

# FINESTKIND fish market

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Since 1974

Dear Bill, Well, As my father always said, just tell the truth simply and all will understand. Having said this, let me tell you my experience with the Gloucester ma. Office of NMFS.

I got a call from Rita creitz after we spoke on 1/20/05. She was attentive, witty, humorous, empathetic to my dilemma but, The rules are the rules she said. She sent me back to David moison. Again I tried to reason with David and plead for some discretion in the fact that in order to get the inspection done according to NMFS rules I needed the inspection done the day of the shipment, Sunday at a cost of \$571.65. Which means that NMFS would take all my profit plus and extra\$125.00 to boot. Normally I would have had FDA stamp my health certificate FREE

Having accepted the fact no-one at NMFS was going to cut me any slack, I was directed to one Larry Biando. I asked Larry what the inspection entailed. He said he will do the inspection as he saw fit. He Explained that the inspector would open no less than 6 of the 14 boxes and pull out 5-6 lobsters per box to determined if they were alive. At that point I asked Larry if he understood that by pulling the lobsters out by there claws he would inevitably pull the claws off some or all of the lobsters. His response was "so be it" . The conversation went down hill from there. I believe Larry felt I was challenging his authority. What I was trying to do is educate him on how to identify a live lobster in the least intrusive way. For my part I should have realized that he has the power and was going to use it to do me financial harm. At one point Larry said perhaps he should do a lab test. Which would have taken days to complete .

Needless to say I am very dissatisfied and with all do respect, since Rita, David, and Larry have all said We are running NMFS as a business. All I can say is if this was true and it was really an open market, I would love you have NMFS as competition.

A poor analogy, but, it's like you coming to Maine and buying a clam digging license an you being told there's only one catch, you can only dig at high tide.

Sincerely,

Michael Goslin  
Finestkind Fish Mkt.

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