

# Contact a Local FDA Import Office

## Division of Southwest Imports

(AZ, CA, CO, IA, KS, MO, NE, NM, OK, TX, UT, WY)

- To request information on general FDA import requirement specifics, see topics below or contact [FDImportsInquiry@fda.hhs.gov](mailto:FDImportsInquiry@fda.hhs.gov).
- To request the status on an entry, check [ITACS](#) first, then contact the port.

Regulated Product	Find Information about:
<a href="#">Human Foods</a>	Foods for human consumption, including dietary supplements, and color additives
<a href="#">Human Drugs</a>	Active pharmaceutical ingredients and both prescription and over-the-counter medications
<a href="#">Vaccines, Blood and Biologics</a>	Biologic products such as human blood, blood donor screening tests, human tissue, embryos, human plasma, and medical devices for use in blood banking operations
<a href="#">Medical Devices</a>	Medical devices such as first aid kits, pacemakers, and surgical instruments
<a href="#">Radiation-Emitting Electronic Products</a>	Radiation-emitting products such as x-ray machines, microwave ovens, CD-ROMs, and laser pointers
<a href="#">Cosmetics</a>	Cosmetic products such as shampoo, make-up, and face creams
<a href="#">Animal and Veterinary</a>	Animal food and feed as well as veterinary medicines
<a href="#">Tobacco Products</a>	FDA-regulated tobacco products such as cigarettes, smokeless tobacco, and roll-your-own tobacco

**Contents**

Division of Southwest Imports (DSWI) ..... 3

Arizona ..... 4

Port codes covered by FDA Nogales, Arizona office with contact information ..... 4

California ..... 4

Port codes covered by FDA Calexico, California office with contact information ..... 4

Port codes covered by FDA San Diego (Otay Mesa), California office with contact information..... 5

Colorado..... 6

Port codes covered by FDA Dallas, Texas office with contact information ..... 6

Iowa ..... 6

Port codes covered by FDA Dallas, Texas office with contact information ..... 6

Kansas..... 7

Port codes covered by FDA Dallas, Texas office with contact information ..... 7

Missouri ..... 7

Port codes covered by FDA Dallas, Texas office with contact information ..... 7

Nebraska..... 8

Port codes covered by FDA Dallas, Texas office with contact information ..... 8

New Mexico ..... 8

Port codes covered by FDA Dallas, Texas office with contact information ..... 8

Port codes covered by FDA El Paso, Texas office with contact information..... 9

Oklahoma..... 9

Port codes covered by FDA Dallas, Texas office with contact information ..... 9

Texas ..... 10

Port codes covered by FDA Dallas, Texas office with contact information ..... 10

Port codes covered by FDA El Paso, Texas office with contact information..... 11

Port codes covered by FDA Houston, Texas office with contact information..... 11

Port codes covered by FDA Laredo, Texas office with contact information..... 12

Port codes covered by FDA Pharr, Texas office with contact information..... 13

Utah ..... 13

Port codes covered by FDA Dallas, Texas office with contact information ..... 13

Wyoming ..... 14

Port codes covered by FDA Dallas, Texas office with contact information ..... 14

**\* Port codes in Colorado, Iowa, Kansas, Missouri, Nebraska, Oklahoma, Utah, and Wyoming are covered by the Dallas, Texas office.**

**Note: Courier Ports are not included in this document. For a list of courier ports (nationwide) with FDA contact information, please see the [FDA Import Offices and Ports of Entry webpage](#)**

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## **Division of Southwest Imports (DSWI)**

### **Division Management Overview**

*Todd Cato, Division Director*

*Stacy M. Below, Director, Investigations Branch*

*Alexander Lopez, Director, Compliance Branch*

Compliance Branch: If you need to contact the monitoring Compliance Officer, please use the specific contact information provided on your FDA Notice of Action. If you do not yet have your FDA Notice of Action, the following group email addresses may be used:

Dallas, Texas: [ORAOEIOSWIMPORTSDALLASCOMPLIANCEOFFICERS@fda.hhs.gov](mailto:ORAOEIOSWIMPORTSDALLASCOMPLIANCEOFFICERS@fda.hhs.gov)  
Laredo, Texas: [ORAOEIOSWIMPORTSLAREDOCOMPLIANCEOFFICERS@fda.hhs.gov](mailto:ORAOEIOSWIMPORTSLAREDOCOMPLIANCEOFFICERS@fda.hhs.gov)  
Otay Mesa, California: [ORAOEIOSWIMPORTSCA-AZComplianceOfficers@fda.hhs.gov](mailto:ORAOEIOSWIMPORTSCA-AZComplianceOfficers@fda.hhs.gov)

Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>

The status of a sample collection may be checked using the following email address: [swidsamplestatus@fda.hhs.gov](mailto:swidsamplestatus@fda.hhs.gov)

# Arizona

Port codes covered by FDA Nogales, Arizona office with contact information

## Port Codes Covered

- 2601 Douglas, AZ
- 2602 Lukeville, AZ
- 2603 Naco, AZ
- 2604 Nogales, AZ
- 2605 Phoenix, AZ
- 2606 Sasabe, AZ
- 2609 Tuscon, AZ
- 2682 Mesa, AZ (Phoenix-Mesa Gateway Airport)

## Contact Information

Email	
General office telephone	520-285-5440
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	200 Mariposa Rd. Nogales, Arizona 85621
Import supervisor and e-mail	Adrian H. Garcia <a href="mailto:Adrian.Garcia@FDA.HHS.GOV">Adrian.Garcia@FDA.HHS.GOV</a>
Fax	(520) 285-5479
Hours	8:00 am - 4:30 pm Monday - Friday

# California

***Note: California ports not listed in this section may be covered by [FDA's Division of West Coast Imports](#).***

Port codes covered by FDA Calexico, California office with contact information

## Port Codes Covered

- 2502 Andrade, CA (Customs Office)

2503 Calexico, CA (Vehicle & Passenger)  
 2507 Calexico, CA (Cargo)  
 2608 San Luis, AZ

**Contact Information**

Email	
General office telephone	(760) 768-2590
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	1699 E. Carr Rd Calexico, CA 92231
Import supervisor and e-mail	Maximiano Perez <a href="mailto:Maximiano.Perez@FDA.HHS.Gov">Maximiano.Perez@FDA.HHS.Gov</a>
Fax	(760) 768-2589
Hours	8:00 a.m. - 4:30 p.m.

Port codes covered by FDA San Diego (Otay Mesa), California office with contact information

**Port Codes Covered**

2504 San Ysidro, CA (Non-Commercial Port)  
 2506 Otay Mesa, CA  
 2505 Tecate, CA

**Contact Information**

Email	
General office telephone	(619) 941-3678
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	2320 Paseo de las Americas, Suite 200 San Diego, California 92154
Import supervisor and e-mail	Ruth Hoskins <a href="mailto:Ruth.Hoskins@FDA.HHS.Gov">Ruth.Hoskins@FDA.HHS.Gov</a> Robert Shipitalo <a href="mailto:Robert.Shipitalo@FDA.HHS.GOV">Robert.Shipitalo@FDA.HHS.GOV</a> Shari Stephenson <a href="mailto:Sheri.Stephenson@FDA.HHS.GOV">Sheri.Stephenson@FDA.HHS.GOV</a>
Fax	(619) 941-3701/3702
Hours	8:00 a.m. - 4:30 p.m.

# Colorado

Port codes covered by FDA Dallas, Texas office with contact information

## Port Codes Covered

3307 Denver, CO

## Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

# Iowa

Port codes covered by FDA Dallas, Texas office with contact information

## Port Codes Covered

3513 Des Moines, IA

## Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

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## Kansas

Port codes covered by FDA Dallas, Texas office with contact information

### Port Codes Covered

4504 Wichita, KS

### Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

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## Missouri

Port codes covered by FDA Dallas, Texas office with contact information

### Port Codes Covered

4501 Kansas City, MO  
 4502 St. Joseph, MO  
 4503 St. Louis, MO  
 4505 Springfield, MO  
 4506 Chesterfield, MO

### Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	

Email	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

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## Nebraska

Port codes covered by FDA Dallas, Texas office with contact information

### Port Codes Covered

3512 Omaha, NE

### Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

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## New Mexico

Port codes covered by FDA Dallas, Texas office with contact information

### Port Codes Covered

2407 Albuquerque, NM

### Contact Information



Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

## Port codes covered by FDA El Paso, Texas office with contact information

### Port Codes Covered

2406 Columbus, NM  
 2408 Santa Teresa, NM  
 2481 Santa Teresa, NM (Airport)

### Contact Information

Email	
General office telephone	(915) 771-7790
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	1155 Westmoreland Dr., Suite 117 El Paso, Texas 79925
Import supervisor and e-mail	Alvaro Dominguez <a href="mailto:Alvaro.Dominguez@FDA.HHS.GOV">Alvaro.Dominguez@FDA.HHS.GOV</a>
Fax	(915) 772-2588
Hours	8:00 am - 5:00 pm Monday - Friday

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## Oklahoma

### Port codes covered by FDA Dallas, Texas office with contact information

#### Port Codes Covered

5504 Oklahoma City, OK  
5505 Tulsa, OK

### Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

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## Texas

Port codes covered by FDA Dallas, Texas office with contact information

### Port Codes Covered

5501 Dallas-Ft Worth, TX  
5502 Amarillo, TX  
5503 Lubbock, TX  
5506 Austin, TX  
5507 San Antonio, TX  
5582 Midland, TX (Midland International Airport)  
5583 Fort Worth, TX (Alliance Airport)  
5588 Dallas, TX (Dallas Love Field)

### Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

## Port codes covered by FDA El Paso, Texas office with contact information

### Port Codes Covered

- 2402 El Paso, TX (BOTA & Ysleta)
- 2403 Presidio, TX
- 2404 Fabens, TX (Fabens & Tornillo)

### Contact Information

Email	
General office telephone	(915) 771-7790
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	1155 Westmoreland Dr., Suite 117 El Paso, Texas 79925
Import supervisor and e-mail	Alvaro Dominguez <a href="mailto:Alvaro.Dominguez@FDA.HHS.GOV">Alvaro.Dominguez@FDA.HHS.GOV</a>
Fax	(915) 772-2588
Hours	8:00 am - 5:00 pm Monday - Friday

## Port codes covered by FDA Houston, Texas office with contact information

### Port Codes Covered

- 2101 Port Arthur, TX
- 2102 Sabine, TX
- 2103 Orange, TX
- 2104 Beaumont, TX
- 5301 Houston, TX
- 5306 Texas City, TX
- 5309 Houston, TX (International Airport)
- 5310 Galveston, TX
- 5311 Freeport, TX
- 5313 Port Lavaca, TX

### Contact Information

Email	
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Email	
General office telephone	(713) 293-1410
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	1445 N. Loop West, Suite 500 Houston, Texas 77008
Import supervisor and e-mail	Michael Valenzuela <a href="mailto:Michael.Valenzuela@FDA.HHS.GOV">Michael.Valenzuela@FDA.HHS.GOV</a>
Fax	(713) 293-1446
Hours	8:00 am - 4:30 pm Monday - Friday

## Port codes covered by FDA Laredo, Texas office with contact information

### Port Codes Covered

2302 Del Rio, TX  
 2303 Eagle Pass, TX  
 2304 Laredo, TX  
 5312 Corpus Christi, TX

### Lincoln-Juarez Bridge II Contact Information

Email	
General office telephone	(956) 721-4610
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	700 Zaragoza St. Laredo, Texas 78040
Import supervisor and e-mail	Manuel Lopez <a href="mailto:Manuel.Lopez@FDA.HHS.GOV">Manuel.Lopez@FDA.HHS.GOV</a>
Fax	(956) 721-4624
Hours	8:00 am - 4:30 pm Monday - Friday

### World Trade Bridge Contact Information

Email	
General office telephone	(956) 721-2449
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	715 Bob Bullock Loop Laredo, Texas 78045
Import supervisor and e-mail	Homero L. Garza <a href="mailto:Homero.Garza@FDA.HHS.GOV">Homero.Garza@FDA.HHS.GOV</a>
Fax	(956) 729-0997
Hours	8:00 am - 4:30 pm Monday - Friday

## Port codes covered by FDA Pharr, Texas office with contact information

### Port Codes Covered

2301 Brownsville, TX  
 2305 Pharr, TX  
 2307 Rio Grande City, TX  
 2309 Progreso, TX  
 2310 Roma, TX

### Contact Information

Email	
General office telephone	(956) 702-2591
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	9901 S. Cage Blvd. Pharr, Texas 78577
Import supervisor and e-mail	Emilio Escobar <a href="mailto:Emilio.Escobar@FDA.HHS.GOV">Emilio.Escobar@FDA.HHS.GOV</a>
Fax	(956) 782-1808
Hours	8:00 am- 4:30 pm Monday - Friday

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## Utah

### Port codes covered by FDA Dallas, Texas office with contact information

#### Port Codes Covered

3303 Salt Lake City, UT

### Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

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## Wyoming

Port codes covered by FDA Dallas, Texas office with contact information

### Port Codes Covered

3382 Casper, WY (Natrona County Int'l Airport)

### Contact Information

Email	
General office telephone	(214) 253-5330
Questions for entries that are not detained	
Questions for detained entries (compliance)	
Office address	4040 North Central Expressway, Suite 300 Dallas, Texas 75204-3128
Import supervisor and e-mail	Monique Frazier <a href="mailto:Monique.Frazier@FDA.HHS.GOV">Monique.Frazier@FDA.HHS.GOV</a>
Fax	(214) 253-5316
Hours	8:00 am - 4:30 pm Monday - Friday

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