COVID-19 Test Home Collection Kit DTC

Physician-reviewed test results, fast and easy-to-read results, all from the comfort of your home.

Register Kit
Collect Sample & Ship
Receive Fast Online Results

Overnight shipping to lab included

The presence or absence of RNA from SARS-CoV-2 virus

Why EverlyWell?
Convenient
Complete your sample collection from home.

Authorized
CLIA-certified labs.
Physician-reviewed results.

Actionable
Insights you can understand with tailored advice on your next steps.

Save Time + Money
Your time is valuable, own your health from home.

Your Sample Will Be Tested For:

Register your kit online at everlywell.com/register by entering the unique kit ID found within this package.

Collect if positive results are shown, you will be contacted by our independent physician network for next steps.

Review
Physician-reviewed test results, fast and easy-to-read results, all from the comfort of your home.

www.everlywell.com
Return Instructions

Double-check that the sample is registered at everlywell.com/register and that the completed ID sticker is affixed to the sample tube.

If you are under 18, please ask your parent or guardian for assistance with the packaging and return shipment of your specimen.

1. Wash your hands
   Wash your hands thoroughly with soap and water for 20 seconds.

2. Get return box ready
   Assemble the box (insert flaps or pop open) and close one end.

3. Prepare sample
   Place the biohazard bag inside the box. The box provides extra protection during transit.

4. Put box in mailer
   With clean hands, place the shipping box into the prepaid mailer. Apply the shipping label to the front of the mailer. Do not cover the UN3373 label.

5. Disinfect the mailer
   Use the provided alcohol prep pad to disinfect the mailer, avoiding the address label, before completing the final shipping step.

6. Ship
   Deliver the pre-paid, pre-addressed return pack to a UPS drop box. It’s important to drop off the sample on the same day the sample is collected and before the last pickup for overnight shipping. Do not deliver your sample to a drop box on the weekend.

Questions?

support.everlywell.com
covid19@everlywell.com
+1 855-463-1670

What’s next?

Once the sample arrives at the lab, it will pass a quality check before processing begins. We’ll contact you if there are any issues.

1. Check the order status any time by going to everlywell.com/orders

   3. We’ll email you as soon as the results arrive.

   2. A board-certified physician will review the test taker’s results and securely transmit them to us.

   Keep kit ID for reference.

COVID-19 Test Home Collection Kit DTC

The kit includes:

- Swab and tube
- Kit ID stickers
- Biohazard bag with Absorbent Sheet
- Return box
- Return envelope
- Return label
- Alcohol prep pad

For Use Under Emergency Use Authorization. For In Vitro Diagnostic Use.
Sample Collection Instructions

Please read all instructions fully prior to collecting the specimen. Follow all instructions closely to ensure the collected specimen is acceptable for processing. Failure to follow all instructions may lead to the specimen being rejected or to incorrect results. Make sure you can ship the same day the sample is collected (Monday-Friday).

1. **Register**
   - Register the kit at everlywell.com/register using the test taker’s information before collecting the sample. Do not register until you are ready to collect the sample because you will be asked to enter the time of collection.
   - Collect Monday-Friday as samples cannot be shipped on the weekend. The lab cannot process the sample if this step is missed.

2. **Watch video**
   - For best results, watch our collection video at everlywell.com/collect before you start. If you are under 18, please ask your parent or guardian for assistance with the packaging and return shipment of your specimen.

3. **Locate UPS drop box**
   - Visit the UPS website to view drop box locations and pick up schedules. Your sample must be dropped off at the drop box before the last pickup on the day it is collected. Only collect samples on Monday-Friday as samples cannot be shipped on the weekend.

4. **Fill out kit ID sticker**
   - Using a ballpoint pen or fine tip permanent marker, write the test taker’s full name, date of birth, and collection date on the ID sticker before placing it on the collection tube. Do not pour the liquid out of the tube.

5. **Prep space and wash hands**
   - Disinfect surfaces where the specimen will be collected. The test taker should blow their nose. The person collecting the sample should thoroughly wash their hands with soap and water for 20 seconds prior to collection.

6. **Prepare to collect**
   - Before inserting the swab, locate the perforation on the swab (near the tip), as this will be needed after the sample is collected. The test taker should tilt their head back slightly.

7. **Insert nasal swab**
   - Hold the swab below the perforation line. Insert the soft tip of the swab into the nostril. That’s usually 1/2 to 3/4 of an inch for an adult and less than 1/2 an inch for younger children. DO NOT go beyond this depth. If you are collecting a specimen from a child, be careful not to insert the swab too far into the child’s nostril.

8. **Collect swab sample**
   - Rotate the swab 4 times all the way around the nasal wall, applying slight pressure and taking approximately 15 seconds to collect the sample. Remove swab. Repeat this process in the other nostril using the same swab.

9. **Place the swab sample in the tube**
   - Place the swab sample (tip down) in the tube without spilling the liquid. Break the swab at the perforated line (near the tip) and leave in tube. Tightly seal cap. Liquid volume may not completely cover the swab tip.

10. **Place tube into bag**
    - Place tube into protective biohazard bag with the absorbent sheet. Follow return instructions on the reverse.

---

**Important Reminder**

Be sure to complete these 3 steps before mailing the kit.

- Register kit
- Fill out kit ID sticker
- Ship on day of collection

Visit www.everlywell.com/register and complete registration.

The lab can only process the sample if you:

- Register the test taker’s sample at everlywell.com/register
- Fill out ID sticker with test taker’s information and affix to the sample tube
- Ship sample the same day of collection (Monday-Friday)