Instructions for Using the Electronic Human Cell and Tissue Establishment Registration System (eHCTERS)

Establishments that manufacture Human Cells, Tissues, and Cellular and Tissue-Based Products (HCT/Ps) regulated solely under Section 361 of the Public Health Service (PHS) Act (361 HCT/Ps) and the regulations in 21 CFR Part 1271 are required to register and list their HCT/Ps electronically with the FDA for the manufacturing steps they perform using eHCTERS (§1271.1(b)(1) and §1271.22(a)).

Establishments that manufacture HCT/Ps regulated as devices, drugs, and/or biological drugs under Section 351 of the PHS Act and/or under the Food, Drug, and Cosmetic Act can no longer register in eHCTERS. Such establishments must register and list their products, after approval, in accordance with 21 CFR Part 207 or 807, rather than 21 CFR Part 1271. Please refer to Drug Establishment Registration and Listing or Device Registration and Listing websites for additional information.

FDA does not require establishments that manufacture drugs and devices under an investigational new drug application (IND) (21 CFR Part 312) or an investigational device exemption (IDE) (21 CFR Part 812) to register and list their HCT/Ps until the HCT/P is approved through a biologics license application (BLA), a new drug application (NDA), or a premarket approval application (PMA); or cleared through a premarket notification submission (510(k)). Therefore, establishments that only manufacture HCT/Ps currently under an IND or IDE may inactivate or change their registration in eHCTERS as indicated.

FDA acceptance of an establishment registration and HCT/P listing does not constitute a determination that an establishment is in compliance with applicable rules and regulations or that the HCT/P is licensed or approved by FDA (§1271.27(b)).

The following instructions describe how to use eHCTERS to submit an initial registration, update registration annually, change information, and/or inactivate registration.

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General Instructions

- We recommend that you print these instructions for reference.
- Complete all sections that apply to your establishment.
- Dates should be entered as MM/DD/YYYY (e.g., December 1, 2018 = 12/01/2018).
- All fields marked with an asterisk (*) are required fields and must be completed.
- The reporting **official e-mail address** is required to facilitate obtaining additional information when necessary.
- Complete a separate registration for each establishment. If an establishment manufactures more than one HCT/P Type, only one registration should be completed.
- The **Tab** key or a **mouse** can be used for screen navigation. **Other keys** are enabled to ensure that the system is totally navigable via keyboard. Please contact us if you have any **accessibility problems**.
- The following are **buttons** located on most screens:
  - **Next**: Go to next screen
  - **Previous**: Go to previous screen
  - **CBER On-Line Main Menu**: returns to CBER’s listing of on-line applications
  - **Select New Establishment**: exits the current registration and returns to the Activity Selection screen
  - At the top of most screens is a 'speed' **bar** that will allow you to go directly to a screen in the application.
  - Click the associated **links** located at the bottom of each page:
    - To log off the system
    - Help with filling out this form - provides the Instructions for using eHCTERS
    - For email help from the eHCTERS Registration Coordinator - Contact us
- After logging into the system, you have 20 minutes to enter information and continue to the next page (use the **Continue** button located at the bottom of each page). When you have been on a page for 17 minutes, a message will appear asking if you need more time. If you click 'yes' you will be given an additional 20 minutes. If you do not respond when the message appears, and you have been on the page for more than 20 minutes, your session will be lost. If you have a pre-confirmation number, you can re-log in and continue...
It is highly recommended that you do not use the back and forward buttons on your browser. Unexpected results may occur. Only use the buttons on each screen for form navigation.

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Activity Selection Screen

Select one of the following:

- **Initial Registration** - Select this if your establishment has never registered with CBER for manufacturing HCT/Ps. When the Initial Registration radio button is selected, the system will display a page to help confirm that "initial registration" is the appropriate selection.
  - Press **Continue** to confirm that your establishment has never registered with CBER for manufacturing HCT/Ps.
  - Press **Search** to see if your establishment has previously registered or to check your registration status.
  - Press **Cancel** if you have already registered.
- **Edit Registration Information** - Select this if you have previously registered and an FDA
Establishment Identifier (FEI) number has been assigned by the agency. Select a **Reason for Submission** (Annual Registration/Listing, Change in Information, or In-Activate Registration) and select the establishment you wish to edit from “your existing user establishments” dropdown list. If your establishment does not appear in the “Select from your existing user establishments” dropdown list, press the **User Establishments** button to add your establishment to the list.

- **Complete Unfinished Registration** - Enter an eHCTERS assigned pre-confirmation number if you are completing an unfinished (not submitted) entry that you saved earlier (within the past 30 days).
- When you have made your selection and entered the requested information, press the **Continue** button to proceed.

- **Button Descriptions:**
  - **Continue** - Navigates to the next screen based on the Activity selected (Initial Registration, Edit Form, Complete Unfinished Form)
  - **User Establishments** - Navigates to the User Establishments screen where you associate your account to one or more establishments
  - **Active Users** - Navigates to the Active Users screen, which displays a list of all users associated with the same establishments
  - **CBER On-Line Main Menu** - Exits eHCTERS, returns to CBER's listing of on-line applications

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**User Establishments Screen**

You can access this page by clicking the **User Establishments** button on the **Activity Selection** screen. On this page, you may add the establishment(s) to your eHCTERS account to view or update registration through eHCTERS.
In the upper portion of the screen, you are required to enter the FDA Establishment Identifier (FEI) number of the establishment with which you wish to be associated and the Last Registration Receipt Date for this establishment. The Last Registration Receipt Date is located in the upper-right corner of the Registration Summary Report that we send by email to the establishment’s Reporting Official.

Once you have entered an FEI number and a Last Registration Receipt Date, press the Add This Establishment button. If your FEI number and Last Registration Receipt Date are accurate, eHCTERS will immediately grant you access to the establishment’s registration. If your FEI number and Last Registration Receipt Date do not match our records, eHCTERS will immediately notify you. If you feel that the information you supplied is correct and eHCTERS should have accepted it, please contact eHCTERS Technical Support located at the bottom of the web page.

Once you have successfully associated your user account with the establishment, the establishment name will appear in the lower portion of this screen.

The lower portion of the screen lists the establishments to which you have access. Each establishment listing is prefaced with two buttons Edit and Remove.

To view and/or update an establishment, click on the Edit button next to the establishment name. If you have already started making changes to an establishment's information through eHCTERS or have recently submitted changes being reviewed by the FDA, the system will display the Submissions Pending screen.

To revoke your access to an establishment, click on the Remove button next to the establishment name. This will NOT delete any registration information about this establishment. It will simply remove your access to this establishment’s registration.

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Active Users Screen

By clicking the Active Users button located at the bottom of the Activity Selection screen, the Active Users screen will appear. This page displays a list of all establishments you have access to and the current user(s) to such establishments. For each establishment listed you
will see Establishment Name, FEI, User Names associated with the establishment, and the First and Last name of those users.

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Submissions Pending Screen

The **Submissions Pending** screen will appear when you attempt to create an electronic registration submission, and the system finds a record created for that establishment within past 30 days or a record submitted within past 7 days.

Your options for proceeding are as follows:

- To edit a record that you have created but not yet submitted to the FDA, click the **Edit** button next to the record.
- To view a recently submitted record, click the **View** button next to the record.
- To create a new registration submission based on your current registration, click the **Create a New Registration Submission** button.
- To return to the main eHCTERS screen, click the **Return to Activity Selection Screen** button.

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Initial Establishment Registration Information Screen
The **Initial Establishment Registration Information** screen will appear if you attempt to create an initial registration by selecting **Edit Registration** on **Activity Selection** screen follow by clicking **Continue** button on **Initial Registration Selection** Screen. You should create an initial registration only if your establishment has never registered with the FDA as a 361 HCT/P establishment.

If your establishment is already registered with the FDA as a Blood, Medical Device, or Drug establishment, please provide the FEI number in the appropriate field. To move forward, please press **Next** button and continue to fill out information as the subsequent screens indicate.

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### Edit Establishment Registration Information Screen

The **Edit Establishment Registration Information** screen will appear if you attempt to update an existing registration by selecting **Edit Registration Information** on **Activity Selection** screen.

**Reason for Submission:** Select the reason for your submission, Annual Registration/Listing or Change in Information. Please note that the annual registration period is from November 15 through December 31 each year.
**Other FDA Registrations:** If your establishment is registered with FDA as a Blood, Medical Device, or Drug establishment, please provide the FEI number in the appropriate field.

To move forward, please press **Next** button and continue to update your information on subsequent screens as needed.

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**Establishment Registration Address Information Screen**

**Physical Location:** Provide information about the physical location of the establishment such as Legal Name, Street Address, City, Country, Phone, etc. Please note that State and Postal Code are only required for U.S. establishments.

**Satellite Recovery Establishment:** Indicate (with a check) if you are a satellite recovery establishment that supports recovery personnel in the field by providing temporary storage for recovered HCT/Ps prior to shipment to your parent manufacturing establishment, but you do not perform any other activities or manufacturing steps.

**Parent Manufacturing Establishment FEI Number:** Provide the FEI number of your parent manufacturing establishment only if you have selected Satellite Recovery Establishment.
Testing For Micro-Organisms Only: Indicate (with a check) if you are an establishment that performs testing of HCT/Ps for microorganisms if that is the only HCT/P processing function that you perform. On the HCT/P listing information screen, you must also list the HCT/Ps for which you perform microbiological testing.

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Possible Establishment Matches Found Screen

The **Possible Establishment Matches Found** Screen displays when the initial registration Legal Name and one of these fields: City, Postal Code, Address Line 1, or Address Line 2 are identified to an existing establishment. To verify that your establishment is not already registered, please review the detailed information about each establishment in the table by clicking the establishment name.

If the establishment you are trying to register is not listed, press the **Continue With Initial Registration** button to return to the **Establishment Registration Address Information** Screen and continue entering your initial registration.

If the establishment you are trying to register is listed, the establishment status can be found as:

- **Pre-Registered** - this status means that the establishment has submitted their initial registration to the FDA, but assignment of an FEI number is still pending. After the establishment's registration is processed by the FDA and an FEI number is assigned to the establishment, the status will be changed to “registered” from “pre-registered”.
Please discontinue the initial registration you are working on to avoid duplicate registration.

- **Registered** - this status means that the establishment has submitted their registration information to the FDA and an FEI number has been assigned to the establishment. Please discontinue the initial registration you are working on to avoid duplicate registration.

- **Inactive** - this status means that the establishment’s registration with the FDA is not active because the establishment is no longer manufacturing 361 HCT/Ps. Please discontinue the initial registration.

By clicking the **Discontinue Initial Registration** button, the system will navigate to the **Activity Selection** page. If you wish to edit or reactivate your existing registration (select the establishment from the dropdown list), please select **Edit Registration Information** and **Change in Information** as the reason for submission. If your establishment does not appear in the “Select from your existing user establishments” dropdown list, press the **User Establishments** button to add your establishment to the list.

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**Establishment Reporting Official Information Screen**

![Establishment Reporting Official Information Screen](image)
Reporting Official Information: The Reporting Official is the person appointed by the owner or operator to register the firm and answer all the correspondence and inquiries relative thereto. Reporting Official's First Name, Last Name, Title, Email Address and Phone are required fields.

Mailing Address: Provide Reporting Official's Institution Name, Street Address, City, State, Postal Code, and Country. Please note that State and Postal Code fields are only required for U.S. establishments. You may copy such information from the Establishment Registration Address Information screen to the Reporting Official screen by pressing the Copy From Address Info Screen button.

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Establishment U.S. Agent Information Screen

This section should ONLY be filled out for non-U.S. establishments. U.S. Agent means a person residing or maintaining a place of business in the United States whom a foreign establishment designates as its agent (§1271.3(nn)). Provide your U.S. Agent's First Name,
Last Name, Title (optional), Email Address and Phone Number.

Mailing Address: Provide the U.S. Agent’s mailing address with Organization Name (if applicable), Street Address, City, State and Postal Code.

Press Add Another U.S. Agent button to add another U.S. Agent, if applicable. After finishing adding all the U.S. Agent to your registration, press Next button to move to the Establishment Importer Information screen.

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Establishment Importer Information Screen

Non-U.S. establishments must provide information on each importer that is known to them. Importer means a company or individual in the United States that is the owner, consignee, or recipient, at the time of entry, of the foreign establishment’s HCT/P that is imported into the United States (§1271.3(mm)).

Provide your Importer’s Organization Name (if applicable), First Name, Last Name, Street Address, City, State and Postal Code, Email Address and Phone Number.
Press **Add Another Importer** button to add another Importer, if applicable. After finishing adding all the Importers to your registration, press the **Next** button to move to the **HCT/P Listing** screen.

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### HCT/P Listing Information Screen

<table>
<thead>
<tr>
<th>Types of HCT/Ps</th>
<th>HCT/Ps Described in 21 CFR (271.10)</th>
<th>Date of Discontinuance (mm/dd/yyyy)</th>
<th>Date of Resumption (mm/dd/yyyy)</th>
<th>Proprietary Names</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amniotic Membrane</td>
<td>✔</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Blood Vessel</td>
<td>✔</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bone</td>
<td>✔</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Cardiac Tissue - non-valved</td>
<td>✔</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Cartilage</td>
<td>✔</td>
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<tr>
<td>Cornea</td>
<td>✔</td>
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<tr>
<td>Dura Mater</td>
<td>✔</td>
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<tr>
<td>Embryo</td>
<td>✔</td>
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<tr>
<td>Fascia</td>
<td>✔</td>
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<tr>
<td>Heart Valve</td>
<td>✔</td>
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<tr>
<td>HPC Apheresis</td>
<td>✔</td>
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<tr>
<td>HPC Cord Blood</td>
<td>✔</td>
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<tr>
<td>Ligament</td>
<td>✔</td>
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<tr>
<td>Nerve Tissue</td>
<td>✔</td>
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<tr>
<td>Oocyte</td>
<td>✔</td>
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<tr>
<td>Ovarian Tissue</td>
<td>✔</td>
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<tr>
<td>Pancreatic Islet Cells - exocrine</td>
<td>✔</td>
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<tr>
<td>Parathyroid</td>
<td>✔</td>
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<tr>
<td>Pancreatic</td>
<td>✔</td>
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<tr>
<td>Peripheral Blood Mononuclear Cells</td>
<td>✔</td>
<td></td>
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<tr>
<td>Peritoneal Membrane</td>
<td>✔</td>
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<tr>
<td>Sclera</td>
<td>✔</td>
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<tr>
<td>Semen</td>
<td>✔</td>
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<tr>
<td>Skin</td>
<td>✔</td>
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<tr>
<td>Tendon</td>
<td>✔</td>
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<tr>
<td>Testicular Tissue</td>
<td>✔</td>
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<tr>
<td>Tooth Pulp</td>
<td>✔</td>
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<tr>
<td>Umbilical Cord Tissue</td>
<td>✔</td>
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</tbody>
</table>
Please list all the 361 HCT/Ps that your establishment manufactures by checking (indicate with an X) the HCT/Ps Described in 21 CFR 1271.10 column. Each HCT/P must meet all the following criteria described in §1271.10(a):

(1) The HCT/P is minimally manipulated,

(2) The HCT/P is intended for homologous use only, as reflected by the labeling, advertising, or other indications of the manufacturer's objective intent,

(3) The manufacture of the HCT/P does not involve the combination of the cell or tissue component with another article, except for water, crystalloids, or a sterilizing, preserving, or storage agent, provided that the addition of the water, crystalloids, or a sterilizing, preserving, or storage agent does not raise new clinical safety concerns with respect to the HCT/P; and

(4) Either:

   (i) The HCT/P does not have a systemic effect and is not dependent upon the metabolic activity of living cells for its primary function; or
   
   (ii) The HCT/P has a systemic effect or is dependent upon the metabolic activity of living cells for its primary function, and:

      (a) Is for autologous use;
      
      (b) Is for allogeneic use in a first-degree or second-degree blood relative; or
      
      (c) Is for reproductive use.

Notes:

- The intent of the HCT/P list on this screen is to capture the types of HCT/Ps that are generally regulated solely under Section 361 of the PHS Act, provided that they meet all the criteria in 21 CFR 1271.10(a). Each product must be evaluated individually with respect to the criteria in §1271.10(a), and the manufacturers of these products are responsible for appropriately applying these regulations. To facilitate stakeholders’ understanding of how the regulatory criteria in §1271.10(a) apply to their HCT/Ps, FDA has published several guidance documents that can be found on FDA's Tissue Guidance webpage.

- If your HCT/P Type is not listed on the screen and your product is not regulated as a drug, device, and/or biological product, you may contact a Tissue Registration Coordinator at tissuereq@fda.hhs.gov.

- You should only list HCT/Ps that are intended for implantation, transplantation, infusion, or transfer into a human recipient (§1271.3(d)).

For changes to an HCT/P listing such as discontinuance (indicate with a D), or for resumption (indicate with an R) of an HCT/P manufacturing, or other changes described in §1271.25(c), update the HCT/P listing with the new information at the time of the change or in June and December, whichever month occurs first after the change in accordance with §1271.21. Date of Discontinuance or Date of Resumption must be provided.
Proprietary Names: Provide any applicable proprietary name(s) for the HCT/Ps you list, such as a trademark.

Function Information Screen

Function Information: Indicate (with a check) the manufacturing step(s) performed by the establishment for the types of HCT/Ps listed. Check boxes will display only for HCT/Ps which were selected on the HCT/P Listing Information screen.

Please note that “Screen” refers to the donor, not the HCT/P. If your establishment performs testing of HCT/Ps for microorganisms, you must check “Process” as one of your establishment’s manufacturing functions for each type of HCT/P that you list. If testing of HCT/Ps for microorganisms is the only HCT/P processing function that you perform, you should also check Testing For Micro-Organisms Only on the Establishment Registration Address Information screen.
Donor Information Screen

For reproductive HCT/Ps, including embryo, semen, and oocyte, indicate whether such HCT/Ps are from a SIP (sexually intimate partner), Directed (defined in §1271.3(l)), or Anonymous donor. For HCT/Ps such as HPC Apheresis (hematopoietic progenitor cells, apheresis), HPC Cord Blood (hematopoietic progenitor cells, cord blood), and Peripheral Blood Mononuclear Cells (e.g., donor lymphocytes for infusion (DLI)), indicate whether the HCT/P is from an autologous or family related donor.

Please note that family related means allogeneic use in a first-degree or second-degree relative.

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Additional Information to Complete HCT/P Information Listing Screen

If necessary, this screen exists to add additional information in completing the HCT/P Information Listing (e.g., proprietary names that are too long). You may also use this section to provide information related to change in establishment ownership when there is no change to the establishment name or physical location. Please note that if there is a change in the
establishment name or physical location, you must update your registration using those fields.

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Preview your Establishment Registration Information Screen

The purpose of this report is to review your information prior to submitting the information to FDA/CBER. Without a submission, the information is still saved as a record in the system with an Pre-Confirmation Number, and user can return to this record and continue editing the information within 30 days after creating the record.

Submit to FDA button: Once you have completed a review, press the Submit to FDA button located at the bottom of this page to complete the submission.

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Reporting Official Signature Screen

![ehCTERS - Reporting Official Signature](image)

The Reporting Official is the person appointed by the owner or operator to register the firm and answer all correspondence and inquiries relative thereto. By entering your Reporting Official email address and then continuing with your submission of this information to FDA/CBER, you are certifying that:

1. You are the Reporting Official as listed in this form.
2. As a Reporting Official, you are the person appointed by the owner or operator to register the firm and answer all correspondence and inquiries relative thereto.
3. All information contained in this form is true and accurate to the best of your knowledge.

Under 21 CFR 1271.25 (a)(4), a dated signature by the Reporting Official affirms that all information contained in the establishment registration and HCT/P listing is true and accurate, to the best of his or her knowledge.

Under 21 CFR 1271.25(b), you state that each listed HCT/P meets the criteria set out in §1271.10.

Under 18 USC 1030, anyone who intentionally accesses a protected computer without authorization and, as a result of such conduct, causes damage and a threat to public health or safety is subject to criminal penalties.

Under 18 USC 1001, anyone who knowingly and willfully makes a materially false, fictitious, or fraudulent statement or representation to the U.S. Government is subject to criminal penalties.

If you understand and agree to the above statements, re-enter your Reporting Official email address and then press the Continue button.

You may press the Cancel button if you do not wish to continue.

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Submitted Establishment Registration Information Screen

PLEASE NOTE: The changes submitted today will not be reflected in the electronic Tissue Establishment Registration (eHCTERS) until they are validated by the FDA. This process varies in time. Please Contact the Tissue Establishment Registration coordinator if you have any questions.

Print information submitted for HCT/P establishment registration

The purpose of this screen is for you to print the report so you can have a copy of what you submitted should any questions arise. You will not be able to make any other changes until FDA/CBER has received the submitted changes. The Reporting Official may request an updated copy of the registration by email once FDA has received the changes. You may then make additional changes, if needed.

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