



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service  
Food and Drug Administration

21186d

Dallas District  
3310 Live Oak Street  
Dallas, Texas 75204-6191

April 25, 2001

Ref: 2001-DAL-WL-17

**WARNING LETTER**

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Mr. Michael Z. Kay  
President and Chief Executive Officer  
LSG Sky Chefs, Inc.  
524 East Lamar Blvd.  
Arlington, Texas 76011-3999

Dear Mr. Kay:

During an inspection of your airline catering facility, LSG Sky Chefs, Inc. (LSG), El Paso International Airport, El Paso, Texas, on April 9, 2001, our investigator documented deviations from Title 21, Code of Federal Regulations (CFR) Part 1250.

Our inspection revealed significant insanitary conditions, including:

1. A large food chopper was stored with food debris on it, large containers were stored uncleaned, and single service articles were stored unprotected.
2. Temperature gauges were not working on the automatic dishwasher and it failed to reach the required temperature of 180 degrees for sanitization.
3. Hot water was not present in the handwash sink in the women's restroom and a toilet in the men's restroom was not clean.

This letter is not intended to be an all-inclusive list of deficiencies at your LSG catering facility. It is your responsibility to ensure adherence to each requirement of the regulations.

Page 2- Mr. Michael Z. Kay, President and CEO  
LSG Sky Chefs, Inc.  
April 25, 2001

A list of Inspectional Observations (FDA-483) was issued to and discussed with a responsible individual at the El Paso location. A copy of the FDA-483 is enclosed for your reference. Please address each observation in your response letter. As a result of this inspection, your firm is being placed on "provisional" status. You should take prompt action to correct these deviations and ensure that future violations do not recur. Failure to correct these critical violations can result in further action by FDA. Your catering facility may be placed on "Not-Approved" status following the current "provisional" status, if future similar violations occur. It is your responsibility to assure that all of your catering locations are in compliance with the regulations.

You should notify this office in writing, within fifteen (15) days of receipt of this letter, stating the specific steps you have taken to correct the aforementioned violations and the steps taken to certify the compliance of all of your catering facilities. Your reply should be directed to Gwen Gilbreath, Compliance Officer, at the above letterhead address.

Sincerely,



for

Michael A. Chappell  
District Director

MAC:gsg

Enclosure

cc: Jill Comeau  
General Manager  
El Paso International Airport  
El Paso, Texas 79925