

# Contact a Local FDA Import Office

## Division of West Coast Imports (CA, HI, OR, NV, WA)

- To request information on general FDA import requirement specifics, see topics below or contact [FDAImportsInquiry@fda.hhs.gov](mailto:FDAImportsInquiry@fda.hhs.gov).
- To request the status on an entry, check [ITACS](#) first, then contact the port.

Regulated Product	Find Information about:
<a href="#">Human Foods</a>	Foods for human consumption, including dietary supplements, and color additives
<a href="#">Human Drugs</a>	Active pharmaceutical ingredients and both prescription and over-the-counter medications
<a href="#">Vaccines, Blood and Biologics</a>	Biologic products such as human blood, blood donor screening tests, human tissue, embryos, human plasma, and medical devices for use in blood banking operations
<a href="#">Medical Devices</a>	Medical devices such as first aid kits, pacemakers, and surgical instruments
<a href="#">Radiation-Emitting Electronic Products</a>	Radiation-emitting products such as x-ray machines, microwave ovens, CD-ROMs, and laser pointers
<a href="#">Cosmetics</a>	Cosmetic products such as shampoo, make-up, and face creams
<a href="#">Animal and Veterinary</a>	Animal food and feed as well as veterinary medicines
<a href="#">Tobacco Products</a>	FDA-regulated tobacco products such as cigarettes, smokeless tobacco, and roll-your-own tobacco

## Contents

Division of West Coast Imports (DWCI).....	3
Division Management Overview.....	3
California.....	3
Port codes covered by FDA Long Beach, California office with contact information.....	3
Port codes covered by FDA Carson, California (FCL- Centralized Examination Station).....	4
Port codes covered by FDA Carson, California (California Cartage - Centralized Examination Station).....	4
Port codes covered by FDA Long Beach, California (Price Transfer- Centralized Examination Station).....	5
Port codes covered by FDA Los Angeles International Airport (LAX) office with contact information.....	5
Port codes covered by FDA Ontario, California office with contact information.....	6
Port codes covered by FDA San Francisco, California office with contact information.....	6
Port codes covered by FDA Torrance, California (Los Angeles International Mail Facility).....	7
Hawaii.....	7
Port codes covered by FDA Honolulu, Hawaii office with contact information.....	7
Nevada.....	8
Port codes covered by FDA San Francisco, California office with contact information.....	8
Oregon.....	8
Port codes covered by FDA Portland, Oregon (Portland Airport).....	8
Washington.....	9
Port codes covered by FDA Portland, Oregon (Portland Airport) office with contact information.....	9
Port codes covered by FDA Seattle, Washington (Puget Sound) office with contact information.....	10
Port codes covered by FDA Tacoma, Washington office with contact information.....	10

***Note: Courier Ports are not included in this document. For a list of courier ports (nationwide) with FDA contact information, please see the [FDA Import Offices and Ports of Entry webpage](#)***

# Division of West Coast Imports (DWCI)

## Division Management Overview

*Dan Solis, Program Division Director*

*Gordon Chu, Director, Investigations Branch*

*Lawton Lum, Director, Compliance Branch*

If you need to contact the monitoring Compliance Officer, please use the specific contact information provided on your FDA Notice of Action.

Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>

The status of a sample collection may be checked using the following email address: [wcid@fda.hhs.gov](mailto:wcid@fda.hhs.gov)

---

## California

***Note: California ports not listed in this section may be covered by FDA's Division of Southwest Imports***

Port codes covered by FDA Long Beach, California office with contact information

### **Port Codes Covered**

2501 San Diego, California  
2704 Los Angeles, California  
2713 Port Hueneme, California  
2709 Huntington Beach, California  
2707 Port of St. Luis, California  
2711 El Segundo, California  
2712 Ventura, California  
2715 Capitan, California  
2719 Estero Bay, California

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	562-265-7700
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	One World Trade Center, Suite 300, Long Beach CA 90831
Import supervisor & e-mail	Keesuhunna Daniels Ryan Borges Glenn Archambault Joseph Lam
Fax	562-256-7701
Hours	0800-1600

Port codes covered by FDA Carson, California (FCL- Centralized Examination Station)

**Port Codes Covered**

None

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	310-971-2174
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	23011 Wilmington Ave, Carson, CA 90745
Import supervisor and e-mail	Denise Williams, <a href="mailto:DeniseD.Williams@fda.hhs.gov">DeniseD.Williams@fda.hhs.gov</a>
Fax	310-971-3694
Hours	0800-1600

Port codes covered by FDA Carson, California (California Cartage - Centralized Examination Station)

**Port Codes Covered**

None

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	310-604-0001
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
Address	22351 Wilmington Ave, Carson, CA 90745
Import supervisor and e-mail	Gordon Chu, <a href="mailto:Gordon.Chu@fda.hhs.gov">Gordon.Chu@fda.hhs.gov</a>
Fax	310-604-3694
Hours	0800-1600

## Port codes covered by FDA Long Beach, California (Price Transfer-Centralized Examination Station)

### Port Codes Covered

None

### Contact Information

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	310-604-0001
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	2711 East Dominguez St., Long Beach, CA 90810
Import supervisor and e-mail	Gordon Chu, <a href="mailto:Gordon.Chu@fda.hhs.gov">Gordon.Chu@fda.hhs.gov</a>
Fax	310-604-3694
Hours	0800-1600

## Port codes covered by FDA Los Angeles International Airport (LAX) office with contact information

### Port Codes Covered

2720 Los Angeles International Airport  
2784 Santa Maria Public Airport  
2787 John Wayne Airport

### Contact Information

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	310-647-2900
Questions for entries that are not detained	310-647-2900
Questions for detained entries (compliance)	562-256-7707
Address	222 N Sepulveda Blvd., Suite 740, El Segundo, CA 90245
Import supervisor and e-mail	Sylvia Thomas, <a href="mailto:Sylvia.Thomas@fda.hhs.gov">Sylvia.Thomas@fda.hhs.gov</a>
Fax	310-524-9272
Hours	0800-1600

## Port codes covered by FDA Ontario, California office with contact information

### Port Codes Covered

2783 Southern California Logistics Airport  
2781 Palm Springs Airport

### Contact Information

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	909-390-7860
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	4240 E. Jurupa Street, Suite 408, Ontario, CA 91761
Import supervisor and e-mail	Van Strickland, <a href="mailto:Van.Strickland@fda.hhs.gov">Van.Strickland@fda.hhs.gov</a>
Fax	909-390-2972
Hours	0800-1600

## Port codes covered by FDA San Francisco, California office with contact information

### Port Codes Covered

2786 Meadows Field Airport, Bakersfield, California  
2801 San Francisco International Airport, California  
2802 Eureka, California  
2803 Fresno, California  
2805 Monterey, California  
2809 San Francisco, California  
2810 Stockton, California  
2811 Oakland, California  
2812 Richmond, California  
2815 Crockett, California  
2820 Martinez, California  
2821 Redwood City, California  
2827 Selby, California  
2828 San Joaquin River, California  
2829 San Pablo Bay, California  
2830 Carquinez Strait, California  
2831 Suisun Bay, California  
2834 San Jose International, San Francisco, California  
2835 Sacramento International Airport, Sacramento, California

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	510-337-6700
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	1431 Harbor Bay Parkway, Alameda CA 94502
Import supervisor and e-mail	Andy Johnson, <a href="mailto:Andy.Johnson@fda.hhs.gov">Andy.Johnson@fda.hhs.gov</a>
Fax	510-337-6706
Hours	0800-1600

Port codes covered by FDA Torrance, California (Los Angeles International Mail Facility)

**Port Codes Covered**

2720 Los Angeles International Airport

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	310-320-5461
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	20700 Denker Ave, Los Angeles, CA 90501
Import supervisor and e-mail	Gordon Chu, <a href="mailto:Gordon.Chu@fda.hhs.gov">Gordon.Chu@fda.hhs.gov</a>
Fax	310-302-5945
Hours	0800-1600

# Hawaii

Port codes covered by FDA Honolulu, Hawaii office with contact information

**Port Codes Covered**

- 3201 Honolulu, Hawaii
- 3202 Hilo, Hawaii
- 3203 Kahului, Hawaii
- 3204 Nawiliwili-Port Allen, Hawaii
- 3205 Honolulu International Airport, Hawaii
- 3206 Kona, Hawaii

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	808-522-8011
Questions for entries that are not detained	808-522-8011
Questions for detained entries (compliance)	510-337-6722
Address	1132 Bishop St., Suite 500 Honolulu, HI 96813
Import supervisor and e-mail	Denise Williams, <a href="mailto:DeniseD.Williams@fda.hhs.gov">DeniseD.Williams@fda.hhs.gov</a>
Fax	808-522-8008
Hours	0800-1600

## Nevada

Port codes covered by FDA San Francisco, California office with contact information

**Port Codes Covered**

- 2722 Las Vegas, Nevada
- 2833 Reno, Nevada

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	510-337-6700
Questions for entries that are not detained	510-337-6722
Questions for detained entries (compliance)	510-337-6722
Address	1431 Harbor Bay Parkway, Alameda CA 94502
Import supervisor and e-mail	Nancy Saxenian-Emmons, <a href="mailto:Nancy.Saxenian-Emmons@fda.hhs.gov">Nancy.Saxenian-Emmons@fda.hhs.gov</a>
Fax	510-337-6706

## Oregon

Port codes covered by FDA Portland, Oregon (Portland Airport)

**Port Codes Covered**

- 2901 Astoria, Oregon
- 2902 Newport, Oregon
- 2903 Coos Bay – North Bend, Oregon
- 2904 Portland, Oregon
- 2910 Portland Airport, Oregon
- 2961 Kingsley Field, Klamath Falls, Oregon



2982 Medford, Oregon  
2981 Kingsley Field, Oregon

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	503-251-9896 Ext. 14
Questions for entries that are not detained	503-251-9896 Ext. 14
Questions for detained entries (compliance)	510-337-6722
Address	911 NE 11 <sup>th</sup> Ave., Suite 660 Portland, OR 97232
Import supervisor and e-mail	Nancy Saxenian-Emmons, <a href="mailto:Nancy.Saxenian-Emmons@fda.hhs.gov">Nancy.Saxenian-Emmons@fda.hhs.gov</a>
Fax	
Hours	0800-1600

## Washington

***Note: Washington ports not listed may be covered by [FDA’s Division of Northern Border Imports](#)***

Port codes covered by FDA Portland, Oregon (Portland Airport) office with contact information

**Port Codes Covered**

- 2905 Longview, Washington
- 2908 Vancouver, Washington
- 2909 Kalama, Washington
- 3081 Yakima Air Terminal, Washington

**Contact Information**

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	503-251-9896 Ext. 14
Questions for entries that are not detained	503-251-9896 Ext. 14
Questions for detained entries (compliance)	510-337-6722
Address	911 NE 11 <sup>th</sup> Ave., Suite 660 Portland, OR 97232
Import supervisor and e-mail	Nancy Saxenian-Emmons, <a href="mailto:Nancy.Saxenian-Emmons@fda.hhs.gov">Nancy.Saxenian-Emmons@fda.hhs.gov</a>
Fax	
Hours	0800-1600

## Port codes covered by FDA Seattle, Washington (Puget Sound) office with contact information

### Port Codes Covered

3001 Seattle, Washington  
 3006 Everett, Washington  
 3018 Kenmore Air Harbor, Washington  
 3007 Port Angeles, Washington  
 3008 Port Townsend, Washington  
 3027 Neah Bay, Washington

### Contact Information

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	206-340-8222
Questions for entries that are not detained	206-340-8222
Questions for detained entries (compliance)	510-337-6722
Address	1000 2nd Ave., Suite 2400 Seattle, WA 98104
Import supervisor and e-mail	Andy Johnson, <a href="mailto:Andy.Johnson@fda.hhs.gov">Andy.Johnson@fda.hhs.gov</a>
Fax	206-553-0948
Hours	0800-1600

## Port codes covered by FDA Tacoma, Washington office with contact information

### Port Codes Covered

3002 Tacoma, Washington  
 3003 Aberdeen – Hoquiam, Washington  
 3026 Olympia, Washington  
 3029 Seattle-Tacoma Int'l Airport (SEA-TAC), Washington

### Contact Information

E-mail	<a href="mailto:WCID@fda.hhs.gov">WCID@fda.hhs.gov</a>
General office phone	253-383-5252 Ext. 100
Questions for entries that are not detained	253-383-5252 Ext. 100
Questions for detained entries (compliance)	510-337-6722
Address	949 Market Street, Suite 602 Tacoma, WA 98402-3693
Import supervisor and e-mail	Nancy Saxenian-Emmons, <a href="mailto:Nancy.Saxenian-Emmons@fda.hhs.gov">Nancy.Saxenian-Emmons@fda.hhs.gov</a>
Fax	253-383-5858
Hours	0800-1600

