



Agency for Healthcare Research and Quality

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Panel 2: Providers and Payers

**Implementation of Risk Minimization
Action Plans to Support Quality Use
of Pharmaceuticals; Opportunities
and Challenges:**

**A Public Workshop
June 25 and 26, 2007**

Perspectives

- Creators
- Marketers and distributors
- Prescribers
- Dispensers
- Payers
- Users

Perspectives

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Agenda

- 1 pm Introductions
- 1:15 Payer perspective
- 1:30 CDS, CPOE, & large health systems
- 2:00 Clinician perspective
- 2:15 Audience discussion with panel
- 2:55 Wrap-up
- 3:00 End

Panelists

- **Carole Redding Flamm, M.D., M.P.H.**
Blue Cross and Blue Shield Association
 - Currently, Executive Medical Director in BCBC's Office of Clinical Affairs
 - Previously Associate Director of the BCBC's Technology Evaluation Center
 - fellowship in clinical epidemiology and health services research at the Brigham and Women's Hospital in Boston
 - Medical Degree from the University of Pennsylvania
 - Master's Degree in Public Health from Harvard



Panelists

■ Richard Wagner, Pharm.D.

Kaiser Permanente

- Kaiser Pharmacy leader in the areas of
 - formulary management,
 - drug information,
 - physician drug education,
 - outcomes research,
 - and pharmacy benefit management
- Officer and member of California Society of Health Systems Pharmacists board of directors



Panelists

■ Peter Glassman, MBBS, M.Sc.

Veteran's Administration

- Staff Physician in the Department of Medicine at the VA Greater Los Angeles Healthcare System
- Professor of Clinical Medicine in the Department of Medicine at UCLA
- Affiliated Adjunct Staff at RAND Health, Santa Monica.
- Co-Director of the VA Center for Medication Safety at Hines
- Medical degree (MBBS) and Master of Sciences (M.Sc.) degree in Economics from the University of London
- Residency in internal medicine at the University of Connecticut
- Fellowship in amb. care and health services research at W. Los Angeles VA & UCLA



Panelists

■ Wilson Pace, M.D.

Practicing Family Physician

- Professor of Family Medicine at the University of Colorado, School of Medicine,
- Green Edelman Chair for Practice-based Research
- Director of the American Academy of Family Physicians National Research Network.
- Served on the Institute of Medicine’s committee studying the recognition and prevention of medication errors which resulted in the report entitled “Preventing Medication Errors.”
- Principal Investigator on AHRQ, NIH, and foundation-funded research totaling over \$5 million in past 6 years
- MD degree from the University of California, Irvine



Ground Rules

- Each panelist will present for ~15 minutes

Task master



Ground Rules

- Each panelist will present for ~15 minutes
- After each panelists, one or two minutes for clarifying questions from audience
- If we stick to the ground rules, we will have >30 minutes for panel and audience discussion

Presentations

- Carole Redding Flamm, M.D., M.P.H.
Blue Cross and Blue Shield Association
- Richard Wagner, Pharm.D.
Kaiser Permanente
- Peter Glassman, MBBS, M.Sc.
Veteran's Administration
- Wilson Pace, M.D.
Practicing Family Physician



Questions

- ▶ Contrast between close systems and open systems in terms of dealing with clinical data and sharing data and how this affects the accessibility of data for design
- Comments on lack of attention to the issues of care for children
- ▶ What to do in terms of lack of direct head to head efficacy data
- ▶ How can consumers be educated to use eRx and PHR
- ▶ How can we improve the drug approval process, address effectiveness, multiple previous drugs, autonomy
- ▶ How should FDA work with industry and academia to improve drug development and safety (effectively use the data)
- Policies to promote innovation for children
- What is the algorithm for a payor to approve a new drug formulation
- Balancing efficacy vs safety in terms of new vs old
- FDA sees labeling as primary RiskMAP tool, but CPS uses more the label to develop protocols. Comment?
- How can companies who work with FDA, if multiple clinical systems use it differently?

Final questions

What type of information are payers and providers looking for that are not included in the models?

- How do we incorporate the priority aspects of the PickMAN system?