

# Voluntary Medical Device Manufacturing and Product Quality Program

## Participation Criteria and Rules of Engagement

Public Workshop

October 10, 2017

# Overview

- Criteria for enrollment and participation
- Pilot Logistics
- Engagement and interactions
- Commitments



# Enrollment Criteria

- Enrollment is site specific
- Most recent FDA or MDSAP site audit in the last 5 Years must have been found compliant
  - NAI or VAI → FDA
  - Minor Non-Conformances → MDSAP
- Enrollment
  - <http://www.cmmiinstitute.com/MedicalDevice>
- Contact
  - [medicaldevice@cmmiinstitute.com](mailto:medicaldevice@cmmiinstitute.com)
  - [CaseForQuality@fda.hhs.gov](mailto:CaseForQuality@fda.hhs.gov)



# Participation Expectations

- Appraisal occurs within 90 days of acceptance (unless there is agreement with FDA for a reasonable extension)
- Participant will provide the baseline set of effectiveness metrics during appraisal and participate in program surveys
- Participant will provide updates to metrics and the process area checks at the established intervals
- Participant agrees to early engagement and candid feedback on pilot, process, metrics, value.....





# Engagement and Interactions

- Product quality issues
- Public health or safety issues
- Interaction from FDA
- “Rules of Engagement”
  - Early interaction when safety issue arises
  - FDA will meet and work on solutions with participant
  - Action plan and periodic check-ins for visibility into progress
    - Timeline for action plan and progress checks will be established at initial meeting
  - No communication or action to resolve issue or engage with FDA may result in removal from the pilot and additional compliance actions



# Commitments



- We are developing a learning system and will be open to feedback and engagement
- We are focused on product quality and patient outcomes. The best path towards assuring those is what we will pursue
- We will adapt from feedback quickly
- We will incorporate least burdensome principles into the pilot activities
- The metrics and data gathered will be used for learning not creating enforcement actions
- We will commitment to solution-focused approaches when engaged early and with transparency

Questions?





**Thank You!**



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