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VIA FEDERAL EXPRESS

Food and Drug Administration
555 Winderley Pl., Ste. 200
Maitland, FL 32751

Ref: Customs Entry No: 112-9891189-0/001
Products: HP 52 15 Color Monitors

WARNING LETTER

FLA-00-25

February 7, 2000

Debbie Vonross, Vice President
Hewlett Packard Company
3495 Deer Creek Road
Palo Alto, California 94304

Dear Ms. Vonross:

The Food and Drug Administration (FDA) attempted to examine a shipment of color monitors offered for entry into the United States by your firm on January 1, 2000, under the above referenced entry number, and found that the entire shipment was not available for FDA examination. Title 21, Code of Federal Regulations (21CFR), Section 1.90 requires the importer to hold an entry intact pending receipt of a "May Proceed Notice" or "Release Notice" from FDA. Since the product was not held intact, we have requested the U. S. Customs Service (Customs) to order redelivery of the color monitors which have been distributed without a release from FDA (copy enclosed).

Failure to promptly correct this violation and prevent future violations may result in regulatory action without further notice such as seizure, injunction, or automatic detention of further shipments. It is your responsibility, as the importer, to ensure that imported products meet all the requirements of the Federal Food, Drug, and Cosmetic Act and the regulations promulgated thereunder.

We request a response in writing within fifteen (15) working days of receipt of this letter outlining the specific steps you have taken to correct the violation. Your response should include an explanation of each step being taken to prevent the recurrence of the violation. In the event that the product is still available for examination, you should inform Customs and FDA if and when redelivery is accomplished.

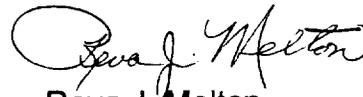
Ms. Debbie Vonross

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Your written reply should be addressed to the Food and Drug Administration,
Attention: Paul R. Bagdikian, Compliance Officer, P. O. Box 59-2256, Miami,
Florida 33159-2256.

Sincerely,

A handwritten signature in black ink, appearing to read "Reva J. Melton". The signature is written in a cursive style with a large initial "R" and "M".

Reva J. Melton
Acting Director
Florida District

cc: Port Director
U. S. Customs Service
P. O. Box 52-2207
Miami, Florida 33152-2207

Tower Group International
7200 Corporate Center Drive
#409
Miami, Florida 33126-1223