ComplianceWire

Support Applications	Notes
• Internet Explorer Version 8-11[1] • Google Chrome • Mozilla Firefox Version 20 & higher[2] • Safari Version 9[2] • Microsoft Edge	• Course narration is not available for HIP2 CBT Training Type in Firefox and Chrome. • Browser must be set to allow cookies. • All pop-up blockers should be turned off for best performance. • iPhones (or any other types of phones) are not supported at this time. • Although not officially supported, we are unaware of any issues running ComplianceWire when using on mobile browsers such as Chrome, Firefox, and Internet Explorer. [1] For Internet Explorer, each user's browser must be set to include .compliancewire.com as a "trusted site." In many cases, an organization's IT department includes the "*.compliancewire.com" web address as a trusted site for all users within the organization. [2] the Auto-complete prevention feature is not supported for safari browsers (all versions), Firefox version 52 and beyond and Chrome only until version 57.0.2987.133. We recognize that browsers can provide upgrades at any time, and our team at UL will continue to monitor these upgrades and their potential impact on our browser auto-complete prevention functionality. In order to maintain 21 CFR Part 11 compliance, we strongly recommend that your IT policies regarding browser upgrades reflect appropriate testing of the browser auto-complete prevention feature.

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ComplianceWire: iPad

	Support Applications	Notes
iPad Pro *iPad Pro 2* *iPad 2nd Generation* *iPad 3rd Generation* *iPad 4th Generation* *iPad Mini*	iOS Version 8.0+ Safari Version 9	• Learners can download the App to their iPad; however it is 'disabled' by default in ComplianceWire. • Clients who choose to allow Learners to launch and complete assignments on their To-Do List from the mobile App will need to contact UL Client Services to request a configuration change. • The configuration change is *FREE* and can be completed in a few minutes. • When this feature is enabled for your instance of ComplianceWire, it is not possible to restrict use of the mobile application for individual users. All ComplianceWire App users will be able to access their To-Do List and to launch and complete mobile compatible content in ComplianceWire.

ComplianceWire: Network and Software

	Support Applications	Other
Connectivity	Broadband	Application responsiveness is directly related to the speed of your network and the connection to the internet. Faster internet connections will yield better application performance.
Other Software	Adobe Acrobat Reader 10 Shockwave 11 Flash 10	Acrobat Reader is only necessary when accessing downloadable files. The full version of shockwave is required for some courses. Required for course interactions.

* In order to maintain recommended settings, we suggest that automatic updates are disabled.

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PureSafety Courses: Recommended Configuration

- 1.8GHz Intel® Pentium® processor or equivalent

- 1 GB of RAM

- 10 Mbps Internet connection

- 16-bit sound card and speakers

- 65,000-color video display card

- Windows XP, Windows Vista, Windows 7, Windows 8

- Internet Explorer 8, 9 and 10

- FireFox 19.0.2

- Chrome 26.0.1410.43

- AICC version AGR-010; SCORM version 1.2