Metric	Product Category	FY 2020 Total (Oct 1, 2019 - Sept 30, 2020)	FY 2021 Total To-Date (Oct 1, 2020 - July 28, 2021)
Accepted*	Cigarette	221	206
	Roll-Your-Own	10	2
	Smokeless	2	1
	ENDS	0	0
	Cigar	73	109
	Pipe	0	0
	Waterpipe	126	61
	Other	0	0
	Total	432	379
	Cigarette	17	0
	Roll-Your-Own	4	0
	Smokeless	0	0
	ENDS	0	0
Refuse-to-Accept* (RTA)	Cigar	2	82
	Pipe	0	0
	Waterpipe	0	0
	Other	0	0
	Total	23	82
	Cigarette	247	230
Total Applications Received	Roll-Your-Own	14	2
	Smokeless	2	1
	ENDS	0	0
	Cigar	157	154
	Pipe	0	0
	Waterpipe	126	1,289
	Other	0	0
	Total	546	1,676

EX REQ REVIEW AND ACTION METRICS

Metric	Product Category	FY 2020 Total (Oct 1, 2019 - Sept 30, 2020)	FY 2021 Total To-Date (Oct 1, 2020 - July 28, 2021)
Number of Displine Reviews completed*	Cigarette	860	733
	Roll-Your-Own	32	0
	Smokeless	5	0
	ENDS	0	0
	Cigar	33	2,178
	Pipe	0	0
	Waterpipe	103	692
	Other	0	0
	Total	1,033	3,603
	Cigarette	12	20
	Roll-Your-Own	4	0
	Smokeless	1	0
	ENDS	0	0
Deficiency letters issued*	Cigar	0	82
	Ріре	0	0
	Waterpipe	0	5
	Other	0	0
	Total	17	107
	Cigarette	23	11
	Roll-Your-Own	0	0
	Smokeless	0	0
Environmental Information Request letters issued*	ENDS	0	0
	Cigar	1	55
	Pipe	0	0
	Waterpipe	25	0
	Other	0	0
	Total	49	66

Metric	Product Category	FY 2020 Total (Oct 1, 2019 - Sept 30, 2020)	FY 2021 Total To-Date (Oct 1, 2020 - July 28, 2021)
Found Exempt Orders*	Cigarette	183	98
	Roll-Your-Own	6	0
	Smokeless	1	0
	ENDS	0	0
	Cigar	0	66
	Pipe	0	0
	Waterpipe	29	130
	Other	0	0
	Total	219	294
	Cigarette	62	10
	Roll-Your-Own	0	0
	Smokeless	1	0
	ENDS	0	0
Not Exempt Orders*	Cigar	7	0
	Pipe	0	0
	Waterpipe	0	0
	Other	0	0
	Total	70	10
	Cigarette	0	1
Withdrawn by Applicant*	Roll-Your-Own	4	0
	Smokeless	0	0
	ENDS	0	0
	Cigars	0	0
	Pipe	0	0
	Waterpipe	0	1
	Other	0	0
	Total	4	2

EX REQ REVIEW AND ACTION METRICS

Metric	Product Category	FY 2020 Total (Oct 1, 2019 - Sept 30, 2020)	FY 2021 Total To-Date (Oct 1, 2020 - July 28, 2021)
Closure*	Cigarette	0	0
	Roll-Your-Own	0	0
	Smokeless	0	0
	ENDS	0	0
	Cigar	0	0
	Pipe	0	0
	Waterpipe	0	0
	Other	0	0
	Total	0	0