



DEPARTMENT OF HEALTH AND HUMAN SERVICES

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Food and Drug Administration
Baltimore District Office
Central Region
900 Madison Avenue
Baltimore, MD 21201-2199
Telephone: (410) 962-3396
FAX: (410) 962-2307

September 13, 2000

WARNING LETTER

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. William Gallagher, Station Manager
Delta Airlines
Reagan National Airport
Washington, D.C. 20001

Dear Mr. Gallagher:

On August 30, 2000, a Food and Drug Administration (FDA) inspection was conducted at Delta Airlines, Reagan National Airport, Washington, D.C. The inspection was conducted under the authority of the Public Health Service Act and the Federal Food, Drug and Cosmetic Act (FD&C Act). At the conclusion of the inspection, an FDA-483 (Inspectional Observations form) was issued to Mr. W. David Sloan, Airport Services Supervisor, citing violations of the Interstate Conveyance Sanitation regulations, Title 21, Code of Federal Regulations, Part 1250 (21 CFR 1250), as follows:

1. [REDACTED] carts have heavy dirt residues on the insides and inside some of the inserts.
2. The handle of the ice scoop was buried in the ice located in the ice machine.
3. There was no cap and keeper chain on the end of the aircraft watering hose at Gate #20.
4. Caps and keeper chains were present but not attached to the end of the aircraft watering hoses at Gates #15 and #18. The end plug was off the end of the aircraft watering hose at Gate #17.
5. Lavatory service truck #48226 was leaking through its dump valve onto ramp-way areas.

Copies of the FDA-483 and 21 CFR 1250 are enclosed for your information.

As a result of these deficiencies, this facility has been classified as "Provisional". A follow-up inspection will be conducted on or about September 29, 2000 to determine if these deficiencies have been adequately corrected. If we determine that the deficiencies were adequately corrected, the facility will be returned to an "Approved" classification. If the corrections are deemed unacceptable, a "Not Approved" classification will be assigned. Airlines are prohibited from obtaining aircraft lavatory or watering services from companies that are classified "Not Approved", per 21 CFR 1250.60, which states: "Land and air conveyances engaged in interstate traffic shall use only such servicing areas within the United States as have been approved by the Commissioner of Food and Drugs as being in compliance with the requirements prescribed in this subpart."

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Please advise this office in writing, within 15 working days of receipt of this letter, of actions taken to correct the deficiencies and to prevent their recurrence. Your reply should be addressed to Ms. Rosalie Bucey, Compliance Officer, U.S. Food and Drug Administration, 900 Madison Avenue, Baltimore, Maryland 21201, telephone number (410) 962-3591, extension 143.

Sincerely,



Lee Bowers
Baltimore District Director

Enclosures (2)

Copies to: Mr. Floyd Dixon
Station Manager
Delta Shuttle
Reagan National Airport
Washington, D.C. 20001

Ms. Sandra Kochendorfer
Station Manager
America West Airlines
Washington, D.C. 20001