



**Title 21 Vacancy Announcement**  
**U.S. Department of Health and Human Services (HHS)**  
**Food and Drug Administration (FDA)**  
**Center for Drug Evaluation and Research (CDER)**  
**Office of Medical Policy (OMP)**  
**Immediate Office (IO)**

**Application Period:** December 11, 2023 - December 22, 2023

**Area of Consideration:** United States Citizenship is required. You must be a U.S. Citizen or U.S. National. Foreign nationals or legal permanent residents are not eligible for consideration.

**Position:** Consumer Safety Officer

**Series:** AD-0696

**Location(s):** Silver Spring, MD

**Salary:** Starting at \$132,368 - \$184,868

**Work Schedule:** Full-Time (Telework Eligible)

**Cures Band(s):** Band D

**Full Performance Band Level:** Band D

**Travel Requirements:** 25% or less

**Bargaining Unit:** 3591

**Relocation Expenses Reimbursement:** You may qualify for reimbursement of relocation expenses in accordance with agency policy.

**This position is being filled under a stream-lined hiring authority, Title 21, Section 3072 of the 21st Century Cures Act. The candidate selected for this position will serve under a career or career-conditional appointment and be paid under the provisions of this authority.**

**Additional information on 21st Century Cures Act can be found here:**

[\*\*21st Century Cures Act Information\*\*](#)

## Introduction

The Food and Drug Administration (FDA) is the regulatory, scientific, public health and consumer protection agency responsible for ensuring all human and animal drugs, medical devices, cosmetics, foods, food additives, drugs and medicated feeds for food producing animals, tobacco and radiation emitting devices safe, and effective.

The mission of the Center for Drug Evaluation and Research (CDER) is to perform an essential public health task by making sure that safe and effective drugs are available to improve the health of people in the United States. CDER regulates over the counter and prescription drugs,

including biological therapeutics and generic drugs.

The Office of Medical Policy (OMP) is responsible for directing medical policy programs and strategic initiatives, including evaluation of real-world evidence with a focus on effectiveness, comparative effectiveness, and comparative safety use cases as mandated by 21<sup>st</sup> Century Cures Act. OMP provides leadership and scientific advice in novel clinical trial designs, in particular the use of new technologies, and direction in policy issues related to human subject protection and good clinical practices.

The Immediate Office (IO) within the Office of Medical Policy in the Center for Drug Evaluation and Research (CDER) promotes and protects public health by providing scientific and regulatory leadership in the development of medical policy pertaining to drug development, drug bioresearch monitoring, human subject protection, post market surveillance processes, and the science and efficiency of clinical trials. It supports innovative approaches to clinical trials that include the use of technology, real world evidence and decentralized clinical trial processes to improve the efficiency and quality of drug development.

## Duties/Responsibilities

As a **Consumer Safety Officer**, the incumbent provides expert guidance and consultation within the Office and the Center on a wide range of activities to advance development of new medical products.

- Provides OMP with technical expertise on biosensors, other digital health technologies (DHTs), and electronic systems used for remote data acquisition from clinical trial participants.
- Applies understanding of technical issues surrounding the designing, building, and testing of DHTs and mobile applications to policy development.
- Assists with FDA cross-center initiatives that drive the adoption of DHTs and decentralized clinical trials for new drugs or new indications. This includes applying technical expertise to develop guidance documents, assisting with the leadership of DHT steering committee meetings and resolving differences of opinion.
- Reviews the landscape of digital health programs and aligns parallel activities supporting DHTs on terminology, regulation, international harmonization, etc.
- Collaborates with the Office of Strategic Programs (OSP) and develops policy initiatives for standards related to data obtained from trial participants using DHTs.
- Provides expertise on contemporary technological environment, including interoperability of systems and DHTs, data transmission, machine learning, cybersecurity, and cloud-based platforms.
- Researches and analyzes current agency policies on clinical trial conduct and electronic data quality and prepare written recommendations for changes or additions such as standardizing electronic signature requirements, aligning definitions and responsibilities of trial staff. Modify outdated paper-based processes for recording clinical research information.

- Maintains relationships and serves as the liaison with experts on digital technology, software engineering and statistics within FDA, other Agencies including National Institutes of Health (NIH), Office of the National Coordinator for Health Information Technology (ONC), Congress, and other outside groups including academia, technology manufacturers and interest groups focused on Digital Health Tools (DHTs). These relationships and collaborations are critical in the development of policies that satisfy FDA's stakeholders and align with other government agencies.
- Serves as a content expert on novel trial approaches including the use of digital health technologies and implementation of electronic controls as described in FDA CFR part 11 regulations. Respond to enquiries related to FDA CFR part 11 regulations and electronic records from the public and industry, based on current guidance and precedent.

**Supervisory Responsibilities:** N/A

## Conditions of Employment

- U.S. Citizenship requirement or proof of being a U.S. National must be met by closing date.
- Employment is subject to the successful completion of a background investigation, verification of qualifications, completion of onboarding forms, submission of required documents, and any other job-related requirement before or after appointment.
- Applicants must meet all qualification requirements by the closing date of this announcement.
- Direct Deposit: You will be required to have all federal salary payments electronically deposited into a bank account with a financial institution of your choice.
- FDA participates in e-Verify: All new hires must complete the I-9 form; this information will be processed through e-Verify to determine your employment eligibility. If a discrepancy arises, you must take affirmative steps to resolve the matter.
- Males born after December 31, 1959, must be registered with the Selective Service.
- One-year probationary period may be required.
- Financial Disclosure may be required.
- Ethics Clearance may be required.
- Background Investigation/Security Clearance is required. All employees must pass a security investigation. Failing to pass the background check may be grounds for removal or legal action. If hired, you may be subject to additional investigations at a later time.

## Qualifications

To be placed into a Cures position, candidates must meet the following criteria:

1. Scientific, Technical, and Professional Fields
2. Qualified and Outstanding Candidates
  - a. **Qualified** applies to all candidates for Cures appointments. The FDA OTS will use the

basic requirements defined in the [OPM Qualification Standards](#) as a baseline for comparing experience levels and other candidate attributes for relevant positions.

- b. **Outstanding** candidates can be defined by existing outstanding work experience, outstanding performance rating, or both.

To qualify for this Title 21 Cures position, the candidate(s) must meet the following **required** qualifications. *Please note: Additional education and experience listed that is not indicated as required is preferable and desired. Candidates who do not meet the “desired” criteria will not be excluded from consideration for this position.*

### **Education Requirement**

#### **Consumer Safety, AD-0696 Series**

- A. A bachelor's or graduate/higher level degree in quality assurance or a related degree that included at least 30 semester hours in one or a combination of the following: engineering, physical sciences, biological sciences. The 30 semester hours may include up to 8 semester hours in statistics, or course work that included the principles, theory, or practical application of computers or computer programming. This degree must be from an educational program from an accrediting body recognized by the U.S. Department of Education at the time the degree was obtained.

**OR**

- B. Combination of education and experience--courses consisting of at least 30 semester hours in the fields of study described in paragraph A above, plus appropriate experience or additional education.

For more information, please see: [OPM Occupational Series Qualification Requirements](#).

**Desired Education:** Our ideal candidate will possess a related engineering science degree from an accredited institution.

#### **Desired Professional Experience:**

Our ideal candidate will possess:

- 10+ years' experience with designing, building, and testing (e.g., verification and validation) of DHTs such as wearable health sensors.
- Proficiency in Computer Science, and Biomedical Engineering.
- Experience with regulation of medical products, familiarity with clinical trials, and processes such as guidance development are preferred skillsets.

- Demonstrated ability to communicate well orally and in writing.
- Demonstrated ability to work successfully with a diverse group of scientists, professionals, and organizations both within and outside the FDA which requires technical expertise in coordinating and communicating Center and Agency policies.
- Demonstrated ability to work independently and as a contributing collaborative team member.
- Demonstrated ability to organize time effectively, determine priorities, and move work forward efficiently.
- Ability to exchange information with others, including new theories, concepts, principles, methods, applications, and practices.

## Education Transcripts

SUBMITTING YOUR TRANSCRIPTS: Positions which are scientific or technical in nature often have very specific educational requirements. A transcript is required to verify educational achievement. Pay careful attention to the Qualifications and Education sections to identify vacancies where a transcript is required. Even if you hold a similar position or are a current FDA employee, you are not exempt from transcript requirements.

FOREIGN EDUCATION: If you are using education completed in foreign colleges or universities to meet the qualification requirements, you must show that the education credentials have been evaluated by a private organization that specializes in interpretation of foreign education programs and such education has been deemed equivalent to that gained in an accredited U.S. education program; or full credit has been given for the courses at a U.S. accredited college or university. For more information about this requirement, please visit the [U.S. Department of Education website for Foreign Education Evaluation](#).

## Security Clearance Requirements

Background Investigation/Security Clearance Requirements: Non-Sensitive/Moderate Risk

A background security investigation will be required for all appointees. Appointment will be subject to applicant's successful completion of a background security investigation and favorable adjudication. Failure to successfully meet the requirements may be grounds for appropriate personnel action. In addition, if hired, a background security investigation or supplemental investigation may be required later.

Applicants are also advised that all information concerning qualifications is subject to investigation. False representation may be grounds for non-selection and/or appropriate disciplinary action.

## Ethics Clearance Requirements

This position may require financial disclosure reporting and will be subject to FDA's prohibited financial interest regulation. If you are hired, you may be required to divest of certain financial interests. You are advised to seek additional information on this requirement from the hiring official before accepting any job offers. For more information, please visit the FDA Ethics web page: <https://www.fda.gov/about-fda/jobs-and-training-fda/ethics>.

## Equal Employment Opportunity

### Equal Employment Opportunity Policy

The United States Government does not discriminate in employment on the basis of race, color, religion, sex (including pregnancy and gender identity), national origin, political affiliation, sexual orientation, marital status, disability, genetic information, age, membership in an employee organization, retaliation, parental status, military service, or other non-merit factor. [Equal Employment Opportunity \(EEO\) for federal employees & job applicants](#).

## Reasonable Accommodation

### Reasonable Accommodation Policy

Federal agencies must provide reasonable accommodation to applicants with disabilities where appropriate. Applicants requiring reasonable accommodation for any part of the application process should follow the instructions in the job opportunity announcement. For any part of the remaining hiring process, applicants should contact the hiring agency directly. Determinations on requests for reasonable accommodation will be made on a case-by-case basis. A reasonable accommodation is any change to a job, the work environment, or the way things are usually done that enables an individual with a disability to apply for a job, perform job duties or receive equal access to job benefits.

Under the Rehabilitation Act of 1973, federal agencies must provide reasonable accommodations when: An applicant with a disability needs an accommodation to have an equal opportunity to apply for a job. An employee with a disability needs an accommodation to perform the essential job duties or to gain access to the workplace. An employee with a disability needs an accommodation to receive equal access to benefits, such as details, training, and office-sponsored events. You can request a reasonable accommodation at any time during the application or hiring process or while on the job. Requests are considered on a case-by-case basis. Learn more about [disability employment and reasonable accommodations](#) or [how to contact an agency](#).

## E-Verify

The Food and Drug Administration participates in the USCIS Electronic Employment Eligibility Verification Program (E-Verify). E-Verify helps employers determine employment eligibility of new hires and the validity of their Social Security numbers.

## How to Apply

Submit resume with cover letter by **December 22, 2023**, to: [CDER-OMP-IO-Jobs@fda.hhs.gov](mailto:CDER-OMP-IO-Jobs@fda.hhs.gov)  
Candidate resumes may be shared with hiring official within the Center for Drug Evaluation and Research with a similar job vacancy. Candidates can opt out of this process by annotating resume with “do not share”.

Please reference Job Reference ID: **T-40-16-696.24** in the email subject line.

## How I Will Be Evaluated

Candidates may be evaluated based on their cover letters and resume or curriculum vitae. Additionally, candidates may be evaluated on interview(s), review of requested work samples, writing samples, most recent performance evaluation(s), professional references, results of an oral presentation or work-related test. Failure to comply with any of the additional assessment requirements will result in removal from further consideration.

## Announcement Contact

For questions regarding this Cures position to [CDER-OMP-IO-Jobs@fda.hhs.gov](mailto:CDER-OMP-IO-Jobs@fda.hhs.gov).

The U.S. Department of Health and Human Services is an equal opportunity employer with a smoke free environment.

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