



DEPARTMENT OF HEALTH & HUMAN SERVICES

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New York District

Food & Drug Administration  
300 Pearl Street, Suite 100  
Buffalo, NY 14202

May 19, 1999

**WARNING LETTER NYK 1999-44**

CERTIFIED MAIL  
RETURN RECEIPT REQUESTED

Mr. John Desburg, President  
Northwest Airlines  
5101 Northwest Drive  
St. Paul, Minnesota 55111

Dear Mr. Desburg:

On April 23, 1999, an investigator from the U.S. Food and Drug Administration (FDA) conducted an inspection of your Northwest Airlines support facility at the Albany International Airport. During the inspection, our investigator observed violations of the Public Health Service Act and the Food, Drug and Cosmetic Act and regulations promulgated thereunder for the Control of Communicable Diseases and Interstate Conveyance Sanitation (Title 21, Code of Federal Regulations, Parts 1240 and 1250, respectively).

At the conclusion of the inspection, the investigator presented a list of Inspectional Observations, form FDA 483, and a Food Service Establishment Inspection Report Checklist, form FDA 2420 (copies attached) to Mr. Reid Radtke and discussed the findings with him. The following deviations were found.

- There is no hand washing station in the ice packaging area.
- There is no device preventing back flow in the pipe leading to the ice machine.
- There is no three-compartment sink for washing, rinsing, and sanitizing the ice scoop.
- The ice scoop is washed and rinsed, but not sanitized.
- A sink designated for washing utensils and equipment is used for washing hands.

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The above identification of violations is not intended to be an all-inclusive list of deficiencies that exist at your facility. As a result of this inspection, your facility received a "Provisional" classification. You should take prompt action to correct these violations. Failure to correct these violations may result in a reclassification of the facility to Not-Approved. A Not-Approved classification means the facility cannot provide food service to interstate conveyances.

It is your responsibility to ensure your facility is in compliance with the Public Health Act and the Food, Drug and Cosmetic Act and the regulations promulgated thereunder. You should notify this office in writing within fifteen (15) working days of receipt of this letter of the specific steps you have taken to correct the noted violations.

Your response may be directed to Lisa M. Utz, Compliance Officer, at the above address. If you have any questions, you can reach Ms. Utz at (716) 551-4461 extension 3165.

Sincerely,

A handwritten signature in black ink, appearing to read 'Brenda Holman', with a stylized flourish at the end.

Brenda Holman  
District Director

Enclosures