

# Contact a Local FDA Import Office

## Division of Southeast Imports

(AK, AL, AR, FL, GA, KY, LA, MS, NC, SC, TN, PR, USVI, and portions of IN)

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**Note:** *Courier Ports are not included in this document. For a list of courier ports (nationwide) with FDA contact information, please see the [FDA Import Offices and Ports of Entry webpage](#)*

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## Division of Southeast Imports (DSEI)

### Division Management Overview

**Ruth P. Dixon, Program Division Director**

**Facundo I. Bernal, Director, Investigations Branch (DSEI IB Branch 1)**

**Chris L. Boulmay, Director, Investigations Branch (DSEI IB Branch 2)**

**Tammara P. Threats, Director, Compliance Branch**

Compliance Branch: If you need to contact the monitoring Compliance Officer, please use the specific contact information provided on your FDA Notice of Action. If you do not yet have your FDA Notice of Action, the following group email addresses may be used: [NOLCO@fda.hhs.gov](mailto:NOLCO@fda.hhs.gov) .

Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

The status of a sample collection may be checked using the following email address:  
[NOLIMPORT.INFO@FDA.HHS.GOV](mailto:NOLIMPORT.INFO@FDA.HHS.GOV)

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## Alabama

Port codes covered by DSEI IB Branch 1 office with contact information

### Port Codes Covered

1901 Mobile, Alabama  
1904 Birmingham, Alabama  
1910 Huntsville, Alabama

### Contact Information

E-mail	
General office phone	251-344-1102/251-344-8208 xt.102

E-mail	
Questions for entries that are not detained	251-344-1102
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; (901)333-3520 option 3
Address	1110 Montlimar Dr, Suite 1075, Mobile, AL 36609.
Import supervisor and e-mail	Brandon Neloms, <a href="mailto:Brandon.neloms@fda.hhs.gov">Brandon.neloms@fda.hhs.gov</a>
Fax	251-345-7596
Hours	0800-1600

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## Alaska

Port codes covered by DSEI IB Branch 2 office with contact information

### Port Codes Covered

3101 Juneau, Alaska  
 3124 Pelican, Alaska  
 3107 Valdez, Alaska  
 3111 Fairbanks, Alaska  
 3102 Ketchikan, Alaska  
 3103 Skagway, Alaska  
 3104 Alcan, Alaska  
 3105 Wrangell, Alaska  
 3106 Dalton Cache, Alaska  
 3115 Sitka, Alaska  
 3125 Sandpoint, Alaska  
 3126 Anchorage, Alaska  
 3127 Kodiak, Alaska

### Contact Information

E-mail	<a href="mailto:ORASEARP-Anchorage@fda.hhs.gov">ORASEARP-Anchorage@fda.hhs.gov</a>
General office phone	907-271-5018
Questions for entries that are not detained	907-271-5018
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; 901-333-3520 option 3
Address	222 West 7 <sup>th</sup> Avenue, Room 122, #25, Anchorage, AK 99513
Import supervisor and e-mail	Lawrence Butler, <a href="mailto:Lawrence.Butler@fda.hhs.gov">Lawrence.Butler@fda.hhs.gov</a>
Fax	907-271-5014
Hours	0800-1600

# Florida

Port codes covered by DSEI IB Branch 1 office with contact information

## Port Codes Covered

1801 Tampa, Florida  
 1803 Jacksonville, Florida  
 1805 Fernandina Beach, Florida  
 1806 Carrabelle, Florida  
 1807 Boca Grande, Florida  
 1817 Apalachicola, Florida  
 1818 Panama City, Florida  
 1819 Pensacola, Florida  
 1820 Port St. Joe, Florida  
 1814 St. Petersburg, Florida  
 1821 Port Manatee, Florida  
 1822 Fort Myers, Florida  
 1881 Southwest Florida Fort, Myers, Florida  
 1883 Sarasota-Bradenton Airport, Florida  
 1886 Ocala Regional Airport, Florida  
 1808 Orlando, Florida  
 1809 Orlando-Sanford Airport, Sanford, Florida  
 1882 Sanford Regional Airport, Sanford, Florida  
 1816 Port Canaveral, Florida  
 1884 Daytona Beach International Airport, Florida  
 1885 Melbourne Regional Airport, Florida  
 5201 Miami, Florida  
 5202 Key West, Florida  
 5203 Port Everglades, Florida  
 5204 West Palm Beach, Florida  
 5205 Fort Pierce, Florida  
 5206 Miami International Airport, Florida  
 5210 Fort Lauderdale International Airport, Florida

## Contact Information

E-mail	
General office phone	305-816-1416
Questions for entries that are not detained	305-816-1416 (option #3 Imports Menu)
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; (901)333-3520 option 3
Address	15100 NW 67 Avenue, Suite 400, Miami, FL 33014
Import supervisor and e-mail	Jose Luis Arroyo-Acosta, <a href="mailto:Jose.Arroyo-Acosta@fda.hhs.gov">Jose.Arroyo-Acosta@fda.hhs.gov</a> Giovanna Serpa, <a href="mailto:Giovanna.Serpa@fda.hhs.gov">Giovanna.Serpa@fda.hhs.gov</a> William Keck, <a href="mailto:William.Keck@fda.hhs.gov">William.Keck@fda.hhs.gov</a> Diana Ramirez, <a href="mailto:Diana.Ramirez@fda.hhs.gov">Diana.Ramirez@fda.hhs.gov</a>



E-mail	
Fax	305-816-1534 / 305-816-1536
Hours	0800-1600

## Georgia

Port codes covered by DSEI IB Branch 1 office with contact information

### Port Codes Covered

- 1704 Atlanta, Georgia
- 1701 Brunswick, GA
- 1703 Savannah, GA

### Contact Information

E-mail	<a href="mailto:Atlanta.ImportReview@fda.hhs.gov">Atlanta.ImportReview@fda.hhs.gov</a>
General office phone	404-669-4451
Questions for entries that are not detained	404-669-4451
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; (901)333-3520 option 3
Address	2077 Convention Center Concourse, Suite 400, College Park, GA 30337
Import supervisor and e-mail	George Jackson, <a href="mailto:George.Jackson@fda.hhs.gov">George.Jackson@fda.hhs.gov</a> (Port 1704-Atlanta, GA) Brandon Neloms, <a href="mailto:Brandon.Neloms@fda.hhs.gov">Brandon.Neloms@fda.hhs.gov</a> (Ports 1701, Brunswick, GA and 1703, Savannah, GA)
Fax	404-669-4443
Hours	0800-1630

## Indiana

***Note: Indiana ports not listed in this section may be covered by FDA's Division of Northern Border Imports***

Port codes covered by DSEI IB Branch 2 office with contact information

### Port Codes Covered

- 4110 Indianapolis, Indiana
- 4116 Evansville, Indiana
- 4185 Terre Haute, Indiana

### Contact Information

E-mail	<a href="mailto:CinOhioMainImports@fda.hhs.gov">CinOhioMainImports@fda.hhs.gov</a>
General office phone	513-679-2700 x 2350
Status questions for entries that are not detained	513-679-2700 x 2350
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; 901-333-3520 option 3
Address	9600 Brownsboro Rd., Louisville, KY 40241
Import supervisor and e-mail	Pamela Kuist, <a href="mailto:Pamela.Kuist@fda.hhs.gov">Pamela.Kuist@fda.hhs.gov</a>
Fax	502-425-0450
Hours	0800-1600

## Kentucky

Port codes covered by DSEI IB Branch 2 office with contact information

### Port Codes Covered

- 4102 Cincinnati-Northern Kentucky International Airport, Kentucky
- 4115 Louisville, Kentucky
- 4116 Owensboro, Kentucky
- 4184 Blue Grass Airport, Kentucky

### Contact Information

E-mail	<a href="mailto:CinOhioMainImports@fda.hhs.gov">CinOhioMainImports@fda.hhs.gov</a>
General office phone	513-679-2700 x 2350
Status questions for entries that are not detained	513-679-2700 x 2350
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; 901-333-3520 option 3
Address	9600 Brownsboro Rd., Louisville, KY 40241
Import supervisor and e-mail	Pamela Kuist, <a href="mailto:Pamela.Kuist@fda.hhs.gov">Pamela.Kuist@fda.hhs.gov</a>
Fax	502-425-0450
Hours	0800-1600

## Louisiana

Port codes covered by DSEI IB Branch 2 office with contact information

### Port Codes Covered

- 2001 Morgan City, Louisiana
- 2002 New Orleans, Louisiana
- 2004 Baton Rouge, Louisiana
- 2005 Port Sulphur, Louisiana

- 2009 Destrehan, Louisiana
- 2010 Gramercy, Louisiana
- 2012 Avondale, Louisiana
- 2013 St. Rose, Louisiana
- 2014 Good Hope, Louisiana
- 2017 Lake Charles, Louisiana
- 2018 Shreveport-Bossier City, Louisiana
- 2019 Lake Charles, Louisiana
- 2020 Lake Charles, Louisiana

**Contact Information**

E-mail	<a href="mailto:NOLIMPORT.INFO@fda.hhs.gov">NOLIMPORT.INFO@fda.hhs.gov</a>
General office phone	901-333-3520
Status questions for entries that are not detained	901-333-3520 option 2
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; 910-333-3520 option 3
Address	959 Ridgeway Loop, Suite 100 Memphis, TN 38120
Import supervisor and e-mail	Angela Mock, <a href="mailto:Angela.Mock@fda.hhs.gov">Angela.Mock@fda.hhs.gov</a> and Lawrence Butler, <a href="mailto:Lawrence.Butler@fda.hhs.gov">Lawrence.Butler@fda.hhs.gov</a> and Denise Taylor, <a href="mailto:Denise.Taylor@fda.hhs.gov">Denise.Taylor@fda.hhs.gov</a>
Fax	901-333-3576
Hours	0800-1600

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## Mississippi

Port codes covered by DSEI IB Branch 2 office with contact information

**Port Codes Covered**

- 1902 Gulfport, Mississippi
- 1903 Pascagoula, Mississippi
- 2081 Jackson Airport, Jackson, Mississippi
- 2011 Greenville, Mississippi
- 2015 Vicksburg, Mississippi

**Contact Information**

E-mail	<a href="mailto:NOLIMPORT.INFO@fda.hhs.gov">NOLIMPORT.INFO@fda.hhs.gov</a>
General office phone	901-333-3520
Status questions for entries that are not detained	901-333-3520 option 2
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; 910-333-3520 option 3
Address	959 Ridgeway Loop, Suite 100 Memphis, TN 38120
Import supervisor and e-mail	Angela Mock, <a href="mailto:Angela.Mock@fda.hhs.gov">Angela.Mock@fda.hhs.gov</a> and Lawrence Butler, <a href="mailto:Lawrence.Butler@fda.hhs.gov">Lawrence.Butler@fda.hhs.gov</a> and Denise Taylor, <a href="mailto:Denise.Taylor@fda.hhs.gov">Denise.Taylor@fda.hhs.gov</a>
Fax	901-333-3576



E-mail	<a href="mailto:NOLIMPORT.INFO@fda.hhs.gov">NOLIMPORT.INFO@fda.hhs.gov</a>
Hours	0800-1600

## North Carolina

Port codes covered by DSEI IB Branch 1 office with contact information

### Port Codes Covered

- 1501 Wilmington, NC
- 1502 Winston-Salem, NC
- 1503 Durham, NC
- 1506 Reidsville, NC
- 1511 Beaufort-Morehead City, NC
- 1512 Charlotte, NC
- 1501 Wilmington, NC
- 1502 Winston-Salem, NC
- 1503 Durham, NC
- 1506 Reidsville, NC
- 1511 Beaufort-Morehead City, NC
- 1512 Charlotte, NC

### Contact Information

E-mail	<a href="mailto:douglas.page@fda.hhs.gov">douglas.page@fda.hhs.gov</a> <a href="mailto:heather.roach@fda.hhs.gov">heather.roach@fda.hhs.gov</a>
General office phone	704-549-0600 ext. 1102 (Charlotte, NC) 919-420-1103 (Raleigh, NC)
Questions for entries that are not detained	704-549-0600 ext. 1102 (Charlotte, NC) 919-420-1103 (Raleigh, NC)
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; (901)333-3520 option 3
Address	10715 David Taylor Drive, Suite 150, Charlotte NC 28262  2304 Wesvill Court, Suite 110 Raleigh, NC 27607
Import supervisor and e-mail	George Jackson, <a href="mailto:George.Jackson@fda.hhs.gov">George.Jackson@fda.hhs.gov</a>
Fax	704-549-0095(Charlotte, NC) 919-783-7237 (Raleigh, NC)
Hours	0800-1630



## Puerto Rico

Port codes covered by DSEI IB Branch 1 office with contact information

### Port Codes Covered

- 4901 Aguadilla, Puerto Rico
- 4904 Fajardo, Puerto Rico
- 4905 Guanica, Puerto Rico
- 4906 Humacao, Puerto Rico
- 4907 Mayaguez, Puerto Rico
- 4908 Ponce, Puerto Rico
- 4909 San Juan, Puerto Rico
- 4911 Jobos, Puerto Rico
- 4912 Guayanilla, Puerto Rico
- 4913 San Juan International Airport, Old San Juan, Puerto Rico

### Contact Information

E-mail	<a href="mailto:SJN.IMPORTS@fda.hhs.gov">SJN.IMPORTS@fda.hhs.gov</a>
General office phone	(787) 729-8500
Questions for entries that are not detained	(787) 729-8825
Questions for detained entries(compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; (901)333-3520 option 3
Address	466 Fernandez Juncos Ave., San Juan, PR 00901-3223
Import supervisor and e-mail	Jose Luis Arroyo-Acosta, <a href="mailto:Jose.Arroyo-Acosta@fda.hhs.gov">Jose.Arroyo-Acosta@fda.hhs.gov</a> Ivonne A. Vicente, <a href="mailto:ivonne.vicente@fda.hhs.gov">ivonne.vicente@fda.hhs.gov</a> 787-729-8725
Fax	(787) 729-8829
Hours	0800-1600

## South Carolina

Port codes covered by DSEI IB Branch 1 office with contact information

### Port Codes Covered

- 1601 Charleston, SC
- 1602 Georgetown, SC
- 1603 Greenville/Spartanburg, SC
- 1604 Columbia, SC
- 1681 Myrtle Beach International Airport, SC

### Contact Information

E-mail	<a href="mailto:Gabriel.guevarra@fda.hhs.gov">Gabriel.guevarra@fda.hhs.gov</a>
General office phone	843-746-2990, Menu Option 5
Questions for entries that are not detained	843-746-2990, Menu Option 5
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; (901)333-3520 option 3
Address	4600 Goer Drive, Suite 106, North Charleston, SC 29406
Import supervisor and e-mail	Brandon Neloms, <a href="mailto:Brandon.Neloms@fda.hhs.gov">Brandon.Neloms@fda.hhs.gov</a>
Fax	843-746-2994

## Tennessee

Port codes covered by DSEI IB Branch 2 office with contact information

### Port Codes Covered

- 2006 Memphis, Tennessee
- 2007 Nashville, Tennessee
- 2008 Chattanooga, Tennessee
- 2016 Knoxville, Tennessee
- 2027 Tri-City User Fee Airport, Blountville, Tennessee

### Contact Information

E-mail	<a href="mailto:NOLIMPORT.INFO@fda.hhs.gov">NOLIMPORT.INFO@fda.hhs.gov</a>
General office phone	901-333-3520
Status questions for entries that are not detained	901-333-3520 option 2
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; 910-333-3520 option 3
Address	959 Ridgeway Loop, Suite 100 Memphis, TN 38120
Import supervisor and e-mail	Lawrence Butler, <a href="mailto:Lawrence.Butler@fda.hhs.gov">Lawrence.Butler@fda.hhs.gov</a> and Denise Taylor, <a href="mailto:Denise.Taylor@fda.hhs.gov">Denise.Taylor@fda.hhs.gov</a> and Angela Mock, <a href="mailto:Angela.Mock@fda.hhs.gov">Angela.Mock@fda.hhs.gov</a>
Fax	901-333-3576
Hours	0800-1600

## U.S. Virgin Islands

Port codes covered by DSEI IB Branch 1 office with contact information

**Port Codes Covered**

- 5101 Charlotte Amalie, Virgin Islands
- 5102 Cruz Bay, Virgin Islands
- 5103 Coral Bay, Virgin Islands
- 5104 Christiansted, Virgin Islands
- 5105 Frederiksted, Virgin Islands

**Contact Information**

E-mail	<a href="mailto:SJN.imports@fda.hhs.gov">SJN.imports@fda.hhs.gov</a>
General office phone	(340) 774-8140
Questions for entries that are not detained	(787) 729-8825
Questions for detained entries (compliance)	<a href="mailto:NOLCO@fda.hhs.gov">NOLCO@fda.hhs.gov</a> ; (901)333-3520 option 3
Address	80 Kronprindsens Gade, Suite 201 St Thomas, US Virgin Islands, 00802
Import supervisor and e-mail	Nancy Rosado, <a href="mailto:Nancy.Rosado@fda.hhs.gov">Nancy.Rosado@fda.hhs.gov</a>
Fax	(340) 774-4360
Hours	0800-1600