

**Baltimore District Import Operations**

The Baltimore District Import Operations branch provides coverage to all ports in States of Maryland, Virginia and the District of Columbia.

District Director: Evelyn Bonnin  
Director of Investigations Branch: Constance Richard-Math  
Import Program Manager: Theresa Smedley  
Director of Compliance: Randy Pack

Mailing Address: 6000 Metro Drive, Suite 101 Baltimore, MD 21215  
General Phone: 410-779-5455  
General Fax: 410-779-5707

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**Dundalk Imports Resident Post:**

The Dundalk Marine Terminal Staff monitors all FDA-regulated import products offered for entry in the Baltimore, Maryland area; Washington, DC; Dulles Airport; and West Virginia. The Import Staff provides training to importers/brokers on data entry, admissions, refusals, detentions, and reconditioning.

Port Codes Covered:  
1301 Annapolis, Maryland  
1302 Cambridge, Maryland  
1303 Baltimore, Maryland  
1304 Crisfield, Maryland  
1305 Baltimore-Washington International Airport, Maryland  
1409 Charleston, West Virginia  
5401 Washington, District of Columbia  
5402 Alexandria, Virginia

Supervisory Investigator (Dundalk Resident Post): Theresa Smedley

Mailing Address: 608-A Folcroft Street, Baltimore, MD 21224  
General Phone: 410-631-0322  
General Fax: 410-631-0332

Entry Status Information:

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 410-631-0322 X115

\*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned.

Entry Status Line: 410-631-0322 X9 or <https://itacs.fda.gov>

Email Addresses:

\*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: [dundalkbroker@fda.hhs.gov](mailto:dundalkbroker@fda.hhs.gov)

\*Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>. Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

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### **Southeastern Virginia Resident Post:**

The Southeastern Virginia Resident Post personnel conduct both domestic inspections and import operations in the Virginia Tidewater Area. Import Staff monitor all FDA-regulated import products and provide training to importers/brokers on data entry, admissions, refusals, detentions, and reconditioning

Port Codes Covered:

1401 Norfolk, Virginia  
1402 Newport News, Virginia  
1404 Richmond Peterson, Virginia  
1406 Cape Charles, Virginia  
1407 Reedville, Virginia  
1408 Hopewell, Virginia  
1410 Front Royal, Virginia  
1411 Fraudulent Document Lab, Virginia  
1412 New River Valley Airport, Dublin, Virginia

Supervisory Investigator: Anthony Criscuolo

General Phone: 757- 483-7030

General Fax: 757- 483-7035

Operational Hours: 8:00 am to 4:30 pm

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 757-483-7042

\*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned.

Entry Status Line: 757-783-7030 or <https://itacs.fda.gov>

Email Addresses:

\*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: [norfolkbroker@fda.hhs.gov](mailto:norfolkbroker@fda.hhs.gov)

### **Chicago District Import Operations**

Chicago is home to O'Hare International Airport one of the world busiest airports, so air cargo is a primary focus of the office. In addition, the port is a major hub for rail and truck transportation for moving imported products throughout the Midwestern states. The Chicago Import office processes over 75, 000 entries per year making Chicago one of the busiest import offices in the country.

The Chicago District Import Operations branch provides coverage to all ports in the State of Illinois.

### **Chicago District Office:**

District Director: William "Bill" Weissinger  
Import Program Manager: Tonnie L. Carter  
Director of Investigations: VACANT  
Director of Compliance: Nicholas Lyons

Mailing Address: 550 W. Jackson Blvd, Suite 1500 South, Chicago, Illinois 60661  
General Phone: 312-596-5863, ext 0  
General Fax: 312-596-4187

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### **Chicago O'Hare Resident Post:**

Chicago's O'Hare Resident Post, Import Office is located at 1000 Tower Lane, Suite 190, Bensenville, Illinois. 60106. The Import office is responsible for determining the admissibility of the FDA regulated products being entered for importation into the State of Illinois. All import shipments are processed at the O'Hare location.

Port Codes Covered:  
3901 Chicago, Illinois  
3902 Peoria, Illinois  
3906 O'Hare International Airport, Illinois  
3907 Rock Island-Moline, Illinois  
3908 Rockford Airport, Illinois  
3985 Decatur Airport, Illinois  
3991 Nippon Courier Hub, Illinois

Supervisory Investigator: Tonnie L. Carter  
General Phone: 630-860-1307, ext 1109  
General Fax: 630-860-1066  
Operational Hours: 8 AM to 4:30 PM Monday - Friday

**Entry Status Information:**

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within the hours of 8:00 AM to 4:30 PM.

Compliance Status Line: 312-596-4220

\*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within the hours of 8:00 AM to 4:30 PM.

Entry Status Line: 630-860-1307, Ext 0

**Email Addresses:**

\*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: [Chicagoimportreview@fda.hhs.gov](mailto:Chicagoimportreview@fda.hhs.gov)

\*Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>. Electronic private laboratory analytical packages may also be submitted via the following group email [ORACHICMSPLATS-Notifications@fda.hhs.gov](mailto:ORACHICMSPLATS-Notifications@fda.hhs.gov) Please include the entry number and the Compliance Officer listed on the FDA Notice of Action.

**Cincinnati District Import Operations**

FDA Cincinnati District is responsible for all imports being processed through Ohio and Kentucky ports. Entry review, documents, and inquiries are handled by the Cincinnati District Office and the Louisville Kentucky resident post. Field exams can be handled by the District Office and any of the four resident posts located in Ohio and Kentucky.

**Port Codes Covered by the Cincinnati District:**

- 4101 Cleveland, Ohio
- 4102 Cincinnati-Northern Kentucky International Airport, Kentucky
- 4103 Columbus, Ohio
- 4104 Dayton, Ohio
- 4105 Toledo-Sandusky, Ohio
- 4106 Erie, Pennsylvania
- 4109 Ashtabula, Ohio
- 4111 Fairport, Ohio
- 4112 Akron, Ohio
- 4115 Louisville, Kentucky
- 4116 Owensboro, Kentucky
- 4121 Lorain, Ohio
- 4122 Ashtabula/Conneaut, Ohio
- 4170 Burlington Air Express
- 4181 Airborne Air Park
- 4182 Rickenbacker Airport
- 4184 Blue Grass Airport
- 4191 Airborne Hub Wilmington
- 4192 Burlington Air Express
- 4194 DHL Express
- 4195 Emery World Wide at Dayton
- 4196 UPS at Louisville
- 4197 DHL at Cincinnati
- 4717 Huron

District Director: Steven Barber

513-679-2700 X 2116

Import Program Manager: Pamela Kuist, located in LSV-RP, address 9600 Brownsboro Rd, Suite 210, Louisville, KY 40241. 502.425.0069 x1015

Director of Compliance: Toniette Williams

District Mailing Address: 6751 Steger Drive, Cincinnati, OH 45237

General Phone: 513 679-2700

General Fax: 513-679-2773

**Entry Status Information:**

Email Address for entry documentation submission:

**While using ITACS is the most preferable method for transmitting entry documents, entry documents may also be electronically transmitted to [OhioImports@fda.hhs.gov](mailto:OhioImports@fda.hhs.gov). Questions regarding the status of entries should be emailed to this address, please include your entry number.**

Compliance Status Line: 513-679-2700

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24-48 hours.

Entry Status Line: 513-679-2700 Ext. 2350

\*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 24-48 hours.

\*Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>. Electronic private laboratory packages may also be submitted to the following group email address (please include the entry number and the Compliance Officer listed on the FDA Notice of Action): [CinImportComp@fda.hhs.gov](mailto:CinImportComp@fda.hhs.gov)

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## **Detroit District Import Operations**

Detroit District's Import community includes The Ambassador Bridge, North America's #1 International Northern border crossing. It spans the Detroit River connecting Detroit, Michigan with Windsor, Ontario, Canada. The Blue Water Bridge connects Port Huron, MI. with Sarnia, Ontario, Canada. It is now the 4<sup>th</sup> busiest Northern border crossing for trucks. Approximately 10,000 trucks cross the bridge daily. The International Bridge connects Sault Ste. Marie, MI., to Sault Ste. Marie, Ontario, Canada. In addition to the border crossings, we monitor airports, and a Federal Express Air Courier Hub in Indianapolis, IN. FDA-regulated commodities entering through these ports include food, drugs, medical devices and radiological products, biologics, and cosmetics.

The Detroit District Office currently staffs offices with Domestic staff in Indianapolis, IN., Evansville, IN., Fort Wayne IN., South Bend, IN., Grand Rapids, MI., and Kalamazoo, MI. We also maintain offices at both the Ambassador Bridge in Detroit, the Blue Water Bridge in Port Huron and the International Bridge in Sault Saint Marie.

### **Detroit District Office:**

#### **Port Codes Covered:**

3801 Detroit, Michigan  
3802 Port Huron, Michigan  
3803 Sault Saint Marie, Michigan  
3804 Saginaw-Bay City-Flint, Michigan  
3805 Battle Creek, Michigan  
3806 Grand Rapids, Michigan  
3807 Detroit Metro Airport, Michigan  
3808 Escanaba, Michigan  
3809 Marquette, Michigan  
3814 Algonac, Michigan  
3815 Munistee, Michigan  
3816 Grand Haven, Michigan  
3818 Rogers City, Michigan  
3820 Mackinac Island, Michigan  
3843 Alpena, Michigan  
3844 Ferrysburg, Michigan  
3904 East Chicago, Indiana  
3905 Gary, Indiana  
4110 Indianapolis, Indiana  
4113 Evansville, Indiana  
4183 Fort Wayne, Indiana  
4185 Terre Haute, Indiana  
4198 FEDEX Indianapolis Express Hub, Indiana



District Director: Art Czabaniuk  
Import Program Managers: Phenicia Petty and Melissa Tyrrell  
Director of Investigations: Keith Jasukaitis  
Director of Compliance: VACANT

Mailing Address: 300 River Place, Suite 5900 Detroit, MI 48207-4291  
General Phone: 313-393-8100  
General Fax: 313-393-8139/8140

**Entry Status Information:**

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 313-393-8100.

\*This phone number should be used to check status on entries that are still in admissibility status.

Entry Status Line: Ambassador Bridge: 313-226-5249/2250  
Blue Water Bridge: 810-985-8513/8514

Email Addresses:

\*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: Group Email:

[DetroitImportEntry@fda.hhs.gov](mailto:DetroitImportEntry@fda.hhs.gov)

\*the port code and entry number needs to be included in the subject line.

\*\* a phone number will also need to be provided.

\*Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>. Electronic private laboratory analytical packages may also be submitted by email to the Compliance Officer listed on the FDA Notice of Action.

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**Blue Water Bridge-Port Huron Resident Post:**

Port Huron Michigan is the international border crossing between the United States and Sarnia, Ontario in Canada

Port Codes Covered:

3802 Port Huron, Michigan

3804 Saginaw-Bay City-Flint, Michigan

3806 Grand Rapids, Michigan  
3805 Battle Creek, Michigan  
4183 Fort Wayne, Indiana  
4113 Evansville, Indiana  
4110 Indianapolis, Indiana  
4198 FEDEX Indianapolis Express Hub, Indiana  
4185 Terre Haute, Indiana

Supervisory Investigator: Melissa Tyrrell

General Phone: 810-985-8514/8513  
General Fax: 810-985-8528  
Operational Hours: Monday-Friday, 8:00 am-4:30 pm

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 313-393-8100

\*Status and general inquiries can also be sent to the following email addresses.  
Email Addresses:

Email Addresses: [DETINVGroupVI@fda.hhs.gov](mailto:DETINVGroupVI@fda.hhs.gov)  
[DetroitImportEntry@fda.hhs.gov](mailto:DetroitImportEntry@fda.hhs.gov)

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**Ambassador Bridge Resident Post:**

The Ambassador Bridge is a suspension bridge that crosses the Detroit River and connects Detroit, Michigan with Windsor, Ontario in Canada.

Port Codes Covered:  
3801 Detroit, Michigan  
3803 Sault Saint Marie, Michigan  
3807 Detroit Metro Airport-DTW

Supervisory Investigator: Phenicia Petty

General Phone: 313-226-5249/2250  
General Fax: 313-226-5698  
Operational Hours: Monday-Friday 6:00 am-6:00 pm  
Saturday-Sunday 8:00 am-12:00 pm

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned.

Compliance Status Line: 313-393-8100

\*This phone number should be used to check status on entries that are still in admissibility status.

Entry Status Line: 313-226-5249/2250

\*Status and general inquiries can also be sent to the following email addresses.

Email Addresses:

Email Addresses: [DETINVGroupV@fda.hhs.gov](mailto:DETINVGroupV@fda.hhs.gov)  
[DetroitImportEntry@fda.hhs.gov](mailto:DetroitImportEntry@fda.hhs.gov)

**Minneapolis District Import Operations**

The MIN-DO Import Supervisor is currently vacant. There are entry reviewers located in Minneapolis, MN; Pembina, ND; International Falls, MN; and Milwaukee, WI. There are 45 ports of entry in the four states of Minnesota, Wisconsin, North Dakota, and South Dakota.

**Minneapolis District Office:**

Port Codes Covered:

3501 Minneapolis-St. Paul, Minnesota  
3502 Sioux Falls, South Dakota  
3581 Rochester, Minnesota User Fee Airport  
3411 Fargo, North Dakota  
3427 Grand Forks Airport, Grand Forks, North Dakota  
3433 Williston, North Dakota  
3434 Minot, North Dakota  
3481 Hector International Airport, Fargo, North Dakota  
3701 Milwaukee, Wisconsin  
3703 Green Bay, Wisconsin  
3706 Manitowoc, Wisconsin  
3707 Sheboygan, Wisconsin  
3708 Racine, Wisconsin

District Director: Michael Dutcher  
Director of Investigations: Greg Smith  
Director of Compliance: Chris vanTwyver  
Import Program Manager: Eric Myskowski  
Back Up Import Program Manager: Marie Fadden

Mailing Address: 250 Marquette Ave, Suite 600 Minneapolis, MN 55401  
General Phone: 612-758-7169  
General Fax: 612-334-4056  
Operational Hours: 8:00 a.m. – 4:30 p.m. - Monday - Friday

**Entry Status Information:**

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24 hours – excluding weekends and federal holidays.  
Compliance Status Line: 612-758-7118 or 612-758-7151

\*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 12 hours - excluding weekends and federal holidays.  
Entry Status Line: 612-758-7169

Email Addresses:

\*Status and general inquiries can also be sent to the following email addresses.

Email Addresses: [minibimports@fda.hhs.gov](mailto:minibimports@fda.hhs.gov)

\*Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>. Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

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**Pembina, North Dakota Resident Post:**

Port Codes Covered:

3401 Pembina, North Dakota  
3402 Noyes, Minnesota  
3404 Neche, North Dakota  
3407 Walhalla, North Dakota  
3416 Maida, North Dakota  
3423 Warroad, Minnesota  
3425 Pinecreek, Minnesota  
3426 Roseau, Minnesota  
3430 Lancaster, Minnesota  
3403 Portal, North Dakota  
3405 St. John, North Dakota  
3406 Northgate, North Dakota  
3408 Hannah, North Dakota  
3409 Sarles, North Dakota  
3410 Ambrose, North Dakota  
3413 Antler, North Dakota  
3414 Sherwood, North Dakota  
3415 Hansboro, North Dakota  
3417 Fortuna, North Dakota  
3419 Westhope, North Dakota  
3420 Noonan, North Dakota  
3421 Carbury, North Dakota  
3422 Dunseith, North Dakota

POC: Steven Crowston or Alan Albrecht

General Phone: 701-825-0022

General Fax: 701-825-0023

Operational Hours: 8:00 a.m. – 4:30 p.m. – Monday – Friday

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24 hours - excluding weekends and federal holidays.

Compliance Status Line: 612-758-7118 or 612-758-7151

\*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 12 hours - excluding weekends and federal holidays.

Entry Status Line: 701-825-0022

Email Addresses:

\*Status and general inquiries can also be sent to the following email address.

Email Addresses: [minpembinaimports@fda.hhs.gov](mailto:minpembinaimports@fda.hhs.gov)

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**International Falls Minnesota Resident Post:**

Port Codes Covered:

3424 Baudette, Minnesota

3601 Duluth, Minnesota

3602 Ashland, Wisconsin

3604 International Falls/Rainer, Minnesota

3608 Superior, Wisconsin

3613 Grand Portage, Minnesota

3614 Silver Bay, Minnesota

3510 Duluth, Minnesota/Superior, Wisconsin

3511 Ashland, Wisconsin

Resident in Charge: Jennifer Vollom

General Phone: 218-283-2613

General Fax: 218-283-2646

Operational Hours: 8:00 a.m. – 4:30 p.m. – Monday - Friday

\*This phone number should be used to check status on entries that have been detained and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24 hours - excluding weekends and federal holidays.

Compliance Status Line: 612-758-7118 or 612-758-7151

\*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 12 hours - excluding weekends and federal holidays.

Entry Status Line: 218-283-2613

Email Addresses:

\*Status and general inquiries can also be sent to the following email address.

Updated December 2016

Email Addresses: [mininternationalfallsimports@fda.hhs.gov](mailto:mininternationalfallsimports@fda.hhs.gov)

## **Philadelphia District Import Operations**

Philadelphia District Investigations Branch Import Operation Group operates out of the District Office. Entry Review and Import Compliance activities are centralized in the Philadelphia District Office. Investigators from resident posts are utilized to conduct import activities when needed at their respective ports.

Philadelphia is primarily considered a sea port, although it receives air cargo through its international airport and the UPS Air Courier Hub located in Philadelphia. Fresh produce, cocoa products, pharmaceuticals, and medical devices, and are among the top commodities that enter through the ports of Philadelphia.

Philadelphia District Import Operation Group enjoys an outstanding working relationship with local Customs & Border Protection relating to joint enforcement activities. CBP Automated Broker Interface (ABI) Client Representatives in Philadelphia can be reached at 215-717-5908 for entry transmission problems.

### **FDA Philadelphia District**

Port Codes Covered:

- 1101 Philadelphia, Pennsylvania
- 1102 Chester, Pennsylvania
- 1103 Wilmington, Delaware
- 1104 Pittsburgh, Pennsylvania
- 1105 Paulsboro, Pennsylvania
- 1106 Wilkes-Barre/Scranton, Pennsylvania
- 1107 Camden, New Jersey
- 1108 Philadelphia Airport
- 1109 Harrisburg, Pennsylvania
- 1113 Gloucester City, New Jersey
- 1118 Marcus Hook, Pennsylvania
- 1119 Lehigh Allentown Airport
- 1181 Allentown/Bethlehem Airport
- 1182 Atlantic City, New Jersey
- 1183 Trenton/Mercer County Airport
- 1195 UPS/Philadelphia



District Director: Anne Johnson  
Import Program Manager: Ottavio Parenti  
Director of Investigations: Karyn Campbell  
Director of Compliance: Steven L. Carter

Mailing Address: 200 Chestnut Street, Philadelphia, PA 19106  
General Phone: 215-597-4390,  
Menu Option #3 for Entry Review, # 4 for Import Compliance  
General Fax: 215-597-2910 Entry Review, 215-597-8212 Import Compliance

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**Philadelphia Import Operations Resident Post:**

Entry Admissibility and Import Compliance Activities are centralized and covered by the Philadelphia District office for all ports entry and district resident posts.

Import Programs Manager: Ottavio Parenti, 215-717-3711

General Phone: 215-597-4390 Menu Option # 3.  
General Fax: 215-597-2910  
Operational Hours: 6:30 am-5:00 pm.

**Entry Status Information:**

\*This phone number should be used to check status on entries that have been detained or sampled and are with a Compliance Officer. Leave a message on this line and your call will be returned within 24 hours.

Compliance Status Line: 215-597-4390 Menu Option # 4

\*This phone number should be used to check status on entries that are still in admissibility status. Leave a message on this line and your call will be returned within 24 hours.

Entry Status Line: 215-597-4390 Menu Option # 3

**Email Addresses:**

\*Status and general inquiries can also be sent to the following email addresses.

Import Entry Review: [ottavio.parenti@fda.hhs.gov](mailto:ottavio.parenti@fda.hhs.gov) or [lori.rose@fda.hhs.gov](mailto:lori.rose@fda.hhs.gov)

Import Compliance Activities: [tonya.corbin@fda.hhs.gov](mailto:tonya.corbin@fda.hhs.gov)

\*Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>. Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

