

HFI-35^{11/20/97}

DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service
Food and Drug Administration

490

Refer to: CFN 1130220

Baltimore District
900 Madison Avenue
Baltimore, Maryland 21201
Telephone: (410) 962-4012

November 18, 1997

WARNING LETTER

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Donald McGovern, Facilities Manager
Greyhound Lines, Incorporated
Post Office Box 660362
Dallas, Texas 75266

Dear Mr. McGovern:

On November 5 and 6, 1997, a representative of the Food and Drug Administration conducted an inspection of your bus servicing facility at 300 Reynolds Street, Charleston, West Virginia. This inspection was conducted under the authority of the Public Health Service Act and the Federal Food, Drug, and Cosmetic Act.

The List of Observations (FDA-483) was issued to and discussed with Mr. James Lowry, Contractor. A copy of the FDA-483 is enclosed for your reference.

The inspection revealed a significant deviation from the Interstate Conveyance Regulations [21 CFR 1250], as follows:

- 1) No backflow prevention device could be located on the water piping to the bus toilet filling hose and the sewage pit flushing ring.

As a result of this finding, this facility has been classified as "Provisional." A reinspection will be conducted on or about December 5, 1997, to determine if future classification will be "Approved" or "Not Approved." A "Not Approved" classification means you cannot provide water/sewage service to buses.

Mr. Donald McGovern

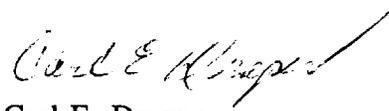
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Please advise this office in writing, within 15 days of receipt of this letter, regarding actions taken to correct the deficiency and to assure that such violative conditions will not recur.

Your response should be directed to Wiley T. Williamson, III, Compliance Officer. Mr. Williamson can be reached at 410-962-4366, Extension 136.

Sincerely,



Carl E. Draper
Acting Director, Baltimore District

Enclosure

cc: Mr. Craig Allison, District Manager
Greyhound Lines, Inc.
111 E. Town Street
Columbia, OH 43215

cc: Mr. James Lowry, Contractor
Greyhound Lines, Inc.
300 Reynolds Street
Charleston, WV 25313