domestic and foreign partners to ensure readiness in responding to international emergencies involving FDA-regulated products.
- Maintain the FDA Emergency Operations Center, which delivers real-time crisis coordination 24/7, 365 days a year.
- Develop and manage policies and procedures to ensure the agency is trained and ready to respond quickly to emergencies.
- Respond to outbreaks, natural disasters, man-made incidents, national security events, and other issues related to FDA-regulated products.

Our Public Impact

- Depending on the scope of the emergency, OII activates an incident management team to coordinate effectively across FDA and with public health stakeholders.
- Shortly after the devastating impact of Hurricanes Helene and Milton, OER was on the ground helping restore critical FDA functions in coordination with local, state, and federal partners.

 **Email:** emergency.operations@fda.hhs.gov

 **Learn more at:** www.fda.gov/emergency-preparedness-and-response