



March 15, 2000

WARNING LETTER

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Ms. Jackie Vibbert, General Manager
Signature Flight Support
Dulles International Airport
23950 Windsock Drive
Dulles, Virginia 20166

Dear Ms. Vibbert:

On February 25, 2000, a Food and Drug Administration (FDA) inspection was conducted at Signature Flight Support, Dulles International Airport, 23950 Windsock Drive, Dulles, Virginia. At the conclusion of the inspection, Form FDA-483 (Inspectional Observations), listing one deficiency, was issued to Michael H. Bennett, Operations Manager, by Interstate Travel Program Specialist Bruce E. Kummer. A copy of the FDA-483 is enclosed.

The inspection revealed a serious deficiency from the Interstate Conveyance Sanitation regulations, Title 21, Code of Federal Regulations (21 CFR 1250). This deficiency was listed on the FDA-483 as follows:

- (1) Sanitizer and/or sewage was leaking from the dump valve on Lavatory Service Truck #607 (onto the ground).

As a result of this deficiency, this facility has been classified as "Provisional." The FDA inspection to determine if this deficiency has been adequately corrected was originally scheduled for March 27, 2000. However, on February 28, 2000, we were advised by Mr. Michael Bennett that the part which would replace the defective dump valve would not be available for 30 to 45 days. As a result, the "Provisional" classification has been extended until April 25, 2000. The truck must be removed from service until the repair can be made.

On or about April 25, 2000, FDA will reinspect the lavatory service truck to assure that the defective dump valve has been repaired or replaced. If acceptable correction has been made, the facility will be returned to an "Approved" classification. If corrections are unacceptable, a "Not Approved" classification will be assigned. Airlines are prohibited from obtaining aircraft lavatory or watering services from companies that have been classified as "Not Approved" as per 21 CFR Section 1250.60, which states: "Land and air conveyances engaged in interstate traffic shall use only such servicing areas within the United States as have been approved by the Commissioner of Food and Drugs as being in compliance with the requirements prescribed in this subpart."

21 CFR 1250, Subpart D, provides for adequate drainage, watering equipment, employee conveniences, disposal of human wastes, and garbage disposal in servicing areas, so as to prevent the spread of communicable diseases.

21 CFR 1250.75(a), Disposal of Human Wastes, states: "At servicing areas and at stations where land and air conveyances are occupied by passengers, the operations shall be so conducted as to avoid contamination of such areas and stations by human wastes."

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Please advise this office in writing, within 15 working days of receipt of this letter, of actions taken to correct the deficiency and to assure that such violations will not recur.

Your response should be directed to Rosalie Bucey, Compliance Officer, Food and Drug Administration, 900 Madison Avenue, Baltimore, Maryland 21201. Ms. Bucey can be reached at 410-962-3590, Extension 143.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Lee Bowers", with a long horizontal flourish extending to the right.

Lee Bowers
District Director

Enclosure