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LCDR Matthew Palo, Deputy District Director, (718) 662-5552, FAX (718) 662-5665
Emergency Response Coordinator, VACANT
Robert Veitch, State Liaison, (518) 453-2314 x 1011

**Buffalo Office, 622 Main Street, Suite 100, Buffalo, NY 14202**
Emergency (after hours) Answering Service (716) 846-6200
Sandra K. Sylvester, Director, Investigations Branch (East), HFR-NE3500, (716) 846-6221, FAX (716) 846-6300
Michael W. Burd, Special Assistant to the Director, Investigations Branch (East), HFR-NE3500, (716) 846-6234

White Plains R.P., 222 Bloomingdale Road, Suite 406, White Plains, NY 10605

**Philadelphia District, (PHI-DO), 900 US Customhouse, 200 Chestnut St., Philadelphia, PA 19106**
Main Number and Emergency (after hours) Answering Service (215) 597-4390
Anne E. Johnson, District Director, (215) 717-3001 FAX (215) 597-4660
Deputy District Director, VACANT
Judy Paterson, Emergency Response Coordinator, (215) 717-3719
Dellarese L. Herbert, Recall Coordinator, (215) 717-3747

**San Francisco District (SAN-DO), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070**
Main Number (510) 337-6700, Emergency (after hours) Answering Service (415) 462-3225
District Director, VACANT
Daria Bracy, Deputy District Director, (510) 337-6773
Nicole Yuen, Emergency Response Coordinator, (209) 954-0171 x 102

**San Juan District, (SJN-DO), 466 Fernandez Juncos Ave, San Juan, PR 00901-3223**
Main Number (787) 729-8500
Imports General Voicemail (787) 729-8521
Guardhouse – Emergency 24/7 (787) 729-8789
Emergency - DD's Advisory Message (787) 729-8792 1-866-300-4374
Ramón Hernández, District Director, (787) 729-8588, FAX (787) 729-6747
Edwin Ramos, Director Compliance Branch, (787) 729-9564, FAX (787) 729-6658

**Aguada R.P., Centerplex Building Office #218, Road #2 Aguada, PR 00602**
Ponce R.P. 606 Tito Castro Ave. Suite 213, La Rambla Plaza Ponce, PR 00617
St. Thomas R.P. 80 Kronprindsens Gade, Suite 201, St. Thomas, USVI 00802

**Seattle District (SEA-DO), 22215 26th Ave SE, Suite 210, Bothell, WA 98021**
Main Number and Emergency (after hours) Answering Service to 425-302-0340
Miriam R. Burbach, District Director, (425) 302-0400, FAX (425) 302-0404
Roger J. Adams, State Liaison, Blaine R.P., (360) 332-2646
Janelle K. Martin, State Liaison, (425) 302-0460

**Division of Southwest Imports (DSWI), 4040 North Central Expressway Ste 300, Dallas, TX 75204**
Main Number (214) 253-5330, FAX (214) 253-5316
Todd Cato, Division Director, HFR-SW600 (214) 253-5284, FAX (214) 253-5284
Stacy Below, Director, Investigations Branch, HFR-SW600 (214) 253-5324, FAX (214) 523-4998

**Bridge of the Americas, 3600 E. Paisano Drive, Bldg D, Rm 118, El Paso, TX 79905.**
Brownsville R.P. (Veterans Bridge), 3300 S. Expressway 77/83 Brownsville, TX 78521
Calexico R.P., 1699 East Carr Road, Calexico, CA 92231
Dallas R.P. 4040 North Central Expressway Suite 300 Dallas, TX 75204 (214) 253-5292
Denver R.P./SWI: DO-DEN RMB1524D HFR-SW650
DFC Bldg 20 – W. 6th Ave & Kipling St., Denver, CO 80225
Eagle Pass R. P., Eagle Pass International Bridge, 500 S. Adams, Eagle Pass, TX 78853
El Paso R.P., 1155 Westmoreland Dr., Suite 117, El Paso, TX 79925
George Bush Intercontinental Airport (IAH) R.P., 19581 Lee Road, Humble, TX 77338
Houston R.P., 1445 N. Loop West, Suite 500, Houston, TX 77008
Mary Reed, Branch Operations Coordinator/IPM, HFR-SW6515 (713) 293-1434

Laredo R.P., Columbia Solidarity Bridge, Laredo, TX 78045

Laredo R.P., Juarez-Lincoln International Bridge II, Bldg. 1, 700 Zaragoza, Laredo, TX 78040

Laredo R.P., World Trade Bridge, 715 Bob Bullock Loop, Rm. 75, Laredo, TX 78045

Laredo FDA Compliance Office, 216 W. Village Blvd., Suite 107, Laredo, TX 78041
Alex Lopez, Director, Compliance Branch HFR-SW6530 (956) 721-243, FAX (956) 721-2435

McAllen Office, 200 S. 10th Street, Suite 401, McAllen, TX 78501

Nogales R.P., 200 Mariposa Road, BLDG B600 Nogales, AZ 85621

Otay Mesa 1 R.P., 9777 Via De La Amistad, Suite 131, San Diego, CA 92154

Otay Mesa2 R.P., 2320 Paseo de las Americas, Suite 200 San Diego, CA 92154

Pharr R.P., 9901 S. Cage Blvd., Pharr, TX 78577

Rio Grande City R.P., 317 S. Pete Diaz Ave, Rio Grande City, TX 78582

San Luis R.P., 1375 S. Ave E, San Luis, AZ 85349

Santa Teresa R.P., 170 Pete Domenici Hwy., Santa Teresa, NM 88008

St. Louis R.P., 15 Sunnen Dr., Suite 113, St. Louis, MO 63143

Ysleta R.P., 797 S. Zaragoza, Bldg. D, El Paso, TX 79907

Division of Southeast Imports (DSEI), 404 BNA Drive, Building 200, Suite 500, Nashville, TN 37217
Ruth P. Dixon, Division Director, HFR-400, (615) 366-7803; FAX (615) 366-7805
Lindsay Bertling, Emergency Response Coordinator, (615) 366-7815; FAX (615) 366-7848
Whitney White, State Liaison, (615)366-7992, FAX (615) 366-7802

Atlanta Hartfield R.P., 2077 Convention Center Concourse, Suite 400, College Park, GA 30337

Savannah R.P., Johnson Square Business Center, 2 East Bryan St., Suite 325, Savannah GA 31401

Miami-RP Imports Group, 15100 NW 67th Ave, Suite 400, Miami Lakes, FL 33014
Phone: (305) 816-1416; FAX (305) 816-1536
Facundo I. Bernal, Director, Investigations Branch #1, HFR-SE2575, (305) 816-1433
Jose Luis Arroyo-Acosta, Deputy Director, HFR-SE2575, (305) 816-1446

Miami International Mail Facility (IMF), 11698 NW 25th St, Miami, FL 33122-9997

Port Everglades-RP, 1800 E. Eller Drive, Suite 200, Fort Lauderdale, FL 33316

Metairie R.P., 2424 Edenborn Avenue, Suite 410, Metairie, LA 70001
Main Number: (504) 846-6100; Fax: (504) 219-8813

Memphis R.P., 959 Ridgeway Loop Road, Suite 100, Memphis, TN 38120-4042
Main Number: (901) 333-3520, Imports FAX (901) 333-3576
Christopher Boulmay, Director, Investigations Branch #2, HFR-SE3550, (901)333-3528
Tamara P. Threats, Director, Compliance Branch, HFR-SE3550, (901)333-3534

San Juan District Office, 466 Fernandez Juncos Ave, San Juan, PR 00901-3223
Main Number (787) 729-8500; Imports General Voicemail (787) 729-8521

Louisville R. P., Republic Bank Building, 9600 Brownsboro Rd., Louisville, KY 40241

Division of Northeast Imports (DNEI), 158-15 Liberty Ave, Jamaica, NY, 11433 (New York City Office)
Main Number and Emergency (after hours) Answering Service (718) 340-7000
Dawne Hines, Division Director, HFR-NE152, (718) 662-5461, FAX (718) 662-5682
Anna Alexander, Director Compliance Branch, HFR-NE140, (718) 662-5683, FAX (718) 662-5665
LCDR Christie Menna, Special Assistant to the Director, Compliance Branch, HFR-NE 140 (718) 662-5443
CDR Nazmul Hassan, Director, Investigations Branch, HFR-NE152, 718-662-5707, FAX 718-662-5662
Division of Northeast Northern Border Imports (DNBI), 300 River Place, Suite 5900, Detroit MI 48207
Main Number: (313) 393-8100/Emergency (after hours) Answering Service (313) 343-5120
Keith Jasukaitis, Division Director, HFR-CE750, (313) 393-8141, FAX (313) 393-8139
Eric Joneson, Director, Investigations Branch (West), HFR-CE750, (313) 393-8187, FAX (313) 393-8139

Alexandria Bay, NY 46749 Interstate 81, Alexandria Bay, NY 13607

Blaine R.P., 9935 Pacific Hwy, Blaine, WA 98230
General Number (360) 332-0200 FAX (360) 332-0216

Buffalo Office, 622 Main Street, Suite 100, Buffalo, NY 14202
Emergency (after hours) Answering Service (716) 846-6200
Sandra K. Sylvester, Director, Investigations Branch (East), HFR-NE3500, (716) 846-6221, FAX (716) 846-6300
Michael W. Burd, Special Assistant, Investigations Branch (East), Import Operations Branch, HFR-NE3500, (716) 846-6234

Brunswick, OH 3820 Center Rd., Brunswick, OH 44212
HFR-CE4525 (330) 273-1038, FAX (330) 225-7477

Calais, ME 180 International Dr., Calais, ME 04619
BS-CAL1 RMC-107, (207) 454-3070, FAX (207) 454-3219

Champlain R.P., 237 West Service Rd., Room C167 Champlain, VT 05488
Main Number (802) 868-4725 FAX (802)

Cherry Creek, CA 4423 County Rd 91, Cherry Creek, CA 95915
Main Number (530) 771-4423 FAX (530) 771-3000

Detroit Ambassador Bridge Import Station 2810 W. Fort St. Detroit, MI 48216

Eastport, R.P., Highway 95 North, Eastport, ID 83826
Main Number: (208) 267-7314 FAX (208) 267-7314 FAX (208) 267-7314
(Mail to: P.O. Box 218, Eastport ID 83805)
(Pkgs. To: 10 Iron Horse Rd., Eastport, ID 83805)

Highgate, VT, 462 Welcome Center Rd, Swanton, VT 05488
Main Number (802) 868-4725 FAX (802)

Houlton, ME, 27 Customs Loop Building 663, Houlton, ME 04730
BS-HLT3 RMC-114 Main Number (207) 521-0045, FAX (207) 532-3480

International Falls, MN 4423 County Rd 91, International Falls, MN 56649
Main Number (218) 283-2613 FAX (213) 283-2646

Massena, NY, 30 International Bridge, Building M, Rooseveltown, NY 13683
HFR-NE3500 Main Number (315) 769-7359 FAX (315) 769-7129

Milwaukee, WI 2675 N Mayfair Rd., Ste 200, Milwaukee, WI 53226
HFR-CE8590 Main Number (414) 326-3960 FAX (414) 771-7512

Minneapolis, MN, 250 Marquette Ave. Suite 600, Minneapolis, MN 55401
Main Number (612) 334-4056 FAX (612) 334-4131

Ogdensburg, NY, 103 Bridge Approach Rd. ME 04730
Main Number (315) 393-7435 FAX (315) 393-7435

Oroville, WA, 33643 Hwy 97, Rm SC 236 Oroville, WA 98844
HFR-PA3550 Main Number (509) 476-2774 FAX (509) 476-3693

O'Hare R.P., Import Office, 1000 Tower Lane, Suite 190, Bensenville, IL 60106
Pembina, ND, 10980 I-29 Port of Entry, P.O. Box 349, Pembina, ND 58271
Main Number (701) 825-0023 FAX (701) 825-0023

Port Huron Bluewater Bridge Import Station, 2321 Pine Grove Ave., Suite 2208, Port Huron, MI 48060
Main Number: (810) 985-8514 and (810) 985-8513, FAX (810) 985-8528

Portland, Maine Resident Post, U.S. Customs House – 312 Fore Street, Room 103 – Portland, ME 04101

Sweetgrass, MT, Interstate 15, Cargo Building, Sweetgrass, MT 59484
HFR-PA3545 Main Number (406) 335-3553, FAX (406) 335-3550
(mailing address only: P.O. Box 286, Sweetgrass, MT 59484)

Division of West Coast Imports (DWCI) Long Beach Resident Post (Import Operations), One World Trade Center, Suite 300, Long Beach, CA 90831
Main Number (562) 256-7700 FAX (562) 256-7701
Daniel Solis, Division Director, HFR-PA256, (562) 256-9202 FAX (562) 256-7701
Gordon Chu, Director, Investigations Branch, HFR-PA256 (562) 256-9203, FAX (562) 256-7701

Carson FCL (CES), 23011 Wilmington Ave, Carson, CA. 90745

Cal Cartage (CES), 22351 Wilmington Ave, Carson, CA. 90745

Price Transfer (CES), 2711 East Dominguez, St., Long Beach, CA. 90810

International Mail Facility (IMF), 20700 Denker Ave., Los Angeles, CA. 90501

LAX Resident Post (Import Operations), 222 North Sepulveda Blvd., Suite 740, El Segundo, CA. 90245

Seattle Import Office in Puget Sound, 1000 2nd Ave, Suite 2400, Seattle, WA 98104

San Francisco District (SAN-DO), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070
Main Number (510) 337-6700,FAX (510) 337-6859
Lawton Lum, Director Compliance Branch, HFR-PA140, (510) 337-6792 (510) 337-6703

Division of Southwest Imports (DSWI), 4040 North Central Expressway Ste 300, Dallas, TX 75204
Main Number (214) 253-5330, FAX (214) 253-5316
Todd Cato, Division Director, (214) 253-5284, FAX (214) 253-5284
Stacy Below, Director, Investigations Branch, (214) 253-5324, FAX (214) 523-4998

Bridge of the Americas, 3600 E. Paisano Drive, Bldg D, Rm 118, El Paso, TX 79905,

Brownsville R.P. (Veterans Bridge), 3300 S. Expressway 77/83 Brownsville, TX 78521

Calexico R.P., 1699 East Carr Road, Calexico, CA. 92231

Division of Southeast Imports (DSEI), 404 BNA Drive, Building 200, Suite 500, Nashville, TN 37217
Ruth P. Dixon, Division Director, (615) 366-7803; FAX (615) 366-7805
Lindsay Bertling, Emergency Response Coordinator, (615)366-7815; FAX (615)366-7848
Whitney White, State Liaison, (615)366-7992, FAX (615)366-7802

Division of Northeast Imports (DNEI), 158-15 Liberty Ave, Jamaica, NY, 11433 (New York City Office)
Main Number and Emergency (after hours) Answering Service (718) 340-7000
Dawne Hines, Division Director, (718) 662-5461, FAX (718) 662-5662
Anna Alexander, Director Compliance Branch, (718) 662-5683, FAX (718) 662-5665
LCDR Christie Menna, Special Assistant to the Director, Compliance Branch, (718) 662-5443
CDR Nazmul Hassan, Director, Investigations Branch, 718-662-5707, FAX (718) 662-5662

Division of Northeast Northern Border Imports (DNBI), 300 River Place, Suite 5900, Detroit MI 48207
Main Number: (313) 393-8100/Emergency (after hours) Answering Service (313) 343-5120
Keith Jasukaitis, Division Director, HFR-CE750, (313) 393-8141, FAX (313) 393-8139
Eric Joneson, Director, Investigations Branch (West), HFR-CE750, (313) 393-8187, FAX (313) 393-8139

O'Hare R.P., Import Office, 1000 Tower Lane, Suite 190, Bensenville, IL 60106

Detroit Ambassador Bridge Import Station 2810 W. Fort St. Detroit, MI 48216

Port Huron Bluewater Bridge Import Station, 2321 Pine Grove Ave., Suite 2208, Port Huron, MI 48060
Main Number: (810) 985-8514 and (810) 985-8513, FAX (810) 985-8528

Buffalo Office, 622 Main Street, Suite 100, Buffalo, NY 14202
Emergency (after hours) Answering Service (716) 846-6200
Sandra K. Sylvester, DIB, (716) 846-6221, FAX (716) 846-6300
Michael W. Burd, Special Assistant to the DIB, Upstate Import Operations Branch, HFR-NE3500, (716) 846-6234

Champlain R.P., 237 West Service Rd., Room C167 Champlain, NY 12919

Division of West Coast Imports (DWCI)
Carson FCL (CES), 23011 Wilmington Ave, Carson, CA. 90745
Cal Cartage (CES), 22351 Wilmington Ave, Carson, CA. 90745
Price Transfer (CES), 2711 East Dominguez, St., Long Beach, CA. 90810
International Mail Facility (IMF), 20700 Denker Ave., Los Angeles, CA. 90501
LAX Resident Post (Import Operations), 222 North Sepulveda Blvd., Suite 740, El Segundo, CA. 90245

Seattle Import Office in Puget Sound, 1000 2nd Ave, Suite 2400, Seattle, WA 98104

San Francisco District (SAN-DO), 1431 Harbor Bay Parkway, Alameda, CA 94502-7070
Main Number (510) 337-6700, FAX (510) 337-6859
Lawton Lum, Director Compliance Branch, HFR-PA140, (510) 337-6792 (510) 337-6703

South San Francisco R.P., 400 Oyster Point Blvd. Suite 111, South San Francisco, CA 94080

Emergency Response Coordinators
UNDER PROGRAM OFFICES

FACTS Profile Monitors - OBPO
DIVISION 1: Elizabeth Jacobson, WHPL-NY (914) 682-2826 X27
DIVISION 2: Brent Hall, KAN-DO (515) 244-0480 X1000

Freedom of Information Contacts
ATL-DO: Darlene Addison (404) 253-1278 x 1278
BLT-DO: Lashawn Culver (410) 779-5416
CHI-DO: Fernando C. Martinez (312) 596-4219
CIN-DO: Jacqueline Prather (513) 679-2700 x 2169
DAL-DO: Patrick Kaelin (214) 253-5223
DEN-DO: Frances Seiner (303) 236-3042
DET-DO: Kimberly L. Morris (313) 393-8246
FLA-DO: Cynthia Turner (407) 475-4749
KAN-DO: Rebecca McFarland (913) 495-5103
LOS-DO: Annette Ellis (949) 608-4458
LOS-DO: Sandra Williams (949) 608-4466
LOS-DO: Evangelina Rivera (310) 971-2284
MIN-DO: Rebecca Kimball (612) 758-7113
NOL-DO: Melissa C. Williams (615) 366-7804
NWE-DO: Barbara Recupero (781) 587-7482
NWE-DO: Marianne Murphy (781) 587-7525
NWJ-DO: Louise Miranda (973) 331-4903
NYK-DO upstate: (716) 551-4461 x 3177
Sample Custodians
ARL: William “Kirk” Wilkes, Jr. (870) 543-4012
DEN-LAB: Gianna Costo (303) 236-3068
DET-DO: Charles Teschke (313) 393-8269
KAN-LAB: Marcos Ramirez (913) 752-2483
PRL-SW: Matthew Benally, (949) 608-2942
PRL-SW: Angela Taylor, (949)-608-3485
NERL: Garnatt Duncan (718) 340-7114
PHI-DO: Robert Smith (215) 717-3047
SAN-DO: James J. Gilchrist (510) 337-6772
SEA-DO: Robert Jones (425) 483-4991
SJN-LAB: Samuel Guzman (787) 474-4777
SRL: Frank Goffigan (404) 253-1168
SRL: Dexter Smith (404) 575-1517

Sample Coordination, ORA Laboratory Mailing Addresses, and Early Notification of Sample Shipments

Send an e-mail to the receiving laboratory when you ship high priority or many samples (e.g. Market Basket Survey samples). These e-mail addresses are found in the Outlook Global Address List.
See IOM 4.5.5.3 - Samples to Administration Laboratories

State Liaisons for each District Office report to the District Director

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Send an email with the changes requested to ORAHQBluePages@fda.hhs.gov.

(a)-indicates person is in an acting role.