

Contact a Local FDA Import Office

Division of Southeast Imports

(AK, AL, AR, FL, GA, KY, LA, MS, NC, SC, TN, PR, USVI, and portions of IN)

- To request information on general FDA import requirement specifics, see topics below or contact FDAImportsInquiry@fda.hhs.gov.
- To request the status on an entry, check [ITACS](#) first, then contact the port.

Regulated Product	Find Information about:
Human Foods	Foods for human consumption, including dietary supplements, and color additives
Human Drugs	Active pharmaceutical ingredients and both prescription and over-the-counter medications
Vaccines, Blood and Biologics	Biologic products such as human blood, blood donor screening tests, human tissue, embryos, human plasma, and medical devices for use in blood banking operations
Medical Devices	Medical devices such as first aid kits, pacemakers, and surgical instruments
Radiation-Emitting Electronic Products	Radiation-emitting products such as x-ray machines, microwave ovens, CD-ROMs, and laser pointers
Cosmetics	Cosmetic products such as shampoo, make-up, and face creams
Animal and Veterinary	Animal food and feed as well as veterinary medicines
Tobacco Products	FDA-regulated tobacco products such as cigarettes, smokeless tobacco, and roll-your-own tobacco

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Note: Courier Ports are not included in this document. For a list of courier ports (nationwide) with FDA contact information, please see the [FDA Import Offices and Ports of Entry webpage](#)

Division of Southeast Imports (DSEI)

Division Management Overview

Ruth P. Dixon, Program Division Director

Facundo I. Bernal, Director, Investigations Branch (DSEI IB Branch 1)

Chris L. Boulmay, Director, Investigations Branch (DSEI IB Branch 2)

Tammara P. Threats, Director, Compliance Branch

Compliance Branch: If you need to contact the monitoring Compliance Officer, please use the specific contact information provided on your FDA Notice of Action. If you do not yet have your FDA Notice of Action, the following group email addresses may be used: NOLCO@fda.hhs.gov.

Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

The status of a sample collection may be checked using the following email address:
NOLIMPORT.INFO@FDA.HHS.GOV

Alabama

Port codes covered by DSEI IB Branch 1 office with contact information

Port Codes Covered

1901 Mobile, Alabama
1904 Birmingham, Alabama
1910 Huntsville, Alabama

Contact Information

E-mail	Tony.bable@fda.hhs.gov
General office phone	251-344-1102/251-344-8208 xt.102
Questions for entries that are not detained	251-344-1102
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	1110 Montlimar Dr, Suite 1075, Mobile, AL 36609.
Import supervisor and e-mail	Brandon Neloms, Brandon.neloms@fda.hhs.gov
Fax	251-345-7596
Hours	0800-1600

Alaska

Port codes covered by DSEI IB Branch 2 office with contact information

Port Codes Covered

3101 Juneau, Alaska
 3124 Pelican, Alaska
 3107 Valdez, Alaska
 3111 Fairbanks, Alaska
 3102 Ketchikan, Alaska
 3103 Skagway, Alaska
 3104 Alcan, Alaska
 3105 Wrangell, Alaska
 3106 Dalton Cache, Alaska
 3115 Sitka, Alaska
 3125 Sandpoint, Alaska
 3126 Anchorage, Alaska
 3127 Kodiak, Alaska

Contact Information

E-mail	ORASEARP-Anchorage@fda.hhs.gov
General office phone	907-271-5018
Questions for entries that are not detained	907-271-5018
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	222 West 7 th Avenue, Room 122, #25, Anchorage, AK 99513
Import supervisor and e-mail	Lawrence Butler, Lawrence.Butler@fda.hhs.gov
Fax	907-271-5014
Hours	0800-1600

Florida

Port codes covered by DSEI IB Branch 1 office with contact information

Port Codes Covered

1801 Tampa, Florida
 1803 Jacksonville, Florida
 1805 Fernandina Beach, Florida
 1806 Carrabelle, Florida
 1807 Boca Grande, Florida
 1817 Apalachicola, Florida
 1818 Panama City, Florida
 1819 Pensacola, Florida
 1820 Port St. Joe, Florida
 1814 St. Petersburg, Florida
 1821 Port Manatee, Florida
 1822 Fort Myers, Florida
 1881 Southwest Florida Fort, Myers, Florida
 1883 Sarasota-Bradenton Airport, Florida
 1886 Ocala Regional Airport, Florida
 1808 Orlando, Florida
 1809 Orlando-Sanford Airport, Sanford, Florida
 1882 Sanford Regional Airport, Sanford, Florida
 1816 Port Canaveral, Florida
 1884 Daytona Beach International Airport, Florida
 1885 Melbourne Regional Airport, Florida
 5201 Miami, Florida
 5202 Key West, Florida
 5203 Port Everglades, Florida
 5204 West Palm Beach, Florida
 5205 Fort Pierce, Florida
 5206 Miami International Airport, Florida
 5210 Fort Lauderdale International Airport, Florida

Contact Information

E-mail	
General office phone	305-816-1416
Questions for entries that are not detained	305-816-1416 (option #3 Imports Menu)
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	15100 NW 67 Avenue, Suite 400, Miami, FL 33014
Import supervisor and e-mail	Diana Ramirez, Diana.ramirez@fda.hhs.gov William Keck, William.keck@fda.hhs.gov Giovanna Serpa, Giovanna.serpa@fda.hhs.gov
Fax	305-816-1534 / 305-816-1536



E-mail	
Hours	0800-1600

Georgia

Port codes covered by DSEI IB Branch 1 office with contact information

Port Codes Covered

- 1704 Atlanta, Georgia
- 1701 Brunswick, GA
- 1703 Savannah, GA

Contact Information

E-mail	Atlanta.ImportReview@fda.hhs.gov
General office phone	404-669-4451
Questions for entries that are not detained	404-669-4451
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	2077 Convention Center Concourse, Suite 400, College Park, GA 30337
Import supervisor and e-mail	George Jackson, George.Jackson@fda.hhs.gov (Port 1704-Atlanta, GA) Brandon Neloms, Brandon.Neloms@fda.hhs.gov (Ports 1701, Brunswick, GA and 1703, Savannah, GA)
Fax	404-669-4443
Hours	0800-1630

Indiana

[Note: Indiana ports not listed in this section may be covered by FDA's Division of Northern Border Imports](#)

Port codes covered by DSEI IB Branch 2 office with contact information

Port Codes Covered

- 4110 Indianapolis, Indiana
- 4116 Evansville, Indiana
- 4185 Terre Haute, Indiana

Contact Information

E-mail	CinOhioMainImports@fda.hhs.gov
General office phone	513-679-2700 x 2350
Status questions for entries that are not detained	513-679-2700 x 2350
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	9600 Brownsboro Rd., Louisville, KY 40241
Import supervisor and e-mail	Pamela Kuist, Pamela.Kuist@fda.hhs.gov
Fax	502-425-0450
Hours	0800-1600

Kentucky

Port codes covered by DSEI IB Branch 2 office with contact information

Port Codes Covered

- 4102 Cincinnati-Northern Kentucky International Airport, Kentucky
- 4115 Louisville, Kentucky
- 4116 Owensboro, Kentucky
- 4184 Blue Grass Airport, Kentucky

Contact Information

E-mail	CinOhioMainImports@fda.hhs.gov
General office phone	513-679-2700 x 2350
Status questions for entries that are not detained	513-679-2700 x 2350
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 901-333-3520 option 3
Address	9600 Brownsboro Rd., Louisville, KY 40241
Import supervisor and e-mail	Pamela Kuist, Pamela.Kuist@fda.hhs.gov
Fax	502-425-0450
Hours	0800-1600

Louisiana

Port codes covered by DSEI IB Branch 2 office with contact information

Port Codes Covered

- 2001 Morgan City, Louisiana
- 2002 New Orleans, Louisiana
- 2004 Baton Rouge, Louisiana
- 2005 Port Sulphur, Louisiana
- 2009 Destrehan, Louisiana

- 2010 Gramercy, Louisiana
- 2012 Avondale, Louisiana
- 2013 St. Rose, Louisiana
- 2014 Good Hope, Louisiana
- 2017 Lake Charles, Louisiana
- 2018 Shreveport-Bossier City, Louisiana
- 2019 Lake Charles, Louisiana
- 2020 Lake Charles, Louisiana

Contact Information

E-mail	NOLIMPORT.INFO@fda.hhs.gov
General office phone	901-333-3520
Status questions for entries that are not detained	901-333-3520 option 2
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 910-333-3520 option 3
Address	959 Ridgeway Loop, Suite 100 Memphis, TN 38120
Import supervisor and e-mail	Angela Mock, Angela.Mock@fda.hhs.gov and Lawrence Butler, Lawrence.Butler@fda.hhs.gov and Denise Taylor, Denise.Taylor@fda.hhs.gov
Fax	901-333-3576
Hours	0800-1600

Mississippi

Port codes covered by DSEI IB Branch 2 office with contact information

Port Codes Covered

- 1902 Gulfport, Mississippi
- 1903 Pascagoula, Mississippi
- 2081 Jackson Airport, Jackson, Mississippi
- 2011 Greenville, Mississippi
- 2015 Vicksburg, Mississippi

Contact Information

E-mail	NOLIMPORT.INFO@fda.hhs.gov
General office phone	901-333-3520
Status questions for entries that are not detained	901-333-3520 option 2
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 910-333-3520 option 3
Address	959 Ridgeway Loop, Suite 100 Memphis, TN 38120
Import supervisor and e-mail	Angela Mock, Angela.Mock@fda.hhs.gov and Lawrence Butler, Lawrence.Butler@fda.hhs.gov and Denise Taylor, Denise.Taylor@fda.hhs.gov
Fax	901-333-3576
Hours	0800-1600

Updated on November 13, 2017

North Carolina

Port codes covered by DSEI IB Branch 1 office with contact information

Port Codes Covered

1501 Wilmington, NC
 1502 Winston-Salem, NC
 1503 Durham, NC
 1506 Reidsville, NC
 1511 Beaufort-Morehead City, NC
 1512 Charlotte, NC
 1501 Wilmington, NC
 1502 Winston-Salem, NC
 1503 Durham, NC
 1506 Reidsville, NC
 1511 Beaufort-Morehead City, NC
 1512 Charlotte, NC

Contact Information

E-mail	douglas.page@fda.hhs.gov heather.roach@fda.hhs.gov
General office phone	704-549-0600 ext. 1102 (Charlotte, NC) 919-420-1103 (Raleigh, NC)
Questions for entries that are not detained	704-549-0600 ext. 1102 (Charlotte, NC) 919-420-1103 (Raleigh, NC)
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	10715 David Taylor Drive, Suite 150, Charlotte NC 28262 2304 Wesvill Court, Suite 110 Raleigh, NC 27607
Import supervisor and e-mail	George Jackson, George.Jackson@fda.hhs.gov
Fax	704-549-0095(Charlotte, NC) 919-783-7237 (Raleigh, NC)
Hours	0800-1630

Puerto Rico

Port codes covered by DSEI IB Branch 1 office with contact information

Port Codes Covered

- 4901 Aguadilla, Puerto Rico
- 4904 Fajardo, Puerto Rico
- 4905 Guanica, Puerto Rico
- 4906 Humacao, Puerto Rico
- 4907 Mayaguez, Puerto Rico
- 4908 Ponce, Puerto Rico
- 4909 San Juan, Puerto Rico
- 4911 Jobos, Puerto Rico
- 4912 Guayanilla, Puerto Rico
- 4913 San Juan International Airport, Old San Juan, Puerto Rico

Contact Information

E-mail	SJN.IMPORTS@fda.hhs.gov
General office phone	(787) 729-8500
Questions for entries that are not detained	(787) 729-8825
Questions for detained entries(compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	466 Fernandez Juncos Ave., San Juan, PR 00901-3223
Import supervisor and e-mail	Nancy Rosado, nancy.rosado@fda.hhs.gov
Fax	(787) 729-8829
Hours	0800-1600

South Carolina

Port codes covered by DSEI IB Branch 1 office with contact information

Port Codes Covered

- 1601 Charleston, SC
- 1602 Georgetown, SC
- 1603 Greenville/Spartanburg, SC
- 1604 Columbia, SC
- 1681 Myrtle Beach International Airport, SC

Contact Information

E-mail	Gabriel.guevarra@fda.hhs.gov
General office phone	843-746-2990, Menu Option 5
Questions for entries that are not detained	843-746-2990, Menu Option 5
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	4600 Goer Drive, Suite 106, North Charleston, SC 29406
Import supervisor and e-mail	Brandon Neloms, Brandon.Neloms@fda.hhs.gov
Fax	843-746-2994

Tennessee

Port codes covered by DSEI IB Branch 2 office with contact information

Port Codes Covered

- 2006 Memphis, Tennessee
- 2007 Nashville, Tennessee
- 2008 Chattanooga, Tennessee
- 2016 Knoxville, Tennessee
- 2027 Tri-City User Fee Airport, Blountville, Tennessee

Contact Information

E-mail	NOLIMPORT.INFO@fda.hhs.gov
General office phone	901-333-3520
Status questions for entries that are not detained	901-333-3520 option 2
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; 910-333-3520 option 3
Address	959 Ridgeway Loop, Suite 100 Memphis, TN 38120
Import supervisor and e-mail	Lawrence Butler, Lawrence.Butler@fda.hhs.gov and Denise Taylor, Denise.Taylor@fda.hhs.gov and Angela Mock, Angela.Mock@fda.hhs.gov
Fax	901-333-3576
Hours	0800-1600

U.S. Virgin Islands

Port codes covered by DSEI IB Branch 1 office with contact information

Port Codes Covered

- 5101 Charlotte Amalie, Virgin Islands
- 5102 Cruz Bay, Virgin Islands
- 5103 Coral Bay, Virgin Islands
- 5104 Christiansted, Virgin Islands
- 5105 Frederiksted, Virgin Islands

Contact Information

E-mail	SJN.imports@fda.hhs.gov
General office phone	(340) 774-8140
Questions for entries that are not detained	(787) 729-8825
Questions for detained entries (compliance)	NOLCO@fda.hhs.gov ; (901)333-3520 option 3
Address	80 Kronprindsens Gade, Suite 201 St Thomas, US Virgin Islands, 00802
Import supervisor and e-mail	Nancy Rosado, Nancy.Rosado@fda.hhs.gov
Fax	(340) 774-4360
Hours	0800-1600