



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service  
Food and Drug Administration

g1360d

San Francisco District  
1431 Harbor Bay Parkway  
Alameda, CA 94502-7070  
Telephone: 510/337-6700

June 1, 2001

VIA FEDERAL EXPRESS

Our Reference: 3034511

Henry L. Hillman, Jr.  
President  
Oregon Rail Holdings, LLC  
830 NW 19<sup>th</sup> Ave.  
Portland, OR 97209-1402

**WARNING LETTER**

Dear Mr. Hillman:

On May 21, 2001, FDA Investigators Randall Zielinski and Janice Lathan conducted an inspection of the "American Orient Express" passenger tour train. The inspection was conducted under the authority of the Public Service Act and the Federal Food, Drug and Cosmetic Act.

The inspection revealed significant deviations from Interstate Conveyance Regulations which are established in Title 21, Code of Federal Regulations (CFR), Part 1250, and Section 361 of the Public Health Service Act. Based on these findings, your train has been assessed a "Provisional" classification.

Our investigation revealed the following significant insanitary conditions onboard the train, including:

1. potentially hazardous food in the under-counter refrigerator, including cooked chicken, lunch meats, cheese, salmon and pork ribs, were held at 61° F for at least four (4) hours (a critical item);
2. toxic items were not labeled properly. Two spray bottles, one containing stainless steel cleaner, were not labeled (a critical item);
3. two refrigerators lacked thermometers;
4. potentially hazardous foods were not thawed properly. Pork loins and salmon were thawed at room temperature;

5. lettuce was stored directly under raw meat that was thawing in a refrigerator;
6. food equipment and utensils are not maintained or stored under clean conditions.

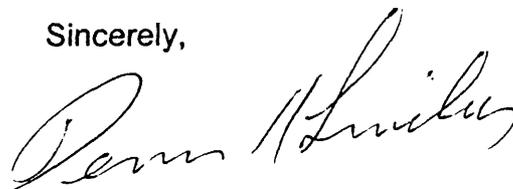
These insanitary conditions can be a significant health hazard to your passengers and train employees and can result in foodborne illness. This letter is not intended to be an all inclusive list of deficiencies on your passenger train and it is your responsibility to insure adherence to each requirement of the regulations. You should assure that your passenger train is in compliance with the regulations.

A list of Inspectional Observations (FDA-483) and The Food Service Establishment Inspection Report (FDA-2420) were issued to, and discussed with, Douglas Hetz, Food and Beverage Manager, on May 21, 2001. A copy of the FDA-483 and FDA 2420 are enclosed for your reference.

A re-inspection will be made to determine if your future classification will be "Approved" or "Not Approved". A "Not Approved" classification means you can not provide food service from this train.

You should notify in writing, within fifteen (15) days of receipt of this letter, stating specific steps you have taken to correct the aforementioned violations including an explanation of each step being taken to prevent the occurrence of similar violations. Your reply should be directed to Russell A. Campbell, Compliance Officer, 1431 Harbor Bay Parkway, Alameda, CA 94502. If you have any questions, please contact Mr. Campbell at 510-337-6861.

Sincerely,



Dennis K. Linsley  
District Director

Enclosures

1. FDA-483
2. FDA-2420