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Dallas District
3310 Live Oak Street
Dallas, Texas 75204-6191

March 11, 1999

Ref:99-DAL-WL-11

WARNING LETTER

FEDERAL EXPRESS

Mr. Gerald L. Gitner
Chief Executive Officer
Trans World Airlines, Inc.
One City Place
515 N. 6th Street
St. Louis, Missouri 63101

Dear Mr. Gitner:

During an inspection of your airline support facility, Will Rogers World Airport, 7100 Terminal Drive, Oklahoma City, Oklahoma, on February 24, 1999, our investigator documented deviations from Title 21, Code of Federal Regulations (CFR), Part 1250. Therefore, the referenced commissary has been classified as "Provisional".

Our investigation revealed significant insanitary conditions, including:

1. A backflow prevention device was not present on the potable water hydrant with the threaded tip located in the garage. This hydrant is used to supply water to trucks delivering de-icer to planes.
2. A backflow prevention device is not present on the potable water hydrant with the threaded tip located outside the garage. This hydrant is used at times to supply trucks delivering de-icer to planes.
3. A nozzle guard is not present on the potable water hose at the cabinet and the nozzle is rusty.

This letter is not intended to be an all-inclusive list of deficiencies at your airline support facility and it is your responsibility to ensure adherence to each requirement of the regulations. You should assure that all Trans World Airline facilities are in compliance with the regulations.

Page 2 - Mr. Gerald L. Gitner, CEO
Trans World Airlines, Inc.
March 11, 1999

A list of Inspectional Observations (FDA-483) was issued to and discussed with responsible individuals at the referenced airline support facility. A copy of the FDA-483 is enclosed for your reference. Please review the observations noted by the investigator at the Oklahoma City location inspected. You should take prompt action to correct these deviations and ensure that future violations do not recur. Failure to correct these critical violations can result in further action by FDA. We acknowledge your letter dated March 3, 1999, regarding the backflow device installation on the water supply outlet referenced under item number 1.

You should notify this office in writing, within fifteen (15) days of receipt of this letter, stating the specific steps you have taken to correct the aforementioned violations. Your reply should be directed to Gwen Gilbreath, Compliance Officer, at the above letterhead address.

Sincerely,



Joseph R. Baca
Dallas District Director

JRB:GSG

cc: Mr. John Good
Station Manager
Trans World Airlines, Inc.
Will Rogers World Airport
7100 Terminal Drive
Oklahoma City, Oklahoma 73159