

Clinical and Patient Decision Support Software

Draft Guidance for Industry and Food and Drug Administration Staff

DRAFT GUIDANCE

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U.S. Department of Health and Human Services
Food and Drug Administration
Center for Devices and Radiological Health
Center for Biologics Evaluation and Research
Center for Drug Evaluation and Research
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Preface

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Clinical and Patient Decision Support Software

Draft Guidance for Industry and Food and Drug Administration Staff

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I. Introduction

The Food and Drug Administration (FDA) has long regulated software that meets the definition of a device in section 201(h) of the Federal Food, Drug, and Cosmetic Act (FD&C Act), including software that is intended to provide decision support for the diagnosis, treatment, prevention, cure, or mitigation of diseases or other conditions (often referred to as clinical decision support software). This draft guidance provides clarity on the scope of FDA’s regulatory oversight of (1) clinical decision support software intended for healthcare professionals and (2) patient decision support software intended for patients and caregivers who are not healthcare professionals.

FDA recognizes that the term “clinical decision support” or “CDS” is used broadly and in different ways, depending on the context. This draft guidance defines “CDS” in the context of and using language from Section 3060(a) of the 21st Century Cures Act (Cures Act), which amended section 520 of the FD&C Act and excludes certain software functions from the device definition.

The purpose of this guidance is to identify the types of decision support software functionalities that: (1) do not meet the definition of a device as amended by the Cures Act; (2) may meet the definition of a device but for which FDA does not intend to enforce compliance with applicable requirements of the FD&C Act, including, but not limited to, premarket clearance and premarket approval requirements; and (3) FDA intends to focus its regulatory oversight on.

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121 This guidance does not address other FDA statutory or regulatory requirements that may apply to
122 certain decision support software, including software disseminated by or on behalf of a sponsor,
123 for use with one or more of its drugs or biologics, such as requirements applicable to drug or
124 biologic labeling or combination products.

125 FDA's guidance documents, including this draft guidance, do not establish legally enforceable
126 responsibilities. Instead, guidance documents describe the Agency's current thinking on a topic
127 and should be viewed only as recommendations, unless specific regulatory or statutory
128 requirements are cited. The use of the word “should” in Agency guidance documents means that
129 something is suggested or recommended, but not required.

130 **II. Background**

131 Section 3060(a) of the Cures Act amended the FD&C Act to add section 520(o) of the FD&C
132 Act, which excludes certain software functions from the definition of device in section 201(h) of
133 the FD&C Act. Specifically, section 520(o)(1)(E) of the FD&C Act excludes, from the
134 definition of device, software functions that meet all of the following four criteria:

135 (1) not intended to acquire, process, or analyze a medical image or a signal from an in
136 vitro diagnostic device or a pattern or signal from a signal acquisition system (section
137 520(o)(1)(E) of the FD&C Act);

138 (2) intended for the purpose of displaying, analyzing, or printing medical information
139 about a patient or other medical information (such as peer-reviewed clinical studies and
140 clinical practice guidelines) (section 520(o)(1)(E)(i) of the FD&C Act);

141 (3) intended for the purpose of supporting or providing recommendations to a health care
142 professional about prevention, diagnosis, or treatment of a disease or condition (section
143 520(o)(1)(E)(ii) of the FD&C Act); and

144 (4) intended for the purpose of enabling such health care professional to independently
145 review the basis for such recommendations that such software presents so that it is not the
146 intent that such health care professional rely primarily on any of such recommendations
147 to make a clinical diagnosis or treatment decision regarding an individual patient (section
148 520(o)(1)(E)(iii) of the FD&C Act).¹

¹ The Cures Act provides that a software function described in section 520(o)(1)(E) of the FD&C Act will not be excluded from the device definition under 201(h) if the software meets the criteria under section 513(a)(1)(C) of the Act or if the software is used in the manufacture and transfusion of blood and blood components to assist in the prevention of disease in humans; Section 520(o)(4)(B) and (C) of the FD&C Act.

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149 To explain FDA’s interpretation of section 520(o)(1)(E), this guidance discusses each element of
150 section 520(o)(1)(E) below. FDA is defining the term CDS based on section 520(o)(1)(E) as
151 follows:

152 **Clinical Decision Support (CDS):** For the purposes of this guidance, FDA is using the
153 term “CDS” to mean those software functions that meet the first, second, and third
154 criteria of section 520(o)(1)(E) as listed above. CDS is not always excluded from the
155 device definition by the Cures Act. Only when a CDS function also meets the fourth
156 criterion of section 520(o)(1)(E), which relates to enabling independent review of the
157 basis for recommendations, is the CDS function excluded from the definition of a device.

158 Relatedly, some software functions may have CDS functions, but are intended for use by patients
159 or non-healthcare professionals. For purposes of this guidance, FDA is using the term “patient
160 decision support software” (“PDS”) to mean those software functions that are intended for
161 patients or caregivers who are not healthcare professionals and that also are: (1) not intended to
162 acquire, process, or analyze a medical image or a signal from an in vitro diagnostic device or a
163 pattern or signal from a signal acquisition system; (2) intended for the purpose of displaying,
164 analyzing, or printing medical information about a patient or other medical information (such as
165 information derived from peer-reviewed clinical studies and clinical practice guidelines) and (3)
166 intended for the purpose of supporting or providing recommendations to a patient, in terms that
167 are understandable to the patient, about prevention, diagnosis, or treatment of a disease or
168 condition. FDA’s regulatory approach to PDS functions is described in section V below.

169 **III. Interpretation of Criteria in Section 520(o)(1)(E) of the** 170 **FD&C Act**

171 **(1) Not intended to acquire, process, or analyze a medical image or a signal** 172 **from an in vitro diagnostic device or a pattern or signal from a signal** 173 **acquisition system**

174 Under section 520(o)(1)(E), software functions that are intended to acquire, process, or analyze a
175 medical image, a signal from an in vitro diagnostic device, or a pattern or signal from a signal
176 acquisition system remain devices and therefore continue to be subject to FDA oversight.
177 Products that acquire an image or physiological signal,² process or analyze this information, or
178 both, have been regulated for many years as devices. Technologies that analyze those
179 physiological signals and that are intended to provide diagnostic, prognostic and predictive
180 functionalities are devices. These include, but are not limited to, *in vitro* diagnostic tests,
181 technologies that measure and assess electrical activity in the body (e.g., electrocardiograph

² Physiological signals are those signals that require use of either an in vitro diagnostic device (e.g., assay or instrument) or signal acquisition system. A signal acquisition system is the electronic circuitry and control processor that receives, as inputs, signals from sensors that are within, attached to (e.g., EEG, ECG), or external to (e.g., CT, MRI) the human body or sample from the human body (e.g., digital pathology). The fidelity with which a physiologic signal is captured, processed, and analyzed is often critical to the overall performance of a device.

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182 (ECG) machines and electroencephalograph (EEG) machines), and medical imaging
183 technologies. Additional examples include algorithms that process physiologic data to generate
184 new data points (such as ST-segment measurements from ECG signals), analyze information
185 within the original data (such as feature identification in image analysis), or analyze and interpret
186 genomic data (such as genetic variations to determine a patient's risk for a particular disease).

187 **(2) Intended for the purpose of displaying, analyzing, or printing medical** 188 **information about a patient or other medical information**

189 Section 520(o)(1)(E)(i) of the FD&C Act describes software functions that are intended to
190 display, analyze, or print medical information about a patient or other medical information (such
191 as peer-reviewed clinical studies and clinical practice guidelines). FDA interprets this to include
192 software functions that display, analyze, or print patient-specific information, such as
193 demographic information, symptoms, and test results, and/or medical information, such as
194 clinical practice guidelines, peer-reviewed clinical studies, textbooks, approved drug labeling,
195 and government agency recommendations. In general, this is the kind of information that health
196 care professionals may use to make decisions about prevention, diagnosis, or treatment of a
197 disease or condition for an individual patient.

198 **(3) Intended for the purpose of supporting or providing recommendations** 199 **to a health care professional about prevention, diagnosis, or treatment** 200 **of a disease or condition**

201 Section 520(o)(1)(E)(ii) describes software functions that are intended to support or provide
202 recommendations to a health care professional about prevention, diagnosis, or treatment of a
203 disease or condition. This means that software functions that support or provide
204 recommendations to patients – not health care professionals – are not excluded from the
205 definition of device. However, FDA does not intend to enforce compliance with applicable
206 regulatory requirements with respect to analogous devices described in Section V below that
207 provide similar recommendations for patients or caregivers who are not healthcare professionals.

208 **(4) Intended for the purpose of enabling such health care professional to** 209 **independently review the basis for such recommendations that such** 210 **software presents so that it is not the intent that such health care** 211 **professional relies primarily on any of such recommendations to make a** 212 **clinical diagnosis or treatment decision regarding an individual patient**

213 Section 520(o)(1)(E)(iii) states that, in order to be excluded from the definition of device by
214 operation of section 520(o)(1)(E) of the FD&C Act, the CDS function must be intended to enable
215 health care professionals to independently review the basis for the recommendations presented
216 by the software so that they do not rely primarily on such recommendations, but rather on their
217 own judgment, to make clinical decisions for individual patients.

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218 FDA interprets 520(o)(1)(E)(iii) to describe software functions that clearly explain:

- 219 1) The purpose or intended use of the software function;
- 220 2) The intended user (e.g., ultrasound technicians, vascular surgeons);
- 221 3) The inputs used to generate the recommendation (e.g., patient age and gender); and
- 222 4) The rationale or support for the recommendation.

223 In order for the software function to be excluded from the definition of device, the intended user
224 should be able to reach the same recommendation on his or her own without relying primarily on
225 the software function. The sources supporting the recommendation or underlying the rationale
226 for the recommendation should be identified and easily accessible to the intended user,
227 understandable by the intended user (e.g., data points whose meaning is well understood by the
228 intended user), and publicly available (e.g., clinical practice guidelines, published literature). A
229 practitioner would be unable to independently evaluate the basis of a recommendation if the
230 recommendation were based on non-public information or information whose meaning could not
231 be expected to be independently understood by the intended health care professional user.

232 **IV. Examples**

233

234 **A. Examples of CDS Functions that are not Devices**

235

236 Applying these interpretations, below are examples of CDS functions that do not meet the
237 definition of device in section 201(h), as amended by the Cures Act, because they meet all four
238 criteria described in section 520(o)(1)(E), as described in Section III.

- 239 • Software that provides recommendations to health care providers by matching patient-
240 specific information (e.g., diagnosis, treatments, allergies, signs or symptoms) to
241 reference information the medical community routinely uses in clinical practice (e.g.,
242 practice guidelines)³ to facilitate assessments of specific patients. Examples include:
 - 243 ○ Software that uses a patient’s diagnosis to provide a health care professional with
244 current practice treatment guidelines for common illnesses or conditions such as
245 influenza, and provides the source of the guidelines; and
 - 246 ○ Software that helps to identify drug-drug interaction and drug-allergy
247 contraindication alerts, based on FDA-approved drug labeling and patient-specific
248 information, to prevent adverse drug events;
- 249 • Software that provides health care professionals with recommendations on the use of a
250 prescription drug⁴ that are consistent with the FDA-required labeling.⁵

³ The type of information provided in this software is from authoritative medical sources, as recognized by the field or discipline that is the subject of the software.

⁴ Information relied upon by the software should be kept up-to-date while prominently displaying the source of the information (e.g., FDA approved labeling), and provide options to users to obtain up-to-date information. (For

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- 251 • Software that suggests an intervention or test, consistent with clinical guidelines and/or
252 drug labeling, based on or in response to a physician’s order, such as, for example,
253 software suggesting that a health care professional order liver function tests before
254 starting a statin.
- 255 • Software that makes chemotherapeutic suggestions to a health care professional based on
256 patient history, test results, and patient characteristics, including, for example, software
257 suggesting a platinum-based chemotherapy for BRCA-positive individuals that is
258 consistent with the drug labeling.
- 259 • Software that uses rule-based tools that compare patient-specific signs, symptoms, or
260 results with available practice guidelines (institutions-based or academic/clinical society-
261 based) to recommend condition specific diagnostic tests, investigations or therapy.
- 262 • Software that contains tools, calculators, guidelines, and protocols for ordering total
263 parenteral nutrition (TPN), enteral nutrition, or other alimentation procedures. This
264 would include, for example, software recommending increased protein in TPN for
265 patients with active infection, consistent with generally accepted clinical practice.
- 266 • Software that provides health care professionals with a report based on arterial blood gas
267 results that includes a calculated anion gap and recommends whether the patient has high
268 anion gap metabolic acidosis and possible next steps, based on practice guidelines.
- 269 • Software that presents and prioritizes alternatives to orders, drugs, or therapies using
270 practice guidelines and other generally accepted practices, such as rule-based tools
271 allowing health care professionals to efficiently select diagnostic tests, drugs, devices or
272 therapies in accordance with their approved or cleared labels.
 - 273 ○ A specific example is software providing a ventilator guideline suggestion based
274 on patient-specific blood gas readings and current condition, such as “unless the
275 FiO₂ is already 1.0, suggest increasing the FiO₂ by 0.1 if the PaO₂ is >50 but <60
276 mm Hg in adult patients with acute respiratory distress syndrome.”
- 277 • Software intended for use by health care professionals to aid in diagnosing patients
278 suspected to have diabetes mellitus. The healthcare practitioner enters patient parameters
279 and laboratory test results (i.e., fasting plasma glucose, oral glucose tolerance test results,
280 and/or hemoglobin A1c test results), and the device suggests whether the patient’s
281 condition meets the definition of diabetes based on established guidelines.

example, software that provides alerts for potential drug-drug interactions, should provide a link directly to a trusted and up-to-date source for that information (e.g., DailyMed for drug labeling)).

⁵ Drug labeling includes prescribing information (also referred to as package insert or physician labeling); patient labeling, including patient package inserts and Medication Guides; the product’s immediate container label; outer container; the outside package; and other written, printed, or graphic information that accompanies the product. For non-prescription drugs, labeling includes the Drug Facts Label.

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282 **B. Examples of CDS and Other Software Functions for Health Care** 283 **Professionals that Remain Devices**

284 Examples of devices FDA intends to focus its regulatory oversight on include:

- 285 • Software that uses a patient's image sets (e.g., computed tomography (CT), magnetic
286 resonance (MR)) to create an individual treatment plan for patients undergoing radiation
287 therapy treatment with external beam or brachytherapy, and the health care professional
288 is intended to rely primarily on the treatment recommendations in determining the
289 radiation therapy plan for the individual patient.
- 290 • Software that manipulates or analyzes images and other data obtained from a radiological
291 device (e.g., CT, bone density, and distance) to create 3D models of the region intended
292 to be used in planning orthopedic/dental surgical treatments with a device.
- 293 • Software that manipulates or interpolates data from a patient's CT scan, providing 3D
294 reconstruction for visualization of the interior of the bronchial tree to aid in the placement
295 of catheters in lung tissue; and placement of markers into soft lung tissue to guide
296 radiosurgery and thoracic surgery. The surgeon relies primarily on the recommendations
297 to make decisions about the placement of catheters and markers during surgery.
- 298 • Software that customizes the patient-specific surgical plan and instrumentation based on
299 analysis of imaging and device characteristics for orthopedic or dental implant
300 procedures.
- 301 • Software that analyzes multiple physiological signals (e.g., sweat, heart rate, eye
302 movement, breathing – from FDA-regulated devices) to monitor whether a person is
303 having a heart attack or narcolepsy episode.
- 304 • Software that analyzes sound waves captured when users recite certain sentences to
305 diagnose bronchitis or sinus infection.
- 306 • Software that analyzes near-infrared camera signals of a patient intended for use in
307 determining and/or diagnosing brain hematoma.
- 308 • Software that calculates the fractal dimension of a lesion and surrounding skin image and
309 builds a structural map to provide diagnosis or identify whether the lesion is malignant or
310 benign.
- 311 • Software that analyzes CT images to compute and/or approximate fractional flow reserve.
312 In this case the software performs and provides the user an image analysis that the user
313 could not independently derive.
- 314 • Software that is intended to perform image analysis for diagnostically differentiating
315 between ischemic and hemorrhagic stroke.

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- 316 • Software that analyzes breathing patterns from a sleep apnea monitor to diagnose sleep
317 apnea or other conditions in patients.
- 318 • Software that analyzes signals from a FDA-cleared trans-abdominal electromyography
319 device and a FDA-cleared fetal heart rate, intrauterine pressure catheter intended to
320 determine a C-section intervention for an “at term” pregnant woman.
- 321 • Software that performs analysis of cerebrospinal fluid (CSF) spectroscopy data to
322 diagnose tuberculosis meningitis or viral meningitis in children.
- 323 • Software that analyzes images of body fluid preparations or digital slides (digital
324 pathology) to perform cell counts and morphology reviews.
- 325 • Software intended for health care professionals that uses an algorithm undisclosed to the
326 user to analyze patient information (including noninvasive blood pressure (NIBP)
327 monitoring systems) to determine which anti-hypertensive drug class is likely to be most
328 effective in lowering the patient’s blood pressure.
- 329 • Software that analyzes a patient’s laboratory results using a proprietary algorithm to
330 recommend a specific radiation treatment, for which the basis of the recommendation is
331 unavailable for the HCP to review.

332 There are many types of software intended to support health care professionals that are not
333 affected by section 520(o)(1)(E) of the FD&C Act or this guidance. Some of these, such as
334 software that perform calculations routinely used in clinical practice, are devices for which FDA
335 maintains its existing policy of not intending to enforce compliance with applicable regulatory
336 requirements. FDA also provides additional examples of such software in the Mobile Medical
337 Applications (MMA) guidance
338 ([https://www.fda.gov/downloads/MedicalDevices/DeviceRegulationandGuidance/GuidanceDocu](https://www.fda.gov/downloads/MedicalDevices/DeviceRegulationandGuidance/GuidanceDocuments/UCM263366.pdf)
339 [ments/UCM263366.pdf](https://www.fda.gov/downloads/MedicalDevices/DeviceRegulationandGuidance/GuidanceDocuments/UCM263366.pdf)) and on its website
340 (<https://www.fda.gov/MedicalDevices/DigitalHealth/MobileMedicalApplications/default.htm>).

341 FDA is providing clarification of section 520(o)(1)(A)-(D) of the FD&C Act in a separate
342 guidance, which details changes to existing guidance documents that relate to the regulation of
343 the software functions described in those provisions, and describes certain software functions for
344 which FDA intends to continue to exercise enforcement discretion.

345 **V. Patient Decision Support Software**

346 Section 520(o)(1)(E) of the FD&C Act only pertains to products intended for health care
347 professionals, not patients. There are certain types of decision support software intended for
348 patients or caregivers who are not healthcare professionals (PDS) that are low risk devices and
349 fall outside of the set of functionalities upon which FDA intends to focus its regulatory oversight.
350 As a result, FDA intends to adopt an enforcement discretion policy for PDS that generally
351 parallels the CDS for health care professionals excluded from the device definition under section
352 520(o)(1)(E) of the FD&C Act. FDA does not intend to enforce compliance with applicable
353 regulatory requirements for PDS that meets all of the following factors:

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355 1) Do not acquire, process, or analyze a medical image or a signal from an in vitro
356 diagnostic device or a pattern or signal from a signal acquisition system;
357 2) Display, analyze, or print medical information about a patient or other medical
358 information (such as information derived from peer-reviewed clinical studies and clinical
359 practice guidelines);
360 3) Support or provide recommendations to patients or non-health care professional
361 caregivers about prevention, diagnosis, or treatment of a disease or condition; and
362 4) Enable the patient or non-health care professional caregiver to independently review the
363 basis for the recommendation so that it is not the intent that such patient or non-health
364 care professional rely primarily on any of such recommendations to make a decision
365 regarding the patient.

366 In order to enable the patient or non-healthcare professional to independently review the basis of
367 the recommendation, the software function should clearly explain:

- 368 1) The purpose or intended use of the software function;
369 2) The intended user (e.g., patient, non-health care professional caregiver);
370 3) The inputs used to generate the recommendation (e.g., patient age and gender); and
371 4) The rationale or support for the recommendation.

372 The intended user should be able to reach the recommendation on his or her own without
373 primarily relying on the software function. Therefore, the sources supporting the
374 recommendation or underlying the rationale for the recommendation should be identified for the
375 intended user, understandable by the intended user, and publicly available. The kinds of
376 explanations that a health care professional may be able to understand and apply are different
377 than the kinds of explanations that a patient may be able to understand and apply, given the
378 differences in clinical education and experience.

379
380 Examples of such types of software functionalities include:

- 381 • Software that provides information to a patient about the use of a prescription drug that is
382 consistent with the FDA-required labeling,⁶ such as reminding the patient how or when to
383 take a prescribed drug. Such software does not recommend changes in dose or drug
384 discontinuation that healthcare providers do not oversee (unless drug labeling includes
385 such recommendations).
- 386 • Software that assists a patient in choosing an appropriate over-the-counter (OTC) cold or
387 allergy medication based on symptoms. For example, once a patient or non-healthcare
388 professional caregiver inputs the symptoms of the person needing the cold or allergy
389 medication, the software provides a prioritized list of OTC medications that match the

⁶ Information relied upon by the software should be kept up-to-date while prominently displaying the source of the information (e.g., FDA approved labeling), and provide options to users to obtain up-to-date information. (For example, software that provides alerts for potential drug-drug interactions should provide a link directly to a trusted and up-to-date source for that information (e.g., DailyMed for drug labeling)).

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390 person's symptoms. In this example, inclusion of appropriate warnings about products
391 with overlapping active ingredients (e.g., multiple products containing acetaminophen)
392 would be an important mechanism to prevent risks to patients that might arise from using
393 this software.

394 FDA intends to focus its regulatory oversight on PDS that do not follow the recommendations
395 outlined above. Below is an example of such a software functionality:
396

- 397
- For patients performing home blood testing required with use of warfarin, an
398 anticoagulant (“blood thinner”), the software makes recommendations for dosing
399 adjustments based on the outcome of the home blood test (i.e., the International
400 Normalized Ratio (INR)) and published algorithms, without the patient seeking
401 consultation with their healthcare provider.

402 **VI. Conforming Changes to Existing Guidance**

403 Once this guidance is finalized, FDA intends to make conforming edits to the MMA guidance
404 document⁷ to make it consistent with the interpretations and policies in this guidance. For
405 example, mobile apps that use patient characteristics such as age, sex, and behavioral risk factors
406 to provide patient-specific screening, counseling and preventative recommendations from well-
407 known and established authorities (listed in Appendix B of the MMA guidance) are not devices.

⁷ Available at

<https://www.fda.gov/downloads/MedicalDevices/DeviceRegulationandGuidance/GuidanceDocuments/UCM263366.pdf>