

# FDA ACE Error Guide

## FDA Error Guide

This document details the reject messages FDA sends if the Agency receives an entry with: missing data, data in an incorrect format, or certain data that is incorrect and prevents further processing. For further assistance, contact [ACE\\_Support@fda.hhs.gov](mailto:ACE_Support@fda.hhs.gov). For questions about initial entry rejects from CBP, refer to CBP's [PGA Error Messages](#) document.

REJECT MESSAGE	Definition	Status Code	Reason Code	Reason Group Code
<b>MISSING BILL OF LADING OR AIR WAY BILL</b>	The Bill of Lading or the Airway Bill was not sent to FDA.	04	14	131
<b>MISSING PRODUCT CODE (PG02)</b>	The product code is missing (in PG02).	04	14	151
<b>MISSING OR INVALID ITEM TYPE (PG02)</b>	For all FDA lines, in PG02, a value of "P" must be declared. Item type "C" is not accepted by FDA.	04	14	151
<b>INVALID PRODUCT CODE</b>	The Product Code entered in PG02 is invalid. Filer should reference <a href="#">FDA Product Code Builder</a> and ensure product code transmitted is exactly what was generated from the product code builder. Product codes must be seven characters.	04	14	153
<b>FDA PRODUCT CODE MISMATCH TO PG19 GROWER/CONSOLIDATOR ROLE CODE</b>	The PIC in the FDA Product Code entered in PG02 does not match the Entity Role Code entered in PG19.	04	26	149
<b>MISSING OR INVALID SOURCE TYPE CODE FOR ENTITY</b>	The source type code is missing or invalid (PG06). Source type code refers to the Country Type: Country of Production, Place of Growth, Country of Source, Country of Shipment, Country of Refusal, etc.	04	14	151
<b>INVALID COUNTRY OF PRODUCTION/SOURCE/GROWTH</b>	The country of production, source, or growth entered in PG06, PG19, or PG20 is not a valid ISO country code.	04	14	119

<b>REJECT MESSAGE</b>	<b>Definition</b>	<b>Status Code</b>	<b>Reason Code</b>	<b>Reason Group Code</b>
<b>INVALID COUNTRY OF SHIPPING</b>	The country of shipping entered in PG06, or PG19 or PG20 is not a valid ISO country code.	04	14	120
<b>INVALID PNC NUMBER</b>	The Prior Notice Confirmation Number entered in PG14 is invalid.	04	26	123
<b>EXPIRED PNC NUMBER</b>	The Prior Notice Confirmation Number entered in PG14 is expired.	04	26	124
<b>CANCELLED PNC NUMBER</b>	The Prior Notice Confirmation Number entered in PG14 is cancelled.	04	26	125
<b>INVALID STATE/ZIP CODE COMBINATION</b>	The state and zip code combination submitted (in PG19) is invalid. (Either State or Zip Code is incorrect. For example: State Code of New York cannot have a California Zip Code)	04	14	151
<b>MISSING OR INCOMPLETE ENTITY ADDRESS</b>	The Entity Address is missing or incomplete (in PG19 or 20).	04	14	151
<b>FOREIGN ULTIMATE CONSIGNEE</b>	The Ultimate Consignee / Deliver to Party must be a US address.	04	14	107
<b>INVALID STATE/ZIP FOR US MANUFACTURER</b>	The State and or Zip Code combination entered in PG19 or PG20 is invalid for the US manufacturer.	04	14	118
<b>INVALID CANADIAN PROVINCE</b>	The Canadian Province entered in PG20 is invalid.	04	14	152
<b>MISSING FOOD FACILITY REGISTRATION (PG23)</b>	The data entered in PG23 (Affirmations of Compliance) is missing the PFR.	04	14	108

REJECT MESSAGE	Definition	Status Code	Reason Code	Reason Group Code
<b>FOOD FACILITY REGISTRATION NOT ON FILE (PG23)</b>	The “PFR” Affirmation of Compliance data entered (PG23) does not include a valid FDA food facility registration number.	04	14	109
<b>MISMATCH BETWEEN FOOD FACILITY REGISTRATION AND MANUFACTURER (PG23)</b>	The “PFR” Affirmation of Compliance data entered (PG23) does not match the manufacturer name and address provided in PG19/20.	04	14	110
<b>CANCELLED FOOD FACILITY REGISTRATION (PG23)</b>	The Affirmation of Compliance data entered in PG23 for PFR includes a cancelled FDA food registered facility number.	04	14	111
<b>FOOD FACILITY REGISTRATION INVALIDATED BY PGA (PG23)</b>	The Affirmation of Compliance data entered in PG23 for PFR includes an invalidated FDA food registered facility number.	04	14	112
<b>INVALID EXEMPTION (FME) QUALIFIER</b>	The FME Exemption Qualifier entered in PG23 is not listed in appendix B of FDA's Supplemental Guide.	04	26	122
<b>MISSING LOT NUMBER QUALIFIER</b>	The lot number qualifier is missing (from PG25). Lot Number Qualifier refers to who owns the lot: MF or Grower are the accepted codes.	04	14	151
<b>INVALID QUANTITY FORMAT</b>	The format entered in PG26 related to the quantity of the product is not in the appropriate format.	04	14	113
<b>MISSING CONTAINER NUMBER</b>	The container number is missing (in PG27).	04	14	151

REJECT MESSAGE	Definition	Status Code	Reason Code	Reason Group Code
<b>INVALID CAN DIMENSION FORMAT</b>	The can dimension format is not 4N. Refer to the note in FDA's Supplemental Guide (in PG28) for correct format.	04	14	151
<b>INVALID PORT CODE</b>	The Port Code entered (in PG30) is not valid as per CBP's <a href="#">Listing of Valid District/Port Codes</a> .	04	14	151
<b>GENERIC ERROR</b>	This error occurs when FDA receives an entry with duplicate entry numbers or duplicate envelope numbers.	17	41	
<b>MISSING DATA ERROR</b>	<p>When message of "MISSING DATA" ERROR is sent, this signifies mandatory data was missing or in an invalid format. FDA will send an additional message detailing what data was missing, incomplete or incorrect. Examples include:</p> <p>MISSING ENTITY</p> <p>MISSING ALL ENTITIES</p> <p>For this error, contact <a href="mailto:ACE_Support@fda.hhs.gov">ACE_Support@fda.hhs.gov</a> for further details and work with your software vendor to resolve the invalid format/missing requirements.</p>	04	14	151