



DEPARTMENT OF HEALTH & HUMAN SERVICES

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New York District

Food & Drug Administration
158-15 Liberty Avenue
Jamaica, NY 11433

WARNING LETTER

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Craig R. Lentzsch
President & Chief Executive Officer
Greyhound Bus Lines, Inc.
Post Office Box 660362
Dallas, TX 75266-0362

February 27, 2001

Ref: NYK-2001-50

Dear Mr. Lentzsch:

During an inspection on February 6, 2001 of the servicing area for Greyhound Bus Lines, Inc., 525 Eleventh Avenue, New York, New York, our investigator observed violations of the Public Health Service Act and implementing regulations for the Control of Communicable Diseases and Interstate Conveyance Sanitation (Title 21, Code of Federal Regulations, Parts 1240 and 1250).

At the conclusion of the inspection, our investigator presented a list of Inspectional Observations, Form FDA 483 (copy attached), and Inspection Summary for Bus Service Area Sanitation, Form FDA 2589 (copy attached) to Mr. Ravindra Samaroo, Maintenance Supervisor.

The following deviation was observed during the inspection:

- There is no backflow preventer device in the water line leading to the hydrant outlets on stations 1 and 2.

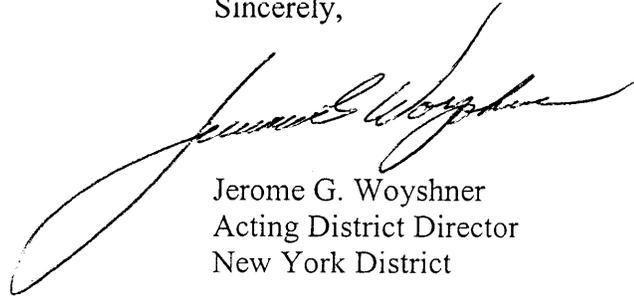
As a result of the above violations, a "Provisional" classification has been assigned for a period of thirty (30) days at which time a reinspection will be conducted. If significant improvement has not been made at that time, a "Not Approved" classification will be justified.

The above violation is not intended to be an all-inclusive list of deficiencies which may exist. You should take prompt action to correct this deviation. It is your responsibility to ensure that all requirements of the Public Health Service Act and the regulations promulgated thereunder are being met. Please notify this office in writing within 15 working days of receipt of this letter, of the specific steps you have taken to correct the noted violations.

Greyhound Bus Lines, Inc.
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Your response should be sent to Lillian C. Aveta, Compliance Officer, Food and Drug Administration, 158-15 Liberty Avenue, Jamaica, New York 11433. If you have any questions, Ms. Aveta's telephone number is 718-662-5576.

Sincerely,

A handwritten signature in black ink, appearing to read "Jerome G. Woysner". The signature is fluid and cursive, with a large loop at the end.

Jerome G. Woysner
Acting District Director
New York District

Enclosures: Form FDA 483
Form FDA 2589