



DEPARTMENT OF HEALTH & HUMAN SERVICES

**Public Health Service
Food and Drug Administration**

931731

San Francisco District
1431 Harbor Bay Parkway
Alameda, CA 94502-7070
Telephone: 510/337-6700

WARNING LETTER

VIA FEDERAL EXPRESS

May 8, 2002

Our Reference Number: FEI3002940111

W. Douglas Parker, CEO/President
America West Airlines, Inc.
4000 E. Sky Harbor Blvd.
Phoenix, AZ 85034

Dear Mr. Parker,

On March 19, 2002, the U.S. Food and Drug Administration (FDA) conducted an inspection of your facility located at San Francisco International Airport, San Francisco, CA, which provides water and waste service to America West Airline's flights at the San Francisco International Airport. The observations made during the inspection are violations of the Public Health Service Act, as promulgated in the Interstate Conveyance Sanitation regulations, Title 21, Code of Federal Regulations, Parts 1240 and 1250. These observations were listed on Form FDA 483, List of Inspectional Observations, a copy of which was provided to, and discussed with, Mr. Kenneth Ackermann, Supervisor, at the conclusion of the inspection.

FDA observed the following violations at your facility during the inspection:

There is no adequate back flow prevention device to protect the potable water system.

The potable water hose, which is partially buried in dirt, is not protected, and is exposed to environmental contamination. Duct tape is wrapped around the potable water hose.

The above list of inspectional observations is not intended to include all of the conditions observed at your facility. It is your responsibility to assure adherence with all requirements of the regulations.

The deficiencies found at your facility could contribute to the spread of communicable diseases. Based on the inspectional findings, we are classifying your facility as "Provisional" for interstate carrier use for a period of thirty (30) days. A "Provisional" classification means that the facility

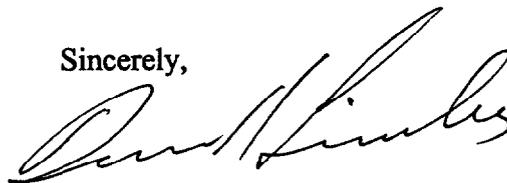
may continue to operate; however, significant correction of violations must be made by the expiration date. On or about that date, a reinspection of this facility will be conducted to assure that corrections meet FDA requirements. If significant corrections are not made by the time of the next inspection, the facility will be reclassified as "Not Approved" for carrier use. A classification of "Not Approved" prohibits the use of your water and waste disposal services for interstate conveyances until the violations have been corrected and the facility has been reinspected by FDA.

Please advise this office in writing, within fifteen (15) working days of the receipt of this letter, of the specific steps that you have taken to correct and prevent recurrence of the cited deficiencies. Please direct your response to:

Warren E. Savary, Compliance Officer
U.S. Food and Drug Administration
1431 Harbor Bay Parkway
Alameda, CA 94502.

You may FAX your response to Mr. Savary at (510) 337-6707.

Sincerely,



Dennis K. Linsley
District Director
San Francisco District

Cc: Mr. Albert Hepner, Station Manager
America West Airlines, Inc.
San Francisco International Airport
San Francisco, CA 94128

Enclosures:

Form FDA 2528, "Inspection Summary - Airline Service Area or Watering Point
Sanitation," dated 3/19/02.

Form FDA 483, Inspectional Observations, dated 3/19/02.