

Contact a Local FDA Import Office Courier Ports (Nationwide)

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Alaska

Note: *Alaska ports not listed may be covered by [FDA's Division of Southeast Imports](#)*

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information

Port Codes Covered

3195 FedEx Courier Hub, Anchorage, Alaska
3196 UPS Courier Hub, Anchorage, Alaska

Contact Information

E-mail	ORASEARP-Anchorage@fda.hhs.gov
General office phone	907-271-5018
Status questions for entries that are not detained	907-271-5018
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	222 West 7 th Avenue, Room 122, #25, Anchorage, AK 99513
Import supervisor and e-mail	Lawrence Butler, Lawrence.Butler@fda.hhs.gov
Fax	907-271-5014
Hours	0800-1600

California

Note: *California ports not listed in this section may be covered by [FDA's Division of Southwest Imports](#) or [Division of West Coast Imports](#)*

Courier port codes covered by Eastport, Idaho office with contact information

Port Codes Covered

2795 UPS – Ontario, California

2871 Aircargo Handling Services, San Francisco, California
 2873 IBC Pacific, Burlingame, California

Contact Information

E-mail	
General office phone	208-267-7314
Questions for entries that are not detained	208-267-7314
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	208-267-7628
Hours	M-F 0800-1630

Courier port codes covered by Blaine, Washington office with contact information

Port Codes Covered

2770 DHL Worldwide, Los Angeles, California
 2776 Intl. Bonded Courier ECCF, Los Angeles, California
 2791 DHL Express, Los Angeles, California
 2792 DHL Express, Los Angeles, California
 2870 DHL Worldwide Express, San Francisco, California

Contact Information

E-mail	
General office phone	306-332-0200
Questions for entries that are not detained	306-332-0200
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	360-332-0216
Hours	0800-1600

Courier port codes covered by FDA Oroville, Washington office with contact information

Port Codes Covered

2772 Gateway ECCF, Los Angeles, California
 2773 Air Cargo Service, LAX, California

2774 Virgin Atlantic, LAX, California
 2775 TNT Express Worldwide at LAX, California
 2895 Federal Express Courier Facility, Oakland, California

Contact Information

E-mail	
General office phone	509-476-2774 x101
Questions for entries that are not detained	509-476-2774 x101
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	
Fax	509-476-3693
Hours	0800-1600

Florida

Note: Florida ports not listed may be covered by [FDA's Division of Southeast Imports](#)

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 1 office with contact information

Port Codes Covered (IB Branch 1)

- 5270 International Courier Association, Miami, Florida
- 5271 International Courier Association, Miami, Florida
- 5272 Miami International Airport, Cargo Facilities Services, Inc., Miami, Florida
- 5273 UPS Miami International Airport, Miami, Florida
- 5295 UPS Miami International Airport, Miami, Florida
- 5296 Miami Express Consignment Hub (DHL), Florida
- 5297 FedEx Courier Hub, Miami, Florida
- 5298 IBC Courier Hub, Miami, Florida

Contact Information

E-mail	
General office phone	305-816-1416
Questions for entries that are not detained	305-816-1416 (option #3 Imports Menu)
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	15100 NW 67 Avenue, Suite 400, Miami, FL 33014
Import supervisor and e-mail	Diana Ramirez, Diana.ramirez@fda.hhs.gov Giovanna Serpa, Giovanna.serpa@fda.hhs.gov

E-mail	
Fax	305-816-1534 / 305-816-1536
Hours	0800-1600

Hawaii

Note: Hawaii ports not listed in this section may be covered by [FDA's Division of West Coast Imports](#)

Courier port codes covered by FDA Honolulu, Hawaii office with contact information

Port Codes Covered

3295 Honolulu Airport, Honolulu, Hawaii

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	808-522-8011
Questions for entries that are not detained	WCID@fda.hhs.gov
Questions for detained entries (compliance)	WCID@fda.hhs.gov
Address	1132 Bishop St., Suite 500 Honolulu, HI 96813
Import supervisor and e-mail	Marissa Chan, Marissa.Chan@fda.hhs.gov
Fax	808-522-8008
Hours	0800-1600

Illinois

Note: Illinois ports not listed may be covered by [FDA's Division of Northern Border Imports](#)

Courier port codes covered by FDA Chicago O'Hare, Illinois office with contact information

Port Codes Covered

3991 Nippon Courier Hub, Chicago, Illinois

Contact Information

E-mail	
General office phone	630-860-1307, ext 1109
Questions for entries that are not detained	630-860-1307
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Tonnie Carter, Tonnie.Carter@fda.hhs.gov
Fax	630-860-1066
Hours	M-F 0800-1630

Indiana

Note: Indiana ports not listed may be covered by [FDA's Division of Southeast Imports](#)

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information

Port Codes Covered (IB Branch 2)

4198 FedEx Courier Hub Indianapolis, Indiana

Contact Information

E-mail	CinOhioMainImports@fda.hhs.gov
General office phone	513-679-2700 x 2350
Status questions for entries that are not detained	513-679-2700 x 2350
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	9600 Brownsboro Rd., Louisville, KY 40241
Import supervisor and e-mail	Pamela Kuist, Pamela.Kuist@fda.hhs.gov and Denise Taylor Denise.Taylor@fda.hhs.gov
Fax	502-425-0450
Hours	0800-1600

Kentucky

Note: Kentucky ports not listed may be covered by [FDA's Division of Southeast Imports](#)

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information

Port Codes Covered

- 4196 UPS Courier Hub, Louisville, Kentucky
- 4197 DHL Express Courier Hub, Northern Kentucky

Contact Information

E-mail	CinOhioMainImports@fda.hhs.gov
General office phone	513-679-2700 x 2350
Status questions for entries that are not detained	513-679-2700 x 2350
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	9600 Brownsboro Rd., Louisville, KY 40241
Import supervisor and e-mail	Pamela Kuist, Pamela.Kuist@fda.hhs.gov
Fax	502-425-0450
Hours	0800-1600

New Jersey

Note: New Jersey ports not listed in this section may be covered by [FDA's Division of Northeast Imports](#)

Courier port codes covered by FDA Champlain, New York office with contact information

Port Codes Covered

- 4670 UPS at Newark New Jersey

Contact Information

E-mail	
General office phone	518-298-8240

E-mail	
Questions for entries that are not detained	518-298-8240
Questions for detained entries (compliance)	716-846-6267
Address	CBP Cargo Building, 237 West Service Road, Room C167, Champlain, NY 12919
Import supervisor and e-mail	Stanley Malcolm, Stanley.Malcom@fda.hhs.gov
Fax	518-298-5538
Hours	M-R 0800-2300; F 0800-1600; Sunday 1500-2100

Courier port codes covered by FDA Buffalo, New York office with contact information

Port Codes Covered

4671 FEDEX at Newark Airport, Elizabeth, NJ

Contact Information

E-mail	
General office phone	716-846-6267
Questions for entries that are not detained	716-846-6267
Questions for detained entries (compliance)	716-846-6267
Address	622 Main Street, Suite 100, Buffalo NY 14202
Import supervisor and e-mail	Amal Mansour, Amal.Mansour@FDA.HHS.GOV Jeanne Hoeckh, Jeanne.Hoeckh@FDA.HHS.GOV Derik Rose, Derik.Rose@FDA.HHS.GOV
Fax	716-846-6300
Hours	M-F 0800-1630

New York

Note: New York ports not listed in this section may be covered by FDA's Division of Northeast Imports

Courier port codes covered by FDA Pembina, North Dakota; International Falls, Minnesota; and/or Milwaukee, Wisconsin office with contact information

Port Codes Covered

- 4771 NYACC, Jamaica, New York
- 4772 DHL Airways, Jamaica, New York
- 4773 Emery Worldwide, Jamaica, New York
- 4774 Air France, Jamaica, New York
- 4775 Dworkin/Cosell Courier, Jamaica, New York
- 4776 Swissair (Skyracer), Jamaica, New York
- 4777 Alitalia (Aliexpress), Jamaica, New York
- 4778 TNT Skypak, Jamaica, New York

Pembina, North Dakota Contact Information

E-mail	minpembinaimports@fda.hhs.gov
General office phone	218-283-2613
Questions for entries that are not detained	218-283-2613
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	218-283-2646
Hours	M-F 0800-1630

International Falls, Minnesota Contact Information

E-mail	
General office phone	701-825-0022
Questions for entries that are not detained	701-825-0022
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	701-825-0023
Hours	M-F 0800-1630

Milwaukee, Wisconsin Contact Information

E-mail	
General office phone	414-326-3983
Questions for entries that are not detained	414-326-3983
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	414-771-7512
Hours	M-F 0800-1630

Oregon

Note: *Oregon ports not listed may be covered by [FDA's Division of Northern Border Imports](#)*

Courier port codes covered by FDA Eastport, Idaho office with contact information

Port Codes Covered

2991 Federal Express Courier, Portland Oregon

Contact Information

E-mail	
General office phone	208-267-7314
Questions for entries that are not detained	208-267-7314
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	208-267-7628
Hours	M-F 0800-1630

Pennsylvania

Note: *Pennsylvania ports not listed may be covered by [FDA's Division of Northeast Imports](#)*

Courier port codes covered by FDA Pembina, North Dakota; International Falls, Minnesota; and/or Milwaukee, Wisconsin office with contact information

Port Codes Covered

1171 Harrisburg (UPS) Airport, Pennsylvania
1195 UPS at Philadelphia, Pennsylvania

Pembina, North Dakota Contact Information

E-mail	minpembinaimports@fda.hhs.gov
General office phone	218-283-2613
Questions for entries that are not detained	218-283-2613

E-mail	minpembinaimports@fda.hhs.gov
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	218-283-2646
Hours	M-F 0800-1630

International Falls, Minnesota Contact Information

E-mail	
General office phone	701-825-0022
Questions for entries that are not detained	701-825-0022
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	701-825-0023
Hours	M-F 0800-1630

Milwaukee, Wisconsin Contact Information

E-mail	
General office phone	414-326-3983
Questions for entries that are not detained	414-326-3983
Questions for detained entries (compliance)	612-758-7118 or 612-758-7151
Address	
Import supervisor and e-mail	Melissa Tyrrell, Melissa.Tyrrell@fda.hhs.gov
Fax	414-771-7512
Hours	M-F 0800-1630

Tennessee

Note: Tennessee ports not listed may be covered by [FDA's Division of Southeast Imports](#)

Courier port codes covered by Division of Southeast Imports (DSEI) IB Branch 2 office with contact information

Port Codes Covered (IB Branch 2)

2095 FedEx Courier Hub, Memphis, Tennessee

Contact Information

E-mail	NOLIMPORT.INFO@fda.hhs.gov
General office phone	901-333-3520
Status questions for entries that are not detained	901-333-3520 option 2
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	959 Ridgeway Loop Rd., Suite 100, Memphis, TN 38120
Import supervisor and e-mail	Lawrence Butler, Lawrence.Butler@fda.hhs.gov and Denise Taylor, Denise.Taylor@fda.hhs.gov and Angela Mock, Angela.Mock@fda.hhs.gov
Fax	901-333-3576
Hours	0800-1600

Texas

Note: Texas ports not listed may be covered by [FDA’s Division of Southwest Imports](#)

Courier port codes covered by FDA Laredo, Texas office with contact information

Port Codes Covered

2371 Laredo International Airport, Laredo, Texas

Lincoln-Juarez Bridge II Contact Information

Email	
General office telephone	956-721-4610
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Address	700 Zaragoza St. Laredo, Texas 78040
Import supervisor and e-mail	Manuel Lopez Manuel.Lopez@FDA.HHS.GOV
Fax	956- 721-4624
Hours	8:00 am - 4:30 pm Monday - Friday

World Trade Bridge Contact Information

Email	
General office telephone	956-721-2449
Questions for entries that are not detained	

Email	
Questions for detained entries (compliance)	
Address	715 Bob Bullock Loop Laredo, Texas 78045
Import supervisor and e-mail	Homero L. Garza Homero.Garza@FDA.HHS.GOV
Fax	956- 729-0997
Hours	8:00 am - 4:30 pm Monday - Friday

Washington

Note: Washington ports not listed may be covered by [FDA's Division of Northern Border Imports](#) or [Division of West Coast Imports](#)

Courier port codes covered by FDA Blaine, Washington office with contact information

Port Codes Covered

3071 UPS Cargo Facility- Seattle, Washington

Contact Information

E-mail	
General office phone	306-332-0200
Questions for entries that are not detained	306-332-0200
Questions for detained entries (compliance)	312-596-4244
Address	
Import supervisor and e-mail	Mark Collins, Mark.Collins@fda.hhs.gov
Fax	360-332-0216
Hours	0800-1600

Courier port codes covered by FDA Tacoma, Washington office with contact information

Port Codes Covered

3072 Avion Brokers at SEA-TAC, Washington
 3073 DHL Worldwide at SEA-TAC, Washington
 3074 Airborne at SEA-TAC Airport, Washington

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	253-383-5252 Ext. 100
Questions for entries that are not detained	253-383-5252 Ext. 100
Questions for detained entries (compliance)	510-337-6700
Address	949 Market Street, Suite 602 Tacoma, WA 98402-3693
Import supervisor and e-mail	Nancy Saxenian-Emmons, Nancy.Saxenian-Emmons@fda.hhs.gov
Fax	253-383-5858
Hours	0800-1600
