



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service  
Food and Drug Administration

g1379d

San Francisco District  
1431 Harbor Bay Parkway  
Alameda, CA 94502-7070  
Telephone: 510/337-6700

VIA FEDERAL EXPRESS

Our Reference: 2940009

June 8, 2001

Craig Lentzsch, President and Chief Executive Officer  
Greyhound Lines, Inc.  
15110 North Dallas Parkway  
Dallas, TX 75248

**WARNING LETTER**

Dear Mr. Lentzsch:

On May 23, 2001, the U.S. Food and Drug Administration (FDA) conducted an inspection of your bus service facility at 1140 – 7<sup>th</sup> Street, San Francisco, California. Your operations at this site are in violation of the federal regulations for interstate conveyance sanitation which are established in Title 21, Code of Federal Regulations, Part 1250 (21 CFR 1250) and Section 361 of the Public Health Service Act.

The lack of adequate sanitary practices was demonstrated by the following deficiencies:

1. Blue tissue paper, empty cans, and empty bottles were observed at the bus waste dumpsite. Pigeon waste was also observed at the dumpsite.
2. Brown standing water with blue tissue paper was observed next to the area where bus waste is emptied.
3. The end hose of the potable water line was in direct contact with the floor of the bus waste dumpsite. The end hose was not capped.

These insanitary conditions are likely to result in adulteration of potable water in your facility within the meaning of Sections 402(a)(3) and 402(a)(4) of the Federal Food, Drug and Cosmetic Act.

The findings were discussed with Mr. John F. Cilia, Foreman. The findings were also discussed with Mr. John T. Billings, Manager, by telephone. Copies of the Form FDA 483, Inspectional Observations, and Form FDA 2589, Inspection Summary – Bus Service Area Sanitation, were issued to Mr. Cilia and are being provided to you for your information.

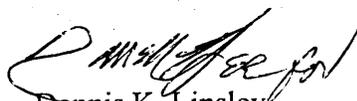
Based on the findings of our inspection, your facility has been assessed a "Provisional" classification. A "Provisional" classification means that if the deficiencies are not corrected within thirty (30) working days from receipt of this notification, your facility will be placed on "Not Approved" status. A "Not Approved" status means that water and waste service will be prohibited from use by interstate conveyances at your San Francisco, California facility.

Failure to take prompt corrective action may result in appropriate regulatory action, such as injunction without further notice. You should notify this office within fifteen (15) working days of receipt of this letter of the specific steps you have taken to correct the violations, including an explanation of preventive measures taken to preclude recurrence of similar violations. If corrective action cannot be completed within fifteen (15) working days, cite the reason for the delay and the time by which the corrections will be completed. Please direct your response to:

Randall P. Zielinski, CSO/ITS  
U.S. Food and Drug Administration  
1431 Harbor Bay Parkway  
Alameda, CA 94502-7070

You may wish to FAX your response to Mr. Zielinski at (510) 337-6703.

Sincerely,



Dennis K. Linsley  
District Director  
San Francisco District

Attachments:

Form FDA 483  
Form FDA 2589

cc: John T. Billings, Manager  
Greyhound Lines, Inc.  
1874 South River Road  
West Sacramento, CA 95691