



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service
Food and Drug Administration

a1299d

San Francisco District
1431 Harbor Bay Parkway
Alameda, CA 94502-7070
Telephone: 510/337-6700

VIA FEDERAL EXPRESS

Our Reference: 2940153

May 22, 2001

Richard H. Anderson, Chief Executive Officer
Northwest Airlines, Inc.
5101 Northwest Drive
St. Paul, MN 55111-3034

WARNING LETTER

Dear Mr. Anderson:

The U.S. Food and Drug Administration (FDA) conducted an inspection of your Northwest Airline DC-10 aircraft, #US 1149 (Flight 354) at the San Francisco International Airport on May 9 and 10, 2001. Your operations on this aircraft are in violation of the federal regulations for interstate conveyance sanitation which are established in Title 21, Code of Federal Regulations, Part 1250 (21 CFR 1250) and Section 361 of the Public Health Service Act.

The lack of adequate food protection was demonstrated by the following deficiencies:

The internal temperatures of the entrees delivered to Northwest Airlines DC-10 aircraft #US 1149 (Flight 354) on May 9, 2001 were above 50° F, as follows:

First Class Meals:

Chicken Fillet	62.1° F
	58.1° F

Coach Meals:

Chicken Fillet with Spaghetti	57.6° F
Turkey Sandwich	60.4° F

These conditions are likely to result in adulteration of foods within the meaning of Sections 402(a)(3) and 402(a)(4) of the Food, Drug and Cosmetic Act (the Act). Adulteration of food while held for sale after shipment in interstate commerce is prohibited by Section 301(k) of the Act. The delivery or causing the delivery of adulterated foods into interstate commerce is prohibited by Section 301(a) of the Act.

FDA's observations were listed on Form FDA 483, Inspectional Observations, and discussed with Mr. Kieran J. Sheridan, General Manager and Acting Station Manager, at the conclusion of the inspection. A copy of the Form FDA 483 is being provided to you for your information.

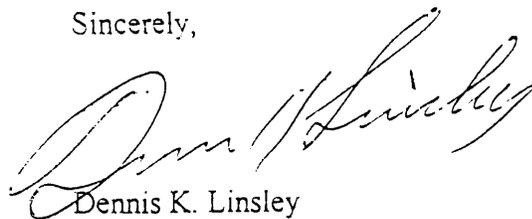
Based on these findings, your operation has been given a "Provisional" classification. A classification of "Provisional" means that if the deficiencies are not corrected within thirty (30) working days from the receipt of this notification, your facility will be placed on "Not Approved" status. A "Not Approved" status means that food and beverages will be prohibited from use by your interstate conveyance until the violations have been corrected and the facility has been reinspected by FDA.

You should take prompt action to correct these deficiencies. Failure to do so may result in appropriate regulatory action, such as seizure and/or injunction without further notice. You should notify this office within fifteen (15) working days of receipt of this letter of the specific steps you have taken to correct the violations, including an explanation of preventive measures taken to preclude recurrence of similar violations. If corrective action cannot be completed within fifteen (15) working days, cite the reason for the delay and the time by which the corrections will be completed. Your response should be sent to:

Randall P. Zielinski, CSO/ITS
U.S. Food and Drug Administration
1431 Harbor Bay Parkway
Alameda, CA 94502-7070

You may wish to FAX your response to Mr. Zielinski at (510) 337-6703.

Sincerely,



Dennis K. Linsley
District Director
San Francisco District

Enclosures:

Form FDA 483, Inspection Observations

cc: Mr. Kieran J. Sheridan, General Manager and Acting Station Manager
Northwest Airlines, Inc.
San Francisco International Airport
San Francisco, CA 94128