



Title 21 Vacancy Announcement
Department of Health and Human Services (HHS)
Food and Drug Administration (FDA)
Center for Drug Evaluation and Research (CDER)
Office of Pharmaceutical Quality (OPQ)
Office of Quality Surveillance (OQS)

Application Period: April 20, 2021 – April 26, 2021

Area of Consideration: United States Citizenship is required. You must be a U.S. Citizen or U.S. National. Foreign nationals or legal permanent residents are not eligible for consideration.

Position: Office Director

Series: 1515

Location(s): Silver Spring, MD

Salary: Starting at \$199,213

Work Schedule: Full Time

Cures Band(s): Band G

Full Performance Band Level: Band G

Travel Requirements: 25% or less

Relocation Expenses Reimbursement: You may qualify for reimbursement of relocation expenses in accordance with agency policy.

This position is being filled under a stream-lined hiring authority, Title 21, Section 3072 of the 21st Century Cures Act. The candidate selected for this position will serve under a career or career-conditional appointment and compensated under the provisions of this authority.

Additional information on 21st Century Cures Act can be found here:

[**21st Century Cures Act Information**](#)

Introduction

The Food and Drug Administration (FDA) is the regulatory, scientific, public health and consumer protection agency responsible for ensuring all human and animal drugs, medical devices, cosmetics, foods, food additives, drugs and medicated feeds for food producing animals, tobacco and radiation emitting devices are safe, and effective.

The Center for Drug Evaluation and Research (CDER) is responsible for regulating prescription drugs, including new drugs, generic drugs, biological products and biosimilars as well as over-the-counter drugs (OTC). CDER's drug regulatory responsibilities include premarket review of new drugs and generic drugs; maintenance of the OTC drug monograph system; monitoring of all marketed drug safety and promotion activities; review, monitoring, and enforcement of drug quality during the entire drug life cycle; and ensuring drug products in the market comply with

the law.

The Office of Pharmaceutical Quality (OPQ) oversees and coordinates the overall regulation of human pharmaceutical quality within CDER, including submission review, manufacturing facility assessment, and surveillance of the quality of marketed pharmaceutical products.

The Office of Quality Surveillance (OQS) is OPQs focal point to assure that quality medicines are available through signal detection, data analysis, review of the state of quality, and proactive stakeholder engagement.

Duties/Responsibilities

The incumbent serves as the **Office Director** and provides technical expertise and executive leadership with oversight and responsibilities related to quality surveillance of pharmaceutical products and facilities. The incumbent oversees the effective operation of the Office and is fully responsible for all matters pertaining to pharmaceutical quality surveillance and data intelligence gathering that may affect and/or impact on agency-wide surveillance activities such as inspections, sampling, facility assessments, surveillance policy development, and mutual recognition policies.

Supervisory Responsibilities: Manages a multi-disciplinary program, providing leadership and management oversight to subordinate support staff and division directors. Supervises and evaluates staff who serve as experts in their field. Provides occupational specific technical and administrative direction and supervision 25 percent or more of the time to subordinate supervisors and staff performing the work and functions of the organizational unit. Obtains resources and identifies strategic objectives for the organization.

Duties/Responsibilities:

- Oversees and directs Quality Surveillance programs and directs the implementation of polices within OQS, including planning, developing, executing, administering, coordinating, managing, and directing the Office activities as they relate to drug product and facility quality (inventory management and assessment), the use of quality metrics, modeling and simulation, product level quality sampling, surveillance strategy and assessment, and facility-level quality surveillance, assessment strategy, and methodology.
- Directs and coordinates through subordinate supervisors the Office's strategic planning activities and appropriately monitors short- and long-range organizational goals and milestones for implementation and change management plans.
- Ensures strategic plans and performance metrics align with quality surveillance research and testing programs and plans appropriately considering the complex nature of the Office's research portfolio in meeting established goals and objectives.
- Directs the execution of programs and processes that enhance quality surveillance

practices and principles. Maintains leadership oversight of the organizational sub-units responsible for developing and executing the plans for program and process improvement related to testing and research management.

Conditions of Employment

- U.S. Citizenship requirement or proof of being a U.S. National must be met by closing date.
- Employment is subject to the successful completion of a background investigation, verification of qualifications, completion of onboarding forms, submission of required documents, and any other job-related requirement before or after appointment.
- Applicants must meet all qualification requirements by the closing date of this announcement.
- Direct Deposit: You will be required to have all federal salary payments electronically deposited into a bank account with a financial institution of your choice.
- FDA participates in e-Verify: All new hires must complete the I-9 form; this information will be processed through e-Verify to determine your employment eligibility. If a discrepancy arises, you must take affirmative steps to resolve the matter.
- Males born after December 31, 1959 must be registered with the Selective Service.
- Financial Disclosure will be required.
- Ethics Clearance will be required.
- Background Investigation/Security Clearance is required. All employees must pass a security investigation. Failing to pass the background check may be grounds for removal or legal action. If hired, you may be subject to additional investigations at a later time. In addition, if hired, a background security investigation or supplemental investigation may be required later. Applicants are also advised that all information concerning qualification is subject to investigation. False representation may be grounds for non-selection and/or appropriate disciplinary action.

Qualifications

To be placed into a Cures position, candidates must meet the following criteria:

1. Scientific, Technical, and Professional Fields
2. Qualified and Outstanding Candidates
 - a. **Qualified** applies to all candidates for Cures appointments. The FDA OTS will use the basic requirements defined in the [OPM Qualification Standards](#) as a baseline for comparing experience levels and other candidate attributes for relevant positions.
 - b. **Outstanding** candidates can be defined by existing outstanding work experience, outstanding performance rating, or both.

In order to qualify for this Title 21 Cures position, the candidate(s) must meet the following **required** qualifications. *Please note: Additional education and experience listed that is not indicated as required is preferable and desired. Candidates who do not meet the “desired”*

criteria will not be excluded from consideration for this position.

Education Requirement:

[Operations Research Analyst, 1515](#): Degree in operations research; or at least 24 semester hours in a combination of operations research, mathematics, probability, statistics, mathematical logic, science, or subject-matter courses requiring substantial competence in college-level mathematics or statistics. At least 3 of the 24 semester hour must be in calculus. For more information please see: [OPM Occupational Series Qualification Requirements](#)

Desired Education:

- Possess a graduate level or higher degree in a technical field from an accredited institution

Professional Experience:

- Executive leadership experience with an established track record in leading organizations of significant size and complexity
- Effective communicator who can drive collaboration, empower staff, and is committed to the Public Health mission
- Demonstrated managerial experience in diverse organizations
- Demonstrated ability to develop networks and build alliances; collaborate across boundaries to build strategic relationships and achieve common goals
- Ability to identify the internal and external politics that impact the work of the organization; perceives organizational and political reality and acts accordingly
- Demonstrated ability to identify and analyze problems; weighs relevance and accuracy of information; generates and evaluates alternative solutions; makes recommendations
- Successful experience in organizational change management
- Expert ability to communicate and work with staff at all levels of the organization and varying levels of domain expertise; excellent listening skills and a commitment to communicate in a timely manner
- Demonstrated success in implementing information management systems that effectively meet business needs
- Ability to work independently and as a contributing, collaborative team member
- Ability to organize time effectively, determine priorities, and move work forward

Education Transcripts

SUBMITTING YOUR TRANSCRIPTS: Positions which are scientific or technical in nature often have very specific educational requirements. A transcript is required to verify educational achievement. Pay careful attention to the Qualifications and Education sections to identify vacancies where a transcript is required. Even if you hold a similar position or are a current FDA employee, you are not exempt from transcript requirements.

FOREIGN EDUCATION: If you are using education completed in foreign colleges or universities to meet the qualification requirements, you must show that the education credentials have

been evaluated by a private organization that specializes in interpretation of foreign education programs and such education has been deemed equivalent to that gained in an accredited U.S. education program; or full credit has been given for the courses at a U.S. accredited college or university. For more information about this requirement, please visit the [U.S. Department of Education website for Foreign Education Evaluation](#).

Security Clearance Requirements

Background Investigation/Security Clearance Requirements: If not previously completed, a background security investigation will be required for all appointees. Appointment will be subject to the applicant's successful completion of a background security investigation and favorable adjudication. Failure to successfully meet the requirements may be grounds for appropriate personnel action. In addition, if hired, a background security investigation or supplemental investigation may be required later.

Applicants are also advised that all information concerning qualification is subject to investigation. False representation may be grounds for non-selection and/or appropriate disciplinary action.

Ethics Clearance Requirements

This position may require financial disclosure reporting and will be subject to FDA's prohibited financial interest regulation. If you are hired, you may be required to divest of certain financial interests. You are advised to seek additional information on this requirement from the hiring official before accepting any job offers. For more information please visit the FDA Ethics web page: <https://www.fda.gov/about-fda/jobs-and-training-fda/ethics>.

Equal Employment Opportunity

Equal Employment Opportunity Policy

The United States Government does not discriminate in employment on the basis of race, color, religion, sex (including pregnancy and gender identity), national origin, political affiliation, sexual orientation, marital status, disability, genetic information, age, membership in an employee organization, retaliation, parental status, military service, or other non-merit factor.

[Equal Employment Opportunity \(EEO\) for federal employees & job applicants](#)

Reasonable Accommodation

Reasonable Accommodation Policy

Federal agencies must provide reasonable accommodation to applicants with disabilities where appropriate. Applicants requiring reasonable accommodation for any part of the application process should follow the instructions in the job opportunity announcement. For any part of the remaining hiring process, applicants should contact the hiring agency directly.

Determinations on requests for reasonable accommodation will be made on a case-by-case basis. A reasonable accommodation is any change to a job, the work environment, or the way things are usually done that enables an individual with a disability to apply for a job, perform

job duties or receive equal access to job benefits.

Under the Rehabilitation Act of 1973, federal agencies must provide reasonable accommodations when: An applicant with a disability needs an accommodation to have an equal opportunity to apply for a job. An employee with a disability needs an accommodation to perform the essential job duties or to gain access to the workplace. An employee with a disability needs an accommodation to receive equal access to benefits, such as details, training, and office-sponsored events. You can request a reasonable accommodation at any time during the application or hiring process or while on the job. Requests are considered on a case-by-case basis. Learn more about [disability employment and reasonable accommodations](#) or [how to contact an agency](#).

E-Verify

The Food and Drug Administration participates in the USCIS Electronic Employment Eligibility Verification Program (E-Verify). E-Verify helps employers determine employment eligibility of new hires and the validity of their Social Security numbers.

How to Apply

Submit resume with cover letter and unofficial transcripts or foreign credit evaluation by April 26, 2021 to: OPQ_Cures_Recruitment@fda.hhs.gov. Candidate resumes may be shared with hiring officials within the Center for Drug Evaluation and Research with a similar job vacancy. Candidates can opt out of this process by annotating resume with “do not share”. For questions please contact Dominique.Mitchell@fda.hhs.gov. Please reference Job Reference ID: OQS Director.

Announcement Contact

For questions regarding this Cures position, please contact Dominique.Mitchell@fda.hhs.gov.

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