

US Food and Drug Administration



Network Access Control (NAC)

Cisco Identity Services Engine (ISE)

FDA Guest Internet Access User Guide

Version 3.0

Prepared by

FDA Office of Infrastructure Management (OIM)

Network Branch



Record of Changes

Name of Reviser	Date	Description	Version
Steven Holson, Parasuram Iyer	06-20-2014	Initial Document Creation	1.0
Parasuram Iyer	06-30-2014	Content update	1.1
Ryan Coombs Parasuram Iyer	10-20-2015	Content update to reflect upgrade to ISE 1.4 Guest Portal	2.0
Christian Omenyi	10-31-2023	Content update to reflect removal of Guest Sponsorship	3.0

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1. Overview

1.1 Introduction to FDA Network Access Control Project

FDA visitors often require the use of the internet to make presentations, conduct demonstrations, or retrieve documents from their corporate offices.

The Guest Internet Access will only be accessible through the FDA Wireless LAN (WLAN), where the WLAN is currently operational. Guest Internet Access will be closely monitored by the Information Security Staff to ensure that FDA resources, information or scientific networks are protected.

The guest will be provisioned “Internet only”. The guests will **not** have access to FDA intranet website, regulatory network or internal FDA applications.

1.2 Purpose

The purpose of this guide is to provide step-by-step instruction for an FDA Guest to access the Guest wireless network and give him/her the opportunity to use the Internet for FDA business related purposes.

1.3 Roles & Responsibilities

The following are the Roles and Responsibilities of the various stakeholders involved in the Guest Wireless Setup

Role	Responsibility
FDA Guest	FDA Guest is responsible for: Guests ensure they comply with FDA NAC Guest users policies while using Internet.
FDA ERIC Help Desk	Will assist FDA Guests in resolving problems with Guest Access.
FDA Security Branch Team (Security Operations Center)	The Security team will be involved in monitoring FDA guest activities for proper usage of the guest access.
FDA Network Operations center (NOC)	Monitor functionality of the FDA Network Access Control (NAC) application

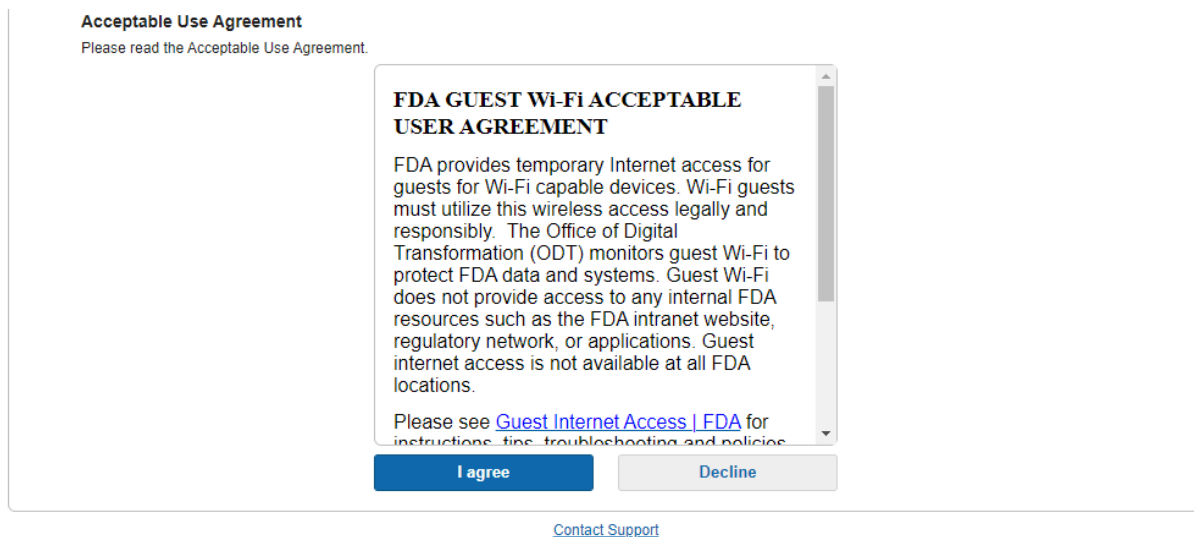
1.4 Prerequisites

The following are the requisites prior to using the processes outlined in this guide.

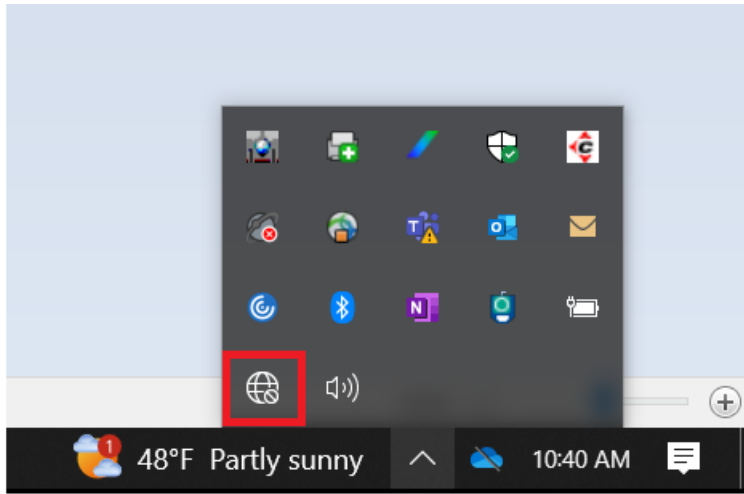
- Functional FDA Wireless Network in the facility that Guest will be visiting.
- Guest laptop/device with active wireless capability.

2. Guest Acceptable User Agreement

Only a FDA Guest will have the ability to access the Guest wireless network. FDA Guests will be required to read and acknowledge the standard FDA Acceptable Use Agreement prior to being able to access the Internet. The standard FDA Acceptable Use Agreement (AUA) will be presented upon their logging in to the FDA Guest Wireless Network. If the guest chooses the decline option they will be exited from the Guest Wireless Portal and no Internet access will be granted.



3. Connecting to the FDA Guest Network using Windows 10



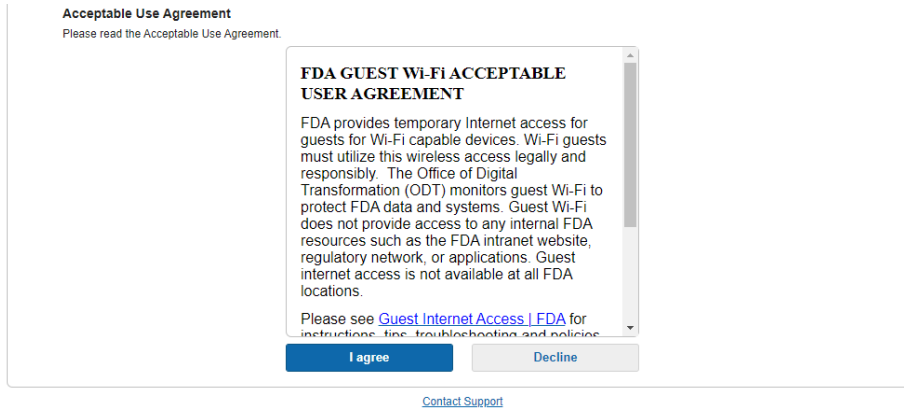
- **Step 1:** Locate the wireless icon at the bottom right menu bar on your desktop. Click on the icon and the Network menu window will appear. The following menu will appear



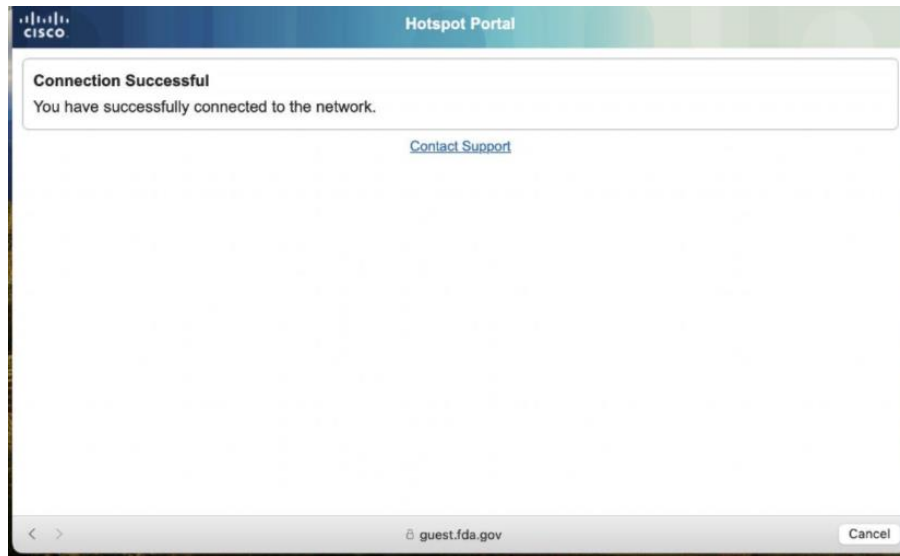
- **Step 2:** In the Menu window one of the Wireless Network choices will be “**FDA- GUEST**”. Select the **FDA-GUEST** Wireless Network by clicking it once. The following drop-down menu will appear



- **Step 3:** Select “Connect”. (Do not check “Connect Automatically”). Your browser will redirect you to the following page



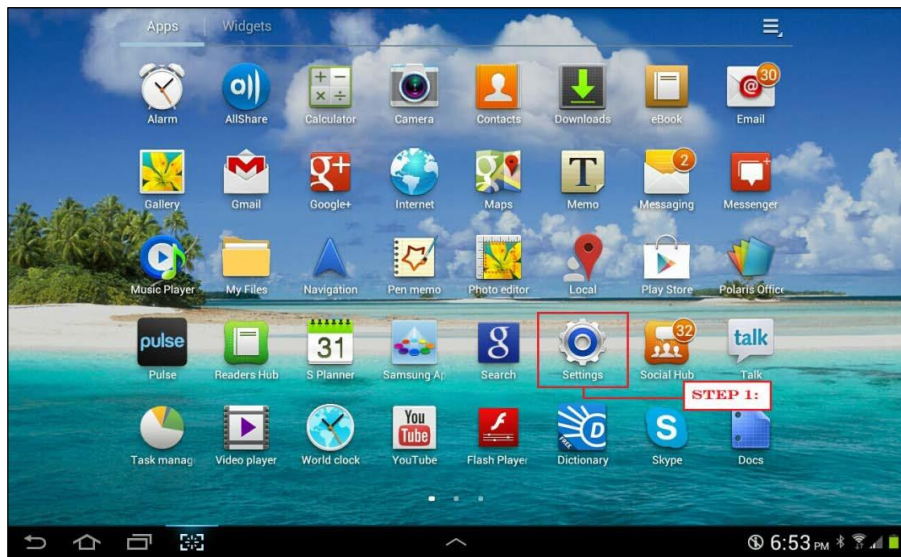
- **Step 4:** Read the FDA Acceptable Use Agreement. First read the Agreement completely before accepting the terms Click “Accept”. The following window will appear



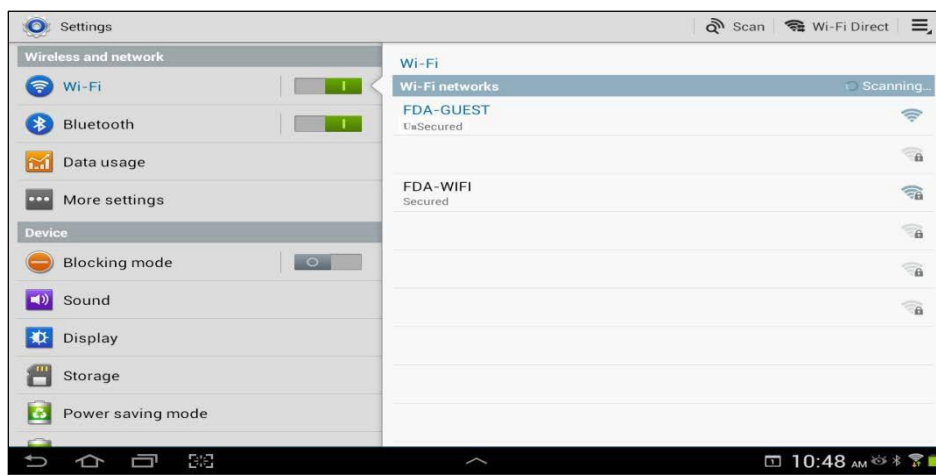
When the process is complete you should be able to browse the internet to any approved website.

4. Connecting to the FDA Guest Network using Android-OS

Note: Devices running older versions of Android operating system OR customized (non-standard) versions of Android may have difficulty connecting to the FDA Guest Network. There is no help available to resolve these difficulties.



- **Step 1:** Locate the “Settings” icon on your Android Tablet. Click on the “Settings” Icon. The following window will appear





- **Step 2:** Select the “FDA-GUEST” Wi-Fi network. Click on “FDA-GUEST”. The following network menu window will appear.



Your browser will redirect you to the following page

Acceptable Use Agreement
Please read the Acceptable Use Agreement.

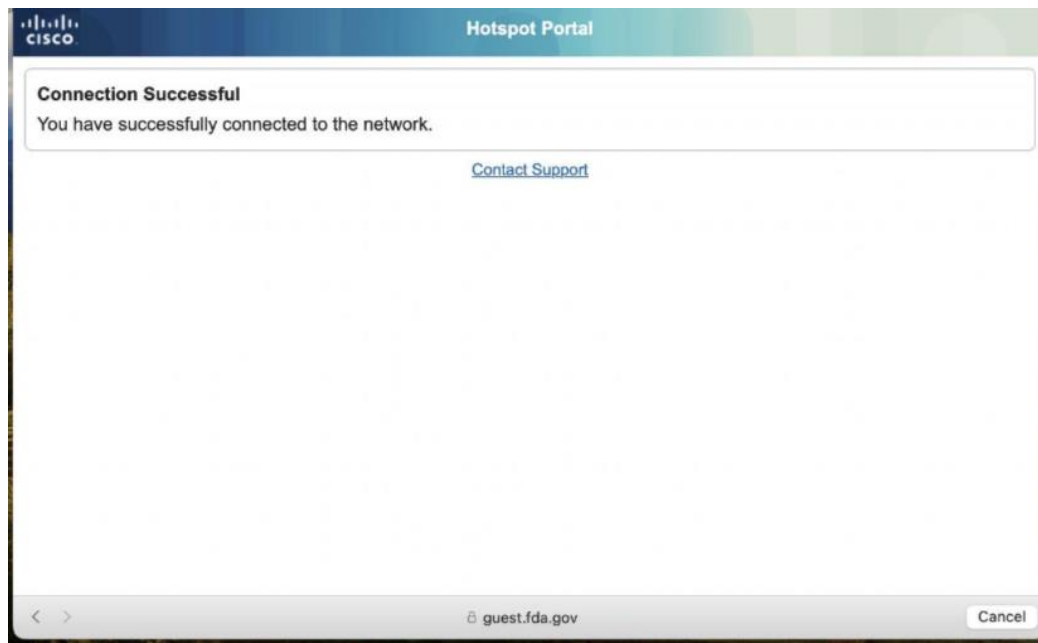
FDA GUEST Wi-Fi ACCEPTABLE USER AGREEMENT

FDA provides temporary Internet access for guests for Wi-Fi capable devices. Wi-Fi guests must utilize this wireless access legally and responsibly. The Office of Digital Transformation (ODT) monitors guest Wi-Fi to protect FDA data and systems. Guest Wi-Fi does not provide access to any internal FDA resources such as the FDA intranet website, regulatory network, or applications. Guest internet access is not available at all FDA locations.

Please see [Guest Internet Access | FDA](#) for instructions, tips, troubleshooting and policies.

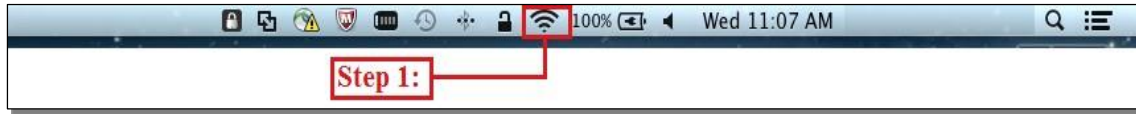
[Contact Support](#)

- **Step 3:** Read the FDA Acceptable Use Agreement. First read the agreement completely before accepting the terms Click “Accept”. The following window will appear



When the process is complete you should be able to browse the internet to any approved website.

5. Connecting to the FDA Guest Network using a MAC



Locate your Wireless Icon on the Menu Bar at the top of your screen

- **Step 1:** Click on the Wireless Icon. The following pull down menu will appear



- **Step 2:** Select **FDA-GUEST** Wireless Network

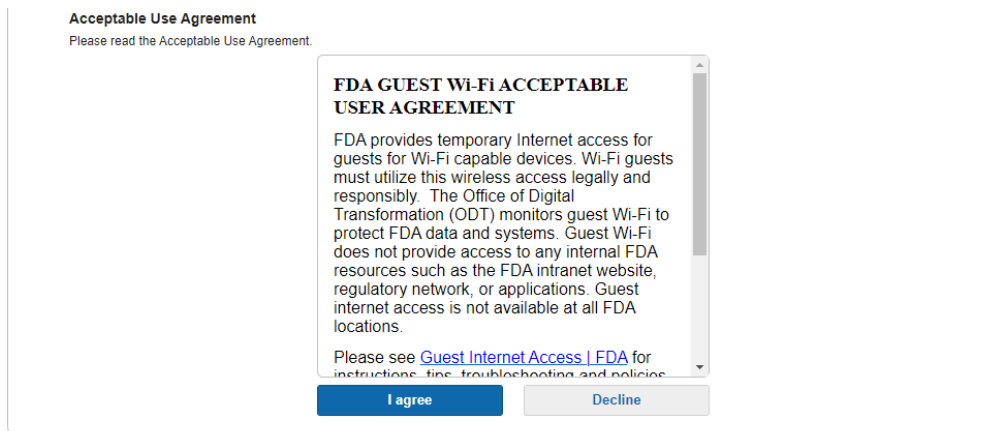


- **Step 3:** Click on “FDA-GUEST”

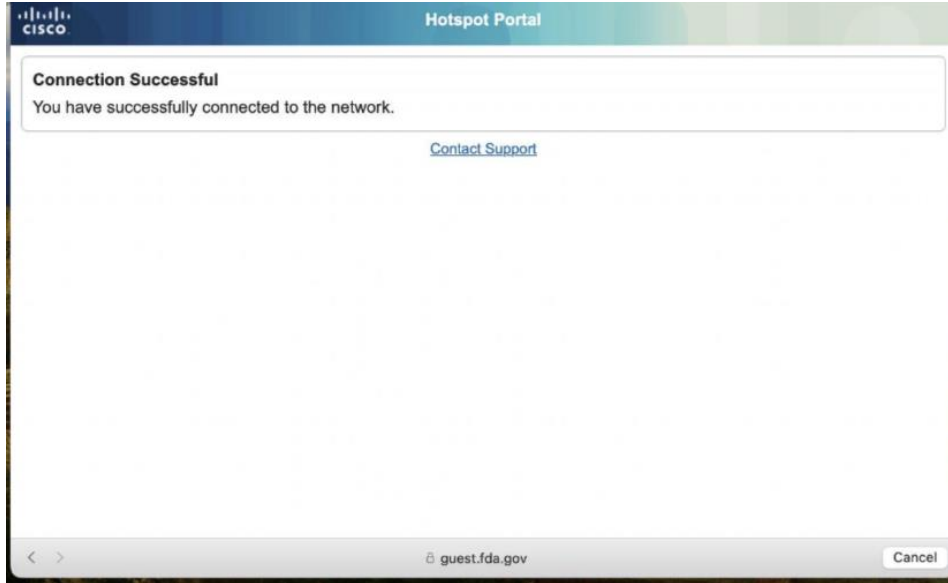


A check mark will appear next to FDA-GUEST network indicating you have successfully connected to the Guest Network.

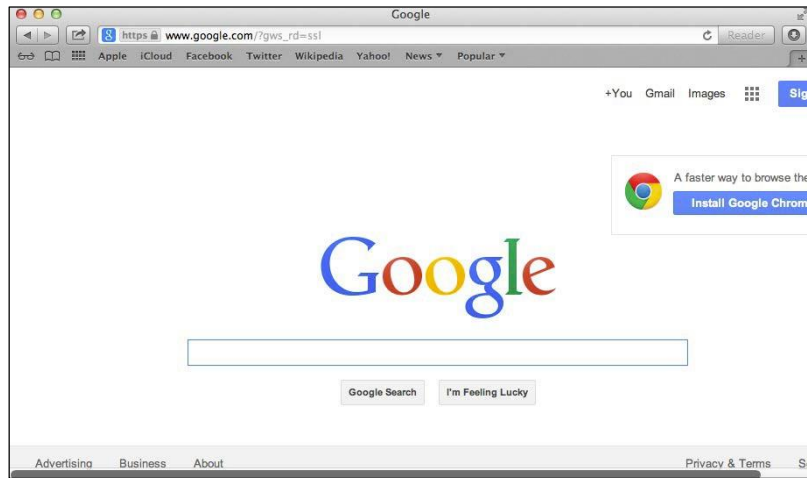
Your browser will redirect you to the following page



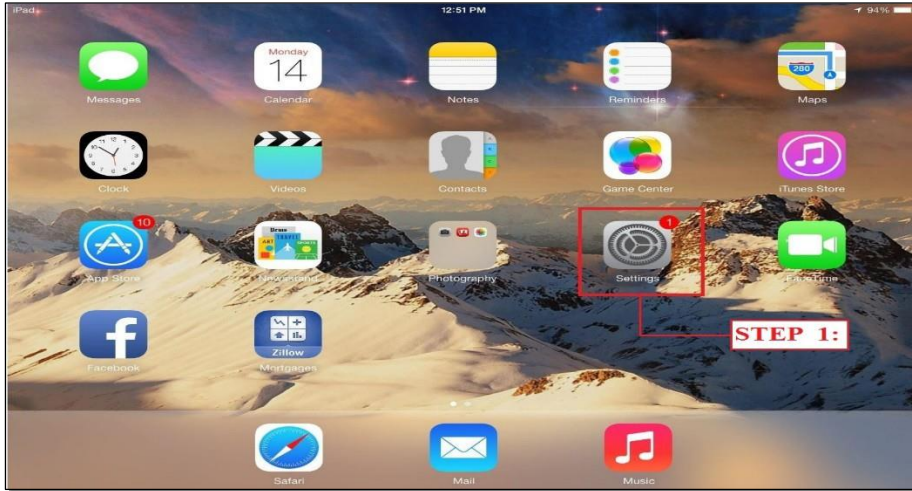
- **Step 3:** Read the Acceptable Use Agreement. First read the agreement completely before accepting the terms Click “Accept”. The following window will appear



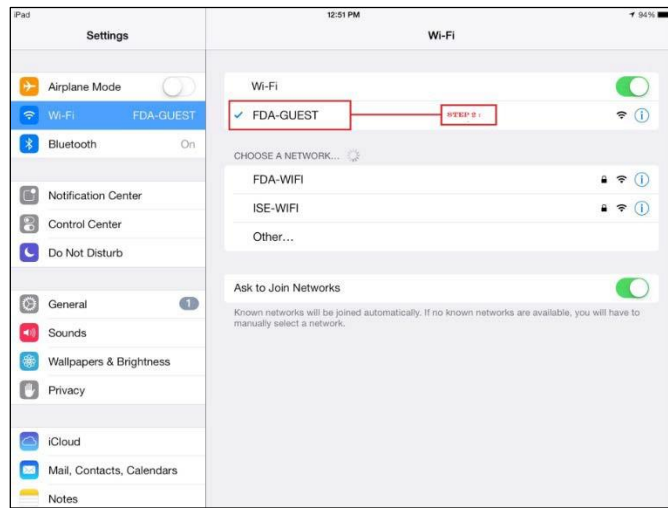
When the process is complete you should be able to browse the internet to any approved website.



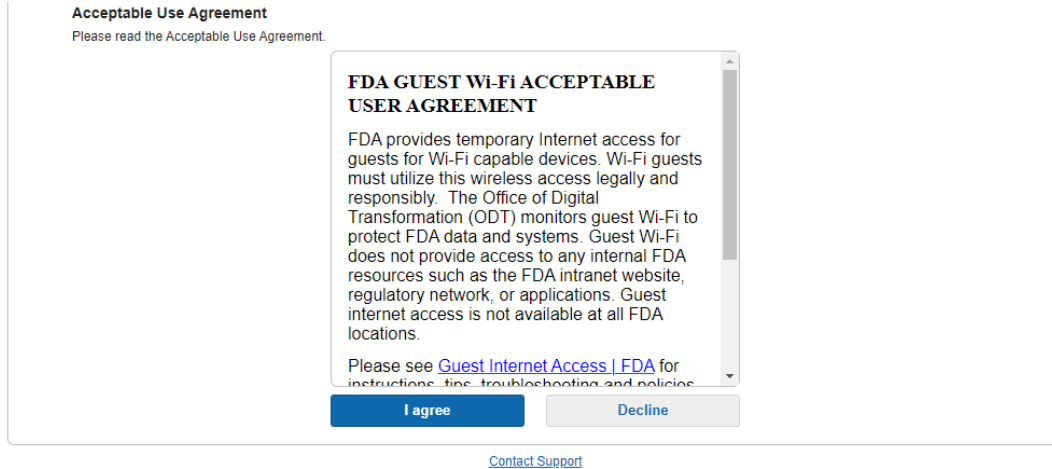
6. Connecting to the FDA Guest Network using iPhone/iPAD



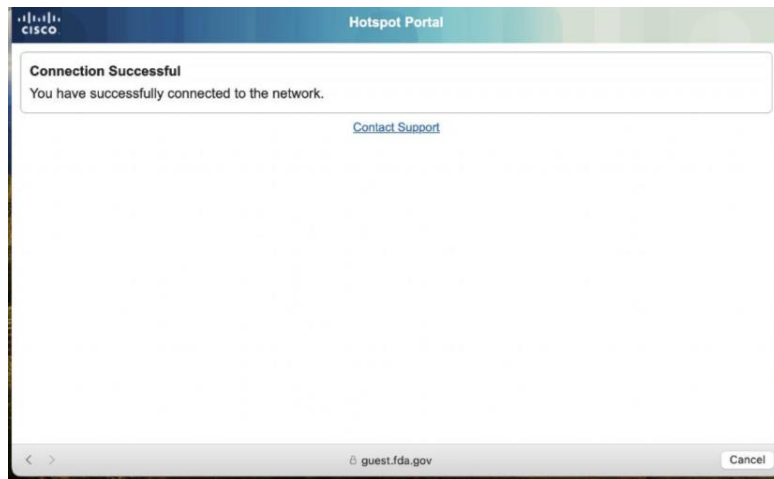
- **Step 1:** Locate the “Settings” icon on your iPad Tablet. Click on the icon and the following network menu window will appear.



- **Step 2:** Select the “FDA-GUEST” Wi-Fi network. A check mark will appear next to FDA-GUEST network indicating you have successfully connected to the Guest Network. Your browser will redirect you to the following page



- **Step 3:** Read the Acceptable Use Agreement. First read the Agreement completely before accepting the terms Click “Accept”. The following window will appear



When the process is complete you should be able to browse the internet to any approved website.