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March 3, 2000

Ms Jane Henney, MD  
Commissioner Food and Drug Administration  
5600 Fishers Lane  
Rockville, MD 20857

Dear Dr. Henney:

I will tell you of my experience in purchasing hearing aids. I called an ear doctor to make an appointment for a hearing test. At the doctor's office I was ushered into an office with an audiologist. All during the test the audiologist was selling hearing aids. I paid doctor's fees although I never saw the doctor. The cost of the hearing aids were outrageous and I did not buy them.

I then wrote to a mail order hearing aid company. The company asked if I had a hearing test report. I tried to get this report from the doctor because I paid for same. It took three weeks to get a copy of this report. I subsequently purchased two hearing aids from this mail order company at one third to one quarter the price that the doctor's office wanted.

I am so completely satisfied with the way the mail order company serviced me that I have recommended them to other people. I found the company was always friendly and gave me good advise. I am a satisfied mail order hearing aid customer at less than one half the cost of doctors and audiologists. We do not need new rules and regulations.

Sincerely,

Sylvia A. Lewis

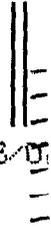
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FROM



Ms. Sylvia A. Lewis  
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CHECK HERE IF NEW ADDRESS

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105 N First Street - FDA Survey  
PO Box 586  
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