The 2013-2024 FDA Retail Food Risk Factor Study examines the occurrence of foodborne illness risk factors, food safety practices, and behaviors in retail food establishments. In the 2015-2016 Retail Food Store Deli Data Collection study, the agency investigated the relationship between food safety management systems (FSMS), certified food protection managers (CFPM), and the occurrence of risk factors and food safety behaviors and practices commonly associated with foodborne illness in retail food store delis from 2015 to 2016. Data from this study will provide valuable insights that FDA can use to develop educational resources and guidance to improve food safety practices.

**Food safety management systems (FSMS) play a major role in compliance**

Inadequate FSMS were the strongest predictor of data items being out-of-compliance in retail food store delis. As shown in the table, the average number of out of compliance items is greatly reduced when there is a well-developed FSMS.

Delis with well-developed FSMS had almost half as many risk factors and food safety practices that were out of compliance than delis with non-existent FSMS.

<table>
<thead>
<tr>
<th>Retail Food Store Deli</th>
<th>Non-existent FSMS</th>
<th>Well-developed FSMS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average # of out of compliance items</td>
<td>4.6</td>
<td>2.4</td>
</tr>
</tbody>
</table>

**Impact of a Certified Food Protection Manager (CFPM)**

Delis with a CFPM present had fewer primary data items out of compliance than those without a CFPM. Delis that had a CFPM who was the person in charge at the time of data collection had significantly better food safety management scores than those that did not have a CFPM present or employed.

**Control over Foodborne Illness Risk Factors**

Of the foodborne illness risk factors studied, delis had the best control over “inadequate cooking.” There remains a need to gain better control over “improper holding/time and temperature” and “poor personal hygiene.”
Two food safety behaviors/practices were identified as needing the most improvement:

- Cold holding of foods requiring refrigeration
  - Time/temperature control for safety (TCS) foods should be held under refrigeration at or below 41°F (5°C) to limit the growth of pathogens that may be present on the food
- Employee handwashing (includes both when to wash and how to wash properly)
  - Knowing when and how to properly wash hands is critical in reducing the spread of pathogens from food employees’ hands to food, food contact surfaces, and equipment

Delis were found to have the best control over two food safety behaviors/practices:

- Ensuring no bare hand contact with ready-to-eat foods
- Cooking raw animal-derived foods (meat, poultry, eggs) to their required temperatures

The results of the 2013-2024 study will be used to:

- Inform retail food safety initiatives, policies, industry partnerships and targeted intervention strategies focused on controlling foodborne illness risk factors
- Provide technical assistance to state, local, tribal, and territorial regulatory professionals

For More Information

For more information regarding the FDA Report on the Occurrence of Foodborne Illness Risk Factors in Retail Food Store Delis, please visit: http://www.fda.gov/retailfoodriskfactorstudy.