

UNITED STATES OF AMERICA
BEFORE THE DEPARTMENTAL APPEALS BOARD
CIVIL REMEDIES DIVISION
DEPARTMENT OF HEALTH AND HUMAN SERVICES

In the Case of:)
)
Center for Tobacco Products,)
)
Complainant,)
)
v.)
)
K.B. Oil Corp.)
d/b/a Citgo,)
)
Respondent.)

**ADMINISTRATIVE COMPLAINT
FOR NO-TOBACCO-SALE ORDER**

FDA Docket No. FDA-2017-R-4100
CRD Docket No. T-17-5182

INTRODUCTION

1. The Center for Tobacco Products (“CTP”), Food and Drug Administration (“FDA”), United States Department of Health and Human Services, requests that the Administrative Law Judge (“ALJ”) impose a no-tobacco-sale order (“NTSO”) for a 30 consecutive day period on K.B. Oil Corp. d/b/a Citgo (“Respondent”), for repeatedly violating particular FDA tobacco regulations promulgated under Section 906(d) of the Federal Food, Drug, and Cosmetic Act (“Act”) (21 U.S.C. § 387f(d)), which are codified in 21 C.F.R. Part 1140. As shown in the following table¹ and described in more detail below, Respondent committed six repeated

¹ As explained in the Previous Case History section of this Complaint, CTP previously filed two civil money penalty (“CMP”) cases against Respondent. The table identifies Respondent’s original violations of FDA’s regulations in 21 C.F.R. Part 1140 and Respondent’s repeated violations of those particular regulations that occurred within a specified 36-month period after the original violations.

violations of particular FDA tobacco regulations within the 36-month period that included June 23, 2015 through February 20, 2017:

| Charged Violation ^{2,3} | Violative Inspection Dates | | | | Number of Repeated Violations |
|---|-----------------------------------|---|--|--------------------|-------------------------------------|
| | 12/26/2014 | 06/23/2015 | 04/11/2016 | 02/20/2017 | |
| Selling cigarettes / smokeless tobacco to a minor, 21 C.F.R. § 1140.14(a) / 21 C.F.R. § 1140.14(a)(1) | OV | X | X | X | 3 |
| Failing to verify ID for cigarettes / smokeless tobacco sale, 21 C.F.R. § 1140.14(b)(1) / 21 C.F.R. § 1140.14(a)(2)(i) | OV | X | X | X | 3 |
| <u>FDA Action</u> | Warning Letter Sent 03/26/2015 | First CMP Initiated 10/16/2015 <i>FDA-2015-H-3679</i> | Second CMP Initiated 10/28/2016 <i>FDA-2016-H-3441, CRD T-17-329</i> | Current Inspection | Total: 6 Repeated Violations |

LEGAL AUTHORITY

2. The Act provides for an NTSO prohibiting the sale of tobacco products at a retail outlet against any person who commits repeated violations of requirements promulgated under Section 906(d) of the Act (21 U.S.C. § 387f(d)). 21 U.S.C. § 333(f)(8). The regulations at 21 C.F.R. Part 1140 (hereafter, “Part 1140 regulations”) were issued under Section 906(d) of the Act (21 U.S.C. § 387f(d)).

² “OV” indicates an original violation. “X” indicates a repeated violation of a particular requirement.

³ As of August 8, 2016, the effective date of FDA’s Final Rule Deeming Tobacco Products To Be Subject to the Federal Food, Drug, and Cosmetic Act, as Amended by the Family Smoking Prevention and Tobacco Control Act; Restrictions on the Sale and Distribution of Tobacco Products and Required Warning Statements for Tobacco Products, available at <https://federalregister.gov/a/2016-10685>, the citations to certain FDA tobacco regulations have changed, although the text of those regulations has remained substantively the same. To account for the change in citation form, this chart and complaint will include references to the original and new citations indicated as Original (pre-August 8, 2016) Citation / New (post August 7, 2016) Citation. CTP counts as a “repeated violation” an action that violates the same textual regulation, regardless of whether the specific citation for such violation has changed.

75 Fed. Reg. 13,225 (Mar. 19, 2010). The term “repeated violations” in 21 U.S.C. § 333(f)(8) is defined as “at least 5 violations of particular requirements over a 36-month period at a particular retail outlet that constitute a repeated violation.” See Family Smoking Prevention & Tobacco Control Act, Pub. L. No. 111-31, § 103(q)(1)(A), 123 Stat. 1776, 1838 (2009).

3. CTP has provided public notice that retailers who have committed five or more repeated violations of particular Part 1140 regulations within a 36-month period may be subject to an NTSO for a period provided in the following table:

| Number of NTSOs received by Retailer | Maximum Period of Time for NTSO |
|---|--|
| First NTSO | 30 Consecutive Days |
| Second NTSO | 6 Months |
| Third (and subsequent) NTSO | Permanent NTSO |

See CTP, U.S. FDA., U.S. Dep’t of Health & Human Servs., Determination of the Period Covered by a No-Tobacco-Sale Order and Compliance with an Order (August 2015), *available at* <http://www.fda.gov/downloads/TobaccoProducts/Labeling/RulesRegulationsGuidance/UCM460155.pdf>.

4. FDA has documented repeated violations of 21 C.F.R. Part 1140 at Respondent’s establishment, as detailed below.

CURRENT ALLEGATIONS

5. Respondent owns an establishment that does business under the name Citgo and is located at 282 Dundee Avenue, Elgin, IL 60120.
6. An FDA-commissioned inspector conducted an inspection at Respondent’s establishment on February 20, 2017. During that inspection, Respondent committed the following violations:

- a. Selling cigarettes or smokeless tobacco to a minor, in violation of 21 C.F.R. § 1140.14(a) / 1140.14(a)(1). Specifically, a person younger than 18 years of age was able to purchase a package of Newport Box 100s cigarettes on February 20, 2017, at approximately 2:51 PM; and
 - b. Failing to verify the age of a person purchasing cigarettes or smokeless tobacco by means of photographic identification containing the bearer's date of birth, as required by 21 C.F.R. § 1140.14(b)(1) / 1140.14(a)(2)(i). Specifically, the minor's identification was not verified before the sale, as detailed above, on February 20, 2017, at approximately 2:51 PM.
7. On February 24, 2017, CTP issued a Notice of Compliance Check Inspection to Respondent's establishment stating that an inspection had been conducted on February 20, 2017, and that during this inspection, a minor was able to enter the establishment and purchase a regulated tobacco product at approximately 2:51 PM. This Notice stated that other potential violations of federal tobacco law may have been observed, and further stated that if, after review, CTP determined that there was a violation of federal law, the establishment may receive further notification from FDA.

PREVIOUS CASE HISTORY

8. Respondent has been the subject of two prior CMP actions based on its violations of the Part 1140 regulations.
9. CTP initiated its first CMP action against Respondent on October 16, 2015, alleging that Respondent sold cigarettes or smokeless tobacco to a minor (21 C.F.R. § 1140.14(a) / 1140.14(a)(1)) and failed to verify the age of a person

purchasing cigarettes or smokeless tobacco by means of photographic identification containing the bearer's date of birth (21 C.F.R. § 1140.14(b)(1) / 1140.14(a)(2)(i)) on December 26, 2014 and June 23, 2015. See Compl., FDA Docket Number FDA-2015-H-3679 ("First CMP Action"), attached at Exhibit 1. The First CMP Action was dismissed pursuant to settlement after K.B. Oil Corp., d/b/a Citgo, admitted all of the allegations in the Complaint and paid the agreed upon penalty. In acknowledging that the alleged violations occurred, Respondent expressly waived its right to contest such violations in subsequent actions. See First CMP Action, Attachment to Notice of Settlement Agreement, attached at Exhibit 2.

10. On October 28, 2016, CTP initiated its second CMP action against Respondent, alleging that, in addition to the violations alleged in the First CMP Action, Respondent sold cigarettes or smokeless tobacco to a minor (21 C.F.R. § 1140.14(a) / 1140.14(a)(1)) and failed to verify the age of a person purchasing cigarettes or smokeless tobacco by means of photographic identification containing the bearer's date of birth (21 C.F.R. § 1140.14(b)(1) / 1140.14(a)(2)(i)) on April 11, 2016. See Compl., FDA Docket Number FDA-2016-H-3441, CRD Docket Number T-17-329 ("Second CMP Action"). The Second CMP action was closed after K.B. Oil Corp., d/b/a Citgo, admitted all of the allegations in the Complaint and paid the agreed upon penalty. In acknowledging that the alleged violations occurred, Respondent expressly waived its right to contest such violations in subsequent actions. See Second CMP Action, Attachment to Notice of Settlement Agreement.

EVIDENCE SUPPORTING CURRENT REQUEST FOR NTSO

11. With its most recent sale to a minor (21 C.F.R. § 1140.14(a) / 1140.14(a)(1)) and failure to verify identification (21 C.F.R. § 1140.14(b)(1) / 1140.14(a)(2)(i)) on February 20, 2017, see paragraph 6 of this Complaint, Respondent committed the following six repeated violations of regulations that it originally violated on December 26, 2014, in the 36-month period that included June 23, 2015 through February 20, 2017:
 - a. Three repeated violations of selling cigarettes or smokeless tobacco to a minor, in violation of 21 C.F.R. § 1140.14(a) / 1140.14(a)(1), on June 23, 2015, April 11, 2016 and February 20, 2017; and
 - b. Three repeated violations of failing to verify the age of a person purchasing cigarettes or smokeless tobacco by means of photographic identification containing the bearer's date of birth, in violation of 21 C.F.R. § 1140.14(b)(1) / 1140.14(a)(2)(i), on June 23, 2015, April 11, 2016 and February 20, 2017.

Accordingly, Respondent has committed a total of six repeated violations of particular requirements in 21 C.F.R. Part 1140 within a 36-month period and is subject to an NTSO. See 21 U.S.C. § 333(f)(8).

OPTIONS FOR RESPONDING TO COMPLAINT

12. Respondent must respond to this Complaint. The cover letter provides information on options for responding. Respondent has the right to request a hearing by filing an Answer within 30 days after service of the Complaint. 21 C.F.R. § 17.9. The Answer will be deemed to be a request for a hearing, unless the Answer states otherwise. Failure to file an Answer within 30 days after

