



DEPARTMENT OF HEALTH & HUMAN SERVICES

Public Health Service
Food and Drug Administration
D1243B

Dallas District
3310 Live Oak Street
Dallas, Texas 75204-6191

March 6, 1997

Ref:97-DAL-WL-17

WARNING LETTER

FEDERAL EXPRESS

Mr. Herbert Kellher, President
Southwest Airlines
2702 Love Field Drive
Dallas, Texas 75235

Dear Mr. Kellher:

During an inspection of your airline commissary, El Paso, Texas, on February 25, 1997, our investigator documented deviations from Title 21, Code of Federal Regulations (CFR), Part 1250. Therefore, the referenced commissary has been classified as "Provisional".

Our investigation revealed significant insanitary conditions, including:

1. Backflow prevention devices are not present on potable water hydrants.
2. Toilet waste water covered the sewage dump site and the ground in the dump site area. Debris was also noted on the floor surface of this area.
3. Paper towels were not present for the handwash sink and hand washing signs were not present.

This letter is not intended to be an all-inclusive list of deficiencies at your airline facility and it is your responsibility to ensure adherence to each requirement of the regulations. You should assure that all Southwest Airline facilities are in compliance with the regulations.

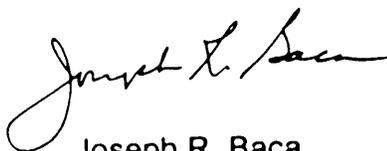
A list of Inspectional Observations (FDA-483) was issued to and discussed with responsible individuals at the referenced commissary. A copy of the FDA-483 is enclosed for your reference. Please review the observations noted by the investigator at the El Paso location inspected. You should take prompt action to correct these deviations and ensure that future violations do not recur. Failure to correct these critical violations can result in

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further action by FDA. Your commissary facility may be placed on a "Not Approved" status, following the current provisional status, if future similar violations occur.

You should notify this office in writing, within fifteen (15) days of receipt of this letter, stating the specific steps you have taken to correct the aforementioned violations. Your reply should be directed to Gwen Gilbreath, Compliance Officer, at the above letterhead address.

Sincerely,



Joseph R. Baca
Dallas District Director

JRB:GSG

cc: Danny Gholson
Operations Manager
Southwest Airlines
El Paso International Airport
El Paso, Texas 79925