

Contact a Local FDA Import Office Courier Ports (Nationwide)

- To request information on general FDA import requirement specifics, see topics below or contact FDAImportsInquiry@fda.hhs.gov.
- To request the status on an entry, check [ITACS](#) first, then contact the port.

Regulated Product	Find Information about:
Human Foods	Foods for human consumption, including dietary supplements, and color additives
Human Drugs	Active pharmaceutical ingredients and both prescription and over-the-counter medications
Vaccines, Blood and Biologics	Biologic products such as human blood, blood donor screening tests, human tissue, embryos, human plasma, and medical devices for use in blood banking operations
Medical Devices	Medical devices such as first aid kits, pacemakers, and surgical instruments
Radiation-Emitting Electronic Products	Radiation-emitting products such as x-ray machines, microwave ovens, CD-ROMs, and laser pointers

Regulated Product	Find Information about:
Cosmetics	Cosmetic products such as shampoo, make-up, and face creams
Animal and Veterinary	Animal food and feed as well as veterinary medicines
Tobacco Products	FDA-regulated tobacco products such as cigarettes, smokeless tobacco, and roll-your-own tobacco

Contents

Alaska	4
Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information	4
California	4
Courier port codes covered by Eastport, Idaho office with contact information	4
Courier port codes covered by Blaine, Washington office with contact information	5
Courier port codes covered by FDA Oroville, Washington office with contact information	5
Florida	6
Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 1 office with contact information	6
Hawaii	7
Courier port codes covered by FDA Honolulu, Hawaii office with contact information	7
Illinois	7
Courier port codes covered by FDA Chicago O’Hare, Illinois office with contact information	7
Indiana	8

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information 8

Kentucky 8

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information 9

New Jersey 9

Courier port codes covered by FDA Buffalo, New York office with contact information 9

New York 10

Courier port codes covered by FDA Pembina, North Dakota; International Falls, Minnesota; and/or Milwaukee, Wisconsin office with contact information 10

Oregon 11

Courier port codes covered by FDA Eastport, Idaho office with contact information 11

Pennsylvania 12

Courier port codes covered by FDA Pembina, North Dakota; International Falls, Minnesota; and/or Milwaukee, Wisconsin office with contact information 12

Tennessee 13

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information 13

Texas 13

Courier port codes covered by FDA Laredo, Texas office with contact information 13

Washington 14

Courier port codes covered by FDA Blaine, Washington office with contact information 14

Courier port codes covered by FDA Tacoma, Washington office with contact information 15

Alaska

Note: *Alaska ports not listed may be covered by [FDA's Division of Southeast Imports](#)*

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information

Port Codes Covered

3195 FedEx Courier Hub, Anchorage, Alaska
3196 UPS Courier Hub, Anchorage, Alaska

Contact Information

E-mail	ORASEARP-Anchorage@fda.hhs.gov
General office phone	907-271-5018
Status questions for entries that are not detained	907-271-5018
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	222 West 7 th Avenue, Room 122, #25, Anchorage, AK 99513
Import supervisor and e-mail	Lawrence Butler, Lawrence.Butler@fda.hhs.gov
Fax	907-271-5014
Hours	0800-1600

California

Note: *California ports not listed in this section may be covered by [FDA's Division of Southwest Imports](#) or [Division of West Coast Imports](#)*

Courier port codes covered by Eastport, Idaho office with contact information

Port Codes Covered

2795 UPS – Ontario, California
2871 Aircargo Handling Services, San Francisco, California
2873 IBC Pacific, Burlingame, California

Contact Information

E-mail	
General office phone	208-267-7314
Questions for entries that are not detained	208-267-7314
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	208-267-7628
Hours	M-F 0800-1630

Courier port codes covered by Blaine, Washington office with contact information

Port Codes Covered

- 2770 DHL Worldwide, Los Angeles, California
- 2776 Intl. Bonded Courier ECCF, Los Angeles, California
- 2791 DHL Express, Los Angeles, California
- 2792 DHL Express, Los Angeles, California
- 2870 DHL Worldwide Express, San Francisco, California

Contact Information

E-mail	
General office phone	306-332-0200
Questions for entries that are not detained	306-332-0200
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	360-332-0216
Hours	0800-1600

Courier port codes covered by FDA Oroville, Washington office with contact information

Port Codes Covered

- 2772 Gateway ECCF, Los Angeles, California
- 2773 Air Cargo Service, LAX, California
- 2774 Virgin Atlantic, LAX, California
- 2775 TNT Express Worldwide at LAX, California
- 2895 Federal Express Courier Facility, Oakland, California

Contact Information

E-mail	
General office phone	509-476-2774 x101
Questions for entries that are not detained	509-476-2774 x101
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	
Fax	509-476-3693
Hours	0800-1600

Florida

Note: Florida ports not listed may be covered by [FDA's Division of Southeast Imports](#)

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 1 office with contact information

Port Codes Covered (IB Branch 1)

- 5270 International Courier Association, Miami, Florida
- 5271 International Courier Association, Miami, Florida
- 5272 Miami International Airport, Cargo Facilities Services, Inc., Miami, Florida
- 5273 UPS Miami International Airport, Miami, Florida
- 5295 UPS Miami International Airport, Miami, Florida
- 5296 Miami Express Consignment Hub (DHL), Florida
- 5297 FedEx Courier Hub, Miami, Florida
- 5298 IBC Courier Hub, Miami, Florida

Contact Information

E-mail	
General office phone	305-816-1416
Questions for entries that are not detained	305-816-1416 (option #3 Imports Menu)
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	15100 NW 67 Avenue, Suite 400, Miami, FL 33014
Import supervisor and e-mail	Diana Ramirez, Diana.ramirez@fda.hhs.gov Giovanna Serpa, Giovanna.serpa@fda.hhs.gov
Fax	305-816-1534 / 305-816-1536
Hours	0800-1600

Hawaii

Note: Hawaii ports not listed in this section may be covered by FDA's Division of West Coast Imports

Courier port codes covered by FDA Honolulu, Hawaii office with contact information

Port Codes Covered

3295 Honolulu Airport, Honolulu, Hawaii

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	808-522-8011
Questions for entries that are not detained	808-522-8011
Questions for detained entries (compliance)	510-337-6722
Address	1132 Bishop St., Suite 500 Honolulu, HI 96813
Import supervisor and e-mail	Denise Williams, Denise.Williams@fda.hhs.gov
Fax	808-522-8008
Hours	0800-1600

Illinois

Note: Illinois ports not listed may be covered by FDA's Division of Northern Border Imports

Courier port codes covered by FDA Chicago O'Hare, Illinois office with contact information

Port Codes Covered

3991 Nippon Courier Hub, Chicago, Illinois

Contact Information

E-mail	
General office phone	630-860-1307, ext 1109

E-mail	
Questions for entries that are not detained	630-860-1307
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Tonnie Carter, Tonnie.Carter@fda.hhs.gov
Fax	630-860-1066
Hours	M-F 0800-1630

Indiana

Note: Indiana ports not listed may be covered by [FDA's Division of Southeast Imports](#)

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information

Port Codes Covered (IB Branch 2)

4198 FedEx Courier Hub Indianapolis, Indiana

Contact Information

E-mail	CinOhioMainImports@fda.hhs.gov
General office phone	513-679-2700 x 2350
Status questions for entries that are not detained	513-679-2700 x 2350
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	9600 Brownsboro Rd., Louisville, KY 40241
Import supervisor and e-mail	Pamela Kuist, Pamela.Kuist@fda.hhs.gov and Denise Taylor Denise.Taylor@fda.hhs.gov
Fax	502-425-0450
Hours	0800-1600

Kentucky

Note: Kentucky ports not listed may be covered by [FDA's Division of Southeast Imports](#)

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information

Port Codes Covered

4196 UPS Courier Hub, Louisville, Kentucky
4197 DHL Express Courier Hub, Northern Kentucky

Contact Information

E-mail	CinOhioMainImports@fda.hhs.gov
General office phone	513-679-2700 x 2350
Status questions for entries that are not detained	513-679-2700 x 2350
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	9600 Brownsboro Rd., Louisville, KY 40241
Import supervisor and e-mail	Pamela Kuist, Pamela.Kuist@fda.hhs.gov
Fax	502-425-0450
Hours	0800-1600

New Jersey

Note: New Jersey ports not listed in this section may be covered by FDA's Division of Northeast Imports

Courier port codes covered by FDA Buffalo, New York office with contact information

Port Codes Covered

4671 FedEx at Newark Airport, New Jersey

Contact Information

E-mail	
General office phone	716-846-6267
Questions for entries that are not detained	716-846-6267
Questions for detained entries (compliance)	716-846-6267
Address	622 Main Street, Suite 100, Buffalo NY 14202
Import supervisor and e-mail	Kevin Murray, Kevin.Murray@fda.hhs.gov
Fax	716-846-6300
Hours	M-F 0800-1630

New York

Note: New York ports not listed in this section may be covered by FDA's Division of Northeast Imports

Courier port codes covered by FDA Pembina, North Dakota; International Falls, Minnesota; and/or Milwaukee, Wisconsin office with contact information

Port Codes Covered

- 4771 NYACC, Jamaica, New York
- 4772 DHL Airways, Jamaica, New York
- 4773 Emery Worldwide, Jamaica, New York
- 4774 Air France, Jamaica, New York
- 4775 Dworkin/Cosell Courier, Jamaica, New York
- 4776 Swissair (Skyracer), Jamaica, New York
- 4777 Alitalia (Aliexpress), Jamaica, New York
- 4778 TNT Skypak, Jamaica, New York

Pembina, North Dakota Contact Information

E-mail	minpembinaimports@fda.hhs.gov
General office phone	218-283-2613
Questions for entries that are not detained	218-283-2613
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	218-283-2646
Hours	M-F 0800-1630

International Falls, Minnesota Contact Information

E-mail	
General office phone	701-825-0022
Questions for entries that are not detained	701-825-0022
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	701-825-0023
Hours	M-F 0800-1630

Milwaukee, Wisconsin Contact Information

E-mail	
General office phone	414-326-3983
Questions for entries that are not detained	414-326-3983
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	414-771-7512
Hours	M-F 0800-1630

Oregon

Note: Oregon ports not listed may be covered by [FDA's Division of Northern Border Imports](#)

Courier port codes covered by FDA Eastport, Idaho office with contact information

Port Codes Covered

2991 Federal Express Courier, Portland Oregon

Contact Information

E-mail	
General office phone	208-267-7314
Questions for entries that are not detained	208-267-7314
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	208-267-7628
Hours	M-F 0800-1630

Pennsylvania

Note: Pennsylvania ports not listed may be covered by [FDA's Division of Northeast Imports](#)

Courier port codes covered by FDA Pembina, North Dakota; International Falls, Minnesota; and/or Milwaukee, Wisconsin office with contact information

Port Codes Covered

1171 Harrisburg (UPS) Airport, Pennsylvania
1195 UPS at Philadelphia, Pennsylvania

Pembina, North Dakota Contact Information

E-mail	minpembinaimports@fda.hhs.gov
General office phone	218-283-2613
Questions for entries that are not detained	218-283-2613
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	218-283-2646
Hours	M-F 0800-1630

International Falls, Minnesota Contact Information

E-mail	
General office phone	701-825-0022
Questions for entries that are not detained	701-825-0022
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	701-825-0023
Hours	M-F 0800-1630

Milwaukee, Wisconsin Contact Information

E-mail	
General office phone	414-326-3983
Questions for entries that are not detained	414-326-3983
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	

E-mail	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	414-771-7512
Hours	M-F 0800-1630

Tennessee

Note: Tennessee ports not listed may be covered by [FDA's Division of Southeast Imports](#)

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information

Port Codes Covered (IB Branch 2)

2095 FedEx Courier Hub, Memphis, Tennessee

Contact Information

E-mail	NOLIMPORT.INFO@fda.hhs.gov
General office phone	901-333-3520
Status questions for entries that are not detained	901-333-3520 option 2
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	959 Ridgeway Loop Rd., Suite 100, Memphis, TN 38120
Import supervisor and e-mail	Lawrence Butler, Lawrence.Butler@fda.hhs.gov and Denise Taylor, Denise.Taylor@fda.hhs.gov and Angela Mock, Angela.Mock@fda.hhs.gov
Fax	901-333-3576
Hours	0800-1600

Texas

Note: Texas ports not listed may be covered by [FDA's Division of Southwest Imports](#)

Courier port codes covered by FDA Laredo, Texas office with contact

information

Port Codes Covered

2371 Laredo International Airport, Laredo, Texas

Lincoln-Juarez Bridge II Contact Information

Email	
General office telephone	956-721-4610
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Address	700 Zaragoza St. Laredo, Texas 78040
Import supervisor and e-mail	Manuel Lopez Manuel.Lopez@FDA.HHS.GOV
Fax	956- 721-4624
Hours	8:00 am - 4:30 pm Monday - Friday

World Trade Bridge Contact Information

Email	
General office telephone	956-721-2449
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Address	715 Bob Bullock Loop Laredo, Texas 78045
Import supervisor and e-mail	Homero L. Garza Homero.Garza@FDA.HHS.GOV
Fax	956- 729-0997
Hours	8:00 am - 4:30 pm Monday - Friday

Washington

Note: Washington ports not listed may be covered by [FDA’s Division of Northern Border Imports](#) or [Division of West Coast Imports](#)

Courier port codes covered by FDA Blaine, Washington office with contact information

Port Codes Covered

3071 UPS Cargo Facility- Seattle, Washington

Contact Information

E-mail	
General office phone	306-332-0200
Questions for entries that are not detained	306-332-0200
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	360-332-0216
Hours	0800-1600

Courier port codes covered by FDA Tacoma, Washington office with contact information

Port Codes Covered

- 3072 Avion Brokers at SEA-TAC, Washington
- 3073 DHL Worldwide at SEA-TAC, Washington
- 3074 Airborne at SEA-TAC Airport, Washington

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	253-383-5252 Ext. 100
Questions for entries that are not detained	253-383-5252 Ext. 100
Questions for detained entries (compliance)	510-337-6722
Address	949 Market Street, Suite 602 Tacoma, WA 98402-3693
Import supervisor and e-mail	Nancy Saxenian-Emmons, Nancy.Saxenian-Emmons@fda.hhs.gov
Fax	253-383-5252 x 106
Hours	0800-1600