

SUMMARY

Joy McVey is a well-seasoned public health policy and communication consultant with more than 25 years of experience—including a decade in the executive branch. Joy excels at planning, organizing, and implementing public health programs and partnerships. Known for her responsiveness, attention to detail, and excellent written and oral communication skills, Joy handles delicate situations with diplomacy and discretion. She possesses an undeniable passion for philanthropic endeavors and serving her community through volunteering for a diverse range of organizations in need.

RELEVANT PROFESSIONAL EXPERIENCE

EMORY HEALTHCARE, Atlanta, Georgia**August 2024 to present****Program Manager, Volunteer Services**

- Provides provide the entry point for individuals interested in volunteering in the healthcare system.
- Recruitments, onboards and serves as the first impression for Emory Healthcare, driving a culture of excellence as well as culturally appropriate, compassionate care.
- Collaborates with volunteer leaders across EHC to match volunteer candidates with various programs to support patient centered care including the patient and family advisor program.
- Partners with entity leaders in the hospital system to identify volunteer opportunities and place volunteers in meaningful roles.

FOOD AND DRUG ADMINISTRATION, Silver Springs, Maryland**March 2018 to present****Consumer Representative, Gastrointestinal Drugs Advisory Committee**

- Reviews and evaluates available data concerning the safety and effectiveness of marketed and investigational human drug products for use in the treatment of gastrointestinal disease.
- Makes appropriate recommendations to the Commissioner of Food and Drugs.
- Serves in an acting capacity as the consumer representative on loan to other FDA Advisory Committees, including the Microbiology Devices Advisory Panel (March 2019) and the Antimicrobial Drugs Advisory Committee (April 2019).

SIMPLY JOY, LLC., Atlanta, Georgia**January 2015 to present****Principal Consultant**

Provides public health policy and communication consulting services. Skilled at working across government, healthcare, consumer, industry, and nonprofit spaces.

FORUMSHERPA, Atlanta, Georgia**October 2017 to August 2024****Client Experience Director**

- Serves on senior leadership team, which includes managing client and facilitator relationships, preparing and executing contracts, launching and compiling surveys, developing curriculum and preparing retreat materials, and creating company-wide standard operating procedures and policies, and conducting other administrative tasks.
- Oversees and updates website and social media, as well as other IT duties as assigned.
- Recruits, on-boards, trains, and supervises various contractors.

CENTERS FOR DISEASE CONTROL AND PREVENTION, Atlanta, Georgia**April 2010 to January 2012****Division of Human Development and Disability, National Center for Birth Defects and Developmental Disabilities**

Associate Director for Policy

- Served on the senior management team, providing leadership and guidance to the division on policy development and analysis, performance and budget integration, and congressional and partner relations.

July 2002 to April 2010**Division of Laboratory Sciences, National Center for Environmental Health**

Public Health Advisor (Jan 2009 – April 2010), Program Officer / DLS Liaison to the CDC Foundation (Oct 2007 – Nov 2008), Public Health Analyst (April 2005 – Jan 2009), Data Management Specialist, Information Network Systems (June 2004 – April 2005), ORISE Fellow (Jan 2003 – June 2004), Health Communication Fellow (July – Dec 2002)

- Served in various positions ranging from a data management specialist to public health analyst, lastly serving as a senior advisor to the division on policy, communication planning and research, partnership, and program development for laboratory programs in the areas of: tobacco and smoking addiction; environmental health; emergency response to chemical and radiologic threats; nutrition and chronic diseases; and newborn screening.
- Completed a year-long rotation as a program officer at the CDC Foundation, which included managing a portfolio of domestic and international projects and providing guidance and expertise to private-sector groups and academic institutions who wished to work with CDC.

January 2002 to July 2002**Office of Communication, National Center for Environmental Health**
Health Communication Fellow

December 1998 **University of South Florida**, Tampa, Florida
USF Alumni Association Outstanding Senior Award recipient
 Bachelor of Arts, Communication major (4.0 GPA in major) with an emphasis in human persuasion, interpersonal, organizational, and health communication. Minors in women's studies and manual communication with an emphasis in American Sign Language, Deaf culture, and health policy.

Honors, Awards, & Accomplishments

- Served as an officer in multiple student organizations and committees, including the Women's Panhellenic Council (President and Director of Public Relations); Kappa Delta Sorority (Vice President of New Member Education, Vice President of Standards, Scholarship Chair); Judicial Process Review Board (Student Representative).
- Received multiple awards, such as USF Alumni Association Outstanding Senior Award, Communication Student of the Year, National Order of Omega Scholarship, Outstanding Diagnostic Clinic Intern, Tampa Bay Panhellenic Alumnae Association Scholarship.

Other Relevant Coursework

October 2016 **Regan-Udall Foundation**, Washington, D.C.
 Participated in the inaugural Big Data for Patients (BD4P) Training Workshop, which included lecture, discussions, and activities about what big data is, how it is being used, and its impact on patients to ensure the patient voice and patients' needs are central drivers of big data research efforts in biomedicine.

May 2021 **University of South Florida, Muma College of Business**, Tampa, FL
Diversity, Equity and Inclusion in the Workplace Certificate
 Learned the essential practices and tools designed to increase employee diversity and to create a business model that embraces equity and inclusion. Successfully completed all seven, two-hour modules.

VOLUNTEER EXPERIENCE

April 2016 to present **EMORY ST. JOSEPH'S HOSPITAL**, Atlanta, Georgia
Auxiliary Board of Directors (2018-2020)
Vice President-Patient Support (2019-20)
Vice President-Patient Care (2018-19)
 - Supported the Auxiliary by serving on the Executive Committee of the Board of Directors.
 - Served on special committees and ancillary projects, including the Finance Committee & Scholarship Committee.
Volunteer and Patient & Family Advisor (April 2016 to present)
Patient Experience Council (2023-present), *MyChart Patient Family Advisor Work Team* (April 2022 to present), *Summer VolunTEEN Program Coordinator* (2020 to 2022), *Human Experience Committee* (2020-2022), *Patient Family Advisor* (2019 to present), *Nominating Committee* (2019-20), *MercyMe Newsletter Editor* (2019-2020), *Patient Advocate* (2018-20), *Light of Love Fundraiser Co-Chair* (2017), *Family Representative/Surgical Liaison* (2017-19), *Admissions* (2016-19).

August 2015 to present **OLEY FOUNDATION**
Advisory Council (February 2022 - present)
Board of Trustees (November 2016 - February 2022)
Vice President (October 2018 - February 2022), *Secretary* (October 2017-October 2018)
 - Selected, supported, and evaluated the executive director.
 - Served on the executive committee, which involved reviewing and approving the budget, shaping policies, setting the strategic direction of the organization, and recruiting trustees.
Ambassador (August 2015 - present)
 - Serves as a resource to Home Parenteral and Enteral Nutrition (HPEN) consumers and caregivers by providing peer-to-peer support and increasing awareness of Oley resources.
 - Advocates for HPEN and digestive disease issues by providing the patient/consumer perspective to healthcare providers, device manufacturers, and policymakers.

Honors & Awards

2016 LifelineLetter Award, Home Enteral Nutrition (HEN) recipient - given to a consumer or caregiver on HEN for more than five years and demonstrates courage, perseverance, a positive attitude in dealing with illness or caregiving, and exceptional generosity in helping others in their struggle with HEN.

2021 American Society for Parenteral and Enteral Nutrition (ASPEN) Lynn Howard Nutrition Support Consumer Advocacy Award - given to a patient/family member/caregiver who has advocated for other patients, families, or caregivers of consumers who require parenteral nutrition (PN) or enteral nutrition (EN).

May 2015 to present **KAPPA DELTA SORORITY**
Lifetime Member
 - Serves as an alumnae volunteer, mentor, and advisor to collegiate and alumnae members, including alumnae chapter president (2017-2019), Panhellenic delegate (2019-2022), chapter advisory board chairman (2021-2022), alumnae experience specialist, national leadership team (2023-present).
Atlanta Alumnae Panhellenic Association
 - Currently serving on executive committee officer rotation as vice president (formerly secretary and treasurer, respectively), and will be installed as president in April 2025.

Honors & Awards

2019 Order of the Pearl recipient - awarded to an alumna who has made outstanding contributions at the national, state, or local level in areas other than service to Kappa Delta. The recipient has exemplified in every way the ideals of the sorority.