

Contact a Local FDA Import Office

Division of West Coast Imports (CA, HI, OR, NV, WA)

- To request information on general FDA import requirement specifics, see topics below or contact FDAImportsInquiry@fda.hhs.gov.
- To request the status on an entry, check [ITACS](#) first, then contact the port.

Regulated Product	Find Information about:
Human Foods	Foods for human consumption, including dietary supplements, and color additives
Human Drugs	Active pharmaceutical ingredients and both prescription and over-the-counter medications
Vaccines, Blood and Biologics	Biologic products such as human blood, blood donor screening tests, human tissue, embryos, human plasma, and medical devices for use in blood banking operations
Medical Devices	Medical devices such as first aid kits, pacemakers, and surgical instruments
Radiation-Emitting Electronic Products	Radiation-emitting products such as x-ray machines, microwave ovens, CD-ROMs, and laser pointers
Cosmetics	Cosmetic products such as shampoo, make-up, and face creams
Animal and Veterinary	Animal food and feed as well as veterinary medicines
Tobacco Products	FDA-regulated tobacco products such as cigarettes, smokeless tobacco, and roll-your-own tobacco

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Note: Courier Ports are not included in this document. For a list of courier ports (nationwide) with FDA contact information, please see the [FDA Import Offices and Ports of Entry webpage](#)

Division of West Coast Imports (DWCI)

Division Management Overview

Dan Solis, Program Division Director

Gordon Chu, Director, Investigations Branch

Lawton Lum, Director, Compliance Branch

If you need to contact the monitoring Compliance Officer, please use the specific contact information provided on your FDA Notice of Action.

Entry documents and electronic private laboratory analytical packages can be submitted using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>.

Electronic private laboratory analytical packages may also be submitted via email to the Compliance Officer listed on the FDA Notice of Action.

The status of an entry may be checked using the Import Trade Auxiliary Communication System (ITACS) at <https://itacs.fda.gov>

The status of a sample collection may be checked using the following email address: wcid@fda.hhs.gov

California

Note: California ports not listed in this section may be covered by FDA's Division of Southwest Imports

Port codes covered by FDA Long Beach, California office with contact information

Port Codes Covered

2501 San Diego, California
2704 Los Angeles, California
2713 Port Hueneme, California
2709 Huntington Beach, California
2707 Port of St. Luis, California
2711 El Segundo, California
2712 Ventura, California
2715 Capitan, California
2719 Estero Bay, California

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	562-265-7700
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	One World Trade Center, Suite 300, Long Beach CA 90831
Import supervisor & e-mail	Keesuhunna Daniels Ryan Borges Glenn Archambault Joseph Lam
Fax	562-256-7701
Hours	0800-1600

Port codes covered by FDA Carson, California (FCL- Centralized Examination Station)

Port Codes Covered

None

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	310-971-2174
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	23011 Wilmington Ave, Carson, CA 90745
Import supervisor and e-mail	Denise Williams, DeniseD.Williams@fda.hhs.gov
Fax	310-971-3694
Hours	0800-1600

Port codes covered by FDA Carson, California (California Cartage - Centralized Examination Station)

Port Codes Covered

None

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	310-604-0001
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707

E-mail	WCID@fda.hhs.gov
Address	22351 Wilmington Ave, Carson, CA 90745
Import supervisor and e-mail	Gordon Chu, Gordon.Chu@fda.hhs.gov
Fax	310-604-3694
Hours	0800-1600

Port codes covered by FDA Long Beach, California (Price Transfer-Centralized Examination Station)

Port Codes Covered

None

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	310-604-0001
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	2711 East Dominguez St., Long Beach, CA 90810
Import supervisor and e-mail	Gordon Chu, Gordon.Chu@fda.hhs.gov
Fax	310-604-3694
Hours	0800-1600

Port codes covered by FDA Los Angeles International Airport (LAX) office with contact information

Port Codes Covered

2720 Los Angeles International Airport
2784 Santa Maria Public Airport
2787 John Wayne Airport

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	310-647-2900
Questions for entries that are not detained	310-647-2900
Questions for detained entries (compliance)	562-256-7707
Address	222 N Sepulveda Blvd., Suite 740, El Segundo, CA 90245
Import supervisor and e-mail	Sylvia Thomas, Sylvia.Thomas@fda.hhs.gov
Fax	310-524-9272
Hours	0800-1600

Port codes covered by FDA Ontario, California office with contact information

Port Codes Covered

2783 Southern California Logistics Airport
2781 Palm Springs Airport

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	909-390-7860
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	4240 E. Jurupa Street, Suite 408, Ontario, CA 91761
Import supervisor and e-mail	Van Strickland, Van.Strickland@fda.hhs.gov
Fax	909-390-2972
Hours	0800-1600

Port codes covered by FDA San Francisco, California office with contact information

Port Codes Covered

2786 Meadows Field Airport, Bakersfield, California
2801 San Francisco International Airport, California
2802 Eureka, California
2803 Fresno, California
2805 Monterey, California
2809 San Francisco, California
2810 Stockton, California
2811 Oakland, California
2812 Richmond, California
2815 Crockett, California
2820 Martinez, California
2821 Redwood City, California
2827 Selby, California
2828 San Joaquin River, California
2829 San Pablo Bay, California
2830 Carquinez Strait, California
2831 Suisun Bay, California
2834 San Jose International, San Francisco, California
2835 Sacramento International Airport, Sacramento, California

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	510-337-6700
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	1431 Harbor Bay Parkway, Alameda CA 94502
Import supervisor and e-mail	Andy Johnson, Andy.Johnson@fda.hhs.gov
Fax	510-337-6706
Hours	0800-1600

Port codes covered by FDA Torrance, California (Los Angeles International Mail Facility)

Port Codes Covered

2720 Los Angeles International Airport

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	310-320-5461
Questions for entries that are not detained	562-256-7700
Questions for detained entries (compliance)	562-256-7707
Address	20700 Denker Ave, Los Angeles, CA 90501
Import supervisor and e-mail	Gordon Chu, Gordon.Chu@fda.hhs.gov
Fax	310-302-5945
Hours	0800-1600

Hawaii

Port codes covered by FDA Honolulu, Hawaii office with contact information

Port Codes Covered

- 3201 Honolulu, Hawaii
- 3202 Hilo, Hawaii
- 3203 Kahului, Hawaii
- 3204 Nawiliwili-Port Allen, Hawaii
- 3205 Honolulu International Airport, Hawaii
- 3206 Kona, Hawaii

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	808-522-8011
Questions for entries that are not detained	808-522-8011
Questions for detained entries (compliance)	510-337-6722
Address	1132 Bishop St., Suite 500 Honolulu, HI 96813
Import supervisor and e-mail	Denise Williams, DeniseD.Williams@fda.hhs.gov
Fax	808-522-8008
Hours	0800-1600

Nevada

Port codes covered by FDA San Francisco, California office with contact information

Port Codes Covered

- 2722 Las Vegas, Nevada
- 2833 Reno, Nevada

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	510-337-6700
Questions for entries that are not detained	510-337-6722
Questions for detained entries (compliance)	510-337-6722
Address	1431 Harbor Bay Parkway, Alameda CA 94502
Import supervisor and e-mail	Nancy Saxenian-Emmons, Nancy.Saxenian-Emmons@fda.hhs.gov
Fax	510-337-6706

Oregon

Port codes covered by FDA Portland, Oregon (Portland Airport)

Port Codes Covered

- 2901 Astoria, Oregon
- 2902 Newport, Oregon
- 2903 Coos Bay – North Bend, Oregon
- 2904 Portland, Oregon
- 2910 Portland Airport, Oregon
- 2961 Kingsley Field, Klamath Falls, Oregon

2982 Medford, Oregon
2981 Kingsley Field, Oregon

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	503-251-9896 Ext. 14
Questions for entries that are not detained	503-251-9896 Ext. 14
Questions for detained entries (compliance)	510-337-6722
Address	911 NE 11 th Ave., Suite 660 Portland, OR 97232
Import supervisor and e-mail	Nancy Saxenian-Emmons, Nancy.Saxenian-Emmons@fda.hhs.gov
Fax	
Hours	0800-1600

Washington

Note: Washington ports not listed may be covered by [FDA's Division of Northern Border Imports](#)

Port codes covered by FDA Portland, Oregon (Portland Airport) office with contact information

Port Codes Covered

2905 Longview, Washington
2908 Vancouver, Washington
2909 Kalama, Washington
3081 Yakima Air Terminal, Washington

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	503-251-9896 Ext. 14
Questions for entries that are not detained	503-251-9896 Ext. 14
Questions for detained entries (compliance)	510-337-6722
Address	911 NE 11 th Ave., Suite 660 Portland, OR 97232
Import supervisor and e-mail	Nancy Saxenian-Emmons, Nancy.Saxenian-Emmons@fda.hhs.gov
Fax	
Hours	0800-1600

Port codes covered by FDA Seattle, Washington (Puget Sound) office with contact information

Port Codes Covered

3001 Seattle, Washington
 3006 Everett, Washington
 3018 Kenmore Air Harbor, Washington
 3007 Port Angeles, Washington
 3008 Port Townsend, Washington
 3027 Neah Bay, Washington

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	206-340-8222
Questions for entries that are not detained	206-340-8222
Questions for detained entries (compliance)	510-337-6722
Address	1000 2nd Ave., Suite 2400 Seattle, WA 98104
Import supervisor and e-mail	Andy Johnson, Andy.Johnson@fda.hhs.gov
Fax	206-553-0948
Hours	0800-1600

Port codes covered by FDA Tacoma, Washington office with contact information

Port Codes Covered

3002 Tacoma, Washington
 3003 Aberdeen – Hoquiam, Washington
 3026 Olympia, Washington
 3029 Seattle-Tacoma Int'l Airport (SEA-TAC), Washington

Contact Information

E-mail	WCID@fda.hhs.gov
General office phone	253-383-5252 Ext. 100
Questions for entries that are not detained	253-383-5252 Ext. 100
Questions for detained entries (compliance)	510-337-6722
Address	949 Market Street, Suite 602 Tacoma, WA 98402-3693
Import supervisor and e-mail	Nancy Saxenian-Emmons, Nancy.Saxenian-Emmons@fda.hhs.gov
Fax	253-383-5858
Hours	0800-1600

