



DEPARTMENT OF HEALTH & HUMAN SERVICES

M3260n
New York District

Food & Drug Administration
850 Third Avenue
Brooklyn, NY 11232

WARNING LETTER

December 21, 1999

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

REF: NYK-2000-22

Mr. John Desburgh
President
Northwest Airlines
5101 Northwest Drive
St. Paul, Minnesota 55111

Dear Mr. Desburgh:

During an inspection of your aircraft services at Westchester County Airport, White Plains, New York, on October 27, 1999, our Investigator observed violations of the Public Health Service Act and implementing regulations for the Control of Communicable Diseases and Interstate Conveyance Sanitation (Title 21, Code of Federal Regulations, Parts 1240 and 1250).

At the conclusion of the inspection, our Investigator presented to Mr. John Dixon, Supervisor, a list of Inspectional Observations (Form FDA-483) and the Aircraft Inspection Summary (Form FDA-2465) and discussed the findings with him. The following deviations were found with respect to your aircraft services:

- Internal temperature readings for first class chicken entrees on board flight #3608, final destination Detroit, Aircraft RJ85, N525XJ revealed 8 of 16 entrees had temperatures between 55° F and 59° F (Item #17 on Form FDA-2465).
- The water servicing panel on the skin of the aircraft was labeled "water servicing" rather than the "potable water filling" as required (Item # 3 on Form FDA-2465).

This violation is not intended to be an all-inclusive list of deficiencies that may exist. As a result of these inspectional findings, a "Provisional" classification has been assigned for a 30-day period at which time a reinspection will be conducted. If significant improvement has not been made at that time, a "Not Approved" classification may be assigned.

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You should take prompt action to correct these violations. It is your responsibility to ensure that all requirements of the Public Health Service Act and the regulations promulgated thereunder are being met. You should notify this office in writing within fifteen (15) working days of the receipt of this letter, of the specific steps you have taken to correct the noted violations.

Your reply should be sent to the Food and Drug Administration, 850 Third Avenue, Brooklyn, New York 11232, Attention: Lillian C. Aveta, Compliance Officer. Ms. Aveta can be reached at (718) 340-7000, ext. 5142.

Sincerely,

A handwritten signature in black ink, appearing to read "Brenda J. Holman", written in a cursive style.

Brenda J. Holman
District Director

Enclosure: Form FDA-483
Form FDA-2465